

## **Food Service Department Turner USD 202**

The Food Services Department uses a computerized meal cashier program. Record keeping of money paid and meals eaten by your child(ren) are recorded in a computerized database. Upon enrollment with the district, a personal lunch account is generated for each student. Your student is provided a Personal Identification Number that is unique to them. Please help stress the importance to your student that this number is kept confidential.

### **School Meal Charge Policy**

The meal accounting system is a debit system, which means that you deposit money into an account and as the student eats, and enters their PIN the meal charge is deducted from the account balance.

In an effort to reduce or eliminate negative meal account balances in the district, the school district is implementing the following "charge policy" for the district food service programs. Implementation of a policy that reduces "charging" will protect the district (and ultimately families) against negative balances that continue to grow and become more difficult for all parties to manage.

The district will adopt a \$10.00 "charge" limit\*\*. Should a student attempt to purchase a meal with a negative account balance that is greater than \$10.00, they will be provided an alternate meal. For lunch, alternate meals will include a cheese sandwich and a carton of white milk. For breakfast, the alternate meal will consist of oatmeal and a carton of white milk.

Families are expected to provide money for each student's meal account on a regular and consistent basis. Applications for free or reduced meals are available on the district website ([www.turnerusd202.org](http://www.turnerusd202.org)) or you may request an application be mailed to you by phoning the district office at 913-288-4141.

Charges will not be allowed during the month of May at any school. Students must have money in their account or cash in hand to purchase a school lunch or ala-carte items. If the student does not have money in their account, the alternate meal will be provided.

This policy will go into effect August 1, 2017.

\*\*\$10 charge limit amount effective 10/1/2019

### **Low Balance Reminders**

Automated notifications are initiated twice weekly to parents via the School Messenger system. You can expect a notification when a student account falls below \$2.00. Please ensure your contact information is up to date, so that you receive the notifications. You can update your contact information by calling the Administrative Services Center at 913-288-4100.

### **Meal Accounts Delinquent Prior to the 2017-2018 School Year**

For meal accounts delinquent prior to the 2017-2018 school year, parents will be contacted and offered an opportunity to enter into a payment plan.

Regular meal options will be available to students while their parents honor the terms of the payment plan. All charges and balances will continue to roll over until the student's last year of high school. All fees will need to be paid before the student graduates.

Should you withdraw from the district before graduation, payment for any overdue balance is expected.

The school district will determine when to use collection agencies on a case-by-case basis.

## **Payment Methods**

The Food Service Department accepts cash, checks or you may pay online using a credit/debit card for student meals through Infinite Campus.

We are NOT responsible for any cash sent to school with children. If you send cash or check with your student please send in an envelope with the student's name, teacher's name and amount enclosed. If you are sending payment for more than one student, please indicate each student's name, teacher and amount to be applied to each account. Please pay by check or credit/debit card, if possible.

In the event a personal check is returned due to insufficient funds, the amount of the check will be deducted from your student's lunch account. The Food Service department will contact the parent or guardian via email and/or letter. Prompt payment to replace any necessary funds is expected at the time of notification.