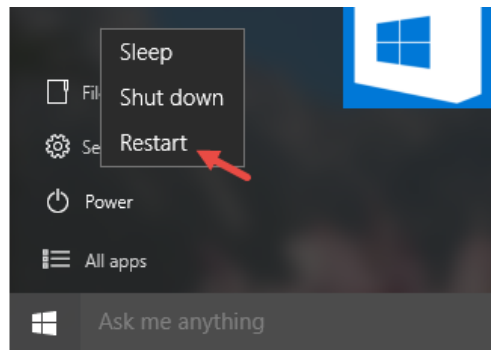


# COMPUTER ISSUES - TIPS AND TRICKS

- **Restart:** Restarting your computer fixes almost every issue. Make sure you go to the windows button, power button, and click restart.



- **Browsers Issues:** Some applications work better on different browsers. If a website isn't loading or working correctly try another browser to see if that is the issue.



Chrome    Edge    Firefox    Safari

- **TouchPad Issue:** On the older model laptop, select the F8 key.



- **Hard Shutdown:** If the computer freezes or gets stuck on the black screen hold down the power button until it powers off and then turns back on.



- **Internet Issue:** Make sure the WIFI is turned on at the bottom right.



- **Patience:** If your entire class is logging into a program you may need to wait a few minutes and try again. Give it a minute or exit the application and try again.

