



## Translation and Interpretation Services Overview

Over 50% of students in Alexandria City Public Schools speak a language other than English at home. The most frequently spoken languages among ACPS students are Spanish, Amharic and Arabic.



In order to support communication between schools, students and families, ACPS's language access services include: telephone interpretation (through the Language Line), face-to-face interpretation, and written translation services.

*Communicating regularly with your child's school is an important way to support your child's learning.*

## Accessing Services

There are different ways you can tell ACPS staff that you are in the need of Translation and Interpretation Services:

- When you register your child at ACPS, please let the staff member (Registrar) know your **preferred language of communication**.
- If you are at an ACPS school or office, look for the "Interpretation Services Available" poster. Then, point to your language and an ACPS staff member will contact an interpreter over the phone.



## Interpretation Services through The Language Line

Language Line is an over-the-phone service that allows multilingual families to communicate with their child's school in a culturally sensitive manner using their native language.

Through the use of Language Line, your child's school can call an interpreter on the telephone. The school staff will dial the Language Line number and will ask for the language required. You will then have to wait on hold until the interpreter is connected, usually 1-2 minutes.

ACPS Alexandria City Public Schools Interpretation Services Available		
English Translation: Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.		
Akan Faw noa kper wo kasa a oia, Yidiki oia nno oakyepi: aoo amaw, Dem'fioo a' hennenge wo hewa.	Akan 🇳🇮	Pashto ځاني ژبه په کيڼه برخه ده او کورني ژبه په ښارني برخه ده. کسانو ته پورته ډولونه وښودلو.
Amharic የቀጥታ ትርጉሜ አገልግሎት ለሌሎች ቋንቋዎች ለማቅረብ ይህን አገልግሎት እናገለግላለን።	Amharic 🇪🇹	Portuguese Brigue o seu idioma. Um intérprete será chamado. A interpretação é fornecida em qualquer idioma que você quiser.
Arabic نقدم خدمة الترجمة الفورية لجميع اللغات. هذه الخدمة مجانية.	Arabic 🇸🇦	Russian Укажите язык, на котором вы говорите. Вам будет предоставлен переводчик. Переводчик доступен на любом языке.
Bengali সেবে এসে তার ধরে নিন। কোন অন্তর নেই। সেই নৈমিত্তিক নেই।	Bengali 🇬🇧	Somali Farta ku fartaqdaada. Waxa laguugu yeeri doonaa talabada. Talaabadaa waxa kaqay kaga soo raayaa.
Dari بازی خود را با ما بازی کنید. هر دو بازی خود را بردارید. این بازی را با ما بازی کنید. این بازی را بردارید. این بازی را بردارید.	Dari 🇮🇩	Spanish Señale su idioma y llamaremos a un intérprete. El servicio es gratuito.
Farsi زبان خود را با ما بازی کنید. هر دو بازی خود را بردارید. این بازی را با ما بازی کنید. این بازی را بردارید. این بازی را بردارید.	Farsi 🇮🇷	Tagalog Bumasa ang inyong wikang. Bing lagayin ang pangalan ng wikang inyo.
French Indiquez votre langue et nous appellerons un interprète. Le service est gratuit.	French 🇫🇷	Tigrinya የቀጥታ ትርጉሜ አገልግሎት ለሌሎች ቋንቋዎች ለማቅረብ ይህን አገልግሎት እናገለግላለን።
Krio Pa you language. Dem go bring intaamta. De intaamta na tree na yu har go paan intaam.	Krio 🇱🇷	Twi Faw noa kper wo kasa a oia, Yidiki oia nno oakyepi: aoo amaw, Dem'fioo a' hennenge wo hewa.
Mandarin 請為您的孩子免費的口譯服務。	Mandarin 🇨🇳	Urdu اپنی زبان پر اشارہ کریں۔ دونوں زبانوں کو لے کر آئیں۔ ہر دو زبانوں کو لے کر آئیں۔ ہر دو زبانوں کو لے کر آئیں۔ ہر دو زبانوں کو لے کر آئیں۔
Nepali आम्रो सेवा अर्थशुल्क नै लागू नभएको छ। उपरोक्त भाषाहरूमा मात्र सेवा उपलब्ध छ।	Nepali 🇳🇵	Vietnamese Hãy chỉ vào ngôn ngữ của bạn. Mã thông dịch viên sẽ được gọi đến với ngôn ngữ bất kỳ của bạn.

- If your language is not on the poster, please ask for a "Language Identification Guide," which contains more than 100 languages.