# Getting Started with mySchoolBucks™

Congratulations, your school district now offers mySchoolBucks, a convenient and secure online payment and parent information portal! With mySchoolBucks you can deposit money into one or more student accounts, track purchase history, create low-balance reminders and even set-up an automatically recurring payment.

As you will soon discover, mySchoolBucks is designed to be intuitive and easy to use, but to help you get started, this document will guide you through the process of:

- creating a new parent account
- adding one or more students to your account
- making a payment

## **Creating a New Parent Account**

#### **STEP 1: GETTING STARTED**

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Н	elping parents care for children ™	0
my onl	SchoolBucks.com is a fast and simple ine payment center and more!	5
	Use mySchoolBucks.com to:	
•	Use mySchoolBucks.com to: Pay for your child's meals, library fees and other school items in one central place.	I've used mySchoolBucks before:
•	Use mySchoolBucks.com to: Pay for your child's meals, library fees and other school items in one central place. Set up automatic e-mail reminders to tell you when a payment is needed.	I've used mySchoolBucks before:
•	Use mySchoolBucks.com to: Pay for your child's meals, library fees and other school items in one central place. Set up automatic e-mail reminders to tell you when a payment is needed. Make payments for all your children, even if they attend different schools.	I've used mySchoolBucks before: LOG IN I'm new to mySchoolBucks: START HERE
•	Use mySchoolBucks.com to: Pay for your child's meals, library fees and other school items in one central place. Set up automatic e-mail reminders to tell you when a payment is needed. Make payments for all your children, even if they attend different schools. View your child's cafeteria purchases and get information on foods your child eats at school.	I've used mySchoolBucks before: LOG IN I'm new to mySchoolBucks: START HERE

Direct your web browser to the mySchoolBucks homepage (<u>www.myschoolbucks.com</u>). When you arrive at the website, click the *Start Here* link.



Add Ac	Add Account					
Plea	ase select your so	hool district				
	School District	Mitchell County School District				
	CONTINUE	GO BACK CANCEL				

Select your school district from the drop-down menu, and then click *Continue*. If you mistakenly selected the wrong state, click *Go Back* and choose the correct state.

STEP 4: ENTER S	STUDENT INFO	RMATION
	Add Account	
		indicates required field
	First Name 🕷 Last Name 🕷	Note: Please enter your name here rather than your child's name. You'll be asked to add your children later.
	Street Address 🕷	
	City #	
	State/Province	Georgia
	ZIP/Postal code 🕷	
	Daytime phone <b>*</b>	(###-###-####)
	Evening phone 🕷	
	Login ID	
		(Must be at least 4 characters and may only contain letters, numbers, or underscores.)
	Password ¥	
		(Must be at least 4 characters - case sensitive)
	Confirm Password	
	If you forget your passwo	ord, we'll ask you for the answer to the security question. To protect your user
	Security Question	What is your mother's maiden name?
	Security Answer #	
		(Must be at least 4 characters - case sensitive)
	Notice: Your school distri	ct may impose a convenience fee of \$2.00 with each payment or order. ears of age or older and I agree to the Terms of Service

Complete all of the required registration information, as noted by the red box at the top right-hand corner of the screen. When all necessary information has been added, click *Register*.

CANCEL

REGISTER

GO BACK

## **STEP 5: COMPLETE REGISTRATION**



Click *Finish* to complete the registration process. You will receive an email confirmation with your login information.

## Adding Students to Your Account ("My Household")

Once you have created a parent account, click *My Household* on the left-side navigation bar to add students to your account. The following steps are required to add one or more students to your Household.

## **STEP 1: STUDENT LOOKUP**



To add one or more students to your Household, click *look up your students*.

## **STEP 2: ENTER STUDENT INFORMATION**

Helping parents	are for children™	118	and the second s
Parent Resources Getting Started My User Profile E-mail Preferences Cafeteria Purchases My Household	Add Student	select the name of the	school, enter the
Payment Center	students name and info	, and choose Find.	
My Basket Make A Payment School Store My Credit Cards My Order History My Payment History	School Mite First Name # Last Name #	chell County High School	<ul> <li>indicates required fie</li> </ul>
More Info Help / FAQ Contact Us Send Us Feedback Log Out	One of the following is re- Birthdate Jan or Student #	quired uary 1 2000 -	

Select your school district from the drop-down menu. Enter the student's first name, last name and birth date or Student ID Number. Then click *Find Student*.

#### **STEP 3: ADD STUDENT**



A student's name and grade will be displayed when the search is complete. If this is the correct student, click *Add Student*. If the information is not correct, click *Cancel* and try your search again.

#### **STEP 4: FINISH or ADD ANOTHER STUDENT**



You have now successfully added a student to your Household. To associate more students with your account, click *Add Another Student* and complete **Steps 1-3** until all students have been added. If there are no other students to add, click *Finish*.

## **Deposit Money into a Student Account**

Once you have added students to your Household, their names and schools will appear by clicking the *My Household* link on the left-hand side of the page. This page will also display the current balance available for each student. From this page you can deposit money into a Student Account, view purchase history and add or remove students.

The following steps are required to deposit money into a student account.

**STEP 1: GETTING STARTED** 



To deposit money into one or more student accounts, click Make a Payment.

P 2: ENTER DEPOSIT AM	IOUNT(S)			
My User Profile E-mail Preferences Cafeteria Purchases My Household	School Store			
Payment Center	Please enter the amount to pa	y on each account		
My Basket Make A Payment	Waynes, Okraholk			
School Store My Credit Cards	Account		Payment Amt	
My Order History My Payment History	County Elementary Caf	eteria	\$	
Admin Tools	1			
District Setup Reports	Copression, Company,			
	Account	Options	Payment Amt	
More Info	County Elementary Car	etena	\$	
Contact Us Send Us Feedback Log Out		VET		

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Enter the amount you want to deposit into each student account, and then click Add to Basket.

#### **STEP 3: REVIEW DEPOSIT(S)**

Helping parents of	care for children 14	reks.e	CIII TM S	Ĉ		<mark>\$</mark> 6
Admin Resources Getting Started My User Profile E-mail Preferences Cafeteria Purchases My Household	My Basket	Student		Quantita	- S	
Payment Center My Basket Make A Payment School Store My Credit Cards My Order History	County Elementary Cafeteria Setup a payme	ent schedule CHECK OUT NOW	\$5.00	1 JE SHOPPIN	\$5.00	Remove
My Payment History Admin Tools						

Review the amount(s) you have entered and verify the information is correct. If you need to adjust any amount, click *Continue Shopping*. If the information is correct and you are finished, click *Check Out Now*.

### **STEP 4: ENTER PAYMENT INFORMATION**

My User Profile E-mail Preferences Cafeteria Purchases						
My Household	Please enter a credit card number to use for this payment.					
Payment Center	Partition					
My Basket Make A Payment School Store		indicates required field				
My Credit Cards My Order History	Card Type					
		Visa 💌 🖬				
	Card Number =	(ex: 1234567890123456)				
More Info	Expiration Date	January ⊻ 2012 🛩				
Help / FAQ Contact Us Send Us Feedback Log Out	Name on Card M Billing Address M	Notes Please ensure your billing address matches the record on File with our codd codd				
	City #	provider.				
	City -					
	State/Province	California				
	ZIP/Postal code =					
		You may update your credit card information at a later time by selecting 'My Credit Cards'.				
	CONTINUE	GO BACK CANCEL				

Enter your payment information, making sure to complete all required fields, then click *Continue*.

#### **STEP 5: CARD VERIFICATION**

Getting Started My User Profile E-mail Preferences Cafeteria Purchases	Order - Card Verification
My Household	Please enter the card verification number from your credit card.
Payment Center My Basket Make A Payment School Store My Credit Cards My Order History My Payment History	indicates required field  Verification Code  GO BACK CANCEL
More Info Help / FAQ Contact Us Send Us Feedback Log Out	Note: For your protection, we require that you enter a credit card verification number for all purchases made online. For Visa, MasterCard, or Discover the verification number is the final 3-digit number located on the back of the credit card. For American Express, it is the four digits printed above the account number on the front of the card.
	Card ID Card ID

If paying with a credit or debit card, enter the three- or four-digit Verification Code that appears on the card, and then click *Continue*.

#### **STEP 6: REVIEW ORDER Order - Review Your Order** l Preferences eria Purchase: Please review the amounts entered and the total charges to your credit card. When you're ready, press the Place Order button to complete the transaction. Refund Policy: Please contact the school administrator for our refund policy. ol Store redit Cards rder History ayment Histor County Middle \$5.00 1 \$5.00 School Cafeteria Deposit amount(s). County Elementary Cafeteria \$5.00 1 \$5.00 Subtotal: elp / FAQ ontact Us \$10.00 Payment subtotal. Convenience Fee: end Us Fe og Out Grand Total: Total amount Bill to: Visa ending in 8795 including any convenience fee. PLACE ORDER GO BACK CANCEL

Review your order and make sure that all deposits are correct. This screen will show the amount of deposit for each student, a subtotal of the payment and then the total payment amount including any convenience fee to make a payment. If the order is correct, click *Place Order*.

## **STEP 7: PAYMENT CONFIRMATION & RECEIPT**

Getting Started My User Profile E-mail Preferences Cafeteria Purchases My Household	Order - Order Results
Daymont Contor	Your order was accepted. Thank you!
Payment Center	
My Basket	Your reference code is
Make A Payment	
School Store	If you have provided an email address you will receive an email confirmation. You may check Order History on this website at any time for order status
My Credit Cards	may creak order history on one website at any time for order status.
My Order History	Press the Print Order button to print a copy for your records.
My Payment History	
More Info	PRINT ORDER FINISH
Help / FAO	

When your order is complete, you will receive a confirmation number that can be used to locate this transaction at a later date. We recommend you print this page and keep a copy for your records. After clicking Print Oder, a printable receipt (sample below) will open in a new window.

2/17/2011 Order	mySchoolBuck	ks - Your County Schools	i	
ID: Date: Status: School District: Store: Name: Address: Daytime phone: Evening phone: E-mail Address:	Feb 17, 2011 8:47 AM closed Your County Schools Food Services Store	Sample M	ySchool	Bucks Receipt
<u>Name</u> Elemen	<u>Student</u> tary School	Unit Price \$12.00	<u>Quantity</u> 1	Total Price \$12.00
Caleteria	Subtotal: Convenience Fee:			\$12.00
	Grand Total: Bill to: Visa	ending in 1234		8140.000

After printing this page, close the receipt window and click *Finish* to complete your transaction.