

# YOUR DENTAL BENEFITS

Your employer took a smart step by partnering with The Dental Care Plus Group (DCPG) for your dental benefits. We are now part of DentaQuest, an organization that manages dental and vision benefits for more than 30 million Americans. We are proud to be your company's preferred dental insurance carrier and look forward to serving you.

Having dental insurance just makes sense – both for your physical health and your budget. Better oral health can lead to better overall health as well as save you money on more involved, costly dental services or health problems.

## Who we are

Here at DCPG, we specialize in dental benefits and have for more than 30 years. That experience might just qualify us as the experts in dental. It's a role we're happy to fill. We've worked with your employer to present you with solid, affordable coverage and extensive access to dentists.

## Already enrolled?

Great! The contents of this packet contain the most up-to-date information about your plan. Follow the instructions provided by your employer for any required paperwork.

## Ready to enroll?

It's easy to get started. Enroll in a plan by completing the required paperwork and submitting it to your benefits administrator. On or around your effective date, you will receive your member ID cards in the mail. From there, it's really easy to get started using your benefits. And we want you to use your dental benefits because when you do, it shows in your smile.

## Get the dental care you need with:

- No waiting periods on any services including preventive, basic or major. Start seeing your dentist immediately on your effective date.
- Two cleanings per benefit year. We don't require you to wait six months between cleanings.
- White fillings on all teeth. Breathe a sigh of relief knowing you can have white (composite) fillings on all your teeth, even those teeth in the back of your mouth. Your plan won't require silver fillings on certain teeth.
- Fourth quarter deductible carryover. Say you need dental services and you pay your deductible in the last three months of your plan year. We'll go ahead and consider your deductible paid for the next plan year as well. This is just a fancy way of saying: we like to save you money.

## CUSTOMER SERVICE THAT'S ON POINT.

**Have a question about what your plan covers? Or maybe a claims question? We offer a suite of contact points to get you what you need:**

Access to key information, like your member ID card, benefits information, claims history and Find-A-Dentist tools are available 24/7 at <https://memberaccess.dentaquest.com>.

We now offer 24/7 phone support with a new interactive voice response system that can be reached at 800-367-9466, which is also where you can reach our customer service department Monday through Friday from 8:00 am until 4:30 pm EST.



# HOW TO PRINT YOUR ID CARD



Login to the secure member portal to view, print and download your ID Card.

- Login to the portal at [memberaccess.dentaquest.com](https://memberaccess.dentaquest.com)
- Use the navigation tabs to select the “ID Card” option or click “View ID Card” from the homepage.

The Dental Care<sup>SM</sup>  
PLUS GROUP  
A DentaQuest Company

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Benefits  
ID Cards  
History  
Documents

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Subscriber  
ID:#966455806

View Benefits

View ID Cards

- Click the Print or Download button to get a copy of your ID Card. If using a mobile device, click "Download ID Card" to save a copy of your ID Card to your phone.

## Herb : ID Cards

It is important that you always take your ID card with you to your dental visit.

<p>The Dental Care<sup>SM</sup> PLUS GROUP A DentaQuest Company</p> <p>Subscriber: &lt;Insert Plan Name&gt;</p> <p>Subscriber ID: Effective Date:</p> <p>memberaccess.dentaquest.com Member Services: 800-367-9466</p>	<p>DHMO</p> <p>PO Box 502 Milwaukee WI 53201-0502</p> <p>513-554-1100 800-367-9466</p> <p>DentaQuest.com</p> <p>Payor ID: 4356</p>	<p><b>Terms and Conditions</b> This card must be presented when receiving dental treatment.</p> <p>This card has been furnished subject to the terms and conditions of the contract under which the member is covered.</p> <p>The unauthorized or fraudulent use to obtain dental services is prohibited by law.</p> <p>Must use an in-network provider.</p>
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To receive a copy of your card by postal mail, [Contact Us](#)

Print ID Card

Download ID Card

## Need additional assistance printing your ID Card?

Use the Contact Us link at the bottom of the ID Card page to submit a help request, start a live chat or view phone numbers to contact a customer service representative.