

OCSAC's Performance and Event Ticket Policy

MISSED PERFORMANCES

We are unable to offer credits, refunds or exchanges for missed performances.

EXCHANGE POLICY

You may exchange your ticket for another performance of the same show only if you give us 24-hours advance notice. We can't promise similar seats.

NO REFUNDS

All ticket sales are final. We can't offer refunds but you may exchange your ticket for another performance of the same show provided you give the theater 24-hours advanced notice.

TRANSFERRING TICKETS BETWEEN PRODUCTIONS

Tickets cannot be transferred from one production to another.

LATECOMERS

Latecomers will be seated at the discretion of the Ushering staff.

CANCELLATION OF PERFORMANCES

In the unlikely event a performance is cancelled, OCSAC will reschedule patrons to another performance of the same show and make every effort to contact patrons to advise them of the change.

LOST TICKETS

In many instances our Box Office can reprint lost tickets at no additional charge. Tickets would be issued to the original purchaser, with valid ID, and kept at Will Call.

TICKETS REQUIRED FOR ALL PATRONS

Regardless of age, everyone must have a ticket and sit in a separate seat of their own. Children over the age of 3 must have their own seat.

September 25, 2018