



Access an Interpreter Using Any Phone

Don't know your School PIN?
Ask your principal or ESL staff

Working Effectively with an Interpreter

- Allow the interpreter to greet you and the customer
- Document the interpreter ID number
- Provide the interpreter a brief explanation of the call
- Speak in the first person
- Use short but complete phrases
- Avoid slang, jargon or metaphors
- Allow the interpreter to clarify linguistic and cultural issues

Over 150 languages available!

Frequently Used 3-digit Language Codes

Arabic	090
Burmese	042
Dari	111
Karen	369
Kinyarwanda	366
Kirundi	338
Nepali	081
Pashto	110
Somali	142
Spanish	060
Swahili	026
Ukrainian	076
Urdu	079
Vietnamese	049

Department of Language Services and Cultural Equity (LSCE)

711 Woodland Ave, 2nd Floor
KCMO 64106
816-418-5288

Submit Feedback to CyraCom

- Did you have a really good experience, a call that could have gone better or general feedback you would like to submit to CyraCom?

Submit feedback at:

<https://support.cyracom.com/clientfeedback>

