



EXPRESS SCRIPTS®

ESI Delays Removing Sam's Club Pharmacies from its Network Until 03/31/2021

Dear Valued Client:

We recently informed you that Express Scripts (ESI) would remove all Sam's Club pharmacies from its National Plus pharmacy networks on November 24, 2020. ESI has now postponed the removal until **March 31, 2021**.

What Does This Mean for Your Members?

Members who use Sam's Club pharmacies can continue to utilize their pharmacy until the new removal date of March 31, 2021. Once ESI removes these pharmacies, they will no longer be considered "in-network" for your members. Members will need to change to an in-network pharmacy to receive the full value of their pharmacy benefit.

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How Will This Be Communicated?

Since members had not yet been informed of the original removal date, ESI will send letters in February to notify members of this change. Your account team will be able to share updated member impact information in late January.

We understand this change in your network may be difficult for some members, and we are here to help them in this transition. If your members have any questions, they can contact RxBenefits Member Services at (800) 334-8134 or customercare@rxbenefits.com.

If you have any questions, please do not hesitate to contact your account team or Client Services at (866) 769-5987 or clientservices@rxbenefits.com.

Sincerely,

Your RxBenefits Team