

# Services Needing Approval (Prior Authorization)



Dean Health Plan wants to make sure you get the right care at the right time. That's why we have a prior authorization system in place.\*

The list below shows the most common services that require prior authorization, but it is not comprehensive.\*\*

## Services:

- Biofeedback
- Clinical trials
- Communication devices
- Dental services required to treat accidental injury to teeth
- Durable medical equipment (DME) as stated in our Medical Policies
- Elective hospital inpatient admissions and services
- Habilitative services
- Hearing aids – for members under 18 years old
- Home health care
- Hospice care
- Inpatient behavioral health and addiction services
- Inpatient rehabilitative confinement
- Certain medical injectables (e.g., Botox, Vivitrol)
- Medical Supplies as stated in our Medical Policies (e.g., Apligraf, Dermagraft, tube feeding formula)
- Bariatric surgery
- New technologies not commonly accepted as standard of care
- Non-emergency ambulance transport
- Covered oral surgery procedures when required by Medical Policy
- Certain outpatient behavioral health and addiction services (e.g., partial hospital or intensive outpatient programs)
- Outpatient hospital or ambulatory surgical
  - Surgical care at an ambulatory surgical center or a provider's office when required by a Medical Policy
- Outpatient physical and occupational therapy
- Certain outpatient radiology (e.g., MRI, CT, PET scan)
- Pain management
- Select diagnostic testing (e.g., genetic testing)
- Skilled nursing facility/swing bed
- Sleep studies performed in a Sleep Lab or Sleep Center
- Temporomandibular disorders (TMJ)
  - Surgical services
- Transplant services – (except cornea)

If you see an in-network provider, he or she will obtain authorization for you; please ensure that your provider has completed the authorization requirements prior to receiving services.

**HMO members only: If you see an out-of-network provider, you are responsible for obtaining an approved authorization prior to your visit.**

\*If prior-authorization/pre-certification is not obtained when required, a 50 percent penalty will apply, up to a \$500 maximum per occurrence. The information listed above is for comparison purposes and is subject to the terms and conditions of the Group Member Certificate.

\*\*To obtain specific benefit information and documented confirmation of services requiring prior authorization, please contact Dean Health Plan's Customer Care Center at 800-279-1301.