

## 2023 EF Educational Tour FAQ's

**1. How can I set up my own payment plan?**

Please call EF's Traveler Support Team from Monday-Friday 9AM-5PM at 800-665-5364.

**2. When will we find out the exact dates?**

Exact dates of the tour will be sent 3-4 months prior to the tour

**3. Is the \$95 deposit included in the price of the trip?**

Yes, the \$95 non-refundable deposit is included in the program price

**4. What is the donation page?**

We make it easy for travelers to raise funds for their trip by providing an online donation page that they can share with others. Those who decide to donate can make secure online contributions that are applied directly to a traveler's tour balance. Travelers can find this page by logging into their account and choosing the "Your donation page" tab. EF **does not** take out any processing fees or funds- everything goes right towards the travelers fundraising efforts!

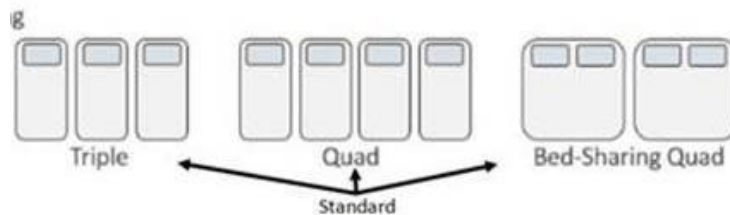
There are many other ways to fundraise for your tour. Groups can find inspirations and tips on group fundraising on our blog at [www.eftours.com/fundraising](http://www.eftours.com/fundraising)

**5. How does my child earn high school/college credit on tour?**

Because EF is an accredited organization, students can earn free high school credit (0.5 credit hours) as they make their travel experience even more engaging. For more information, click [here](#). They can also earn undergraduate credit through our university partnership with Southern New Hampshire University. Students can receive 3 undergraduate hours for a total of \$215 (versus the standard \$500/credit). For more information on college credit, click [here](#).

**6. What is the rooming situation like?**

Students will be in rooms of 2, 3 or 4. Your Group Leader, with the input of the travelers, will have a list of students that would like to room together.



**7. Will dietary restrictions/allergies be considered on tour?**

Yes, your Group Leader will collect any and all dietary restrictions/allergies before tour so we can clearly communicate those with all our food vendors (hotels, restaurants, etc.)

**8. Who is responsible for student's passports and money while on tour?**

ALL STUDENTS will be responsible for keeping control of their money and passports. At future traveler meetings we will go review how much spending and tipping you should bring. This can be exchanged to Euro's before the trip.

**9. How much money should we bring for tips and souvenirs?**

As we get closer to our departure date, we will host information session for students and guardians to go over the amount of tipping money, spending money, and other pre-departure materials for the trip.

**10. What is the Global Travel Protection and Plus Plans?**

These affordable plans provide pre-departure and on-tour benefits, including medical expense coverage that may apply on tour and tour cancellation. Find more details at [www.eftours.com/protection](http://www.eftours.com/protection)

**11. How is EF handling safety and cleanliness in response to COVID-19?**

[Safety](#) is our number 1 priority at EF. You can also view how we are handling on tour cleanliness [here](#) as well as our current COVID policies and precautions [here](#).

**Additional Resources:**

- Upon enrollment, each traveler will receive a secure, online account where they can view their balance and find helpful tips leading up to departure.
- Your best resource for asking additional questions and managing your account is EF's Traveler Support Specialists who can be reached at 1-800-665-5364 Monday-Friday from 6am-4:30pm • PT, 7am-5:30pm MT.
- For important information about traveling with EF, please read EF's Booking Conditions before enrolling: [www.eftours.com/bc](http://www.eftours.com/bc)