

## OUR MISSION

Metro Technology Centers prepares people for successful employment and life in a global society.

## OUR VISION

Metro Technology Centers will be recognized as a strategic partner in economic development by preparing a high-quality workforce.

## OUR COMMITMENT

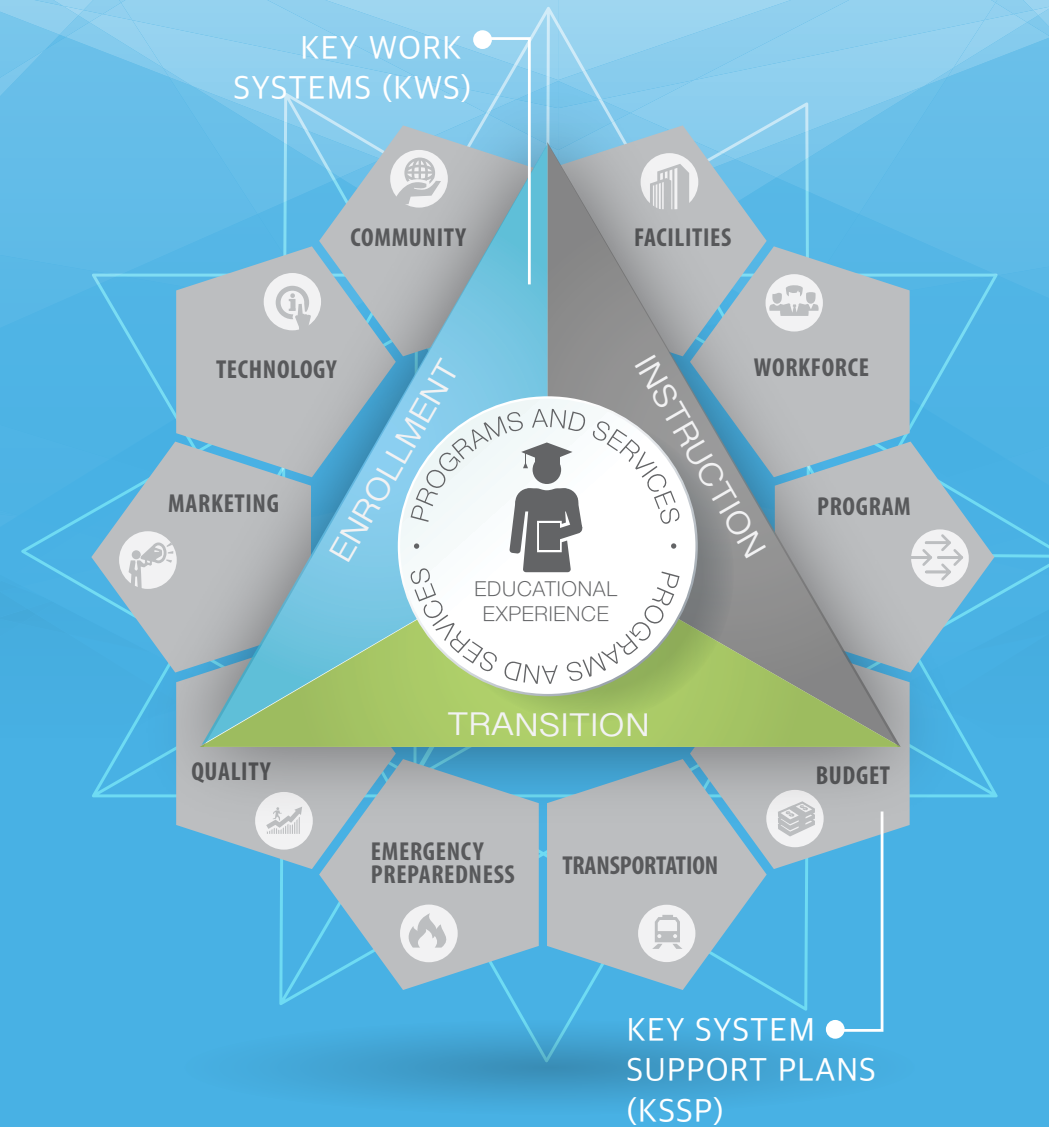
Metro Technology Centers provides the highest quality programs and services enabling students to succeed in their chosen career field.(Board Policy BP-1007)

## OUR CORE VALUES

- Customer-focused
- Learning-centered
- Accountable and ethical
- Innovative
- Nurturing, sensitive and supportive
- Dedicated to continuous quality improvement
- Agile and Flexible

## OUR CORE COMPETENCIES

- Holistic approach to education
- Career and technical training
- High skill/high wage



# 2019 PERFORMANCE EXCELLENCE PLAN



**Metro Technology Centers**  
Preparing for Life

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Metro Technology Centers believes in the worth of all individuals and is committed to equal opportunity for each employee, student or any person visiting a District campus. Metro Technology Centers does not discriminate on the basis of race, color, national origin, sex/gender, age, marital or veteran status, religion, pregnancy, or genetic information or disability in recruitment, hiring, placement, assignment to work tasks, hours of employment, levels of responsibility, and pay.



**Metro Technology Centers**  
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GOALS



**STRENGTHEN MARKET POSITION**



**IMPROVE STUDENT PERFORMANCE**

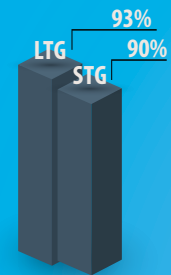


**IMPROVE CAREER OUTCOMES**

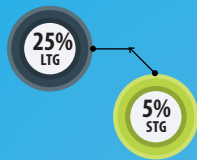
STRATEGIC OBJECTIVES

- 1 Increase Enrollment in Training Programs

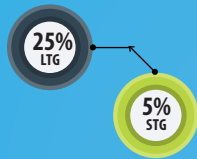
KEY PERFORMANCE MEASURES



1 A ENROLLMENT IN FULL TIME PROGRAMS



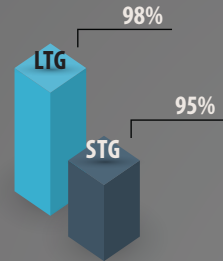
1 B ENROLLMENT INCREASE IN ACD PROGRAMS



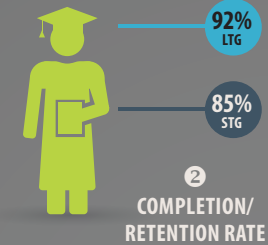
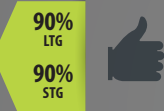
1 C ENROLLMENT INCREASE IN ITD PROGRAMS

- 1 Increase Number of Certifications Received
- 2 Increase Student Completion/Retention
- 3 Increase Student Satisfaction with Educational Experience

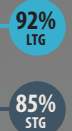
1 PERCENTAGE OF STUDENTS RECEIVING CERTIFICATIONS



3 FT STUDENT SATISFACTION RATING



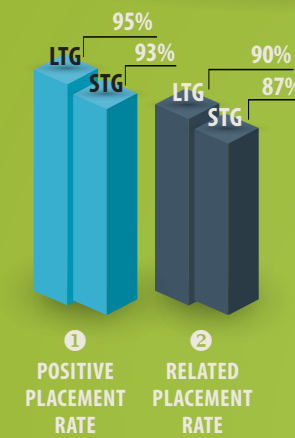
2 COMPLETION/RETENTION RATE



3 B ACD STUDENT SATISFACTION RATING

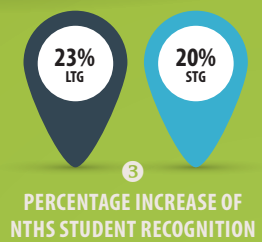


- 1 Increase Student Positive Placement Rate
- 2 Increase Student Related Placement Rate
- 3 Increase Students Recognized as NTHS Members
- 4 Increase Industry Engagement

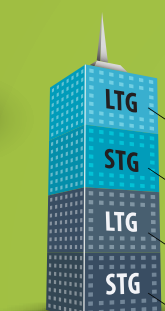


1 POSITIVE PLACEMENT RATE

2 RELATED PLACEMENT RATE



3 PERCENTAGE INCREASE OF NTHS STUDENT RECOGNITION



4 A EMPLOYER SATISFACTION WITH ITD PROGRAMS

4 B EMPLOYER SATISFACTION WITH FT COMPLETER OR FT PROGRAM COMPLETER