

FINES/FEES Q&A

Q & A

Q - *My student has a fine for a library book and/or textbook that they still have. Do I pay the fee?*

A - *If your student has the book, please DO NOT pay the fee. We prefer the book is returned. The fine will be removed from your student's account within 24 hrs.*

Q - *My student has a fine for a sports uniform. Why and how do we solve it?*

A - *When uniforms are issued to athletes, they sign a form verifying they are responsible for the uniform/item numbers that were issued to THEM. If they do not return the same items at the end of the season, they will be charged for the cost of replacement. Please make every effort to return uniforms rather than pay the fee. Uniforms are ordered in large sets and replacements are often hard to obtain.*

Q - *My student has a fee for a class? What is the purpose of the fee?*

A - *Class fees are charged for elective classes such as Photography, Art, Culinary Class & Vocational Classes. These fees allow for us to provide the students with materials needed for the class.*

Q - *My student has a fee from a school other than RA Long. What do I do if I have a question regarding the fee?*

A - *Please call the school from which the fine originated. RA Long does not have the authority to remove fines from other schools.*

Q - *My student has a fee we have already paid. How do we get it corrected?*

A - *The best option is to show a copy of the receipt when you made the purchase. For additional options, call the ASB Office.*

Q - *Where do I make a payment?*

A - *ASB Office, M-F between 7:00 - 3:00. We take Cash, Check, VISA, Mastercard and Discover.*

*Online at www.wa-longview.intouchrecepting.com
Please note, the website charges a \$1.50 processing fee.*

