

SCHOOL DISTRICT OF FLAGLER COUNTY

JOB DESCRIPTION

Field Infrastructure Technician

QUALIFICATIONS:

1. HS Diploma or GED equivalent preferred.
2. Possess necessary technical training and skills to perform the listed responsibilities.
3. Physically able to perform assigned duties.
4. 5 years of experience in service, installation and repair of AV and/or telecommunications environment.
5. Strong knowledge of industry standard cable specifications.

KNOWLEDGE, SKILLS AND ABILITIES:

- Install, maintain and repair cable systems, most often involved with television and internet services
- Test and troubleshoot issues with network communication
- Conduct thorough inspections of cable lines to ensure the system is working correctly
- Repair related poles and towers to resolve cable issues
- Pull, route, or label CAT5 or CAT6 cable
- Communicate and collaborate with other members of the technology team to resolve complex issues
- Self-motivated; able to work independently with limited supervision to complete tasks and respond to department requests and to collaborate with others to utilize their resources and knowledge to identify quality solutions

REPORTS TO:

Chief of Technology and Innovation

JOB GOAL

Provide on-site installation and maintenance for all network and audio-visual related systems for the district. To use problem solving and customer service skills to test and troubleshoot cable infrastructure

SUPERVISES:

N/A

PERFORMANCE RESPONSIBILITIES:

1. Install and troubleshoot all data network cable and Infrastructure.
2. Mount and install wireless access points.
3. Install district AV equipment and related cabling.
4. Assist in the design of District network.
5. Schedule and perform preventative maintenance and repair procedures. Maintain records of maintenance and repairs.
6. Provide Help Desk support for network and cabling issues.
7. Respond to site personnel service tickets.

Field Infrastructure Technician *(continued)*

8. Install computer hardware, printers, peripherals, wireless access points, instructional AV equipment.
9. Install various support structures, including cable racks, j-hooks, innerduct, and other related structures.
10. Setup and deploy new computers and other equipment.
11. Maintain school network inventory of hardware and software.
12. Maintain warranty and licensing for all cabling projects.
13. Help plan for school technology needs for both instruction and administration.
14. Provide support and installation for District network infrastructure.
15. Performing other incidental tasks consistent with the goals and objectives of this position.
16. Foster and develop a professional image. Consistently represent the district in a positive and professional manner.

PHYSICAL REQUIREMENTS:

Heavy Work: Exerting up to 100 pounds of force occasionally, and / or up to 50 pounds of force frequently, and / or up to 20 pounds of force as needed in the performance of required work.

TERMS OF EMPLOYMENT:

Salary and benefits shall be paid consistent with the District's approved compensation plan. Length of the work year and hours of employment shall be those established by the District.

EVALUATION:

Performance of this job will be evaluated in accordance with provisions of the Board's policy on evaluation of personnel.

*Essential Performance Responsibilities

Job Description Supplement Code: 7

Flagler Schools Strategic Framework – Technology & Innovation

Salary Lane: Support CJZ

Approved 06/19/2018