

Keep me,  
I'm important



# Wriggle Parents' Information Pack





To learn more about Wriggle Learning, click [here](#)

## Your Wriggle School Store Information

School: **Alexandra College**



ALEXANDRA COLLEGE  
DUBLIN

### Key Dates and Important Information

**Online Store Opens:** 5<sup>th</sup> April

**Online Store Closes:** 7<sup>th</sup> June

\*Please note: A late fee of €50 will be charged on ALL orders placed after the store closing date. To avoid this cost, please order before the closing date listed above.

### What's included in your child's Wriggle Technology Bundle?

All device specifications and prices correct as of February 2022. Subject to change.

- iPad 64GB €379/ iPad 256GB €525
- Heavy Duty Case for iPad €45
- Wriggle Services and Support for 3 years €120. See what's included [here](#).
- Educational apps (chosen by school) preloaded to your device
- FREE access to 100s of short training videos in safely using technology for learning for parents and students on Wriggle Connect Family+. See what you have access to [here](#).
- 3 year Mobile Device Management license included
- Insurance offering available at time of purchase or alternatively at <http://www.wriggle.ie/insurance>

### Contact us to find out more:



[www.wriggle.ie/contactus](http://www.wriggle.ie/contactus)



@gowriggle



[info@wrigglelearning.ie](mailto:info@wrigglelearning.ie)



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01 5009060



@gowriggle



# What is Wriggle's Services & Support? Why do I need it?



The risk associated with unmanaged devices in school is that students can access any app with any age rating at any time. To prevent this, Wriggle's team of experts put your child's device through a rigorous 77 step process to ensure:

- School Specific device restrictions are applied to your device
- Your device is fully secured for educational use only
- Your device is safely managed by our team for 3 years
- All school apps are preloaded to your device
- New school apps and updates are pushed to your device as required
- Provisioning of all eBook accounts

...and lots more

Queries and issues always arise, which is why Wriggle's team offer parents a full support service for 3 years including:

- Full phone and email support
- Technical support & advice from our team
- School and 3rd party app support to ensure optimal performance
- Device reconfiguration to school specifications
- Device Management app support
- Device repairs and updates
- Device management licence & platform maintenance
- Warranty and logistics repairs & support
- Device unlocking should it become disabled

...and much more

As part of your Wriggle Service and Support, you and your child will be provided with access to 100s of tutorials on:

- Device Safety and security
- Parental restrictions and internet filtering
- Tutorials on all your school learning apps

...and so much more

Learn more about all the training support available to you on the next page!

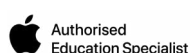


For a full list of the all the services & supports provided to you by Wriggle Learning!

[Click Here](#)



Last year, our team answered & supported 35,000 parent phone calls & 50,000 emails!



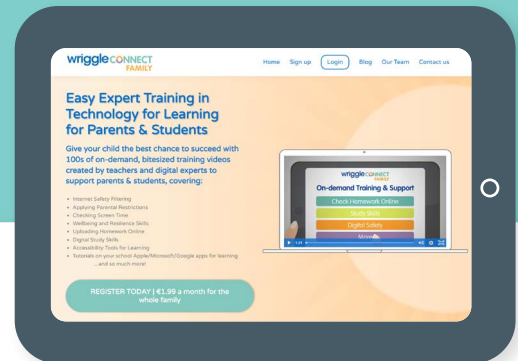
# Full on-demand access

to 100s of 2 minute tutorials online on safely using Technology for Learning for you and your child

wriggle  
CONNECT  
FAMILY

...Included In Your Wriggle School Technology Bundle!

We understand that to use technology effectively, your child needs support and you need to know how to help them when they need it. That is why our team of teachers and digital safety experts have created a library of over 1000 tutorials. You will have FREE access to all these tutorials on our online training platform, Wriggle Connect Family.



## What Tutorials Do We Have Access To?

- Device setup and security
- Internet Safety Filtering
- Applying Parental Restrictions
- Checking Screen Time
- Wellbeing & Resilience Skills
- Uploading Homework Online
- Digital Study Skills
- eBook activation guides
- Accessibility tools for learning
- Tutorials on all your school learning apps

+ So Much More!

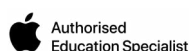


All of these tutorials are available on demand, FREE of charge to your whole family on the Wriggle Connect Family+ platform.

To learn more about

wriggleCONNECT  
FAMILY

Click Here



family.wriggleconnect.ie



info@wriggleconnect.ie

# Affordable payment options and insurance cover designed for schools and families



## Get your child's Wriggle School Technology Bundle for a low, affordable monthly cost

Developed in partnership with humm by flexfi, Wriggle's Parents Financing plan has been created to help parents better manage back to school costs, while ensuring their children can access the best blend of technology and learning materials for the school year.



To learn more about our parents payment plan

[Click Here](#)

From  
**€5.79**  
per month

## Get discounted device insurance to protect your child's device!

### Accidents Happen!

So it is strongly recommended that you insure your child's device.



Our insurance policy is designed specifically for devices in schools. This exclusive offer for Wriggle customers has a lower excess fee and covers:

- Accidental and liquid damage
- Theft
- Unlimited Repairs

...and lots more



It is highly recommended to insure your child's device. To learn more about Wriggle's unique insurance offer for you and your child.

[Click Here](#)



# A guide to purchasing physical books and installing eBooks

## Get All Your Schoolbooks At The Click Of A Button!

Before downloading eBooks to your child's device, you will first of all need to purchase your child's physical books for each subject. Your school will be in touch with your child's booklist.

Inside the cover of your physical books, you can scratch off a panel which will reveal a code to redeem the eBook that goes with each of your books.

A step by step guide on where to find this code and how to redeem eBooks can be found by on [Wriggle Connect Family](#).



To make it easier for you to get all your physical schoolbooks in one place, delivered to your door, Wriggle has partnered with Book Haven, specialists in schoolbooks for over 40 years who will create a unique store for your school containing all of your books.



Purchase all your physical books on your school's Bookhaven store

[Click Here](#)



To learn more about purchasing physical books and installing eBooks

[Click Here](#)



## Your Guide to eBooks!

As part of Wriggle's Services and Support for parents and students, our expert team will:

- Create all the eBook publisher accounts for the eBooks you have purchased.
- Provide detailed video guides on downloading eBooks to your child's device.

Wriggle's team will create a set of consistent credentials for your child so that they will have the same username and password for all their eBooks. These can be found on your child's information sheet that will come with their device.



# How To Order Your Wriggle School Technology Bundle



To make it easy to get your child set up with everything they need for the new school year, the Wriggle team created an online store especially for your school where you can order your child's device, accessories, insurance, training and support all in one place.

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To learn more about the simple steps to order your child's School Technology Bundle

[Click Here](#)



## How do I access my school's Wriggle online store?

Before your school's Wriggle online store opens in April, your school will send you out a code that is unique to your school. Simply visit [www.wriggle.ie/onlinestorelogin](http://www.wriggle.ie/onlinestorelogin) and enter this code to allow you to access and purchase from the store.



Got a question about your Wriggle device?



[www.wriggle.ie/contactus](http://www.wriggle.ie/contactus)



[info@wrigglelearning.ie](mailto:info@wrigglelearning.ie)



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