

# Health Care Coverage

## for your Out-of-Area Dependents

Dean Health Plan is committed to helping your out-of-area dependents (up to age 26) get the health care coverage they need when they need it. Students who attend college outside of the area and children living in another community are common examples of out-of-area dependents.

### NOTIFY US

If you have an out-of-area dependent in a large group plan, please complete the online Out-of-Area Dependent form by visiting [deancare.com/outofarea](https://deancare.com/outofarea) as part of your health plan enrollment. The web page has directions on how to search for a provider in the dependent's new area. You may also contact the Dean Health Plan Customer Care Center at **800-279-1301**.



### New Insurance Card After Notification



Once a health plan member has been identified as an out-of-area dependent, Dean Health Plan will send a new ID card, which the dependent should carry at all times. The ID card will have a printed logo that identifies a national network of providers. When you begin the provider search process via [deancare.com](https://deancare.com), you will be redirected to a third-party website. Once there, you will click Select Network and choose either PHCS or HealthEOS in the drop down menu, as identified on the **front** of your new ID card. Out-of-area members will use this primary network to access care and receive in-network benefits.



### Prior Authorization

It is the responsibility of the enrolled health plan member to ensure prior authorization has been obtained for services that require prior authorization. Please review your member certificate or contact the Dean Health Plan Customer Care Center at **800-279-1301** for questions about what services require prior authorization.



### Think Ahead

Students and other out-of-area dependents should consider scheduling routine exams or non-urgent procedures with Dean Health Plan providers when visiting our service area.



### Please remember

All out-of-area dependents must see an SSM Health Dean Medical Group or network provider when in our service area. All out-of-area dependents moving back to our service area need to contact the Dean Health Plan Customer Care Center at **800-279-1301** to update their status.