

WHO TO CALL

School Board of Volusia County partners with the following Insurance carriers and vendors to strive to meet your benefit needs. If you have any questions regarding your benefits, please contact the corresponding carrier/vendor listed below or your Human Resources Department.

Benefit	Carrier	Phone #	Website
Medical	Florida Health Care Plans Florida Blue	1-877-615-4023 1-800-664-5295	www.fhcp.com www.floridablue.com
Wellness Program	Florida Health Care Plans Deia Goff, Wellness Coordinator	1-386-676-7100 Ext. 7247	www.fhcp.com/for-members dcgoff@volusia.k12.fl.us
Extended Hours Care Center	Florida Health Care Plans	1-386-676-7198	www.fhcp.com/ our-service-locations/ extended-hours-care-centers
Critical Illness Insurance	Aetna	1-800-607-3366	www.aetna.com
Hospital Indemnity Insurance	Aetna	1-800-607-3366	www.aetna.com
Accident Insurance	MetLife	1-800-638-5433	www.metlife.com/ volusiaschools
Dental Plan	Solstice	1-855-301-4370	www.mysmile365.com/solstice www.solsticebenefits.com/VCS vcs@solsticebenefits.com
Vision Plan	VSP	1-800-877-7195	www.vsp.com
FSA	Total Administrative Services Corporation (TASC)	1-800-423-4661	www.tasconline.com
Basic and Supplemental Term Life and AD&D Insurance	The Standard	1-800-628-8600	https://www.standard.com/ employee-benefits/ volusia-county-schools
Group Whole (Permanent) Life Insurance	Allstate Benefits	1-800-366-3495	www.allstate.com
Short-Term Disability Insurance	The Standard	1-800-368-2859	https://www.standard.com/ employee-benefits/ volusia-county-schools
Long-Term Disability Insurance	The Standard	1-800-368-1135	https://www.standard.com/ employee-benefits/ volusia-county-schools
Identity Theft Protection	ID Watchdog	1-866-513-1518	www.idwatchdog.com
Employee Assistance Program	Aetna Resources for Living	1-800-272-7252	resourcesforliving.com Username: VCS Password: VCS
Educators' Personal Liability Insurance	Gallagher Bassett Services	1-855-723-5542	
Retirement Plans	Florida Retirement System	1-866-446-9377	myFRS.com

NOTICE: This brochure provides only a highlight of the benefit plans offered to you by School Board of Volusia County and in no way serves as the actual plan description or plan document for the plans. The plan documents will always govern the offered benefits that your employer provides for you. We reserve the right to modify any or all of these plans at anytime.