

# Lion's Camps

#### How to access and book a place on our Lions Summer Camp

- 1. Launch our **Go Team Up App** by clicking on the LINK below: GOTEAMUP.
  - a. Existing members: login using your King's Membership Profile
  - b. New members: create a New Membership profile. This should be the main adult who will control the membership account.
- 2. Select **My Account** from the options menu.
- 3. At the bottom of the profile page, under Family select Add a Child.
- 4. Complete the details for your child.
- 5. Repeat this to add additional children in your family.

**PLEASE NOTE:** If you are paying via Childcare vouchers, please email <u>lions@kingsmac.co.uk</u> with the camp dates you would like to book. For all other payment methods, please follow the instructions below. Payments made via childcare vouchers are non-refundable.

### Booking/Purchasing Club Days:

- Purchase days individually
   When booking/purchasing an individual club day, please ensure you have selected the correct
   child to attend the selected club day.
- 2. Purchase a bundle of days (5 10 days)

  When booking/purchasing a bundle of days, please ensure you have selected the correct child to attend the selected bundle of days. **Please note:** Bundle days cannot be transferred between children or other club members.
- 3. Select the days you wish the child to attend.

#### **Reviewing Club Bookings**

- 1. Go to My account
- 2. Select the Registrations section. Here you will be able to see what bookings have been made and the name of the child attending.

## How to cancel a Lions Club Booking

PLEASE NOTE: Cancellations made with less than 24hours notice are not refundable.

- 1. Log into your Go Team Up account.
- 2. Select **Schedule** on the menu options.
- 3. Find the day you wish to cancel on the calendar.
- 4. Click on the Lions Session.
- 5. Select the name of the child you wish to cancel.
- 6. Select Leave Class.
- 7. Individual camp day payments will be refunded to the account originally used to make the payment. If you have cancelled earlier than 24hours for a bundle purchase of camp days, you will be able to select an alternative camp day to attend.