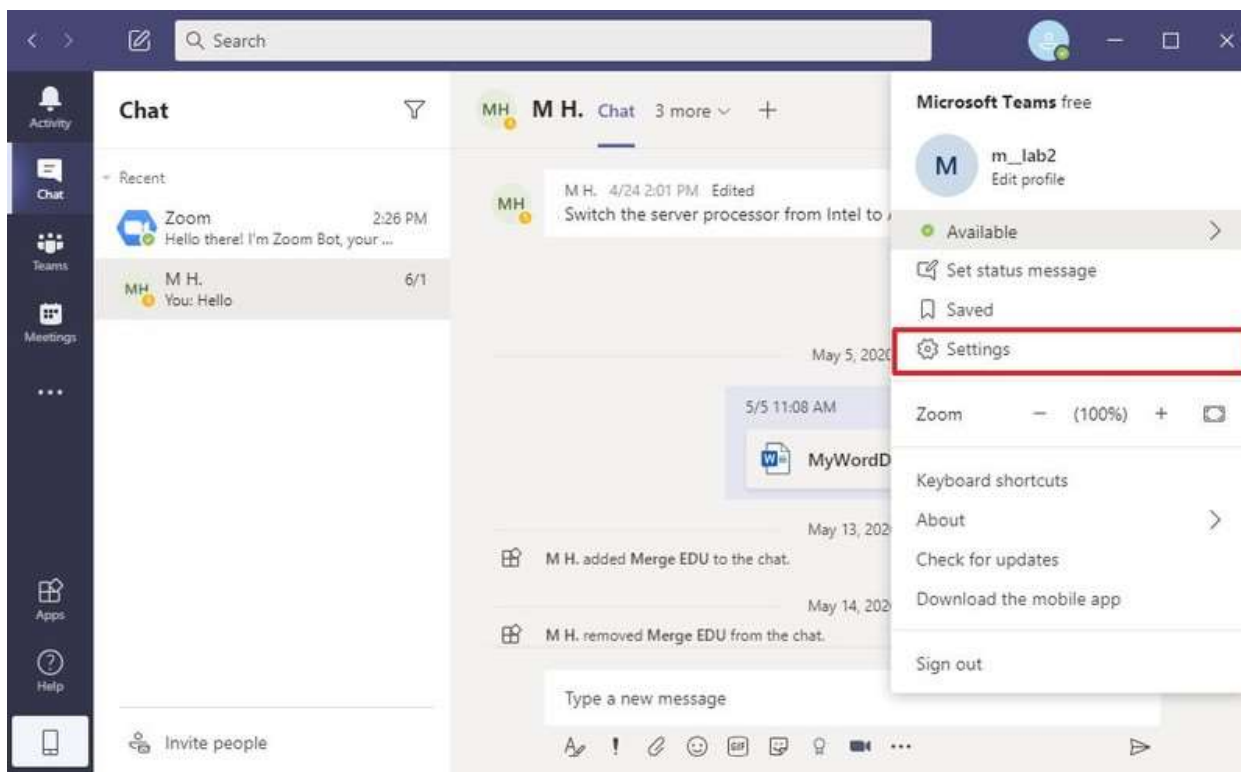# Windows 10: How to fix Teams camera by configuring settings
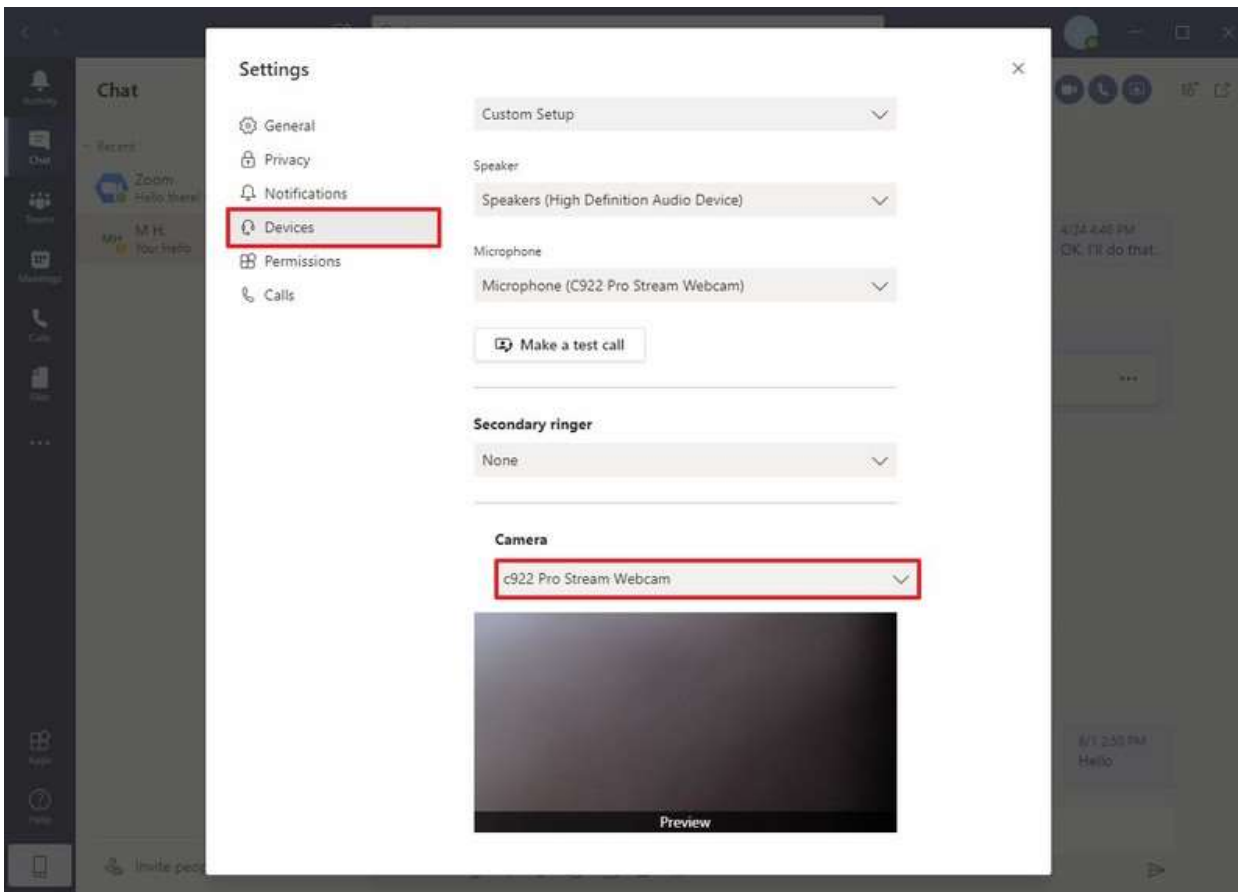
Although you should be able to use the camera on Teams without additional configuration, sometimes the reason you can't start a video call could be related to the device settings in the app.

To set the camera settings correctly on Microsoft Teams, use these steps:

1. Open **Microsoft Teams**.
2. Click the **Profile** menu from the top-right.
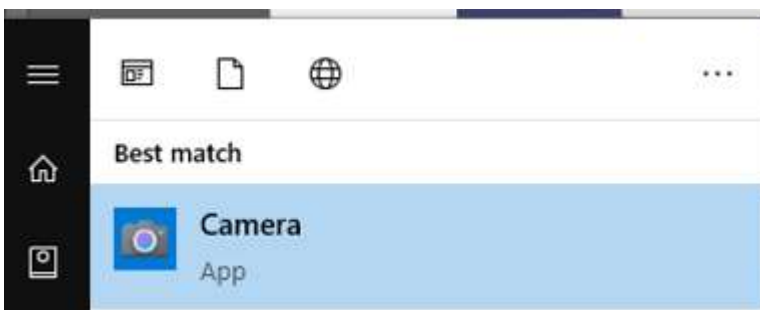3. Select the **Settings** option.

4. Click on **Devices**.
5. Under the "Camera" section, use the drop-down menu and select a camera.

6. Confirm with the <u>preview</u> that the camera is working
   Once you complete the steps, you can try making a test call, or you can try to call someone in your contacts to see if the camera is working.

   Another way to test that the camera is functioning is to open the Windows Camera app.

   Go to the start menu, type camera, and click on the camera app

If you get this error message rather than the camera view, then you will need to bring your laptop in for servicing.

We can't find your camera

Check to be sure it's connected and installed properly, that it isn't being blocked by antivirus software, and that your camera drivers are up-to-date.

If you need it, here's the error code:
0xA00F4244<NoCamerasAreAttached>

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