

PLEASANTON UNIFIED SCHOOL DISTRICT (PUSD) MCKINNEY-VENTO DISPUTE RESOLUTION PROCEDURES: ALL STUDENTS

Step 1

- ★ Parent/guardian does not agree with the McKinney-Vento (MKV) eligibility outcome and/or school assignment
 - Parent/guardian completes Dispute Resolution Form **or** requests Dispute Resolution Meeting via phone.

Step 2

- ★ 1st Dispute Resolution Meeting is scheduled and conducted within **10 business days** of request (written or verbal) received by the Student Services Department.
- ★ Parent/guardian does not agree with the MKV eligibility outcome from the 1st Dispute Resolution Meeting.
 - Parent/guardian appeals outcome and requests Dispute Resolution Meeting with Assistant Superintendent of Student Support Services.

STEP 3

- ★ 2nd Dispute Resolution Meeting is scheduled and conducted within **5 business days** of request.
- ★ Parent/guardian does not agree with the MKV eligibility outcome and appeals to the Alameda County Office of Education (ACOE) MKV Liaison.
 - Liz Tarango
 - (510) 670-7752
 - lizt@acoe.org

Step 4

- ★ ACOE MKV Liaison conducts and completes case review **within 5 business days** from the receipt of materials forwarded by PUSD and communicates outcome to parent/guardian and PUSD..
- ★ If the parent/guardian does not agree with the MKV eligibility outcome, he/she may appeal to the CA State Homeless Coordinator.
 - Leanne Wheeler
 - 866-856-8214
 - HOMELESSED@cde.ca.gov

STEP 5

- ★ Upon the review of PUSD, ACOE, and parent information, the CA State Homeless Coordinator notifies the parent of the final school selection or enrollment decision within **10 working days** of receipt of materials.