

CONCERNS, INQUIRIES & SUGGESTIONS

If you have a concern, inquiry or suggestion, we want to help.

START WITH YOUR SCHOOL

Many questions or issues involving a specific student can be resolved **at the school level**. Start by contacting **your child's teacher, school support staff, or the front office**.

Follow the guide below to make sure you get to the right person so your issue can be resolved promptly.

CLASSROOM OR STUDENT-SPECIFIC CONCERN

START HERE ▼

Teacher
Athletic Coach
School Support Staff
Counselor
Parent Liaison
Nurse
Social Worker
Psychologist
Transportation Coordinator
Cafeteria Manager

IF NOT RESOLVED...



School Administrators

Grade-Level Principal
Academy Principal
Dean of Students
Athletic Director

IF NOT RESOLVED... ▼

Principal

SCHOOL-WIDE CONCERN

START HERE ▼

School Front Office

IF NOT RESOLVED...



IF NOT RESOLVED... ↓

DIVISION-WIDE CONCERN

START HERE ▼

ACPS Department

such as:
Bus Transportation
Nutrition Services
Special Education

See full ACPS department list.

IF NOT RESOLVED...



ACPS Department Administrator

IF NOT RESOLVED... ▼

Superintendent

IF NOT RESOLVED... ▼

School Board

EMPLOYEE CONCERN

START HERE ▼

Supervisor

IF NOT RESOLVED...



Human Resources

Not sure whom to contact?



Call ACPS Central Office:

703-619-8000

TTY: 703-824-6666

Connect with Ask ACPS:

Email: ask@acps.k12.va.us

www.acps.k12.va.us/ask

ASK ACPS

