

SchoolMessenger InfoCenter

Frequently Asked Questions

You will need a current email address on file to create your account. If you do not have one, please update your email address through the registrar at your child's school.

Q. What do I need to get started?

A. Your email address. If you previously had a SchoolMessenger account or your email is in our Home Access Center that is all you need to set up an account.

Q. How do I update my email address?

A. You may update your email address with the registrar at your child's campus.

Q. I already have a SchoolMessenger account. Why do I need to create a new one?

A. To make sure we have permission to call you and for you to decide how you want to be notified.

Q. What happens if I do not create an account?

A. You will not be able to manage how you are contacted by your student's campus or the district.

Q. What if there's an emergency?

A. In an emergency, we will call or text you as long as we have your contact information on file.

Q. What if I change my mind about phone calls, or change my mobile number?

A. You can opt out of non-emergency calls and text messages at any time. For voice calls, we'll provide instructions on how to use touch tones on your phone keypad to stop receiving calls. For text messages, you can stop receiving them by texting "UNSUBSCRIBE" or "STOP" after receiving a text from us.

More questions? Contact info@magnoliaisd.org or call the Communications Department 281-356-3571