### **OPEN ENROLLMENT FREQUENTLY ASKED QUESTIONS**

#### 1. WHEN IS OPEN ENROLLMENT?

Open Enrollment this year is April 7, 2025, through May 7, 2025.

#### 2. WHO IS AN ELIGIBLE EMPLOYEE?

An Eligible Employee is an employee of Calvert County Public Schools (CCPS) who was offered health insurance benefits when they were hired. <u>Please Note</u>: If you are a non-full-time support staff or grant-funded employee; or a teacher working less than half-time, you are an Eligible Employee for health/prescription/vision/dental insurance. These employees you may be required to pay the full-cost premium for your health insurance depending on the number of hours you work per week. Please call the Benefits Office at 443-550-8315 or email at <u>benefits@calvertnet.k12.md.us</u> for a copy of the full-cost health premium rates.

#### 3. WHAT IS OPEN ENROLLMENT?

Open Enrollment is the time when eligible employees can review their:

- CareFirst health/prescription, vision and dental plans and current level of coverage to determine if a change should be made and to make sure that dependents currently enrolled in their plan are in fact eligible. For 2025, a summary of Calvert County Public Schools 2025 Health/Prescription, Vision and Dental Benefits is on the CareFirst/Calvert County Public Schools' Website at: <a href="mailto:carefirest.com/ccps">carefirest.com/ccps</a> under Plan Information and Forms. **Please take a moment to review your current health/prescription, vision, and dental coverage.**
- CareFlex Dependent Care Accounts (DCA) and Flexible Spending Accounts (FSA). This is the time to enroll or re-enroll in these accounts to allow you to set aside pre-taxed dollars into an account to pay childcare expenses (DCA) and/or to pay for eligible medical expenses (FSA). Keep in mind that you are required to re-enroll in these accounts each year during Open Enrollment. For more information on this Open Enrollment, please visit the CCPS website at Pre-Taxed Spending Accounts (FSA/DCA) Calvert County Public School District (calvertnet.k12.md.us).

### 4. <u>WHAT OPTIONS DO ELIGIBLE EMPLOYEES HAVE DURING OPEN ENROLLMENT?</u>

- Change to a different health plan.
- Change coverage levels by adding or deleting dependents.
- Waive health/prescription, vision and/or dental coverage for the 2024-2025 plan year. (Contact the Benefits Office at <u>benefits@calvertnet.k12.md.us</u> or at 443-550-8315 for assistance.)

### 5. <u>WHEN DO THE OPEN ENROLLMENT CHANGES BECOME EFFECTIVE?</u>

All new enrollments and changes during Open Enrollment become effective July 1, 2025, provided all required documentation is submitted and your requests have been approved by the Benefits Office.

### 6. HOW DO ELIGIBLE EMPLOYEES ENROLL?

<u>All Employees</u> are required to re-enroll or make any changes through your Employee Access Center (EAC) each year. Instructions to assist you through this process can be found at this link:

Human Resources - OPEN ENROLLMENT - All Documents (sharepoint.com).

# Any benefits-eligible employee who does not complete their Open Enrollment process through their EAC account by deadline (midnight on May 7, 2025):

• Will automatically be enrolled in Self Only HMO Health/Prescription plan for the 2025-2026 plan year.

After Open Enrollment closes (May 7, 2025):

- Everyone is locked into their CareFirst Health/Prescription, Vision and/or Dental coverage levels until June 30, 2026, or unless they have a qualifying life event change. See <u>Change of Life Events</u> section on the next page.
- CareFlex Dependent Care Accounts (DCA) and Flexible Spending Accounts (FSA) are locked until June 30, 2026, or unless they have a qualifying life event change. See <u>Change of Life Events</u> section on the next page.

#### 7. <u>CHANGE OF LIFE EVENTS</u>

## What happens to eligible employees' benefits if they get married, have a baby, adopt a child, get divorced, lose coverage through their spouse, etc.?

If an eligible employee/retiree experiences any change of life events listed above, they need to inform the Human Resources Department <u>WITHIN 30 DAYS OF THE EVENT EFFECTIVE DATE</u> and provide the Human Resources Department with certified documentation such as a marriage license, birth certificate, divorce decree or court orders. Please contact the Benefits Office at <u>benefits@calvertnet.k12.md.us</u> or call 443-550-8315 for assistance.

#### 8. <u>WHAT SHOULD ELIGIBLE EMPLOYEES DO IF THEY HAVE QUESTIONS ABOUT THEIR</u> <u>INSURANCE PLAN(S) DURING OPEN ENROLLMENT?</u>

You should stop by one of the in-person Open Enrollment Meetings offered by CCPS, see dates/times below. If you would rather drop in on one of the Virtual Open Enrollment Meetings, see dates/times below, email the Benefits Office at <u>benefits@calvertnet.k12.md.us</u> and request to be invited to the virtual meeting of your choice.

These meetings provide a time for you to speak to our Account Representatives from CareFirst, and Careflex, to ask your questions regarding their plan offerings and Open Enrollment. A Representative from the CCPS Benefits Office will be there as well to assist you through your Open Enrollment process through your EAC account, if needed.

Below are the dates/times of these meetings. You do not have to attend the entire meeting time. You can drop in anytime during the In-Person Meetings. The Virtual Meetings you will need to email the Benefits Office at <u>benefits@calvertnet.k12.md.us</u> to be invited electronically.

Tuesday, April 8, 2025:	10:00AM-12:00PM (Virtual via TEAMS)
Wednesday, April 16, 2025:	8:30AM-4:30PM (In Person-Central Office Board Room)
Wednesday, April 23, 2025:	3:30PM-5:30PM (Virtual via TEAMS)
Tuesday, April 29, 2025:	9:30AM-5:30PM (In Person-Central Office Board Room)
Saturday, May 3, 2025:	10:00AM-12:00PM (Virtual via TEAMS)

If you are not available for any of these meetings above, please contact the Benefits Office directly at <u>benefits@calvertnet.k12.md.us</u> or call 443-550-8315 for assistance.