

Getting Started

1. Download the FirstView® Parent App

Go to web.firstviewapp.com or find FirstView® in the App Store or Google Play. Follow the instructions to download the app to your smartphone and create an account.

2. Set Up Your Profile

Open the FirstView® app and begin the registration process.

You'll be asked to:

- Select State - TEXAS
- Select District - YES
- School Code - **Fifth Ward Secondary - X5H2**
- Select your student's pick up stop
- Select your student's drop off stop

3. Set up Route

- Click search under Pick-Up stop
- Click List
- Type in you stop and click the correct stop from the search results
- Select from the times listed and click "Select Time" to confirm
- Click search under Drop-Off stop to add the afternoon stop
- Click Map and and click the stop icon to select your stop
- Click "Select Stop" to confirm
- Select from the times listed and click "Select Time" to confirm

4. Configure Notifications

Click "Configure Notifications" to set up optional alerts for your student's routes

5. Ask for Help?

FirstView® provides a dedicated customer support team Monday through Friday to assist you:

- Call toll-free 888-889-8920 from 7:00 a.m. ET to 5:00 p.m. ET
- Email Customer Support at support@firstviewapp.com
- Use the in-app "✉" button (right corner) to provide feedback