

# Where's The Bus Parent App

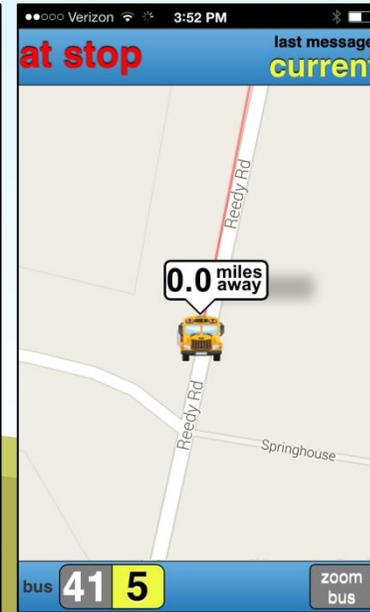
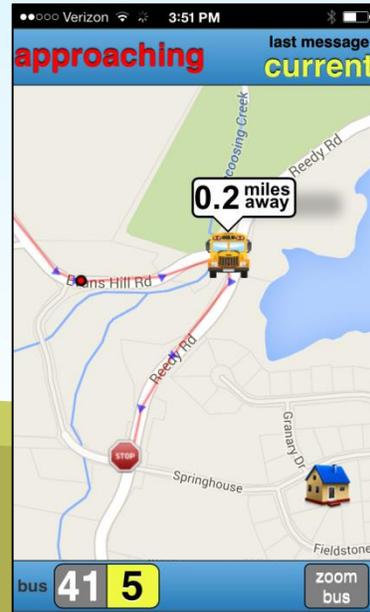
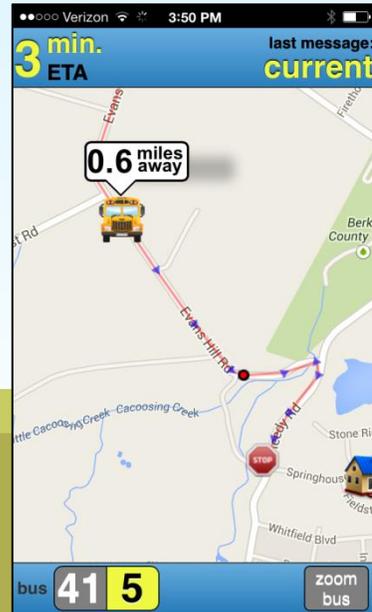
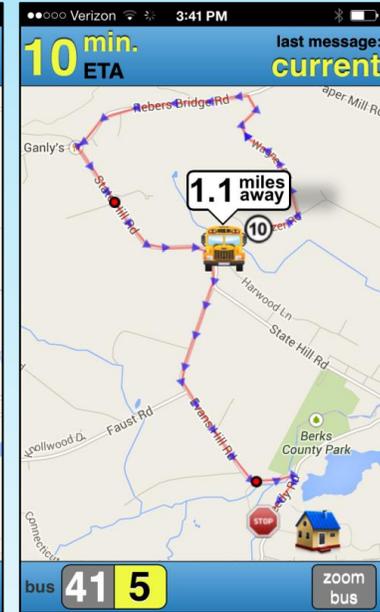
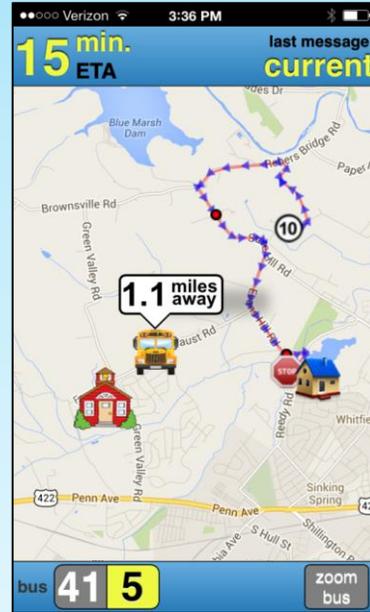
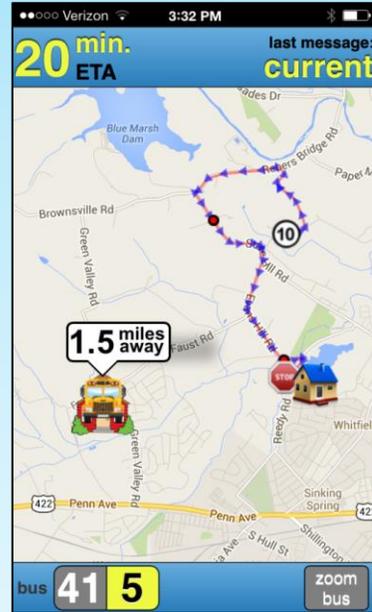
- WheresTheBus is a resourceful application intended to provide families with timely information about the location of each student's bus, including when it is expected to arrive at the designated stop.
- WheresTheBus displays the real-time minutes and miles of where the bus is located in proximity to the household's bus stop assignment.
- The application is updated every 15 seconds providing precise GPS location.
- Any member of the bus-riding household can access this information from any Internet connected device using the account information created by the Parent and/or Guardian.
- Student Transportation anticipated launch announcement: November 12, 2019
- Why utilize this feature? Volusia County Schools Student Transportation Team is committed to providing families with the best customer service.

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- **Arrival Status:** Estimated time of arrival (ETA) is displayed when bus arrival time can be predicted. When a prediction is unavailable (“no eta”), use the bus location and distance from your stop.
- **Last Message:** “Current” is displayed when bus data has been received in the last minute. If updates are not received, the bus is likely stopped at a school or layover or inactive (no messages in the last 15 minutes).
- **Your House:** Represented by home icon.
- **Your School:** Represented by school icon.
- **Your Bus Stop:** represented by stop sign icon.
- **10-minute Marker:** Location when the bus is 10 minutes away.
- **Bus Location & Distance:** Represented by bus icon and distance.
- **Future potential:** The developer is seeking to add the functionality of displaying when a student signed on/off the bus, morning and afternoon.

# Time Sequenced WheresTheBus Parent App Screenshots





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Wouldn't it be great if you could learn the exact location of your student's bus, and what time it will arrive at the assigned bus stop?! 😊

❖ Below are some key benefits of utilizing the application:

- Eliminate morning stress of rushing to the bus stop and fear of missing the bus.
  - Eliminate the afternoon stress of rushing to meet your student at the bus stop, most specifically on those easily forgotten early release days.
  - Know precisely when your student's bus will arrive at the bus stop.
  - Have the convenience of accessing the bus arrival time immediately using your smartphone, tablet, computer, etc.
  - Reduce phone and/or email volume to schools or transportation offices inquiring the location of a bus or if the bus has already serviced the bus stop.
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- How do I sign up for this service?
  - Refer to the instructions provided on Volusia County Schools>Student Transportation page.
- What security measures are in place?
  - All communications between your web browser and the site is encrypted and secure.
  - Parents/Guardians are permitted to create an account only if they can validate their student's birth date and student ID # when prompted. If the information entered does not match the information entered in the student's record, the parent/guardian will not be able to create an account.
  - Authorization approval will be granted once the validation has occurred.
- How does it work?
  - WheresTheBus uses global positioning system (GPS) technology to locate and track your student's school bus. It is powered by software from TripSpark Education.
- How much does this application cost?
  - *WheresTheBus* is available at no cost to families. One account can be created per household.
- Do I need separate accounts for each of my children?
  - No. Each student can be enrolled under one account and viewed on the app by toggling the students.