

Mail Order Pharmacy

If your PacificSource health plan includes prescription drug coverage, you can use our convenient mail order service for your daily or long-term medications.



Why Use Mail Order for Your Prescriptions?

- Convenience. Ordering is easy, and your medication is delivered right to your mailbox.
- Cost savings. There's never a shipping or handling charge for standard delivery.
- Refills are easy. You can order refills by phone or mail, or order online 24 hours a day!

Order up to a 90-day supply of covered medications, with no standard shipping charge.

Our mail order service partner is CVS Caremark Mail Service Pharmacy. You'll find more information and mail order forms at [PacificSource.com/member/mail-order-rx](https://www.pacificsource.com/member/mail-order-rx). Alternatively, you can use the contact information provided on this flier.

If you have questions, please contact our Customer Service Department toll-free at (888) 977-9299 or email at cs@pacificsource.com.

Mail Order Pharmacy Contact Information

CVS Caremark

Online:
Caremark.com

Phone:
(866) 329-3051, TTY/TDD 711

Mail:
CVS Caremark
PO Box 659541
San Antonio, TX 78265-9541

Idaho

Direct: (208) 333-1596
Toll-free: (800) 688-5008

Montana

Direct: (406) 442-6589
Toll-free: (877) 590-1596

Oregon

Direct: (541) 684-5582
Toll-free: (888) 977-9299

TTY

Toll-free: (800) 735-2900

En Español

Direct: (541) 684-5456
Toll-free: (800) 624-6052
ext. 1009

Email

cs@pacificsource.com

[PacificSource.com](https://www.pacificsource.com)

