Creating Claim Codes for Guardians

Getting Started

"Claim codes" are used by a guardian to associate a student to his or her account. Guardians will need a code for each student they wish to claim.

Two ways to provide a claim code to a guardian:

- Student Provides Claim Code
- OR -
- Counselor Provides Claim Code

Guardian Claims student

How do guardians use these claim codes to claim students?

We wrote a guide for that too!

Visit our Onboarding for Guardians guide for how to use these codes to claim students.

Keep reading to learn how to generate claim codes as a student or counselor.
Option 1: Student Provides a Claim Code

From your Dashboard, click on the Gear Icon to access the Manage Account option.

Click on Your Guardians under Account Settings. Then click on View Guardian Instructions and Unique Claim Code. Your guardian can use this code to claim you as a student.

Option 2: Counselor Provides a Claim Code

From the specific student's casefile, click on Choose a Different Section and navigate to Guardians (under Other).

Click on View Guardian Instructions and Unique Claim Code. As a counselor, you will be asked a question to help verify the person you're sending to is really this student's guardian.

Once verified, you can view instructions and claim code to share with the guardian. The guardian can use this code to claim the student.