## SCHOOL DISTRICT OF FLAGLER COUNTY

# JOB DESCRIPTION

## **COORDINATOR OF COMMUNICATIONS**

### **QUALIFICATIONS:**

- 1. Bachelor's degree in journalism or communication and public relations from an accredited educational institution. Master's Degree preferred.
- 2. Five (5) years experience in communications or public relations.
- 3. Valid Florida driver's license.
- 4. Satisfactory criminal background check and drug screening.

## **KNOWLEDGE, SKILLS AND ABILITIES:**

- 1. Knowledge of the school district and school programs.
- 2. Ability to relate to people with varied backgrounds and interests.
- 3. Ability to interview. Ability to deal with crisis situations.
- 4. Ability to communicate orally and in writing.
- 5. Ability to plan, organize and establish priorities related to assignment.
- 6. Ability to carry out job responsibilities and handle sensitive information in a confidential manner.
- 7. Ability to work independently and make decisions with minimum supervision.
- 8. Ability to handle multiple tasks in a professional and courteous manner.
- 9. Ability to answer a telephone in a professional and courteous manner.
- 10. Ability to work cooperatively with others.

### **REPORTS TO:**

Superintendent

## **JOB GOAL**

To assist the Superintendent and district staff in clearly communicating essential information to district personnel, members of the community and members of the press in a timely manner.

#### SUPERVISES:

Community Engagement Specialist

#### PERFORMANCE RESPONSIBILITIES:

- 1. Develop and execute a comprehensive district-wide communications plan to communicate with both internal and external audiences.
- 2. Promote family and community engagement by establishing and maintaining relationships with community partners.
- 3. Develop and manage district community engagement programs.
- 4. Present at workshops and meetings as needed.
- 5. Participate in the planning and coordination of district programs.
- 6. Provide support to the Superintendent on effective means to share and implement the vision and mission of the District.
- 7. Develop and distribute public information materials and media releases pertaining to school information and programs using various methods, including social media.
- 8. Serve as district videographer and photographer for school and district events.
- 9. Identify and develop speaking opportunities for the superintendent and other district leaders in the community.
- 10. Design and produce district print publications such as informational brochures, newsletters, postcards, flyers, and invitations.
- 11. Collaborate with the district webmaster to create and update the district website.

## **COORDINATOR OF COMMUNICATIONS** (Continued)

- 12. Survey and Assess community and employee opinions and attitudes with the goal of improving communication.
- 13. Meet and deal effectively with the general public, staff members, parents, administrators and other contact persons using tact and good judgment.
- 14. Follow attendance, punctuality and other qualities of an appropriate work ethic.
- 15. Ensure adherence to good safety standards.
- 16. Maintain confidentiality regarding school/workplace matters.
- 17. Model and maintain high ethical standards.
- 18. Maintain expertise in assigned area to fulfill position goals and objectives.
- 19. Participate successfully in the training programs offered to increase skill and proficiency related to assignment.
- 20. Act as a liaison between school district, personnel, members of the community and the press.
- 21. Assist the Superintendent, School Board, district and building personnel, and assigned staff to conduct press conferences, create press releases, and maintain contact with the media.
- 22. Coordinate and encourage teamwork among the district, departments, programs and the community.
- 23. Initiate and maintain open channels of communication with the public through multiple mediums.
- 24. Exercise service orientation when working with others.
- 25. Keep supervisor informed of potential problems or unusual events.
- 26. Use effective, positive interpersonal communication skills.
- 27. Respond to inquiries and concerns in a timely manner.
- 28. Serve on school/district committees as required or appropriate.
- 29. Exhibit interpersonal skills to work as an effective team member.
- 30. Follow federal and state laws as well as School Board policies, rules and regulations.
- 31. Exercise fiscal prudence and awareness with regard to the district's budget.
- 32. Demonstrate initiative in identifying potential problems or opportunities for improvement.
- 33. Prepare or assist in the preparation of all required reports and maintain all appropriate records.
- 34. Participate in cross-training activities as required.
- 35. Support the Superintendent and the District Strategic Plan.

## PHYSICAL REQUIREMENTS:

Medium Work: Exerting up to 50 pounds of force occasionally, and/or up to 20 pounds of force frequently and/or up to 10 pounds of force as needed to move objects.

## TERMS OF EMPLOYMENT:

Salary and benefits shall be paid consistent with the district's approved compensation plan. Length of the work year and hours of employment shall be those established by the district.

#### **EVALUATION:**

Performance of this job will be evaluated in accordance with provisions of the Board's policy on evaluation of personnel.

**Job Description Supplement Code: 04** 

Salary Lane: Professional PAL4