

OUR MISSION

Metro Technology Centers prepares people for successful employment and life in a global society.

OUR VISION

Metro Technology Centers will be recognized as a strategic partner in economic development by preparing a high-quality workforce.

OUR CORE VALUES

- Customer-focused
- Learning-centered
- Accountable and ethical
- Innovative
- Nurturing, sensitive and supportive
- Dedicated to continuous quality improvement

OUR CORE COMPETENCIES

- Holistic approach to education
- Technical training
- Customized business and industry training
- Agility and flexibility



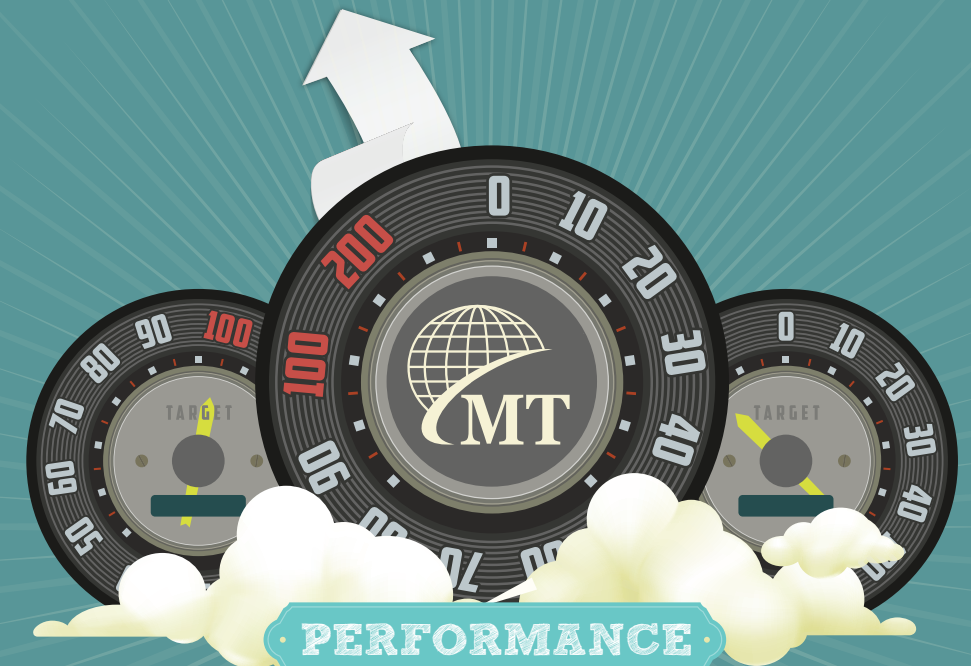
Metro Technology Centers' Quality Policy

Metro Technology Centers seeks to provide the highest quality programs and services enabling students to succeed in their chosen career major and higher education. We are committed to comply with requirements and continually improve the effectiveness of teaching, learning, and the quality management system, based on customer needs and expectations.
(Board Policy BP-1007)



Metro Technology Centers
Preparing for Life

405.424.8324
www.metrotech.edu



EXCELLENCE
Results



METRO TECHNOLOGY CENTERS PREPARES PEOPLE FOR SUCCESSFUL EMPLOYMENT AND LIFE IN A GLOBAL SOCIETY

GOALS

IMPROVE PROCESSES AND STUDENT EDUCATIONAL PERFORMANCE

1

IMPROVE STUDENT AND STAKEHOLDER ENGAGEMENT AND SATISFACTION

2

IMPROVE WORKFORCE ENGAGEMENT AND CAPABILITIES

3

STRENGTHEN LEADERSHIP AND GOVERNANCE ACCOUNTABILITY

4

STRENGTHEN FINANCIAL AND MARKET POSITION

5

STRATEGIC OBJECTIVES

- 1 Increase Certification Pass Rate
- 2 Increase Student Placement Rates
- 3 Increase Student Completion/Retention
- 4 Develop & Deploy Key Work System Action Plans

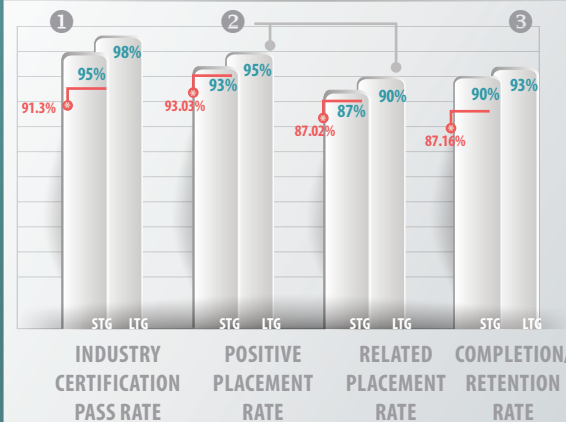
- 1 Increase Student Satisfaction & Engagement with Programs & Service Offerings
- 2 Increase Employer Satisfaction & Engagement with Programs & Service Offerings
- 3 Increase Community Satisfaction & Engagement

- 1 Increase Workforce Retention
- 2 Increase Employee Satisfaction & Engagement
- 3 Improve Workforce Capacity & Capability

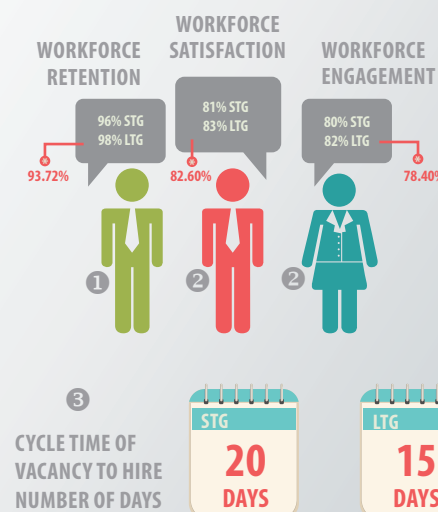
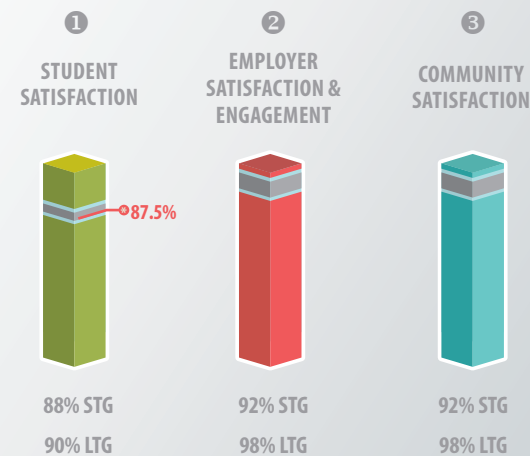
- 1 Systemize Use of Data for Organizational Improvements and Learning
- 2 Increase Employee Satisfaction with Leadership Effectiveness

- 1 Increase Market Share in FT/ST Programs and Companies Served
- 2 Increase % of Expenditures Directed Towards Instructional Costs
- 3 Increase Annual Per Capita Giving to MTCs Key Communities
- 4 Increase Fund Balance
- 5 Identify Additional Resources for Infrastructure Revitalization and Capital Projects

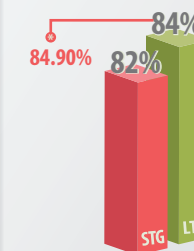
KEY PERFORMANCE MEASURES



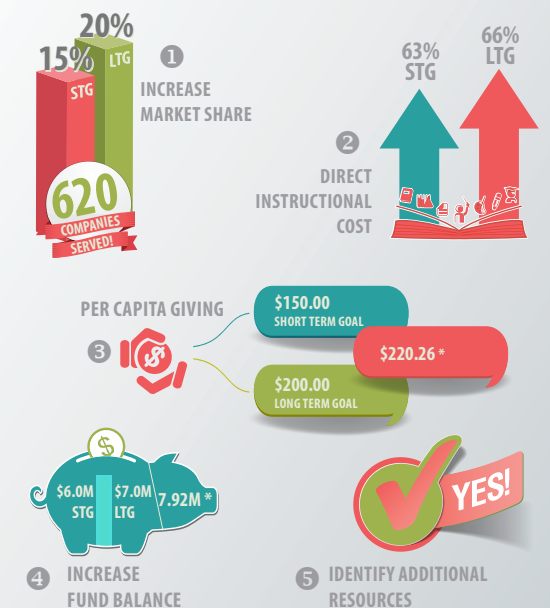
- 4 DEVELOP & DEPLOY KEY WORK SYSTEM ACTION PLANS



- 1 REAL TIME ORGANIZATIONAL DASHBOARD DEVELOPED AND DEPLOYED TO ALL SITES AND DEPARTMENTS



- 2 EMPLOYEE SATISFACTION WITH LEADERSHIP EFFECTIVENESS



- 4 INCREASE FUND BALANCE
- 5 IDENTIFY ADDITIONAL RESOURCES

