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## Idaho Department of Health and Welfare

### Developmental Disabilities Program

*Address:* 421 Memorial Dr. Pocatello, ID 83201

*Phone:* (208) 234-7900

*Fax:* (208) 236-6328

*Hours of Operation:* 8:00am–5:00pm Monday through Friday (*except holidays*)

*Website:* [Health and Welfare Website](#)

### Food Stamps & Medicaid: 1(877) 456-1233

#### Services available:

- **Idaho Medicaid** is a medical insurance program that serves as a safety net for people who are low income, have a Disability, or are elderly.
- **Medicaid Health Insurance** Idaho’s health insurance programs are funded through Medicaid, a federal/state partnership that provides insurance coverage for people who cannot afford medical care or health insurance. Eligibility is based on income, assets, age and/or Disability
- **Prevention, Wellness, and Responsibility** Idaho is modernizing the Medicaid program by connecting health needs with different benefit health plans and by improving program management.

Medicaid has three plans to meet different health needs:

- **Medicaid Basic Plans** for low-income children and adults with eligible dependent children.
- **Medicaid Enhanced Plans** for individuals with disabilities or special health needs.
- **Medicare-Medicaid Coordinated Plans** for participants who are eligible for both Medicare and Medicaid and are enrolled in certain Medicare Advantage Plans.

For more information regarding Idaho’s health insurance programs (family Medicaid, child supportive services, food stamps, medical assistance, financial assistance), call 1(866) 326-2485.

### Help for Disabled Children

Medicaid assistance may be available for the child with a Disability who needs the type of care usually provided in a nursing home. Qualification depends on the child’s income, assets, medical condition, and whether he/she can be cared for safely at home. This type of Medicaid is sometimes called “Katie Beckett.” For more information call 1(866) 326-2485 or (208) 528-5750.

### **Healthy Connections**

This is a Primary Care Case Management (PCCM) program for Idaho Medicaid. Most people who are eligible for Medicaid must enroll. This program helps Medicaid clients find a physician and helps these clients get the health care services they need through a partnership program with the medical community. Contact Region VII Healthy Connections 1 (208) 528-5794 or 1(888) 528-5861 for more information.

### **Idaho CareLine**

*Phone:* (211) or 1(800) 926-2588)

Individuals can obtain referrals to more than 3500 health and human service providers in Idaho. Information is available in English and Spanish.

### **Services for Adults through Medicaid Care Management**

Services available to adults with developmental disabilities through Medicaid include developmental disabilities eligibility determination, plan development, and prior authorization of Developmental Disabilities Agency services and Home-and-Community-Based Waiver Services. Adults who are eligible for Medicaid work with the Idaho Medicaid Care Management program for access to DDA, service coordination, and DD/ISSH Waiver services. Contact Region VII Adult DD Care Management at (208) 528-5758 or (208) 528-5773 for more information.

### **My Voice My Choice**

Idaho's Self Direction option is a choice for individuals who are eligible for the Medicaid Developmental Disabilities Waiver. This option is about choice and freedom to manage their lives. To learn more contact Region VII Adult Care Management at (208) 528-5758 or (208) 528-5773, check out [Self Direction Website](#) or call 1(866) 702-5212.

### **Nursing Home Assistance**

Medicaid help with nursing home care, depending on income, assets, and medical condition. For more information call 1(866) 326-2485.

### **Home Care**

Many people who are elderly, have a Disability, or have suffered a traumatic brain injury may need assistance to remain living in their homes, rather than moving to a nursing home or other institution. Medicaid provides several options for eligible people to receive assistance and the care they need in their communities. These include Personal Care Services and Home-and-Community-Based Waivers. To learn more about these services and waivers, contact the Regional VII Medicaid Office at (208) 528-5750.

### **Mental Health Services (Adults)**

Services through the adult Mental Health Program are targeted for people 18 and older who have severe and persistent mental illness. Our mission is to create an environment where these individuals, their families, communities, and the Department work together to realize self-reliance, dignity and a healthful

quality of life. There are three categories of services available in Idaho for adults with serious mental illness:

- State-provided community mental health services
- State hospital services
- Community-based and inpatient mental health services in the private sector

For more information on Adult Mental Health services, contact Region VII Behavioral Health at (208) 528-5700.

### **Mental Health Services (Children)**

Many Idaho children may need some type of help for emotional or behavioral disorders that affect their thinking, judgment, emotions, and behavior. A wide range of therapeutic, educational and social services is essential to address the needs of children with emotional and/or behavioral disorders and their families. For more information on Children's Mental Health services, contact Region VII Behavioral Health at (208) 528-5700.

### **Help with Medicare Costs**

Medicaid may be able to help with Medicare premiums, Medicare co-insurance, and deductibles. Medicare recipients should ask about:

- Qualified Medicare Beneficiary program
- Specified Low-Income Medicare Beneficiary program

For more information about these and other Medicaid programs and to review Frequently Asked Questions, go to the [Health and Welfare Website](#) or contact the local Health and Welfare Office at 1(866) 326-2485.

### **Durable Medical Care**

*Phone:* (208) 528-5800

Provides for the purchase or rent of medically necessary durable medical equipment and supplies for individuals residing in community settings.

### **Personal Care Services**

*Phone:* (208) 582-5900 or (208) 528-5750

Tasks related to a consumer's physical or functional requirements are provided in the consumer's home. May include assistance with: basic personal care and grooming; medications; food, nutrition, and diet; housekeeping; medical appointments; and grocery shopping.

### **Respite Care**

*Phone:* (208) 528-5701

Temporary care or relief to families with adult/children with disabilities living in their home.

**Criminal History Unit**

*Phone:* 1(800) 340-1246

Background checks for individuals who provide direct care and service to program participants or individuals who may be certified or licensed by the Department

**Medicaid Services**

*Phone:* (208) 239-6260

**Services Available:**

Nurse Reviewers, Personal Care Services, Long Term Care, Certified Family Homes, Healthy Connections, Adult Developmental Disabilities Program

**Medicaid Enrollment & Assistance**

*Phone:* 1(877) 456-1233

**Healthy Connections**

*Phone:* (208) 235-2927

Primary care case management program for Idaho Medicaid

**Navigation Services**

*Phone:* (211) or 1(800) 926-2588

Provide information & assistance with accessing Health & Welfare and community resources, identify opportunities for prevention & early intervention

**Self-Reliance Benefits Program**

Food Stamps, Family Medical/Medicaid Assistance, Idaho Child Care Program, Temporary Assistance for Families in Idaho (TAFI), Aid for the Aged, Blind & Disabled (AABD), Personal Care Services, Home and Community Based Services and Nursing Home Assistance)

**Financial Assistance, Family Medicaid, & Food Stamps****Home and Community Based Services (HCBS) Nursing Home Services**

- *Phone* 1(877) 456-1233
- *Phone* 1(866) 818-6463
- *Phone* 1(866) 255-1190

## Housing under DD Waiver Services

**Certified Family Homes**

Geneva Johnson is the CFH contact person and can provide a current list of homes available. This is for an individual that qualifies for the DD waiver and has lower behavioral challenges. It is a person's home where they have chosen to help care for individuals. The provider has to go through several

classes and the home has to meet many safety requirements and inspections. Often these are family members of an individual that has developmental needs.

## **Supported Living**

Hourly supported living that comes into the home and helps a person on specific skills. High Supported Living-living in the community with up to 2 other housemates with 24 hour staff support. Intense Supported Living-high behavioral needs or health needs that require a 1:1 staff at all times.

**A New Hope LLC**

*Address:* 300 North 7th Ave Pocatello, Idaho  
83201

*Phone:* (208) 904-1950

**Adult and Child Development Center**

*Address:* 151 N 3rd Ave Ste 110 Pocatello,  
Idaho 83201

*Phone:* (208)232-5622

**Aspire Human Services LLC**

*Address:* 444 Hospital Way Ste 701 Pocatello,  
Idaho 83201

*Phone:* (208) 238-5950

**Community Connections of Pocatello,**

*Address:* 771 Yellowstone Ave Pocatello, Idaho  
83201

*Phone:* (208) 377-9814

**Developmental Options Inc.**

*Address:* 415 S Arthur Ave Pocatello, Idaho  
83204

*Phone:* (208) 233-6833 Ext. 205

**Intermediate Care Facility**

*Phone:* Regional Medicaid Unit: (208) 239-6270

For persons needing a higher level of support and intervention (commonly called group homes). Must be accessed through regional Medicaid Unit

**Developmental Options Inc**

*Address:* 415 S Arthur Ave Pocatello, Idaho  
83204

*Phone:* (208) 233-6833

**HAS Inc**

*Address:* 4650 Hawthorne Rd, Unit 3A  
Chubbuck Idaho 83202

*Phone:* (208) 235-1334

**Independent Living Specialists LLC**

*Address:* 1800 Garrett Way Ste 15-17 Pocatello,  
Idaho 83201

*Phone:* (208) 234-8525

(only Hourly Supported Living)

**Phoenix Management LLC**

*Address:* 120 N 12th Ste 4  
Pocatello, Idaho 83201-4767

*Phone:* (208)-417-0793

**Rockwell Care Services**

*Address:* 845 W Center Ste 116 Pocatello,  
Idaho 83204

*Phone:* (801)-642-2665

**Aspire Human Services LLC**

*Address:* 444 Hospital Way Ste 701  
Pocatello, Idaho 83201

*Phone:* (208) 238-5950

**Developmental Disability Agencies (DDA)****Developmental Therapy, Adult Day Health**

What we may think of as Day Treatment or a Day Program

Developmental therapy is provided to improve independent living skills and behavior management. In addition, DDAs offer assessments, counseling, physical, occupational and speech therapy for individuals having a developmental Disability.

For children under 18 years of age, eligibility is determined by the DDA. All services are driven by an Individual Program Plan developed by the DDA and the consumer using a Person Centered Planning model following the completion of evaluations and specific skill assessments. The therapy builds on the individual's strengths as they progress towards their personal goals.

For adults 18 and older, eligibility and a budget for services are determined by the Independent Assessment Provider (IAP), a contractor with the Idaho Department of Health and Welfare. A Plan of Service (POS) must be developed and authorized by the IAP prior to services. After the budget is set a Plan Developer works with the participant. The DDA then completes specific skill assessments and develops an implementation plan to address the objectives on the POS.

The following are licensed as DDAs:

**A New Hope LLC**

*Address:* 300 North 7th Ave Pocatello, Idaho 83201

*Phone:* (208)-904-1950  
(for under 18)

**Access Point Family Services Inc.**

*Address:* 5565 Yellowstone Ave  
Chubbuck, Idaho 83202-2126

*Phone:* (208)-478-9344  
(for under 18)

**Adult and Child Development Center**

*Address:* 151 N 3rd Ave Suite 110 & 112  
Pocatello, Idaho 83201

*Phone:* (208)-232-5622

**ALLIES Family Solutions**

*Address:* 818 E Lander St Pocatello, Idaho 83201-5763

*Phone:* (208)-234-2094  
(for under 18)

**Community Connections of Pocatello**

*Address:* 771 Yellowstone Ave Pocatello, Idaho 83201

*Phone:* (208) 377-9814

**Independent Living Specialists LLC**

*Address:* 1800 Garrett Way Ste 15-17  
Pocatello, Idaho 83201

*Phone:* (208) 234-8525

**Royal Journeys LLC**

*Address:* 1177 Call Place Pocatello, Idaho 83201

*Phone:* (208) 235-1334



## Service Coordination

### **Innovative Health Care Concepts**

*Address:* 790 S. Holmes, Idaho Falls

*Phone:* (208) 529-8526

For Pocatello, call: (208) 932-0512

*Fax:* (208)-881-9324

### **Soar**

*Address:* 1380 Benton Street Idaho Falls, ID 83401

*Phone:* (208) 403-3487

*Contact:* Shaun Bills, TSC

*Email:* [shaunbills@Soarwellness.com](mailto:shaunbills@Soarwellness.com)

### **Riverside Service Group**

*Address:* 520 Lomax Idaho Falls, ID 83201

*Phone:* (208) 523-1332

*Contact:* Kathy Hansen, TSC

*Email:* [office@rivserv.com](mailto:office@rivserv.com)

### **Diversity 2**

*Address:* 13420 Meadowlark Lane Pocatello, ID 83204

*Contact:* Terri Jones, TSC

*Phone:* (208) 232-1579

### **Associates for Family Independence**

*Address:* 2588 East 98th North

Idaho Falls, ID 83401

*Contact:* Peter Wadsworth

*Phone:* (208) 390-5858

*Email:* [peterw.afi@gmail.com](mailto:peterw.afi@gmail.com)

### **A Compass in Life**

*Address:* 2446 Coleman Pocatello, ID 83201

*Contact:* Mary Beck, Administrator

*Phone:* (208) 406-7994

*Email:* [acompassinlife@gmail.com](mailto:acompassinlife@gmail.com)

### **Life Design, LLC**

*Address:* 3420 Alturas Court Pocatello, ID 83201

*Contact:* Sandra Roberts, TSC

*Phone:* (208) 604-4511

*Email:* [lifedesignllcagency@gmail.com](mailto:lifedesignllcagency@gmail.com)

### **Network for Independence 2 (NFI2)**

*Address:* 1416 Golden Gate Pocatello, ID 83201

*Contact:* Marama Howard, TSC

*Phone:* (208) 705-6921

*Email:* [Nfi2.marama@gmail.com](mailto:Nfi2.marama@gmail.com)

**Because frequent changes may occur, please contact the Idaho Department of Health & Welfare at (208) 528-5800 for a current list of providers.**

## Community Supports for Emergency Housing

### **Aid for Friends**

Emergency shelter (8 bed dorms with bunk beds), they are working with other providers in Pocatello, to provide transitional housing- usually 2 people per unit or families facing homelessness. Currently resources are out of funds until the next fiscal year (Oct 1)

*Address:* 653 S. 4<sup>th</sup> Pocatello, ID 83201

*Phone:* (208) 232-5669

### **Bannock Youth Foundation**

Homeless youth program with supports to establish independence, drug and alcohol treatment.

*Address:* 403 N. Hayes Pocatello, ID

*Phone:* (208) 234-1122

### **Family Services Alliance**

Emergency shelter for victims of Domestic Violence. Emergency and ongoing support for victims of Domestic Violence.

*Address:* 355 S. Arthur Pocatello, ID

*Phone:* (208) 232-0742

### **Other Housing:**

SEICCA (Southeast Idaho Community Action Agency)  
Pocatello, Housing Authority

## Food Stamps and other Assistance Benefits

*Phone:* 1(877)-456-1233

### **Children with Disabilities Foundation, Inc.**

*Address:* Idaho Falls, ID 83403

*Mailing Address:* P. O. Box 2313

*Contact:* Lana Gonzales

*Phone:* (208) 716-3673

### **Services available:**

Funding support for children with disabilities and their families, special equipment, therapies, home modifications, special circumstance respite, training, and seminars. Parent agency of the Bikes for Kids, Piece by Piece, and Field-of-Angels organizations.

### **Clearpoint Credit Counseling Solutions**

*Address:* 270 Peachtree Street NW, Suite 1800 Atlanta, GA 30303-1217

*Phone:* 1(877) 877-1995

*Website:* [Clearpoint Credit Counseling Solutions website](#)

### **Services available:**

Nonprofit community service organization dedicated to helping people with money problems. Offer financial education in addition to financial/credit counseling, housing counseling, debt management programs, student loans and bankruptcy counseling.

### **Disability Rights Idaho**

*Address:* 1246 Yellowstone Suite A-3 Pocatello, ID 83201

*Phone:* (208) 232-0922

### **Boise Office**

*Address:* 4477 Emerald St., Suite B-100 Boise, ID 83706

*Phone:* 1(208) 336-5353 or 1(866) 262-3462

*E-mail:* [info@Disabilityrightsidaho.org](mailto:info@Disabilityrightsidaho.org)

*Website:* [Disability Rights Website](#)

### **Services available:**

Disability Rights Idaho provides advocacy (information & referral; negotiation & mediation; short-term & technical assistance; legal advice/representation) for people with disabilities who have been abused/neglected; denied services or benefits; experienced rights violations or discrimination; had voting accessibility problems; need assistive technology/services; help receiving services from rehabilitation programs (ie: V.R.); or SSI/SSDI beneficiaries with return to work issues. DRI does not provide financial assistance.

### **Earned Income Tax Credit Information**

The Earned Income Tax Credit (EITC), sometimes called the Earned Income Credit (EIC), is a refundable federal income tax credit for low-income working individuals and families.

### **Qualifications for the EITC:**

Must have a valid Social Security Number.

Must be a low wage earner.

You must have earned income from employment or from self-employment.

Your filing status cannot be married, filing separately.

You must be a U.S. citizen or resident alien all year.

You **cannot** be a qualifying child of another person.

If you do not have a qualifying child, you must:

- be age 25 but under 65 at the end of the year
- live in the United States for more than half the year

- not qualify as a dependent of another person
- Cannot file Form 2555 or 2555-EZ
- You must meet the [EITC Thresholds and Limitations](#) (*Special rules may apply.*)

There is an online EITC assistant where you can answer a few questions to see if you qualify. Go to: <https://www.irs.gov> for the online EITC assistant.

### **Idaho Department of Labor**

*Address:* 430 N. 5th Pocatello, ID 83205

*Mailing Address:* P.O. Box 4087

*Phone:* (208) 236-6710

*Contact:* Beth Larsen

*Hours of Operation:* 8 a.m. – 5 p.m. Monday – Friday

*Website:* [labor.idaho.gov](http://labor.idaho.gov)

### **Services available:**

- **Job Seekers:** Job search, career information, and veteran services
- **Businesses:** Post a job, Employee search

### **Workforce Investment Opportunity Act (WIOA):**

WIOA is a federally funded program which provides funding to support training and employment services for adults, dislocated workers and low-income, at-risk youth.

For further information visit your local Department of Labor Office or website

### **Idaho Foodbank Warehouse**

*Address:* 555 S 1st Ave, Pocatello, ID 83201

*Phone:* (208) 233-8811

The Idaho Foodbank is an independent, donor-supported, nonprofit organization founded in 1984, and is the largest distributor of free food assistance in Idaho. From warehouses in Boise, Lewiston and Pocatello, the Foodbank has distributed more than 135 million pounds of food to Idaho families through a network of more than 230 community-based partners. These include rescue missions, church pantries, emergency shelters and community kitchens. The Foodbank also operates direct-service programs that promote healthy families and communities through good nutrition.

### **Services available:**

- Food distribution
- Partner agency program that distributes food boxes
- Mobile pantry program gives direct access to food Phone (208) 522-9469
- Backpack program provides 2 breakfasts, 2 lunches, 2 dinners, 3 snacks over the weekend for students at risk and needing food,
- Cooking matters program nutrition education and cooking classes.

**Service area:** All of eastern Idaho.

### **Social Security Administration**

*Address:* 861 Jefferson Pocatello, ID 83201

*Phone:* 1(800) 772-1213 for the national office

*Hours of Operation:* 9:00 a.m.–4:00 p.m. Monday, Tuesday, Thursday, and Friday. 9:00 a.m.–12:00 p.m. Wednesday

*Website:* [Social Security Administration Website](#)

### **Services available:**

Medicare, Survivors Benefits, Retirement Benefits, Social Security Disability Income (SSDI), and Supplemental Security Income (SSI) for people who have low income and few assets. Must be 65 or older or have a Disability to qualify for SSI. Claims for SSI may be submitted over the phone. All benefits except SSI and some survivor benefits can be filed for online.

### **Southeast Idaho Community Action Agency (SEICAA)**

(SEICAA provides services in Bannock, Bear Lake, Bingham, Caribou, Franklin, Oneida, and Power)

*Address:* 1261 Wilson Ave #E Pocatello, ID 83201

*Phone:* (208) 237-0991

*Website:* [SEICAA Website](#)

### **Services Available:**

- **Housing:** Low Income Housing locations, Low Income Home Energy Assistance Program (LIHEAP) Emergency Rental Assistance (in specific areas only) (Income guidelines determine eligibility for SEICAA programs.)
- **General:** Family Development (Case Management), Individual Development Account (IDA), Referral, & Advocacy Programs Personal Hygiene Products School Supplies
- **Food:** USDA Commodities, Market Salvage, and Nutrition Education Information,
- **Youth Mentoring Services:** Yes Camp, GED Testing Assistance
- **Housing & Case Management:** homebuyer Activities Program
- **Senior Services:** Meals on Wheels, Retired Senior Volunteer Program
- **Veteran's Services:** Transitional Housing & Case Management for Military Veterans
- **Weatherization:** Energy Conservation Education  
Weatherization measures to maximize energy savings

### **American Red Cross – Pocatello,**

*Address:* 4155 Yellowstone Ave. Chubbuck, ID 83202

*Location:* In the Pine Ridge Mall

*Phone:* (208) 237-7160

*Hours of Operation:* 10 a.m.–9 p.m. Monday–Saturday, 12 p.m.–5 p.m. Sunday

*Website:* [redcross.org](http://redcross.org)

**Services available:**

In addition to domestic disaster relief, offers compassionate services in five other areas: community services that help the needy; support and comfort for military members and their families; the collection, processing and distribution of lifesaving blood and blood products; educational programs that promote health and safety; and international relief and development programs.

## Legal/Advocacy

**Adult Protective Services**

*Address:* 214 E. center ST. #B Pocatello, ID. 83201

*Phone:* (208) 233-4032 or 1(800) 632-4813

**Purpose:** Adult Protection programs provide for the safety and protection of vulnerable adults that are, or are suspected to be, victims of abuse, neglect, self-neglect or exploitation

Services available: Protection against abuse, neglect, self-neglect, exploitation, and Vulnerable Adult.

**Programs offered:** GED Tutoring, Children programs, Help with Bills and Warm Homes, Safe Communities, Senior Programs, Volunteer Programs, Adult protection, Weatherization.

**Bannock County Juvenile Probation Department**

*Address:* 137 South 5th Avenue, Pocatello, ID 83201

*Mailing Address:* Bannock County Juvenile Court 624 East Center Room #220 Pocatello, ID 83201

*Phone:* (208) 234-1087 or (208) 234-1088

**Services available:**

Services provided for delinquent youth and their families, as well as several community outreach programs related to delinquency and substance abuse prevention.

**Purpose:** The Bannock County Juvenile Probation Community Service Program provides a positive, intermediate consequence that gives youth the opportunity to give back to their community. The program encourages juvenile probationers to take responsibility for their actions, by instilling in them the value of hard work, accountability, honesty and the benefit of serving others. Provides Counseling, juvenile probation for magistrate court, diversion program, truancy prevention program for school districts.

**Programs include:** Bannock County Youth Court, PATS (Positive Attitudes through Scouting), Community Service Program, Electronic Monitoring, 3B Detention Center, with transitional classroom, 90-day Behavior Modification/Drug and Alcohol program at the Detention Center, Runaway Program.

Classes Offered: Anger/Conflict, Youth Boost Class, Tobacco Education, Drug and Alcohol, Petit Theft, Cognitive Self-Change, Work Crew, and Parent Project.

**Bannock Youth Foundation (Bannock House)**

The Bannock Youth Foundation helps youth and families reach their full potential through a variety of

prevention, intervention, and treatment services.

*Address:* 620 W. Fremont Pocatello, ID 83204

*Phone:* (208)234-2244

*Hours or Operation:* Monday – Friday 9 a.m. – 6 p.m.

*Contact:* Leslie Foltz, LSW

### **Family Resource Center**

*Address:* 403 N. Hayes Ave. Pocatello, ID 83204

*Phone:* (208)234-1122

### **Bannock House**

*Address:* 620 W. Fremont St. Pocatello, ID 83204

*Phone:* (208)234-2244

### **MK Place**

*Address:* 110 S. 19th Ave. Pocatello, ID 83201

*Phone:* (208)234-4722

### **Square One**

*Address:* 735 N. Main Pocatello, ID 83204

*Phone:* (208) 478-1333

### **Pocatello, Office**

*Address:* 1246 Yellowstone Suite A-3 Pocatello, ID 83201

*Phone:* (208) 232-0922

### **Boise Office**

*Address:* 4477 Emerald St., Suite B-100 Boise, ID 83706

*Phone:* 1(208) 336-5353 or 1(866) 262-3462

*Website:* [Disability Rights Website](#)

*E-mail:* [info@Disabilityrightsidaho.org](mailto:info@Disabilityrightsidaho.org)

**Overview:** Provides advocacy and legal series to people with disabilities.

Services available: Disability Rights Idaho (DRI), formerly known as CO-AD, Inc., is a private, nonprofit legal services organization which manages several federally funded programs designed to protect the rights of people with disabilities. It is the designated Protection and Advocacy system for Idaho. DRI provides advocacy for people with physical disabilities, developmental disabilities, mental illness, or traumatic brain injury who have experienced abuse or neglect, have been denied services or benefits, have had their rights violated or experienced discrimination because of a Disability; or have experienced voting accessibility problems. DRI assists people in getting assistive technology/serves; in applying for or receiving services from rehabilitation programs; and SSI and/or SSDU beneficiaries with return to work concerns. DRI also administers the WIPA program, which provides work incentive planning, assistance, and outreach services to SSA beneficiaries receiving SSI/SSDI, and who are

seeking employment. DRI provides information and referral; direct advocacy; assistance with negotiation and mediation; short term and technical assistance; and legal advice and/or representation to persons with disabilities on issues related to their Disability. DRI does not provide financial assistance. Contact DRI for eligibility criteria for the following programs:

**PADD-Protection and Advocacy for Persons with Developmental Disabilities.**

- Services to address Disability related rights violations for individuals who have a severe and chronic developmental or physical Disability.

**PAIMI- Protection and Advocacy for Individuals with Mental Illness.**

- Priority representation is provided to individuals with mental illness alleging abuse, neglect or violations of rights occurring in treatment facilities. Services may also be provided to address rights violations in the community.

**PAIR- Protection and Advocacy for Individual Rights.**

- Services addressing Disability related rights violations for all other individuals with physical and/or mental disabilities who are not eligible for services under the PADD, PAIMI, or CAP Programs.

**CAP-Client Assistance Program.**

- Services to provide information and advocacy to individuals who are involved with federally funded rehabilitation programs.

**PAAT- Protection and Advocacy for Assistive Technology.**

- Services to individuals with disabilities who need information or assistance enforcing legal rights to obtain assistive technology devices and services.

**PABSS- Protection and Advocacy for Beneficiaries of Social Security.**

- Services to provide information and advocacy to beneficiaries of Social Security seeking to secure, retain, or regain gainful employment.

**PATBI- Protection and Advocacy for Individuals with Traumatic Brain Injuries.**

- Services to individuals with traumatic brain injury and their families to improve access to health and other services.

**PAVA- Protection and Advocacy for Voting Accessibility.**

- Services to ensure the full participation of individuals with disabilities in the electoral process.

**Catholic Charities of Idaho**

Nampa Immigration Legal Services

*Address:* 847 Park Centre Way Nampa, ID 83681

*Phone:* (208) 466-9926

*Fax:* (208) 318-0544

*Website:* [Catholic Charities of Idaho website](#)

**Services available:**

General Consultations, Family based Petitions, TPS, Adjustment of Status, Consular Processing, Petition for survivors of domestic violence (VAWA), Crime (U Visa), or Trafficking (T Visas), Affidavit of Support, Work Authorization, Citizenship Certifications, Naturalization/Citizenship Applications, Removal of Conditions on Residency, Additional Services.



*Address:* 7255 W Franklin Rd, Boise, ID 83709  
*Phone:* (208) 345-6031

**Idaho Legal Aide Services, Inc.**

*Address:* 150 S. Arthur #203 Pocatello, ID 83204

*Phone:* (208) 233-0079

*Contact:* Fred Zundel – Managing Attorney

*Contact:* Karl Lewies – Staff Attorney

*Contact:* Kylee Hansen – Office Manager

*Contact:* Jeri Seratt – Secretary

*Website:* [Idaho Legal Aid Website](#)

*Slogan* “Our work benefits our clients, our communities and our state.”

**Services available:**

Legal services to people receiving income-based public benefits such as Temporary Assistance to Needy Families (TANF), SSI, and food stamps or whose income is under the limits of federal guidelines. Can assist families in the following: Social Security denials and appeals, denials of Health and Welfare services, evictions, domestic violence divorce, and custody cases. Referral to private attorneys in the area who may charge a reduced rate is offered if unable to accept case.

**Idaho Volunteer Lawyers**

*Address:* Boise, ID 83701-0895 or 525 W. Jefferson St Boise, ID. 83702

*Mailing Address:* PO Box 895

*Phone:* (208) 334-4500

*Fax* (208) 334-4515; (208) 334-2764

*Website:* [Idaho Law Foundation Website](#)

**Services available:**

Primary mission of the Idaho Volunteer Lawyer Program (IVLP), is to increase the availability of legal services to the State’s low income individuals and families by matching those in need with the donated services of volunteer attorneys and by providing volunteer lawyers for advice, consultation and in some cases legal representation. IVLP screens applicants to connect them with legal services provided by volunteer attorneys or refer them to other relevant community resources that may help them based on specific issues. Volunteer attorneys may represent eligible clients in cases involving custody (initial orders and modifications), divorce (limited), guardianship (children or adults), adoption, debt defense (limited), and wills (non-property matters only). IVLP attorneys also provide services to qualified non-profit organizations. Alternatively, volunteer attorneys may also provide legal advice and consultation in family law, debt defense (limited) or other matters of interest to seniors and low income individuals. Can also provide mortgage foreclosure services. Please be advised that resources are limited and IVLP is unable to accept requests for assistance; therefore, cases involving domestic violence and/or child endangerment have priority for referral to volunteer attorneys.

## Assistance with Guardianships and/or Trusts:

### Idaho Health and Welfare

*Address:* 1070 Hilina Pocatello, ID 83201

*Phone:* (208)-224-5500

*Website:* [Health and Welfare Website](#)

### Services available:

Guardianship/Conservatorship ages 18 and up. To apply for or obtain information about services for adults who have a developmental Disability (aged 18 or older) contact Medicaid Care Management at (208)-239-6260.

### Guardian and Trust Attorneys

Legal services for individuals with disabilities that include special needs trusts.

*Address:* 112 S. Main Firth, ID 83236

*Mailing Address:* PO Box 125

*Phone:* (208) 346-6468

*Contact:* Peterson, Boyd, Attorney

### Bannock County Board of Guardians

Services: Volunteers serve as court appointed guardians or conservators for incapacitated/developmentally disabled adults in the event there is no one who is available to assume this responsibility.

### Alan R. Harrison Law, PLLC

*Address:* 470 B Street Idaho Falls, ID 83402

*Phone:* (208)552-1165

*Fax:* (208)552-1176

*Email:* [arh@aharrisonlaw.com](mailto:arh@aharrisonlaw.com)

### Services available:

Guardianship/conservatorship for individuals with developmental delays and those who are incapacitated, estate planning, wills, special needs trusts, probate, business law, contract, real estate, criminal, and family law.

### The Idaho Council on Developmental Disabilities

*Address:* 700 W. State St., 1st Floor West Boise, ID 83702-5868

*Phone:* (208) 334-2178 or 1 (800) 544-2433

*Website:* [ICDD Website](#)

See webpage page for further information. Visit their website and scroll down to the headings.

### **Pingel Law Offices P.C.**

*Address:* 2194 Channing Way Idaho Falls, ID 83404

*Phone:* (208) 524-4442

### **CK Quade Law, PLLC**

*Contact:* Charlene K. Quade, Attorney

*Address:* 1501 Tyrell Lane or PO BOX 1756 Boise, ID 83701

*Phone:* (208) 367-0723

*Fax:* (208) 639-6400

*Email:* [char@charquadelaw.com](mailto:char@charquadelaw.com)

### **Services available:**

Legal representation and services to families and elders in: limited and full guardianship/ conservatorship, durable power of attorney, supplemental needs trusts, special needs trusts, affirmative life planning, benefits assistance—Medicaid, SSI, SSD-I, SSA.

## **Educational**

### **Idaho State University**

#### **Disability Services**

*Mission:* Our mission at Disability Services is to increase access to all programs and services sponsored or funded by Idaho State University. Our goals are:

- To coordinate and provide reasonable accommodations and related Disability services for qualified individuals with disabilities,
- To advocate for an accessible and hospitable learning environment through removal of informational, physical, and attitudinal barriers, and
- To promote self-determination and personal responsibility for students with disabilities.

*Address:* 921 South 8th Avenue Stop 8121 Pocatello, ID 83209-8121 Rendezvous Complex, Rm 125

*Phone:* (208) 282-3599

*Fax:* (208)-282-4617

*VP for ASL:* (208)-417-0620

*Email:* [Disabilityservices@health.isu.edu](mailto:Disabilityservices@health.isu.edu)

*Website:* [Disabilityservices@isu.edu](http://Disabilityservices@isu.edu)

#### **Student Success Center**

*Address:* 921 South 8th Avenue Stop 8121 Pocatello, ID 83209 Rendezvous Complex, Room #323

*Phone:* (208) 282-3662

*Email:* [success@isu.edu](mailto:success@isu.edu)

*Website:* [isu.edu/success](http://isu.edu/success)

**Services available:**

- **Writing Center:** Appointments are available for all writing assignments, including essays, personal statements, lab reports, etc. You are able to have up to one hour per day, two hours per week.
- **ESOL:** If English is not your first language, tutors are available to help with writing, grammar, understanding assignment prompts, and more.
- **Math Center:** Tutoring for all math classes or classes heavy in math. There is no maximum on tutoring hours in the Math Center. Go as many times as you need. Stay as long as you need.
- **Content Area Tutoring (CAT):** For all subjects other than math and writing assignments. CAT tutoring may be individual or small group tutoring. To sign up, stop by Rendezvous 323. After we have your request, we will pair you with a tutor. You and the tutor work to find a time and meeting place that works well for both of you.

*(Paid for by student fees)*

**Career Center**

We are here to help with everything career related for ISU students, alumni, employers, and community members.

*Address:* Museum Building 12, 4th Floor, Room 418, 921 S 8th Ave, Stop 8108, Pocatello, ID 83209

*Phone:* (208) 282-2380

*Email:* [careers@isu.edu](mailto:careers@isu.edu)

*Website:* [isu.edu/career](http://isu.edu/career)

**Services available:**

Career counseling, Career assessments, Resume reviews, Mock interviews, Career and Life Planning classes, Presentations and Workshops.

**START (Successful Transitions and Retention Track)**

*Mission:* START at Idaho State University provides social and academic support as students manage barriers while they pursue sustainable career and life goals.

*Address:* 777 Memorial Dr, Pocatello, ID 83209 Roy F. Christensen Building #48, 3rd Floor, Room 374

*Phone:* (208) 282 4359

*Email:* [START@isu.edu](mailto:START@isu.edu)

*Website:* [isu.edu/START](http://isu.edu/START)

*Contact:* Cherrisse Brown

**Acceptance Process**

- Complete Assessment testing, in Math & English, through Adult Education. Call (208)-282-2468 to schedule)
- Complete [START Application](#)

- Attend Pre-Registration/Orientation

### **Adult Education**

The Adult Education program at the Adult success Center offers free, comprehensive assessment and instruction in basic skills, including reading, writing, math, and [English as a Second Language \(ESL\)](#). The program provides literacy instruction, preparation for the [GED® Tests](#) and skills brush-up for college entrance or employment. In addition to classes and guided independent study, and other distance learning options are available. [Outreach centers](#) operate throughout southeastern Idaho.

*Address:* 777 Memorial Dr, Pocatello, ID 83209 Roy F. Christensen Building #48, 3rd Floor, Rm 374

*Phone* (208) 282-2468

*Email:* [Adulted@isu.edu](mailto:Adulted@isu.edu)

*Website:* [isu.edu/AdultEducation](http://isu.edu/AdultEducation)

*Contact:* Korey Mereness

### **Resource Center**

Anyone who has taken a college class knows that the rigors of education can be overwhelming as well as frustrating. Students at the College of Technology (COT) have come to find some peace in the chaos through our Resource Center. The tutors hired here are “Grade A” in their classes. They are a phenomenal resource for struggling students as well as those who seek only a “tune up.” Students may find tutors available for all general education courses, including English, multiple levels of math, communications, and social sciences.

*Address:* 777 Memorial Dr, Pocatello, ID 83209 Roy F. Christensen Building #48, 2nd Floor, Rm 262

*Phone* (208) 282-3205

*Email:* [ionange@isu.edu](mailto:ionange@isu.edu)

*Website:* [isu.edu/tech/tutoring](http://isu.edu/tech/tutoring)

*Contact:* Angie Lion

### **Services available:**

Free tutoring services

### **Center for New Directions**

Center for New Directions serves College of Technology students and community members. All services are available at no charge and are confidential.

*Address:* 777 Memorial Dr, Pocatello, ID 83209 Roy F. Christensen Building #48, 3rd Floor, Rm 374

*Phone:* (208) 282-2454

*Email:* [cnd@isu.edu](mailto:cnd@isu.edu)

*Website:* [isu.edu/cnd](http://isu.edu/cnd)

### **Services available:**

- Career counseling,

- Nontraditional occupations (NTO) for Women and Men,
- Personal counseling,
- Single Parent Support Services

### **Financial Aid**

There are a lot of options to pay for your education, and knowing what's out there and what you qualify for can help you make the best financial decisions for your needs.

*Address:* 921 S 8th Ave, Stop 8077, Pocatello, ID 83209 Museum Building 12, 3th Floor, Room 337

*Phone:* (208) 282-2756

*Email:* [finaidem@isu.edu](mailto:finaidem@isu.edu) {Please include your Bengal ID in your email}

*Website:* [isu.edu/financialaid](http://isu.edu/financialaid)

### **Admissions**

Admissions will begin the enrollment process with the university. Admissions works with incoming and returning student you can also contact them to schedule a personalized tour of the beautiful main campus in Pocatello,

*Address:* 921 South 8th Avenue, Stop 8270 Museum Building Room 319 Pocatello, ID 83209  
STOP 8270

*Phone:* (208) 282-2475

*Email:* [admiss@isu.edu](mailto:admiss@isu.edu)

*Website:* [isu.edu/future](http://isu.edu/future)

### **TRIO**

TRIO Access & Opportunity Programs at Idaho State University consists of seven programs federally funded by the U.S. Department of Education. TRIO serves participants from 8<sup>th</sup> grade to graduate school between the seven different programs. *Services are free to those who qualify.*

### **Services available:**

- Educational Talent Search
- Upward Bound
- Upward Bound Math and Science
- Student Support Services
- McNair Scholars Program
- TRIO Veterans Program
- Educational Opportunity Center

*Address:* 921 South 8th Avenue, Stop8345 Museum Building Room 446 Pocatello, ID 83209

*Phone:* (208) 282-3242

*Email:* [trio@isu.edu](mailto:trio@isu.edu)

*Website:* [isu.edu/trio](http://isu.edu/trio)

### **Chartwells**

Chartwells is the exclusive caterer on the Idaho State University campus. They can provide a variety of professional catering services, from complex catered events to refreshment breaks and pizza parties.

#### **Services available:**

- Student Meal plans
- Event catering
- Nutrition

*Address:* 921 South 8th Avenue Pond Student Union

*Phone:* (208) 282-2242

*Website:* [dineoncampus.com/isu](http://dineoncampus.com/isu)

*Contact:* Tricia Willie

### **University Housing**

University Housing at Idaho State University offers a myriad of benefits, especially to our freshmen. Students who live on campus have higher grade point averages and higher rates of retention than students living off campus. On average, traditional age freshmen living in residence halls have GPAs that are 10% higher than their peers living off campus.

*Address:* 745 S. 5th Pocatello, Idaho 83201

*Phone:* (208) 282-2120

*Email:* [reslife@isu.edu](mailto:reslife@isu.edu)

*Website:* [isu.edu/housing](http://isu.edu/housing)

### **Counseling and testing**

Our staff includes licensed psychologists and licensed counselors. Masters and doctoral trainees work under the direct supervision of licensed staff.

Below is a list of our current staff in our Pocatello, Idaho Falls and Meridian offices.

#### **Pocatello Office**

*Address:* 1001 S 8th Avenue Stop 8027 Graveley Hall South 3rd Floor, Room #351 Pocatello, ID 83209-8027

*Phone:* (208) 282-2130

*Website:* [isu.edu/ctc](http://isu.edu/ctc)

#### **Idaho Falls Office**

*Address:* 1784 Science Center Drive Stop 8150 Bennion Student Union Building 2nd Floor, Room #223 Idaho Falls, ID 83402

Phone: (208) 282-7750

Website: [isu.edu/ctc](http://isu.edu/ctc)

### **Meridian Office**

Address: ISU Meridian Health Science Center 1311 E. Central Dr. Meridian, ID 83642

Phone: (208) 373-1719

Email: [meridianclinic@isu.edu](mailto:meridianclinic@isu.edu)

Website: [isu.edu/clinics/counseling-meridian](http://isu.edu/clinics/counseling-meridian)

### **Academic Advising**

Coordinates general academic advising services and support for the ISU community of students, faculty, and staff. Provides priority advising for freshmen, sophomores, transfer students, students on probation and pre-Social Work majors. Also advise sophomore, junior, and senior students who are undecided about a major.

*Address:* 921 S. 8th, Stop 8054 Pocatello, ID. 83209 Museum Building 12 3rd Floor, Room 307

*Phone:* (208) 282-3277

*Email:* [AskanAdvisor@isu.edu](mailto:AskanAdvisor@isu.edu)

*Website:* [isu.edu/advising/](http://isu.edu/advising/)

#### **Services Available:**

- Degree Requirements
- Course Scheduling
- Declaring a Major
- Policies and Procedures
- Academic Difficulty (e.g. Petitions)

### **Honors program**

As the only Honors Degree granting institution in Idaho, the University Honors Program provides you with opportunities for broader, deeper and more complex learning experiences, but the program is bigger than academics alone. Honors offers you a living/learning community, leadership and civic engagement opportunities, individualized advising, undergraduate research, a group of committed scholars, and a community that values and recognizes the whole person.

*Address:* 921 South 8th Avenue STOP 8010 Pocatello, ID 83209-8010 Rendezvous, 304A

*Phone:* (208)282-3662

*Email:* [honors@isu.edu](mailto:honors@isu.edu)

*Website:* [isu.edu/honors](http://isu.edu/honors)

#### **Services available:**

The University Honors Program offers you the following upon acceptance:

- Priority registration throughout your college career



- Small class sizes throughout the Honors curriculum
- Undergraduate research opportunities
- Undergraduate thesis development, not offered elsewhere on campus
- An active learning/living community on campus
- Personal connections with Honors faculty to support your growth
- Additional scholarships reserved for Honors students
- Strong preparation for post-graduate studies
- UHP Peer Mentors to aid in acclimation to college and the Honors Program
- Numerous social and civic-engagement opportunities

### **Benny's Pantry**

We recognize that poverty is often a barrier for students who are striving to obtain a certification or degree in higher education. One of the many hardships associated with poverty is food insecurity – the lack of access to enough safe and nutritious food. We believe that by alleviating food insecurity where it may exist, we empower our student community to focus on learning and discovery, thereby removing a significant barrier to persistence

*Address:* 921 South 8th Avenue, Pond Student Union 1st floor Room 120A

*Phone:* (208) 282-2973

*Email:* [larskare@isu.edu](mailto:larskare@isu.edu)

*Website:* [isu.edu/pantry](http://isu.edu/pantry)

### **Student Organizations**

Organizations play an important role in the education of students at Idaho State University. The development of a diverse and active organizational climate on campus is encouraged.

*Address:* 921 South 8th Avenue, Stop 8170 Pond Student Union 1st floor

*Phone:* (208) 282-3451

*Email:* [asisufin@isu.edu](mailto:asisufin@isu.edu)

*Website:* [isu.edu/clubs](http://isu.edu/clubs)

### **Campus Recreation**

The Department of Campus Recreation at Idaho State University seeks to promote physical activity and healthy lifestyles by providing equipment, space, information, and atmosphere in our facility.

*Address:* SRC, Room 360

*Phone:* (208) 282-4854

*Email:* [campusrec@isu.edu](mailto:campusrec@isu.edu)

*Website:* [isu.edu/camprec](http://isu.edu/camprec)

*Students at ISU have access to our facilities and services and are members as long as they are enrolled. We also offer memberships faculty, staff, alumni and seniors in the community.*

### **Outdoor Adventure Center**

If you love to play in the outdoors, or are interested in doing so, you've come to the right place. We are a university based, outdoor education and recreation program offering outdoor recreation adventure trips, classes and workshops, and outdoor informational services. Rock climbing, white water rafting, mountain biking, xc skiing and snowshoeing, backpacking, and stand up paddle boarding are just a few of the activities you could try at the OAC.

*Address:* 921 South 8th Avenue Pond Student Union 1st Floor Pocatello, ID 83209

*Phone:* (208) 282-3912

*Email:* [dayljust@isu.edu](mailto:dayljust@isu.edu)

*Website:* [isu.edu/outdoor](http://isu.edu/outdoor)

### **Early College Program**

Student participants must be 16 years old or have completed half of their high school graduation requirements. The Early College Program also requires a 3.0 GPA to participate. Students wishing to take dual credit courses through ISU must be registered in both the high school and college course. Students are admitted to the Early College Program after completing a one-time application and submitting a signed permission form. Students are required to register through BengalWeb prior to the published deadlines for each class in order to receive college credit.

*Address:* 921 S 8th Ave Stop 8057 Fine Arts Building 11 3rd Floor, Room 309 Pocatello, ID 83209

*Phone:* (208) 282 6067

*Email:* [ecp@isu.edu](mailto:ecp@isu.edu)

*Website:* [isu.edu/ecp](http://isu.edu/ecp)

*Contact:* Chelsie Rauh

### **Public Safety**

Public Safety is to provide a peaceful and secure environment reasonably free from the threat of physical harm, property loss, and disruptive activity; and to promote mutual cooperation and conflict resolution in establishing a positive atmosphere in which effective learning and social interaction can take place.

### **Pocatello Office**

*Address:* 921 S 8th, Stop 8140 Pocatello, ID 83209

*Phone:* (208) 282-2515 or (208) 282-2911

*Email:* [Pubsafe@isu.edu](mailto:Pubsafe@isu.edu)

*Website:* [isu.edu/publicsafety](http://isu.edu/publicsafety)

### **Idaho Falls Office**

*Address:* 1784 Science Center Dr. Idaho Falls, ID 83402

*Phone:* (208) 282-2515

*Email:* [pubsafe@isu.edu](mailto:pubsafe@isu.edu)

*Website:* [isu.edu/publicsafety](http://isu.edu/publicsafety)

### **Meridian Office**

*Address:* ISU Meridian Building 1311 East Central Dr. Meridian, ID 83642

*Phone:* (208) 282-2515

*Email:* [pubsafe@isu.edu](mailto:pubsafe@isu.edu)

*Website:* [isu.edu/publicsafety](http://isu.edu/publicsafety)

### **Services available:**

- Parking permits and services
- Emergency Management
- Clery Act & Crime stats
- Programs & Training
- Bengal Card Services
- Safety & Security

## **Medical**

### **Assurelink**

*Address:* 841 Oxford, Idaho Falls, ID 83401

*Phone:* (208) 523-2704 or (208) 523-2490

### **Services available:**

Personal emergency response service for individuals unable to reach a telephone in an emergency. In-home and mobile services available.

### **Bonneville County Social Services**

*Address:* 605 N. Capital, Room 101, Idaho Falls, ID 83402

*Phone:* (208) 529-1350, ext. 1385

### **Services available:**

Emergency county assistance: medical, food referral (brochure available), cremation and burial, and limited (one time) rental assistance on an emergency basis. Assistance determination made on a case by case basis with an application process required. Discount prescription cards available for pick up free of charge. No utility bill assistance.

## **Eastern Idaho Public Health**

Eastern Idaho Public Health District's mission is to prevent disease, Disability, and premature death; to promote healthy lifestyles; and to protect and promote the health and quality of our environment. To accomplish this mission, Eastern Idaho Public Health District provides clinics, health education, consultative services, and referrals for special medical care.

*Address:* 1901 Alvin Ricken Dr., Pocatello, ID 83201

*Phone:* (208)223-9080

*Website:* [EIPH Website](#)

### **Services available:**

- Community Health Nursing
- Child & Adult Immunizations
- Teen Education Afternoon (Thursdays from 2:00 p.m. - 4:00 p.m.) - walk-in clinic at the Idaho Falls office. Immunization information, learn how to say NO to sexual pressure, STD education and testing, and pregnancy education, testing and counseling
- Tobacco Prevention and Cessation Programs
- Reproductive Health Services for Men and Women
- Sexually Transmitted Disease Testing and Treatment
- WIC (Supplemental nutrition program for Women, Infants, and Children)

## **Idaho Department of Health and Welfare**

*Address:* 1070 Hilina, Pocatello, ID 83201

*Phone:* (208)-224-5500

*Website:* [Health and Welfare Website](#)

### **Services available:**

- **Idaho Medicaid** is a medical insurance program that serves as a safety net for people who are low income, have a Disability, or are elderly.
- **Medicaid Health Insurance** – Idaho's health insurance programs are funded through Medicaid, a federal/state partnership that provides insurance coverage for people who cannot afford medical care or health insurance. Eligibility is based on income, assets, age and/or Disability
- **Prevention, Wellness, and Responsibility** - Idaho is modernizing the Medicaid program by connecting health needs with different benefit health plans and by improving program management.

Medicaid has three plans to meet different health needs:

- The **Medicaid Basic Plans** for low-income children and adults with eligible dependent children.
- The **Medicaid Enhanced Plans** for individuals with disabilities or special health needs.

- The **Medicare-Medicaid Coordinated Plans** for participants who are eligible for both Medicare and Medicaid and are enrolled in certain Medicare Advantage Plans.

For more information regarding Idaho's health insurance programs (family Medicaid, child supportive services, food stamps, medical assistance, financial assistance), call 1 (866) 326-2485.

**Help for Disabled Children** – Medicaid assistance may be available for the child with a Disability who needs the type of care usually provided in a nursing home. Qualification depends on the child's income, assets, medical condition, and whether he/she can be cared for safely at home. This type of Medicaid is sometimes called "Katie Beckett." For more information call 1(866) 326-2485 or (208) 528-5750.

**Healthy Connections** – This is a Primary Care Case Management (PCCM) program for Idaho Medicaid. Most people who are eligible for Medicaid must enroll. This program helps Medicaid clients find a physician and helps these clients get the health care services they need through a partnership program with the medical community. Contact Region VII Healthy Connections – (208) 528-5794 or 1(888) 528-5861 for more information.

**Idaho CareLine** - (211 or 1(800) 926-2588) – Individuals can obtain referrals to more than 3500 health and human service providers in Idaho. Information is available in English and Spanish.

### **Idaho Department of Health and Welfare**

- **Services for Adults through Medicaid Care Management-** Services available to adults with developmental disabilities through Medicaid include developmental disabilities eligibility determination, plan development, and prior authorization of Developmental Disabilities Agency services and Home-and-Community-Based Waiver Services. Adults who are eligible for Medicaid work with the Idaho Medicaid Care Management program for access to DDA, service coordination, and DD/ISSH Waiver services. Contact Region VII Adult DD Care Management at (208) 528-5758 or (208) 528-5773 for more information.
- **My Voice My Choice** – Idaho's Self Direction option is a choice for individuals who are eligible for the Medicaid Developmental Disabilities Waiver. This option is about choice and freedom to manage their lives. To learn more contact Region VII Adult Care Management at (208) 528-5758 or (208) 528-5773, check out the [Self Direction website](#) or call 1(866)702-5212.
- **Nursing Home Assistance-** Medicaid help with nursing home care, depending on income, assets, and medical condition. For more information call 1(866) 326-2485.
- **Home Care** – Many people who are elderly, have a Disability, or have suffered a traumatic brain injury may need assistance to remain living in their homes, rather than moving to a nursing home or other institution. Medicaid provides several options for eligible people to receive assistance and the care they need in their communities. These include Personal Care Services and Home-and-Community-Based Waivers. To learn more about these services and waivers, contact the Regional VII Medicaid Office at (208) 528-5750.

### **Mental Health Services (Adults)**

Services through the adult Mental Health Program are targeted for people 18 and older who have severe and persistent mental illness. Our mission is to create an environment where these individuals, their families, communities, and the Department work together to realize self-reliance, dignity and a healthful quality of life. There are three categories of services available in Idaho for adults with serious mental illness:

1. State-provided community mental health services
2. State hospital services
3. Community-based and inpatient mental health services in the private sector

For more information on Adult Mental Health services, contact Region VII Behavioral Health at (208) 528-5700.

### **Mental Health Services (Children)**

Many Idaho children may need some type of help for emotional or behavioral disorders that affect their thinking, judgment, emotions, and behavior. A wide range of therapeutic, educational and social services is essential to address the needs of children with emotional and/or behavioral disorders and their families. For more information on Children's Mental Health services, contact Region VII Behavioral Health at (208) 528-5700.

**Help with Medicare Costs** – Medicaid may be able to help with Medicare premiums, Medicare co-insurance, and deductibles. Medicare recipients should ask about:

- Qualified Medicare Beneficiary program
- Specified Low-Income Medicare Beneficiary program

For more information call 1(866) 326-2485.

For more information about these and other Medicaid programs and to review

**Frequently Asked Questions**, go to the [Health and Welfare website](#) or contact the Local Health and Welfare Office at 1(866) 326-2485.

### **Indian Health Services**

*Address:* Mission Road, Fort Hall ID 83203

*Mailing Address:* P.O. Box 717

*Phone:* (208) 238-2400

### **Services available:**

Provides outpatient medical (including limited lab and x-ray), dental, optometry, and pharmaceutical health care services for eligible American Indian and Alaska Native people.

### **Telephone numbers to call:**

- Medical: (208) 238-5427
- Pharmacy: (208) 238-5429, (208) 238-5415, (208) 238-5408
- Dental: (208) 238-5446

- Optometry: (208) 238-5441
- Housed in the same building and under the leadership of the Shoshone-Bannock Tribes/Tribal Health & Human Services are the following programs:
- WIC Program (Women, Infant & Children)
- Women's Health Program
- MCH Program (Maternal Child Health)
- Community Health Nursing Program
- Nutrition / Dietician Program
- Health Education
- Cancer Navigation Program
- Contract Health Services

Contact Shoshone Bannock Community Health Nursing Program (208) 238-5435 for more information on these programs and community services.

Counseling & Family Services Dept. (outpatient & mental health) are housed in a separate building. Contact (208) 478-4026

### **Su Familia National Hispanic Family Health Helpline**

*Phone:* 1(866) 783-2645

*Website:* [National Alliance for Hispanic Health website](#)

### **Services available:**

Su Familia offers free and reliable information in Spanish and English to assist families in getting basic health information to prevent and manage chronic conditions. Su Familia refers families to local health providers and federally supported programs including the State Children's Health Insurance Program (SCHIP). A Pre-Natal Helpline at 1-800-504-7081 provides information about local resources for expectant mothers. The Su Familia Helpline is available from 9:00 a.m. to 6:00 p.m., EST, Monday through Friday.

## **Medical Facilities**

For a description of services offered (including outpatient Occupational Therapy, Physical Therapy and Speech/Language Therapy) by each medical facility please contact the facility in your community. Additional emergency medical facility information may be obtained by consulting a telephone directory.

### **Bingham Memorial Hospital**

*Address:* 98 Poplar St., Blackfoot, ID 83221

*Phone:* (208) 785-4100 Main number

*Website:* [Bingham Memorial Hospital website](#)

**Mountain View Hospital (mental health)**

*Address:* 2325 Coronado St., Idaho Falls, ID 83404

*Phone:* (208) 557-2700

**Portneuf Medical Center**

*Address:* 777 Hospital Way Pocatello, ID 83201

*Phone:* (208)-239-1000

*Website:* [Portneuf Medical Center Website](#)

**Mental Health****Suicide Hot Line 1(800) 708-3474****Children's Mental Health**

*Address:* 1070 Hiline Rd #170, Pocatello, ID 83201

*Phone:* (208) 235-2800

*Hours of Operation:* 8:00am – 5:00pm Monday through Friday (except holidays)

*Website:* [Children's Mental Health website](#)

**Services available:**

Assists family in making a referral for services for children with emotional disturbances.

**National Alliance for the Mentally Ill (NAMI)**

*Phone:* 1(800) 950-NAMI or 1(800) 950-6264 or (208) 757-8300 (Idaho Falls representative)

*Website:* [NAMI website](#)

**Services available:**

Nationwide organization dedicated to support, education, and advocacy on behalf of people with mental illness and their families.

**Idaho Federation of Families**

*Phone:* (208) 433-8845

*Address:* 704 North 7<sup>th</sup> Street, Boise, ID 83720

*Website:* [Idaho Federation of Families website](#)

**Services Available:**

A statewide, family-driven advocacy organization which provides support and education services to families with behavioral, emotional, and mental health needs.

**Idaho Parents Unlimited**

IPUL supports, empowers, educates and advocates to enhance the quality of life for Idahoans with disabilities and their families providing training to parents and caregivers.

*Address:* 4619 W. Emerald Street Suite E Boise, Idaho 83706



*Phone:* (208)-342-5884

*Website:* [IPUL Website](#)

**Effective treatments are available!**

A wide range of therapeutic, educational and social services is essential to address the needs of children with emotional and/or behavioral disorders and their families. Nationwide experience says that a good mental health service system should:

- Be community-based;
- Least restrictive;
- Offer a variety of services; and
- Be family-centered — treat the child and help all family members cope with their child's challenging behavior.

**Services Available:**

There is a continuum of publicly-funded services available to eligible children. These services include:

- Assessment and screenings including diagnostic evaluations and planning
- Psychotherapy services and pharmacologic management
- Community-based rehabilitation services for individuals with serious emotional disturbance (SED)
- Peer and family support services;
- Case management and crisis services
- Community Based Rehabilitation Services (CBRS), previously known as PSR services, aid in skill development in a variety of community settings.
- Out-of-Home Placement Services include such services as therapeutic foster care, residential treatment, brief psychiatric hospitalization, and other alternate care treatment. All community-based services are designed to prevent the need for more restrictive care such as hospitalization and residential care.

The majority of services listed above (with the exception of Out of Home Placement) may be covered by your child's Medicaid\* benefits. Effective September 1, 2013, Medicaid-funded behavioral health services for children are administered by Optum Idaho, Medicaid's managed care behavioral health contractor. Services will be authorized based on need and are provided through Optum-enrolled network providers. To learn more about your child's access services through Medicaid call 1-855-202-0893 or go to [Optum Idaho](#).

## Recreation and Leisure

*PLEASE NOTE THAT MANY OF THE ENTRIES IN THIS SECTION  
CHARGE ENTRANCE FEES OR PARTICIPATION COSTS.*

### Arts

*Location:* ISU Craft Shop, Pond Student Union – Basement

*Phone:* (208)-282-3281

*Hours of Operation:* Monday-Thursday 11:00 a.m. – 9 p.m.; Fri-Sat. 11:00 a.m. – 4:00 p.m.

#### **Services available:**

Provides space, tools and assistance for arts and crafts needs including tie-dying; pottery, ceramics, jewelry making framing and much more at reasonable prices for individuals or small groups.

### Baseball (Minor League)

#### **Gate City Grays**

Location: Halliwell Park

Address: 1100 W Alameda, Pocatello, ID 83201

Website: [Gate City Grays website](#)

#### **Services available:**

The Gate City Grays, established 2014, are a semi-professional baseball team playing at Halliwell Park. The Grays are members of the Northern Utah League. Tickets are available at The Orange & Black Store located at 103 S. Main St, Pocatello, Idaho, or at Halliwell Park at the gate available one hour prior to game time.

#### **Idaho Falls Chukars**

*Location:* Melaleuca Field

*Address:* 900 Jim Garchow Way, Idaho Falls ID 83402

*Phone:* (208) 522-8363

*Website:* [Idaho Falls Chukars website](#)

#### **Services available:**

Professional baseball has been played in Idaho Falls since the early 1900's. The Idaho Falls Chukars, are affiliated with the Kansas City Royals.

### Bowling

#### **ISU Game Center**

*Location:* Pond Student Union – Basement

*Phone:* (208)-282-3335

*Hours of Operation:* Monday-Thursday 10:00 am – 10:00 pm; F-Sat. til 1 a.m.; Sun. noon – 9 p.m.

**Services available:**

Bowling: ISU \$1.50, schools \$2.75, General public \$3.00/shoes \$1.75

Billiards: \$ISU \$5.00/hr.; General public \$6.00/hr.

Ping Pong: ISU \$2.75/hr.; General Public \$42.75

**Tough Guy Lanes**

*Address:* 403 E Lewis St., Pocatello, ID 83201

*Phone:* (208) 233-2930

**Services available:**

This bowling alley offers bumper bowling, a cocktail lounge, adult and kids leagues, birthday parties, and a pro shop. Wheelchair accessible entrance.

**Golf****Highland Golf Course**

*Address:* 201 Von Elm Lane, Pocatello, ID 83201

*Phone:* (208) 237-9922

**Services available:**

18 hole bent grass greens, tree lined fairways with a few sand bunkers.

Highland Café serves breakfast and lunch items.

**Outback Golf Park (Miniature Golf)**

*Address:* 1665 Pocatello, Creek Road, Pocatello, ID 83201

*Phone:* (208) 234-0612

**Services available:**

Miniature golf course, driving range, golf course and country club.

**Riverside Golf Course**

*Address:* 3500 Bannock HWY, Pocatello, ID 83204

*Phone:* (208) 232-9515

**Services available:**

18 hole bent grass greens, tree lined fairways with a few sand bunkers and a water hazard.

Riverside Café serves breakfast and lunch items.

**Upper Ross Park Disc Golf Course**

*Address:* Avenue of the Chiefs, Pocatello, ID 83024

**Sister Cities Disc Golf Course**

*Address:* Pocatello, Creek Road and Satterfield Dr. (Split)

## **Horseback Riding**

### **Innovative Therapeutic Riding Program**

*Mailing address:* P.O. Box 51571, Idaho Falls, ID 83405

*Arena address:* 7055 West 33rd South, Idaho Falls, ID 83402

### **Schaefer Livestock dba Box T Barn and Stables.**

*Phone:* (208) 569-4809 or (208) 351-9463

*Email:* [itre2012@hotmail.com](mailto:itre2012@hotmail.com)

*Facebook:* [ITRP Facebook Page](#)

### **Services Available:**

Therapeutic riding and opportunities to learn to ride and work with horses.

## **Sweet Talk Ranch**

*Contact:* Jolene

*Address:* 7727 W. Katsilometes Rd., Pocatello, ID 83204

*Phone:* (208)-604-2302

### **Services Available:**

Indoor and outdoor arenas, adapted equipment for special physical needs

## **Ice Skating**

### **Joe Marmo/Wayne Lehto Ice Arena**

*Location:* In Tautphaus Park

*Address:* 390 Rogers Street next to the Zoo, Idaho Falls ID 83402

*Phone:* (208) 612-8041

*Website:* [Idaho Falls Parks and Rec Ice Arena website](#)

Open October through March for public skating, skating lessons, and youth and adult hockey. Skate rentals available.

## **Libraries**

### **Idaho Commission for Libraries**

*Address:* 325 W. State Street, Boise, Idaho 8372

*Phone:* 1(800) 458-3271 or 1-(208)-334-2150

*Website:* [Idaho Commission for Libraries website](#)

**Services available:**

Free materials for people with visual or physical disabilities. Unabridged books on tape. Free use of 4-track tape players for qualified patrons.

**Marshall Public Library**

*Address:* 113 South Garfield, Pocatello, ID 83204

*Phone:* (208) 232-1263

*Website:* [Marshall Public Library website](#)

**Services available:**

Videos, large print materials, abridged, unabridged and audio books on cassette and CD's. Call for activities for children and adults.

**Portneuf District Library**

*Address:* 5510 Stuart Ave., Chubbuck, ID 83202

*Phone:* (208) 237-2192

*Website:* [Portneuf Library website](#)

**Services available:**

Videos, large print materials, abridged, unabridged and audio books on cassette and CD's. Call for activities for children and adults.

## Museums

**The Art Museum of Eastern Idaho**

*Address:* 300 S. Capital Ave., Idaho Falls ID 83402

*Phone:* (208) 524-7777

*Website:* [Art Museum of Eastern Idaho website](#)

**Services available:**

Southeastern Idaho's only art museum. Features exhibits, art library, classes, and museum gift shop.

**Bannock County Historical Museum**

*Location:* Upper Ross Park

*Address:* 3200 Avenue of the Chiefs, Pocatello, ID 83204

*Phone:* (208) 233-0434

*Website:* [Bannock County Museum Website](#)

**Services available:**

City and County history museum displaying donated artifact, photos & archeological objects. Enter Avenues of the Chiefs from South 5<sup>th</sup> Ave.

**The Fort Hall Replica**

*Location:* Upper Ross Park

*Address:* 3000 Avenue of the Chiefs, Pocatello, ID 83204

*Phone:* (208) 234-1795

*Fort Hall Replica website*

**Services available:**

Enter the world of explorers, trappers, fur traders, Native Americans, pioneers, Gold seekers, historic figures, and common folk; all of whom visited the place called “Fort Hall” on the banks of the Snake River.

**Idaho Museum of Natural History**

*Location:* Idaho State University

*Address:* 698 E Dillon St., Pocatello, ID 83201

*Phone:* (208) 282-3168 or (208) 282-3317

**Museum of Clean**

*Address:* 711 S 2<sup>nd</sup> Ave., Pocatello, ID 83201

*Phone:* (208) 236-6906

*Website:* [Museum of Clean Website](#)

**Services available:**

The ultimate mission and vision of the Museum of Clean is to sell the idea and value of clean into the minds of all who visit... Hands-on displays, multiple places to rest, free essay-access parking, crowd-free, relaxing tour, humorous and educational.

**Museum of Idaho**

*Address:* 200 North Eastern Ave., Idaho Falls ID 83402

*Phone:* (208) 522-1400

*Website:* [Museum of Idaho website](#)

**Services available:**

The Museum of Idaho is Idaho’s premier national traveling exhibit museum and is dedicated to preserving and showcasing the natural and cultural history of Idaho and the Intermountain West. The museum does this by developing regional educational programs in the sciences and humanities, and by hosting nationally acclaimed exhibitions.

## Recreational Organizations

**4-H Program**

University of Idaho Extension Bannock County

*Address:* 130 N. 6<sup>th</sup> (also 10560 Fairgrounds Road Bldg A), Pocatello, ID 83204

*Phone:* (208) 236-7312

**Services Available:**

4-H is a national youth development program designed for youth ages 8-18. We also offer a Clover bud program for youth ages 5-7.

**Boy Scouts of America**

Grand Teton Council

*Address:* 2306 Pocatello, Creek Rd., Pocatello, ID 83201

*Phone:* (208) 233-4600

*Website:* [Boy Scouts of America Website](#)

**Services available:**

Provides a program for young people that builds character, trains them in the responsibilities of participating citizenship, and develops personal fitness.

**Community Recreation Center**

*Address:* 144 Wilson, Pocatello, ID 83201

*Phone:* (208) 232-3901

*Website:* [Community Recreation Center Website](#)

**Services available:**

The Community Recreation Center is a complete family recreation center offering a wide variety of activities and classes throughout the year including swimming, dancing, rock climbing, weight lifting, cardio, racquetball, steam room, sauna and eucalyptus room.

**C.W. Hog - Cooperative Wilderness Handicapped Outdoor Group**

*Location:* Idaho State University ISU Student Union

*Mailing Address:* P.O. Box 8128 Pocatello, ID 83209

*Phone:* (208) 282-3912

*Website:* [CW Hog Website](#)

**Services available:**

The Cooperative Wilderness Handicapped Outdoor Group, a regional self-help group, was established in 1981 to provide recreational opportunities for people of all abilities. Some of the activities include whitewater rafting, water skiing, snow skiing, bowling, hot spring soaks, hay rides, and getting together for a social dinner.

**Gate City Special Olympics – Special Olympics Idaho**

**Services available:**

Gate City Special Olympics is a team associated with Special Olympics and is located in Pocatello, Idaho. We have been training people with special needs in many sports for 15 years.

### **Girl Scouts of America**

Silver Sage Council

*Location:* Pine Ridge Mall

*Address:* 4155 Yellowstone Hwy, Suite 1293, Chubbuck, ID 83202

*Phone:* (208) 234-9076

*Website:* [Girl Scouts website](#)

### **Services available:**

World's preeminent organization dedicated solely to girls where, in an accepting and nurturing environment, girls build character and skills for success in the real world. Girls ages K-5, Middle School, High School.

### **Pocatello, Parks and Recreation**

*Address:* 911 N 7<sup>th</sup> Ave., Pocatello, ID 83201

*Phone:* (208) 234-6232

*Website:* [Pocatello, Parks and Recreation Website](#)

### **Services available:**

Call for more information about youth and adult programs, or stop by to pick up a brochure.

### **Special Olympics**

Chapter Office

*Address:* 199 E. 52<sup>nd</sup> St., Garden City ID 83714

*Phone:* (208) 323-0482 or 1(800) 915-6510

*Website:* [Special Olympics website](#)

### **Services available:**

Training and athletic competitions year-round, free of charge, to all with intellectual disabilities.

### **YMCA**

*Address:* 155 N Corner, Idaho Falls ID 83402

*Phone:* (208) 523-0600

*Website:* [YMCA Website](#)

Variety of classes and activities scheduled throughout the year for both members and non-members.

### **Explorer Scouting – Law Enforcement Post**

*Location:* Bonneville County Sheriff's Department

*Address:* 605 N. Capital Ave., Idaho Falls, ID 83402

*Phone:* (208) 529-1375



*Website:* [Explorer Scouting Website](#)

**Services available:**

Ages 14-18. Offers young men and women of the community an insight into the field of law enforcement as a possible career. The Post provides an opportunity for interested persons to work closely with law enforcement officers both in the classroom and in the field.

## Swimming

**Community Recreation Center**

*Address:* 144 Wilson, Pocatello, ID 83201

*Phone:* (208) 232-3901

*Website:* [Community Recreation Center Website](#)

**Services available:**

The Community Recreation Center is a complete family recreation center offering a wide variety of activities and classes throughout the year including swimming, dancing, rock climbing, weight lifting, cardio, racquetball, steam room, sauna and eucalyptus room

**Lava Hot Springs Hot Pools, Swimming Pool and Water Park**

*Address:* 430 E Main St., Lava Hot Springs, Idaho 83246

*Phone:* (208) 776-5221

*Website:* [Lava Hot Springs website](#)

**Services available:**

Natural hot springs, outdoor Olympic pool with diving platforms and water slides, indoor aquatic center.

**Ross Park Aquatic Complex**

*Address:* 2901 S 2<sup>nd</sup> Ave., Pocatello, ID 83204

*Phone:* (208) 234-0472

*Website:* [Ross Park Aquatic Complex Website](#)

**Services Available:**

The Ross Park Aquatic Complex neighborhood includes: an outdoor swimming complex with slide, lazy river, activity pool, and concession stand; Zoo Idaho, playground equipment at Pleasure land, and skateboard park, a band shell and a sand volleyball court.

**ISU Campus Recreation**

*Location:* Reed Gym

*Phone:* (208)-282-4854

*Website* [isu.edu/campus\\_recreation](http://isu.edu/campus_recreation)

**Service Available:**

Indoor pool, climbing wall,

(Available to ISU related and community seniors. Best to access through C. W. Hog)

## Movie Theaters

**AMC Classic Pine Ridge 11**

*Address:* 4355 Yellowstone Ave., Chubbuck, Idaho 83202

*Phone:* (208) 237-9095

*Website:* [AMC Classic Pine Ridge 11 Website](#)

**Pocatello, Reel Theatre**

*Address:* 310 E Oak St., Pocatello, ID 83201

*Phone:* (208) 233-2300

*Website:* [Reel Theatre website](#)

(Sensory sensitive showings available.)

## Drive-Ins

Open spring-fall, these drive-in theaters offers nightly double features & concession snacks

**Motor Vu Drive-In Theater**

*Address:* 2095 N Yellowstone Hwy, Idaho Falls, ID 83401

*Phone:* (208) 522-2111

**Sky Vu Drive-In Theater**

*Address:* 3000 S. Yellowstone Hwy, Idaho Falls, ID 83402

*Phone:* (208) 522-3111

## Zoo and Wildlife Parks

**Tautphaus Park Zoo**

*Address:* 2725 Carnival Way, Idaho Falls ID 83404

*Phone:* (208) 612-8552 (Info Line) or (208) 612-8418 (Education Programs)

*Website:* [Idaho Falls Zoo Website](#)

Open mid-April through September. Over 400 animals, the largest collection in Idaho.

**Yellowstone Bear World**

*Address:* 60010 S. Bear World Road, Rexburg ID 83440 5 miles south of Rexburg on US Hwy 20

*Phone:* (208) 359-9688

*Website:* [Yellowstone Bear World website](#)

Free-roaming North American wildlife surrounds personal vehicles driving through the park. Petting zoo, amusement rides.

**Zoo Idaho**

*Address:* 2900 S 2<sup>nd</sup> Ave., Pocatello, ID 83204

*Phone:* (208) 234-6264

*Website:* [Zoo Idaho website](#)

**Services available:**

Established in 1932, the zoo specializes in species of Idaho and the Intermountain West, featuring a world-class grizzly bear exhibit. The zoo has about 145 animals representing about 40 different species on 25 acres.

## Miscellaneous Recreational Activities

**Brooklyn's Playground**

*Location:* O.K. Ward Park

*Address:* 1400 W Quinn Rd & Northern Lights Drive, Pocatello, ID 83202

*Phone:* (208) 234-6232

*Website:* [Brooklyn's Playground website](#)

**Services available:**

All-inclusive playground that is activity-based, sensory-rich, developmentally appropriate and flexible for children with disabilities and their peers.

**Friends of Civitans (community service group)**

*Address:* 1704 N. Main St.

*Phone:* (208)-232-7807

(Friday Night social group meets every Friday 6-8 for movie, eat out, etc. Must be on DD Waiver to participate.)

*Meets at New Day Products 6-8 p.m. 3<sup>rd</sup> Friday of the month*

**Deleta Skating & Family Fun Center**

*Address:* 520 Yellowstone Ave., Pocatello, ID 83201

*Phone:* (208) 233-0431

**Services available:**

Snack bar, birthday party room, individual elementary school skate afternoons (parents always skate free) during school year.

### **Geronimo's Indoor Trampoline Park**

*Address:* 423 E. Chubbuck Rd, Chubbuck, ID 83202

*Phone* (208)-254-5400

*Website:* [geronimos.net](http://geronimos.net)

*Hours of Operation:* Monday through Thursday 10:00 AM to 9:00 PM. Friday through Saturday 10:00 AM to 11:00PM

#### **Services available:**

11,000 square feet of jumping surfaces including: trick style trampolines into airbags, "battle" beams, basketball slam dunk lanes, dodgeball courts, Mommy and Me (toddler jumping), fitness classes, kids and adult parties.

### **Idaho Department of Fish and Game**

*Phone:* (208) 334-3700

*Website:* [Idaho Fish and Game website](http://Idaho Fish and Game website)

\*In Licenses tab, go to "Disabled/Special Needs Forms"

#### **Services available:**

Programs to improve opportunities and access to hunting and fishing for persons with disabilities. Visit this website to obtain specific information about accessible programs throughout Idaho.

### **Our Gathering Place**

*Location:* in back of Trinity Episcopal Church

*Address:* 248 N Arthur Ave., Pocatello, ID 83204

*Phone:* (208) 478-7912

*Hours of Operation:* Monday 2-4pm, Tuesday-Friday 3-5pm

#### **Services available:**

After-school meeting place for all senior high students, with adult supervision, games, tutoring, and free snacks and beverages. Located across the street from Pocatello, High School, the doors open at 3:30 PM and close at 5:00 PM.

### **Outer Limits Fun Zone**

*Location:* Westwood Mall

*Address:* 1800 Garrett Way, Pocatello, ID 83201

*Phone:* (208) 232-7529

#### **Services available:**

Massive indoor recreation center offering laser tag, mini-golf, mini-bowling, arcade games and food.

## Transportation

### **Life Inc.**

*Address:* 640 Pershing, Pocatello, ID 83201

*Mailing Address:* P.O. Box 4185

*Phone:* (208) 232-2747

*Email:* [tracy@idife.org](mailto:tracy@idife.org)

### **Services available:**

Subsidized taxi vouchers for qualifying applicants. Vouchers can only be used through specific transportation providers and are good for one year from the date of purchase.

### **Non-Emergency Medical Transportation**

The Department of Health and Welfare (DHW) Medicaid Program provides transportation to and from medical appointments at no cost to the eligible Medicaid recipient. Some Medicaid recipients may also utilize the Mileage Reimbursement program if they have access to a vehicle.

### **HW Medical Transportation Program**

*Location:* DHW Office

*Address:* 1070 Hiline Rd #370 Pocatello, Idaho 83201

*Phone:* (208) 235-2900

*Website:* [Non-Emergency Medical Transportation website](#)

## Licensing and Permits (Identification Cards)

*(Must provide Birth Certificate and 1 piece of mail addressed to applicant)*

### **Bannock County Driver's License Division**

*Address:* 5800 S. 5<sup>th</sup> Ave., Pocatello, ID 83204

*Phone:* (208)-236-7258

*Website:* [DMV website](#)

## Drivers Education Programs

Both public and private providers are available to provide classroom or online instruction. The graduated programs requires students to complete 30 hours of classroom instruction, 6 hours of drive time and 6 hours of student observation. Program costs and flexibility vary between providers.

### **Pocatello, School District 25**

*Contact:* Jeff Corrington

*Address:* 3115 Poleline Rd., Pocatello, ID 83201

*Phone:* (208)-235-3223

*Website:* [www.sites.google.com/a/sd25.us/transportation/](http://www.sites.google.com/a/sd25.us/transportation/)

**Armstrong Driving School**

*Address:* 1295 Alpine Ave., Chubbuck, ID 83202

*Phone:* (208)-242-6327

*Email:* [info@armstrongdrivingchool.com](mailto:info@armstrongdrivingchool.com)

*Website:* [Armstrong Driving School website](#)

**R&R Driving School**

*Address:* 1800 Garrett Way Ste 5, Pocatello, ID 83201

*Phone:* (208)-233-1755

*Website:* [R&R Driving School website](#)

## Local Transportation Providers

Alternative transportation options available throughout the Pocatello,/Chubbuck area. All providers offer door to door transport to qualified riders with disabilities. Cost and hours of operation vary.

**Pocatello, Regional Transit (PRT)**

*Address:* 5815 S. 5<sup>th</sup> Ave., Pocatello, ID 83204

*Phone:* (208) 234-2287

*Website:* [Pocatello, Regional Transit Website](#)

*ADA Accessible:* Offers route transit, door to door, commuter and charter services in the Pocatello, Chubbuck area as well as surrounding counties. Bus passes are available to order over the phone.

**Shoshone-Bannock Tribes Transportation**

*Address:* Widowville Rd. Bldg 86, Fort Hall, ID 83202

*Phone:* (208) 478-4069

*Website:* [Shoshone-Bannock Tribes Transportation website](#)

*ADA Accessible:* Door to door transportation available to all members of the Pocatello, Chubbuck Community to travel within the city as well as to Fort Hall and Blackfoot.

**All Around Transportation**

*Owner:* Angela Peebles

*Address:* 1800 Garret Wat Ste 3, Pocatello, ID 83201

*Phone:* (208) 232-0537 (Flat rates outside of the Chubbuck Pocatello, Area)

*Email:* [allaroundtransportationllc@gmail.com](mailto:allaroundtransportationllc@gmail.com)

**Checker Cab Company**

*Owner:* Frank Romeo

*Address:* 514 Northland St., Pocatello, ID 83201

*Phone:* (208) 200-8814

*Email:* [busyasabee@hotmail.com](mailto:busyasabee@hotmail.com)

Travels within 150 mile radius of Pocatello,/Chubbuck area

### **Izaic LLC**

*Owner:* Charley Potter

*Phone:* (208) 200-8294

*Website:* [Izaic Website](#)

*Email:* [izaic@gmail.com](mailto:izaic@gmail.com)

Offers voucher service for payee providers to help persons with disabilities manage their transportation needs. Accepts Taxi Scripts.

### **Sam's Taxi**

*Owner:* Sam Khalid

*Address:* 281 Jacob, Chubbuck, ID 83202

*Phone:* (208) 904-0402

*Email:* [book@samstaxicab.com](mailto:book@samstaxicab.com)

*Website:* [Sam's Taxi Website](#)

### **Services Available**

Flat rates in Pocatello, Chubbuck Regional, statewide and out of state flat rates also available. Accepts Medicaid Transportation.

### **Uber**

Download a mobile app for your android or apple device and connect with an Uber driver.

*Website:* [Uber Website](#).

## **Regional/National Transportation Providers**

### **Grayhound**

Pick Up Location: PRT

*Address:* 5818 S. 5<sup>th</sup> Ave., Pocatello, ID 83204

*Phone:* (208)-232-5365

*Website:* [Grayhound website](#)

### **Salt Lake Express**

*Address:* 2100 E. Center (Maverick Gas Station) or 5818 S. 5<sup>th</sup> Ave. (PRT) Pocatello, ID 83204

*Website:* [Salt Lake Express website](#)

Covering transport in Idaho, Montana, Utah and Wyoming

### **Idaho Transportation**

*Address:* 2055 Garrett Way. Pocatello,

*Phone:* (208) 223-7720

### **Country Coach Shuttle Service**

*Address:* 4613 Yellowstone Ave. #B, Pocatello,

*Phone:* (208) 223-2551

## **Vocational Training**

### **Job Placement**

#### **Idaho Commission for the Blind and Visually Impaired (ICBVI)**

*Address:* 427 N Main St Suite K, Pocatello, Id 83204

*Phone:* (208) 236-6392

*Website:* [ICBVI Website](#)

#### **Services available:**

Vocational rehabilitation for individuals who are blind or visually impaired, including Summer Work Experience Program for those ages 16-21. Rehabilitation technology, retail store for adaptive devices, low vision evaluations, career assessments, and short/long term blindness training. Counselor may pay for other client services through one of the vendors listed below. Occasionally, joint cases with IDVR may be appropriate.

#### **Idaho Division of Vocational Rehabilitation (IDVR)**

##### **Pocatello, Office**

*Address:* 1070 Skyline Dr. Suite 201, Pocatello, Id.

*Phone:* (208) 236-6333

##### **Blackfoot Office**

*Address:* 490 N. Maple, Suite B, Blackfoot ID 83221

*Phone:* (208) 785-6649

Serves students from Shelley High School.

#### **Services available:**

Assists people with disabilities to prepare for and secure employment, work search activities, and maintaining employment. IDVR counselors help clients with career exploration, assessment, training, and pay for other client services through one of the vendors listed below.

#### **Companies which contract with ICBVI and IDVR for job placement services:**

Each of these organizations can help clients with the services listed below. Additional services the organization offers are listed with its contact information.



- Job development (helping someone find a job)
- Work evaluation (seeing how someone will do in the job)
- Work adjustment job coaching (helping someone learn the job and get used to the work environment)
- Follow-along job coaching (helping someone keep a job)
- On-the-job-training (finding an employer who will train someone and also pay wages)

### **New Day Products**

*Address:* 1704 N Main St., Pocatello, Id 83204

*Phone:* (208) 232-7807

### **Journeys**

*Address:* 1177 Call Pl, Pocatello, Id 83201

*Phone:* (208) 235-1334

### **Dawn Enterprises, Inc.**

*Address:* 280 Cedar, Blackfoot ID 83221

*Phone* (208) 785-5890

*Fax:* (208) 785-3095

### **Services Available**

For clients wanting community employment, can also provide vocational evaluations and long-term job coaching through Community Supported Employment. Offers non-competitive employment in their facility for people who prefer that to working in the community.

### **Pocatello, Deseret Industries Office**

*Address:* 580 Roosevelt Ave., Pocatello, ID 83201

*Phone:* (208) 232-2174

### **Blackfoot Deseret Industries Office**

*Address:* 370 North Ash, Blackfoot, ID 83221

*Phone:* (208) 785-5720

### **Services Available:**

A nonprofit, vocational rehabilitation facility and thrift store. Through Rehabilitation Services, people with special needs are given the opportunity to work, receive needed training, and participate in the job placement course. The program combines rehabilitation, work-adjustment, and skills training with the goal of helping participants find long-term employment.

### **Goodwill**

*Address:* 441 Yellowstone Ave., Pocatello, Id 83201

*Phone:* (208) 233-1445

## **Idaho Department of Labor**

### **Pocatello, Office**

*Address:* 430 N 5<sup>th</sup> Ave., Pocatello, ID. 83201

*Website:* [Idaho Department of Labor website](#)

### **Blackfoot Office**

*Address:* 155 N Maple, Blackfoot Id, 83221

*Phone:* (208) 236-6713

*Website:* [Idaho Department of Labor website](#)

### **Services available:**

Idaho job listings, information on unemployment insurance, labor market and job search information, access to nationwide job listings, timed typing tests, resume workshops, application and interview workshops, and a variety of other job search tools and tips at no cost.

WIA (Workforce Investment Act) Program – available to adults, youth, and dislocated workers through Idaho Commerce & Labor. May provide one-on-one assistance with job search and other supportive services to eligible applicants.

## **LDS Employment Resource Services**

### **Pocatello, Office**

*Address:* 580 Roosevelt Ave., Pocatello, ID 83201

*Phone:* (208) 232-2174

*Website:* [Provident Living website](#)

### **Blackfoot Office**

*Address:* 370 North Ash, Blackfoot ID 83221

*Phone:* (208) 785-5720

### **Services available:**

Current job listings and assistance with resume development, interviewing, and job preparation skills. The program provides assistance to individuals who are unemployed or underemployed, whether or not they are members of the LDS Church. They also assist individuals who want to start their own business.

## **Private Employment Agencies**

Provide services for temporary, temporary to permanent, and permanent job placement.

## **Express Employment Professionals**

*Address:* 850 N 5<sup>th</sup> Ave, Pocatello, Id 83201

*Phone:* (208) 529-2661

*Fax:* (208) 529-2667

*Email:* [jobs.idahofallsid@expresspros.com](mailto:jobs.idahofallsid@expresspros.com)

*Website:* [Express website](#)

**Gem State Staffing**

*Address:* 1131 Yellowstone Ave., Ste A, Pocatello, ID 83201

*Phone:* (208) 478-4444

*Website:* [Gem State Staffing website](#)

**Intelligent Employment Solutions**

*Address:* 150 S Main St Suite B, Pocatello, ID 83204

*Phone:* (208) 233-0950

*Website:* [Intelligent Employment Solutions website](#)

**Extreme Staffing**

*Address:* 4100 Yellowstone Ave, Pocatello, Id 83201

*Phone:* (208) 233-5627

## Vocational Training

Training programs listed in this section of the directory typically last one year or less, and do not require an academic entrance exam. Funding for vocational training programs may be available through:

- Community Council of Idaho
- Idaho Commission for the Blind and Visually Impaired
- Idaho Department of Labor—WIA program
- Idaho Division of Vocational Rehabilitation

(See “Job Placement” section of this directory for contact information.)

**Organizations Which Offer Vocational Training in Many Different Fields****College of East Idaho (CEI)**

*Address:* 1600 S. 25<sup>th</sup> E., Idaho Falls, ID 83404

*Phone:* (208) 524-3000

*Website:* [CEI Website](#)

**Tech Prep Program**

*Phone:* (208) 524-3000 ext. 3362, Region VII Tech Prep Coordinator

*Website:* [College of East Idaho website](#)

**Services available:**

High school teachers and technical college instructors have identified high school courses which are equivalent to entry-level college courses. Juniors or seniors in professional-technical courses in high schools fill out Tech Prep Applications that are sent to EITC. Students who earn As or Bs in the appropriate sequences of high school professional-technical courses for the Tech Prep Programs receive high school credits from their local high schools and college credits through Idaho colleges that offer degrees in that program.

## **Workforce Training and Community Education**

*Phone:* (208) 524-3000 ext. 3345 or 3344

*Website:* [WTCE Website](#)

### **Services available:**

This program offers specially designed short-term training courses to adults interested in upgrading their work skills or exploring new areas of employment. More than 100 short-term professional-technical classes are available to adult students in the areas of agriculture, apprenticeship, automotive/mechanical, business and office, college preparation, computers, electricity and electronics, entrepreneur training, general trades, health care, life skills, and real estate. Classes generally range from 4 to 144 hours in length; many are offered during both daytime and evening hours. Online classes are available.

## **Idaho State University (ISU)**

### **Continuing Education**

*Address:* 777 Memorial Dr, Pocatello, ID 83209

*Phone:* (208) 282-3155

*Website:* [Continuing Education Website](#)

### **Services available:**

Courses include healthcare, computers and technology, IT and software development, business, management, media and design, hospitality, home inspection, HVAC technician, freight broker, and automotive service technology.

## **Job Corps**

### **Centennial Job Corps Center**

*Address:* 3201 Ridgecrest Drive, Nampa, ID 83687

*Phone:* (208) 442-4500 or 1(800) 733-JOBS (5627)

*Fax:* (208) 442-4506

### **Services available:**

Vocational skills training, GED and High School Completion, personal and vocational counseling, leadership training, advanced career training at various colleges, pre-placement work experience, and placement services. Designed to serve disadvantaged youth between the ages of 16 and 24 years. Must meet eligibility requirements. Comes to the Pocatello, Dept. of Labor Office one a month for orientation and to provide information.

## **School District Professional-Technical Education Courses**

School District #25 Career Development

GATE Building at Highland High School

## Specialized Training Programs

### Apprenticeship Training

Apprenticeship training is the main way to prepare for some occupations such as plumbers and electricians. For many other occupations, such as carpenters and machinists, apprenticeship is one of several ways to train. Apprenticeship programs last from one to six years (usually three or four years), depending on the occupation. Apprentices work under a skilled craft worker, with less supervision as they gain more skill. At least 144 hours of related classroom instruction per year is required to continue and apprenticeship.

#### **Eastern Idaho Technical College (EITC)**

*Address:* 1600 S. 25<sup>TH</sup> E., Idaho Falls ID 83404

*Phone:* (208) 524-3000, ext. 3381

*Website:* [EITC Website](#)

Offers apprenticeship courses for Electrical, Plumbing, and HVAC

#### **Federal Apprenticeship Program**

USDOL Office of Apprenticeship

*Phone:* 1(877)-872-5627

*Website* [US Department of Labor website](#)

Further information, including a list of apprenticeship sponsors, is available on their website contact the sponsor to see if they are accepting applications.

#### **Labor Unions**

Working with a Labor Union can also lead to apprenticeship opportunities. There is a monthly cost for your membership dues.

#### **Eastern Idaho Electrical JATC**

Training Office

*Address:* 8450 S 5<sup>th</sup> Ave., Pocatello, ID 83204

*Mailing address:* P.O. Box 4887

*Phone:* (208) 232-4300

#### **UFCW**

*Address:* 456 N Arthur, Pocatello, Id 83204

*Phone:* (208) 232-4873

#### **Iron Workers**

*Address:* 1700 N Harrison, Pocatello, Id 83201

*Phone:* (208) 232-4873

**Southeastern Idaho Sheet Metal Workers JATC**

*Address:* 1537 Baldy Ave., Suite 10, Pocatello, ID 83201

*Phone:* (208) 233-5214

**Painters Local Union**

*Address:* 456 N Arthur, Pocatello, ID 83201

*Phone:* (208) 232-5957

**Pocatello, Central Labor Union AFL-CIO**

*Address:* Pocatello, ID 83204

*Mailing address:* PO Box 546

**Commercial Driver's Licenses**

Note: The types of job opportunities available to a commercial truck driver depend on your age. Discuss this with the school you are planning to attend.

**Sage Technical Services**

*Address:* 80 Doud St., Blackfoot, ID 83221

*Phone:* (208) 782-2282 or 1(866) 270-7243

*Email:* [sagebf@cableone.net](mailto:sagebf@cableone.net)

**Computer and Office Skills****Development Workshop, Inc.**

*Address:* 555 W. 25<sup>th</sup> St., Idaho Falls, ID 83402

*Phone:* (208) 524-1550 ext. 105

**Services available:**

Provides individualized skill training in clerical and business occupations, cashiering, and customer service. Length of training varies. This is an open entry/open exit program with enrollment on any given Monday. HRS also offers Self Employment/Small Business Development training.

**College of East Idaho (CEI)**

Center for New Directions

*Address:* 1600 S. 25<sup>th</sup> E., Room 582, Idaho Falls ID 83404

*Phone:* (208) 524-3000 ext. 3363

*Website:* [CEI website](#)

**Services available:**

The center specializes in career development services for single parents, displaced homemakers, and those considering nontraditional training or employment. Services include free "soft skills" workshops and basic computer skills classes.

**Workforce Training**

*Phone:* (208) 524-3000 ext. 3344 or 3345

**Services available:**

Offer online classes with live assistance by phone and local classroom training on a flexible schedule. Programs include accounting, administrative assistant, legal administrative assistant, customer service representative, MS Office Expert, PC repair/A+, PC software applications support, IT technical support help-desk, and medical business associate. MS Office certification tests are also available.

**Cosmetology**

**Austin Kade Academy**

*Address:* 2055 Garrett Way, Pocatello, ID 83201

*Phone:* (208) 346-7300 or (208) 360-1461

*Website:* [Austin Kade Academy website](#)

**ISU Cosmetology Center**

*Address:* 777 Memorial Dr., Pocatello, 83201

*Phone:* (208) 282-2866

*Website:* [Idaho State University website](#)

**Elevate Salon Institute**

*Address:* 141 East Chubbuck Rd., Chubbuck Id 83202

*Phone:* (208) 232-9170

*Website:* [Elevate Salon Institute website](#)

**Dental Assisting**

**Idaho State University**

*Address:* 921 South 8<sup>th</sup> Ave Pocatello, ID 83209

*Slogan:* Assist to Succeed

**ATS Idaho Falls at Park West Dental Care**

*Address:* 885 Pancheri Dr., Idaho Falls ID 83402

*Phone:* (208) 524-0870

*Website:* [Assist to Succeed website](#)

**Services available:**

This dental assisting course runs eleven consecutive weeks, eight classroom hours per week. This includes lecture material as well as clinical "hands on" training. In addition, there are approximately 80 hours of home study. The student also completes a 300 hour externship in a practicing dental office. A Certificate in Dental Assisting and a letter of recommendation are available to all students who have attained an 85% or above grade average.

**College of East Idaho**

*Address:* 1600 S. 25th E., Idaho Falls ID 83404

*Phone:* (208) 524-3000, ext. 3345  
*Website:* [College of Eastern Idaho website](#)

Day and evening dental assisting courses are available.

**Oregon/Southern Idaho Laborers Training School**

*Address:* 580 W. 19<sup>th</sup> St., Idaho Falls ID 83402

*Phone:* (208) 542-6240

*Website:* [Oregon Laborers Apprenticeship website](#)

Free training for work with asbestos, hazardous

## Miscellaneous Community Area Resources

**SEICCA**

*Address:* 825 E. Bridger, Pocatello, ID 83201

*Phone:* (208) 232-1114

*Hours of Operation:* Monday – Thursday 7:00 a.m. – 5:30 p.m.

Clothing, hygiene kits and other services

**St. Vincent de Paul**

*Address:* 855 S. 2<sup>nd</sup>, Pocatello, ID 83201

*Phone:* (208) 233-2555

*Hours of Operation:* – Tuesday, Thursday & Friday 2:00 p.m. – 4:30 p.m. Wednesday 10:00 a.m. – 1:00 p.m.

Social services – Food and Clothing

**Salvation Army**

*Address:* 400 N. 4<sup>th</sup> Ave., Pocatello, ID 83201

*Phone:* (208) 232-5318

Meal Site: Mon-Fri 11:00 a.m. – 11:30 a.m., Food boxes: Mon – Thurs. 9:00 a.m. – 11:00 a.m. and 1:00 p.m. – 4:00 p.m.; Food Pantry: Friday 1:00 p.m.

**God's Home of Compassion**

*Address:* 845 Hyde Ave., Pocatello, ID 83201

*Phone:* (208) 236-0075

Food Boxes: Tuesday 10 a.m. – 1:00 p.m.; Wednesday & Thursday 9:00 a.m. – 12:00 p.m.

**Aid for Friends**

*Address:* 653 S. 4<sup>th</sup> Ave., Pocatello, ID 83201

*Phone:* (208)232-5669



Emergency Shelter – Office – Mon-Thurs 8:00 a.m. – 10:00 a.m.; 12:00 p.m. – 4:00 p.m.  
Friday, Saturday 8:00 a.m. – 11:00 a.m., 12:00 p.m. – 4:00 p.m.

**Family Services Alliance**

*Address:* 355 S. Arthur Ave., Pocatello, ID 83201

*Phone:* (208) 232-0742

Crisis Hot Line: (208)-237-3064

Emergency Shelter and family services

**My Brother's Table (Trinity Episcopal Church)**

*Address:* 355 Lander St., Pocatello, ID 83201

*Phone:* (208) 237-3064

Meal Site – Food Bag: Sunday 1:30 p.m. – 2:30 p.m.

**Valley Mission Food Pantry (First Baptist Church)**

*Address:* 408 N. Arthur, Pocatello, ID 83201

*Phone:* (208) 232-6305

Food Boxes: Thursday 3:30 p.m. – 7:00 p.m.

Families can pick up 2 times per month

**Gate City Christian Church**

*Address:* 202 W. Siphon Rd., Chubbuck, ID 83202

*Phone:* (208) 237-5002

Food Pantry – Friday 3:00 p.m. – 6:00 p.m.

**Pocatello, First United Methodist Church**

*Address:* 200 N. 15<sup>th</sup> Ave., Pocatello, ID 83201

*Phone:* (208) 232-1353

Breakfast – 4<sup>th</sup> Sunday of the month 7:30 a.m. – 10:00 a.m.; call for other possible resources

**Rocky Mountain Ministries**

*Address:* 845 Hyde Ave., Pocatello, ID 83201

*Phone:* (208) 232-3515

Food Pantry–Tuesday 10:00 a.m.–1:00 p.m.; Wednesday, Thursday 9:00 a.m.–12:00 p.m.

**LDS Church**

Food Pantry and other resources are available; call the bishop to arrange for assistance

\* Availability of services and resources are subject to change