

June 3, 2022

Dear Rochester Community Schools Families,

Rochester Community Schools, in partnership with Durham School Services, is pleased to provide families with access to a free, optional smartphone app for up-to-the-minute school bus route information. The Edulog Parent Portal app provides parents, caregivers and authorized guardians with planned time and location information for their child's bus ride to and from school. On a daily basis, the app will show the GPS location of the bus and send a push notification when it is nearing the bus stop.

The district is now piloting the Edulog Parent Portal in a testing phase. A soft launch of this technology allows families an opportunity to install the app now and become familiar with its features, prior to the start of the 2022-23 school year.

The Edulog Parent Portal app is free of charge for RCS parents, caregivers, and students who have permission to access student information in ParentVUE and StudentVUE through the district's Synergy system. Users can voluntarily subscribe to the Edulog Parent Portal to see the location of their student's bus, receive arrival notifications based on personalized settings, and get time-sensitive messages from the transportation department which may include alerts about substitute drivers or delays, for example.

The Edulog Parent Portal app integrates with our school bus routing system, which is also provided by Education Logistics Inc. (Edulog), a premier provider of school bus technology. School bus locations are sent from a GPS device installed on each bus to provide its real-time location to families and our transportation professionals.

The app can be downloaded from the Google Play Store or the Apple App Store – which can be accessed by pointing your smartphone camera at this QR code:



With safety and security as a priority, only you and your family's authorized individuals have access to your student's transportation information through a secure login process. You must know your student's school of attendance, ID number, date of birth, and the exact spelling of the first and last name. All fields must match the student's Synergy file exactly for access. This information can be confirmed in ParentVUE or StudentVUE.

Our goal is to provide safe transportation and efficient communication for all RCS students. Detailed [Edulog Parent Portal instructions](#) and [frequently asked questions](#) are provided for your convenience.

Please note that students receiving early childhood special education (ECSE) services at RCS may not have full access to the Edulog Parent Portal during this testing phase. The nature of these services requires manually coding the school location for each child. We are troubleshooting our system integration and expect to be fully operational for the 2022-23 school year. Still, we encourage parents to download the app and become familiar with its features.

We appreciate the patience and support of our community as we work to ensure school bus safety and efficiency while strictly maintaining the security of each student's transportation information.

Sincerely,

Dr. Robert Shaner, Rochester Community Schools Superintendent
Eursella Lewis, Durham School Services General Manager