



TOWN OF
SCARBOROUGH, MAINE

2021 COMMUNITY SURVEY

GIS Mapping

Prepared By
ETC INSTITUTE
OLATHE, KANSAS

Presented To
TOWN OF SCARBOROUGH,
MAINE

DECEMBER 2021





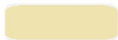


GIS Mapping



Interpreting the GIS (Geographic Information System) Maps Provided

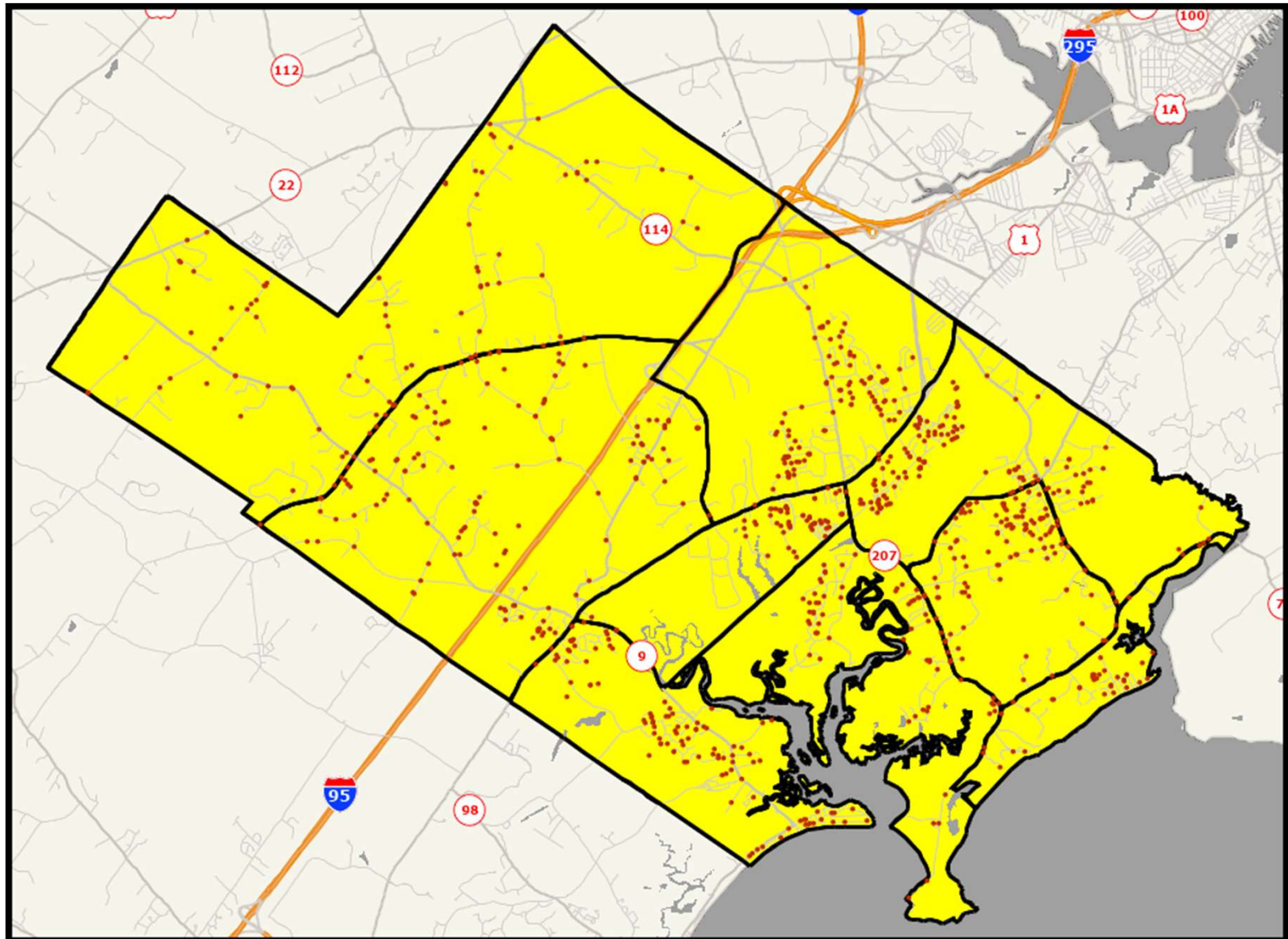
The maps on the following pages show the mean ratings for satisfaction and rating questions on the Town of Scarborough Community Survey. Boundaries are shown by Census Block Group.

When reading the maps, please use the following color scheme as a guide:

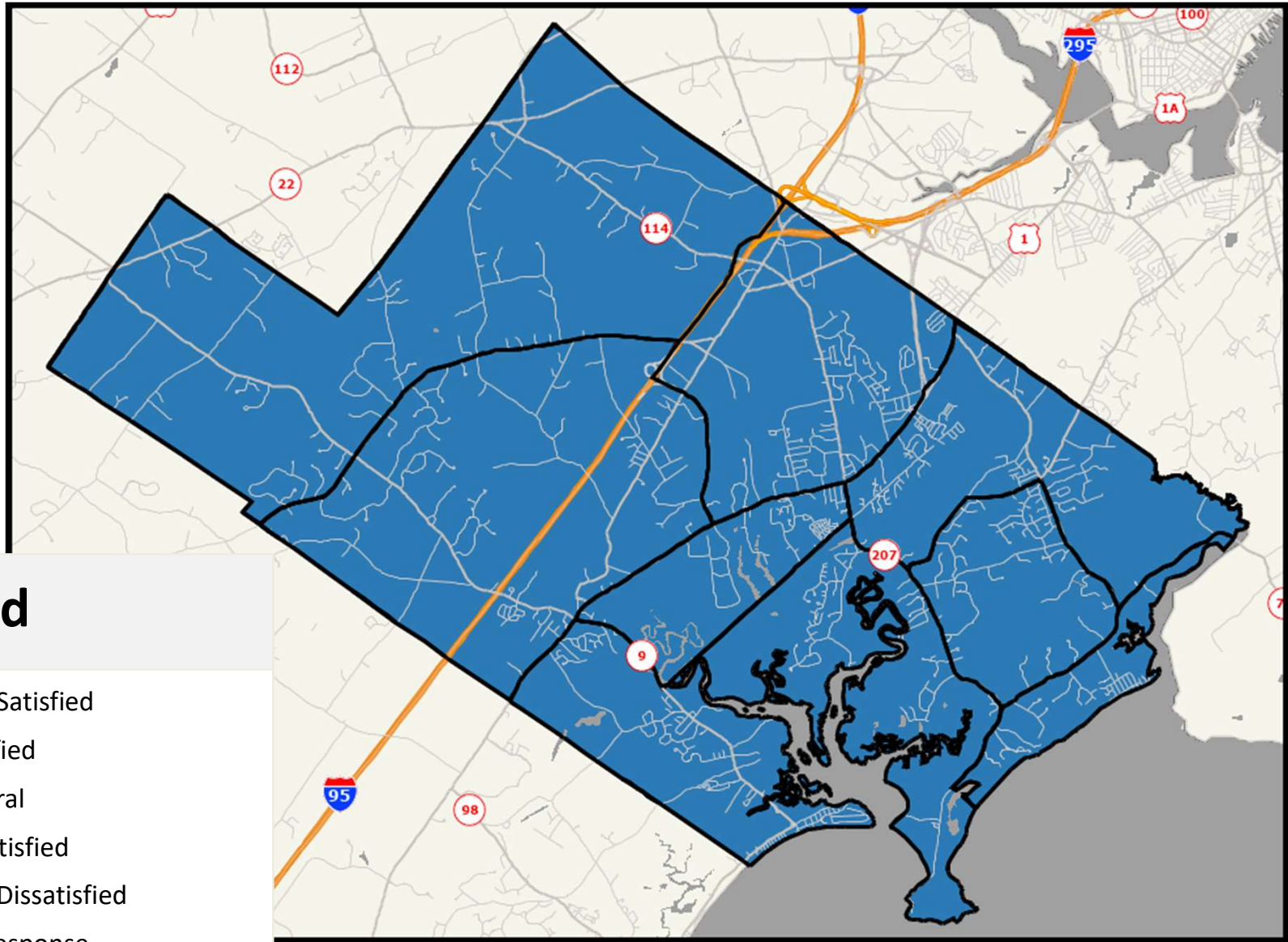
-  Darker blue shades indicate POSITIVE ratings. Shades of blue generally indicate high satisfaction with a service, ratings of “very satisfied” or “excellent.”
-  Lighter blue shades indicate POSITIVE ratings. Shades of light blue generally indicate satisfaction with a service, ratings of “satisfied” or “good.”
-  Off-white shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality-of-service delivery is adequate.
-  Orange shades indicate NEGATIVE ratings. Shades of orange generally indicate slight dissatisfaction with a service, ratings of “dissatisfied” or “below average.”
-  Red shades indicate NEGATIVE ratings. Shades of red generally indicate dissatisfaction with a service, ratings of “very dissatisfied” or “poor.”

Location of Respondents

(Boundaries Show Census Block Groups)



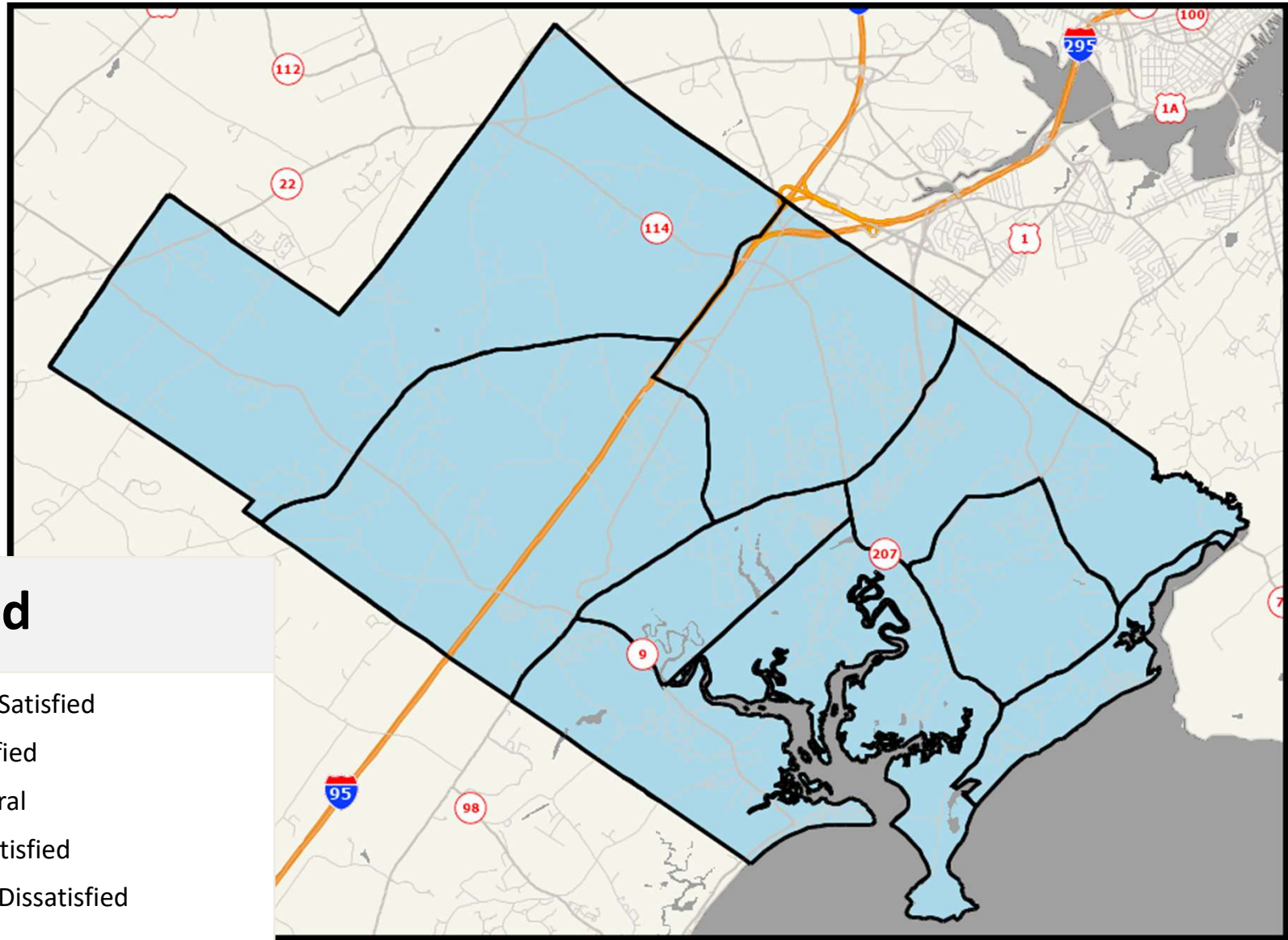
Q1-1. Level Of Satisfaction With The Overall Quality Of Customer Service You Receive From Town Employees



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

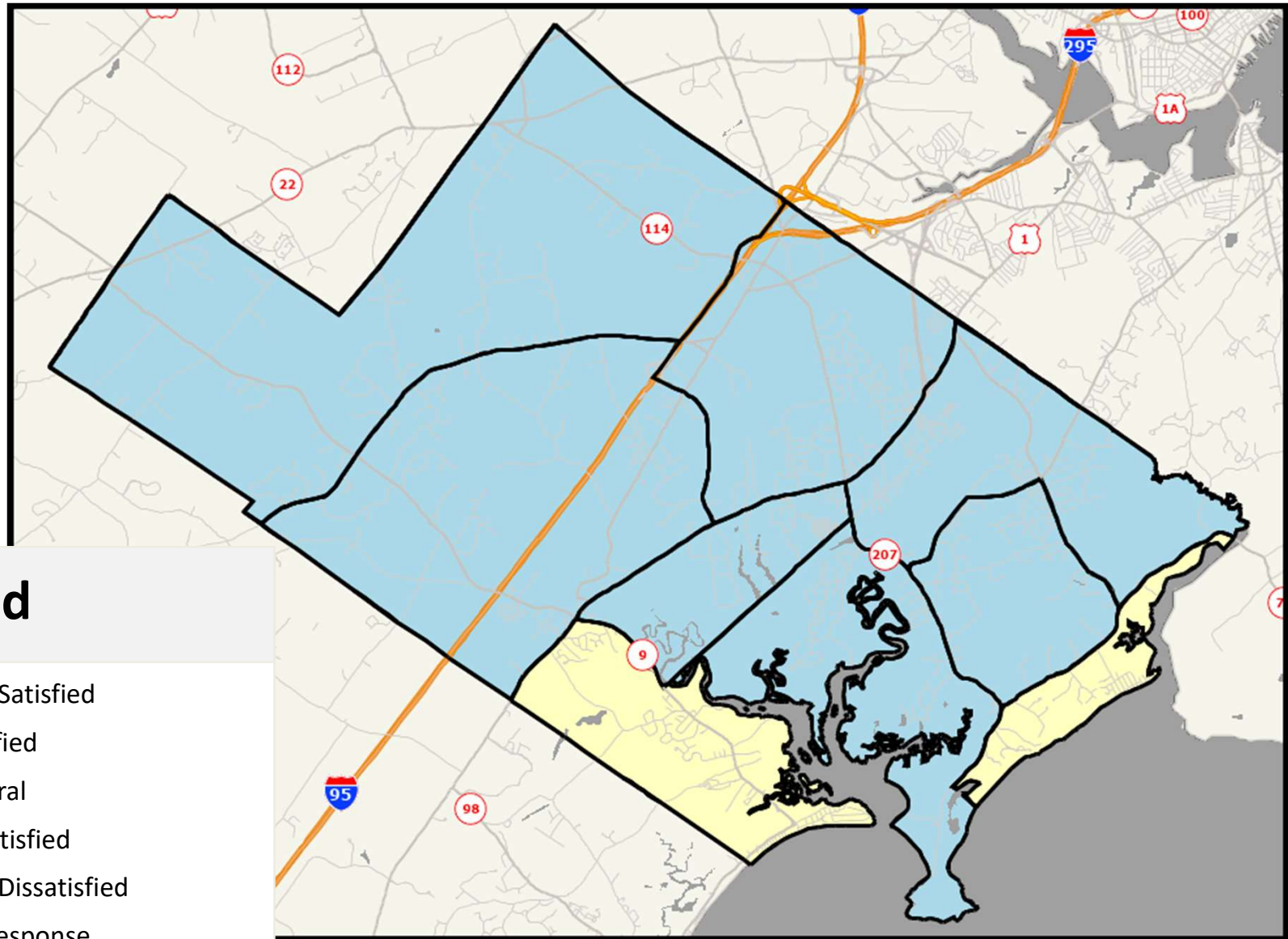
Q1-2. Level Of Satisfaction With The Overall Effectiveness Of Communication With The Community



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-3. Level Of Satisfaction With The Overall Enforcement Of Town Codes And Ordinances

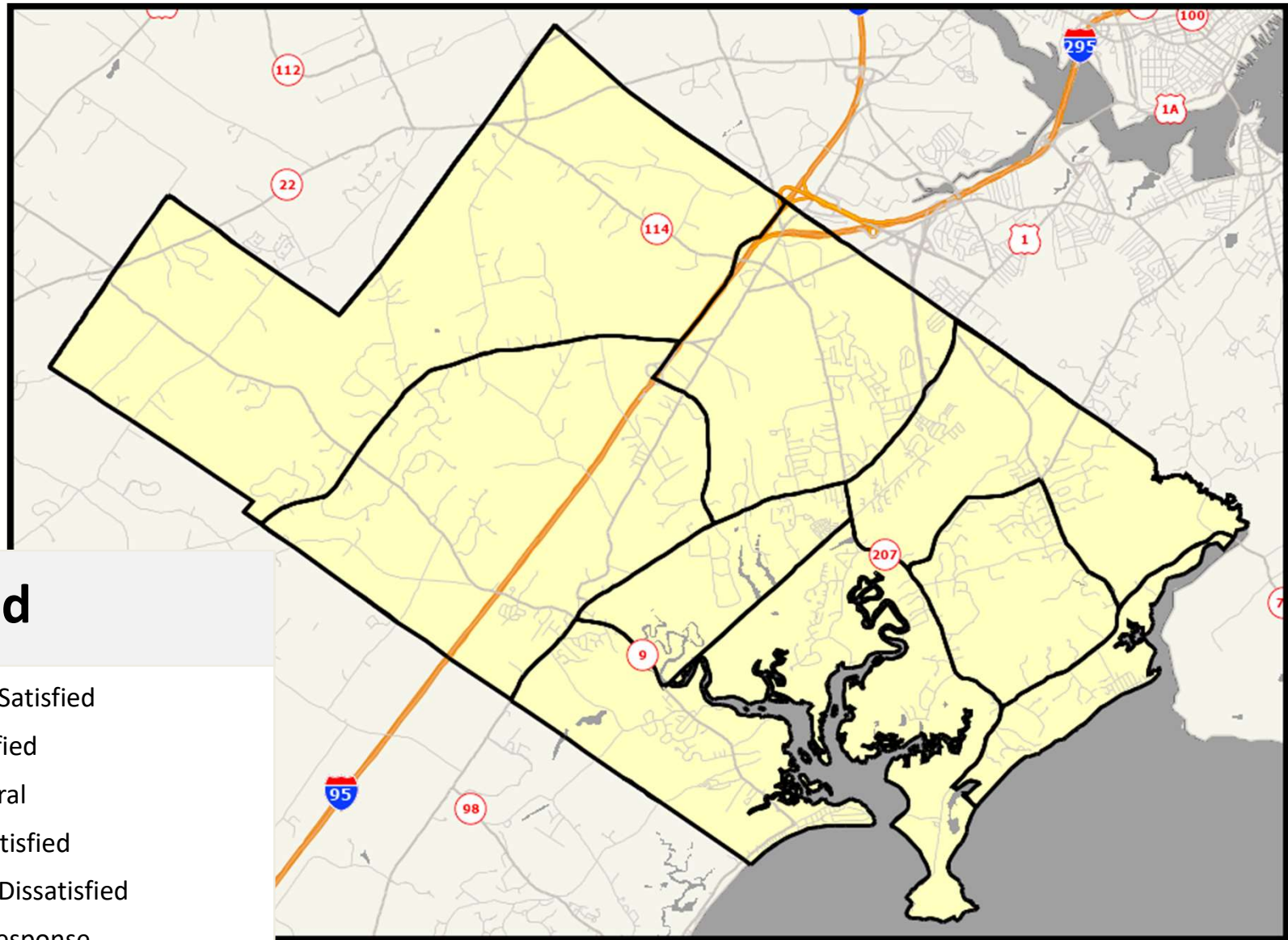


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-4. Level Of Satisfaction With The Overall Flow Of Traffic And Ease Of Getting Around Within The Town

GIS Mapping: Town of Scarborough Community Survey (2021)

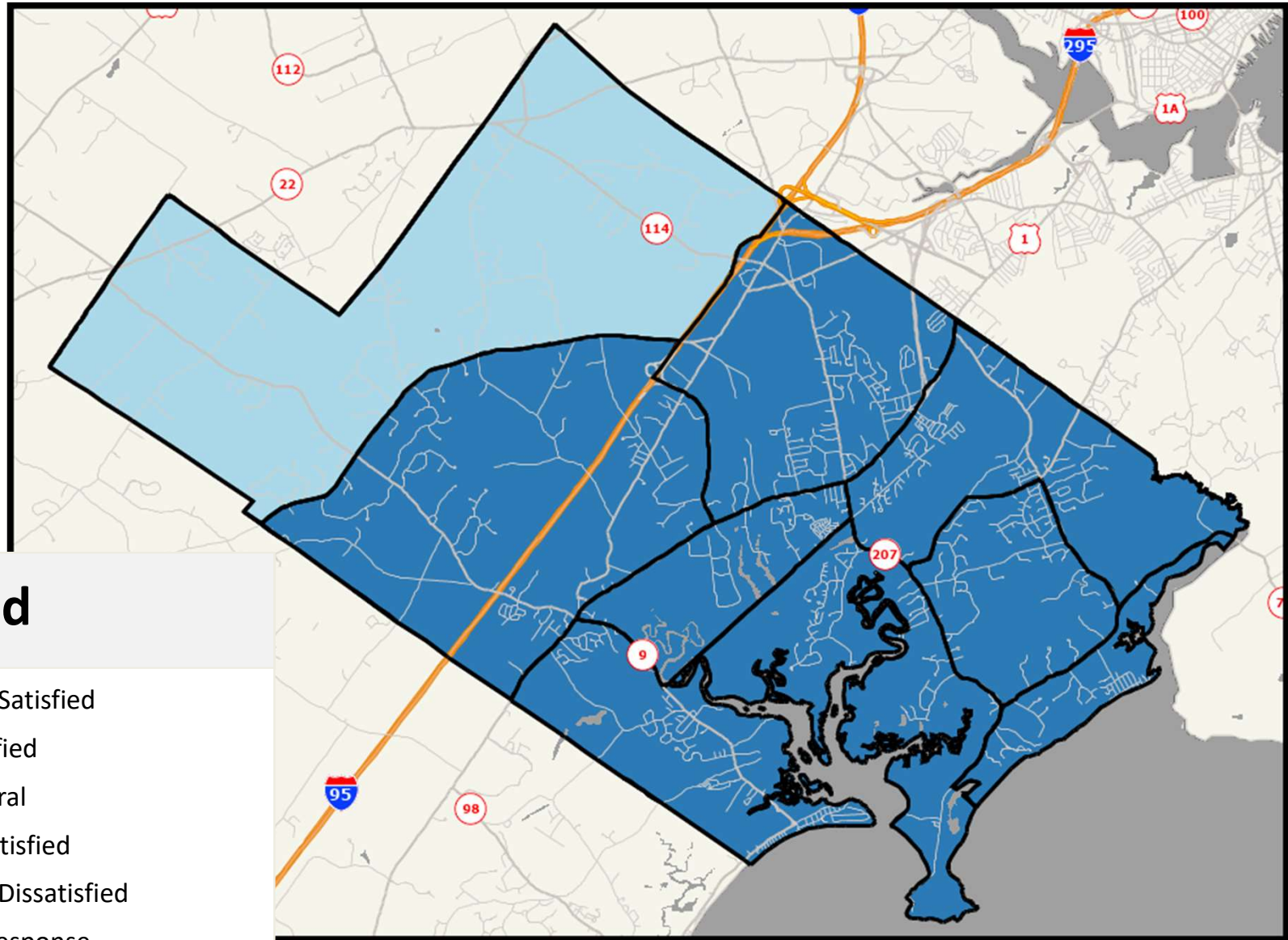


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q1-5. Level Of Satisfaction With The Overall Quality Of Library Services



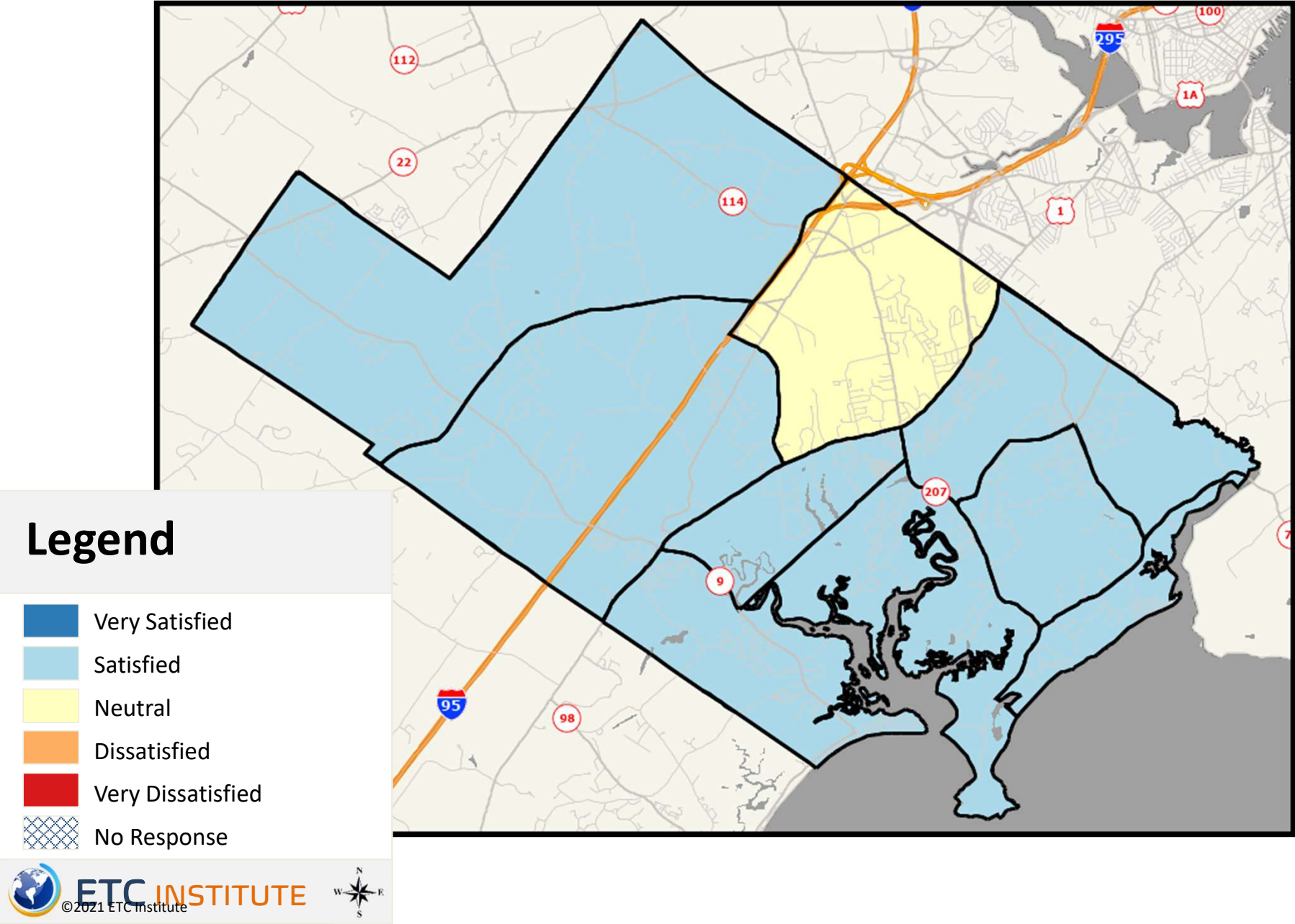
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

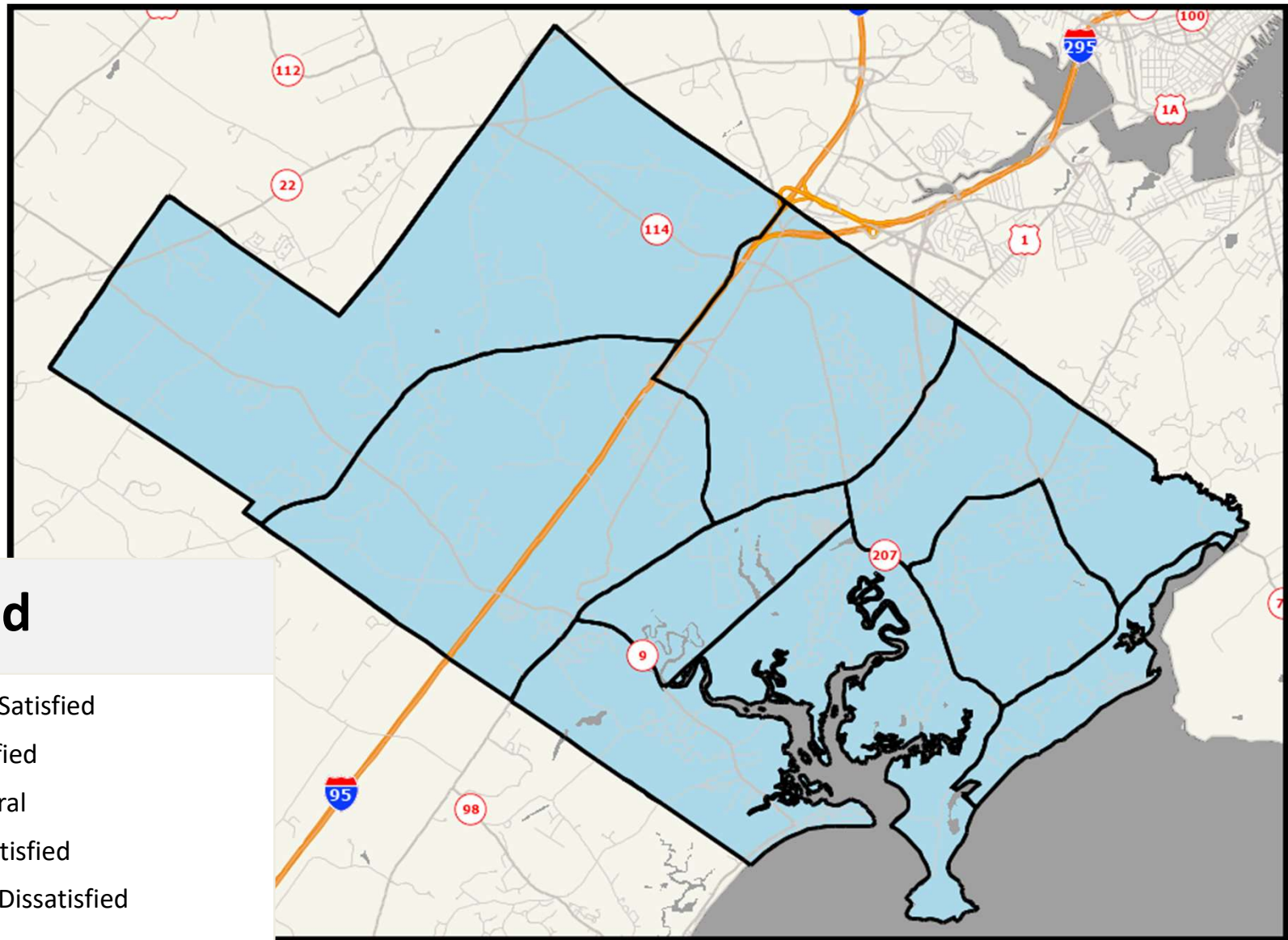


Q1-6. Level Of Satisfaction With The Overall Maintenance Of Town Streets, Sidewalks, And Infrastructure

GIS Mapping: Town of Scarborough Community Survey (2021)



Q1-7. Level Of Satisfaction With The Overall Quality Of Parks And Recreation Programs And Facilities

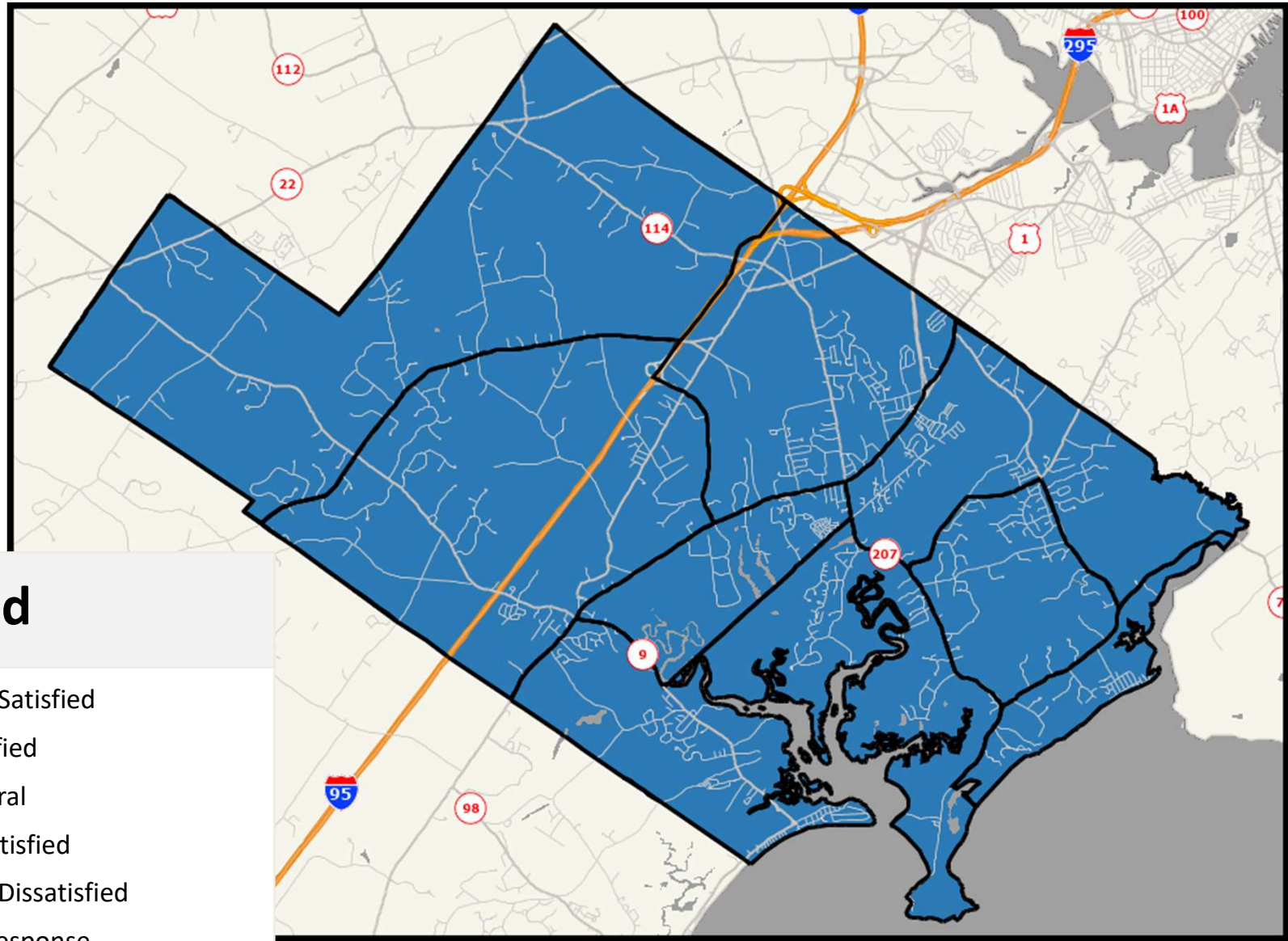


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-8. Level Of Satisfaction With The Overall Quality Of Public Safety Services (Police, Fire, EMS)

GIS Mapping: Town of Scarborough Community Survey (2021)

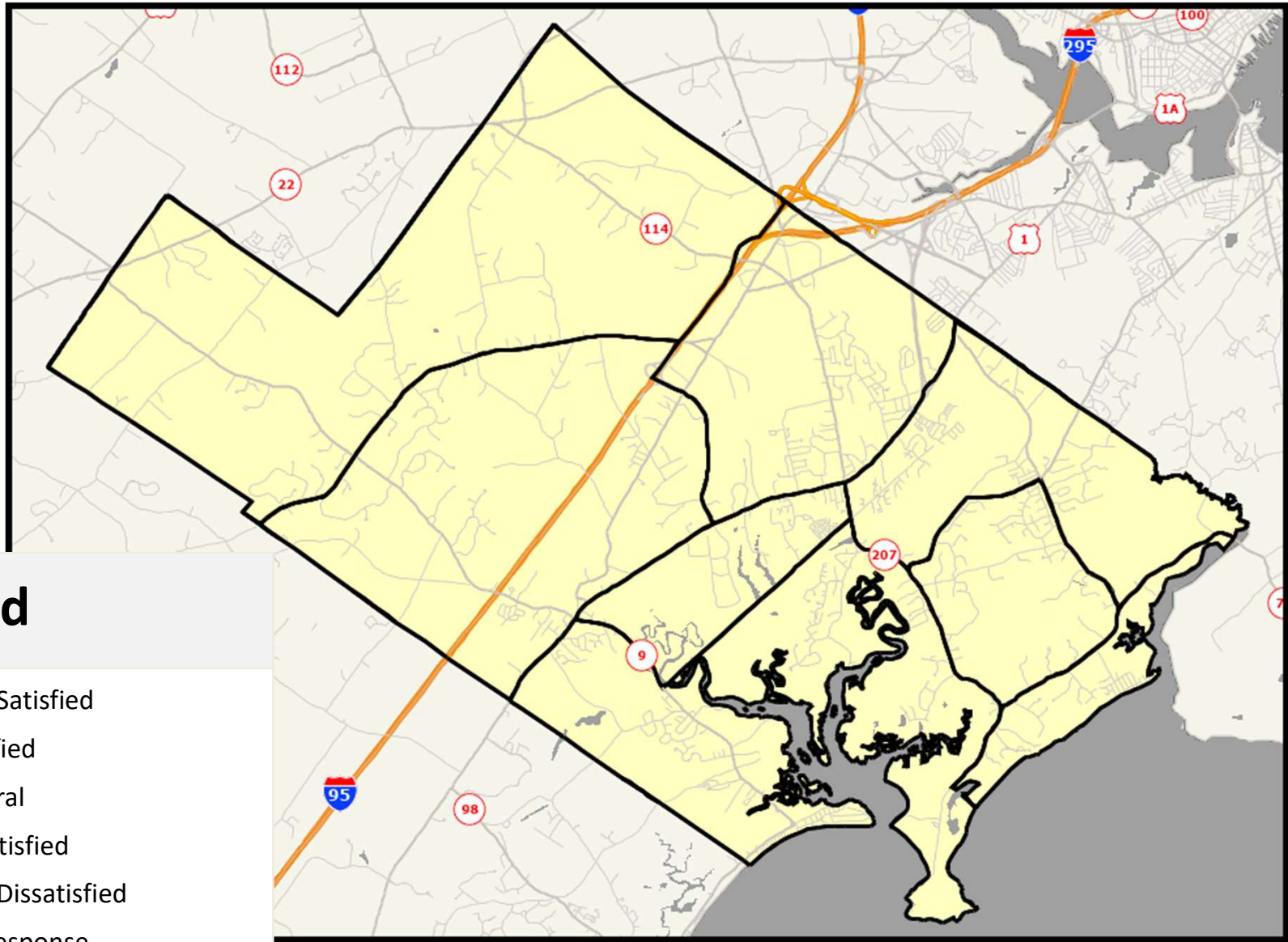


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



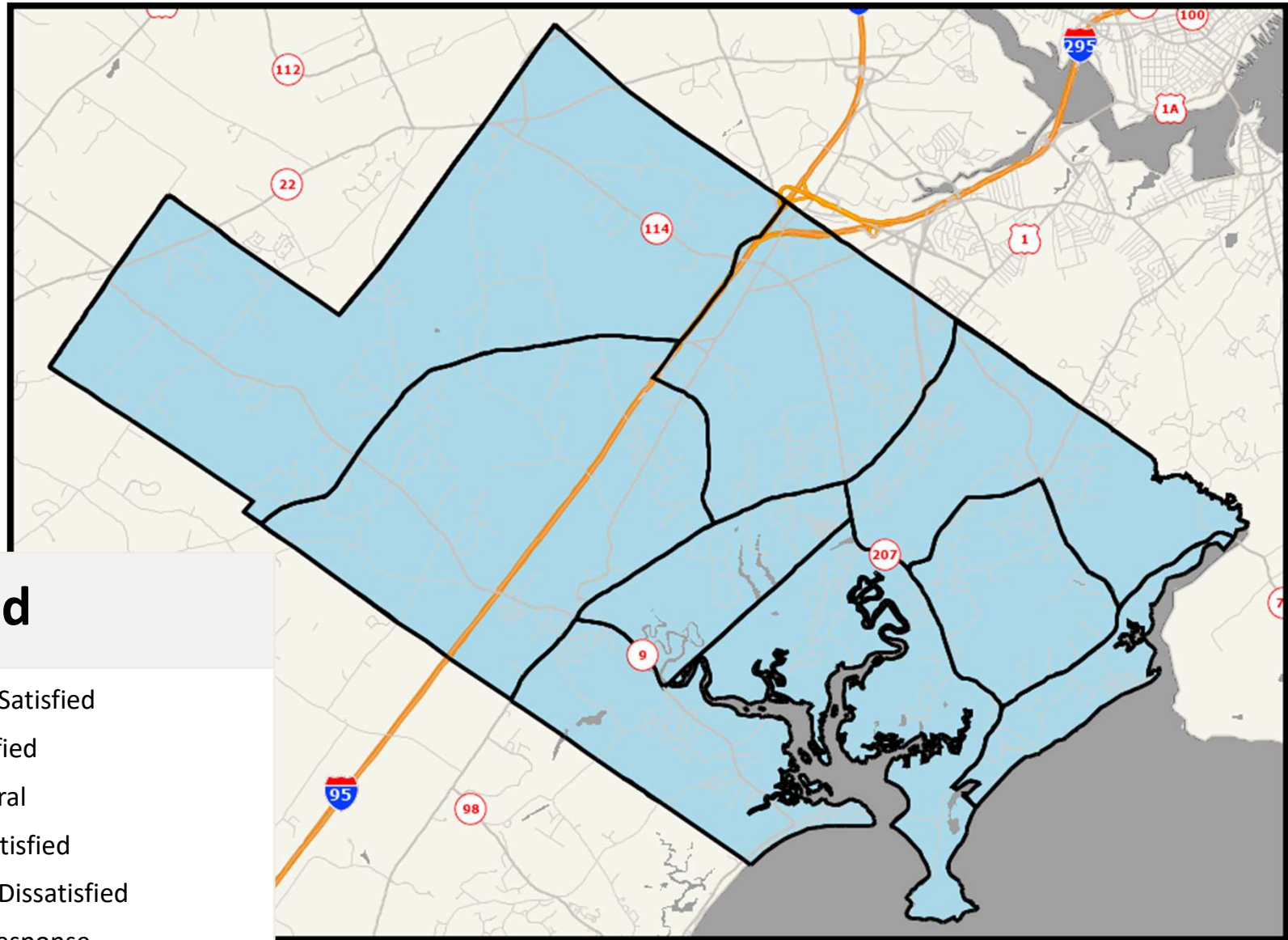
Q1-9. Level Of Satisfaction With The Overall Quality Of Public Transportation



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-10. Level Of Satisfaction With The Overall Quality Of Public Education

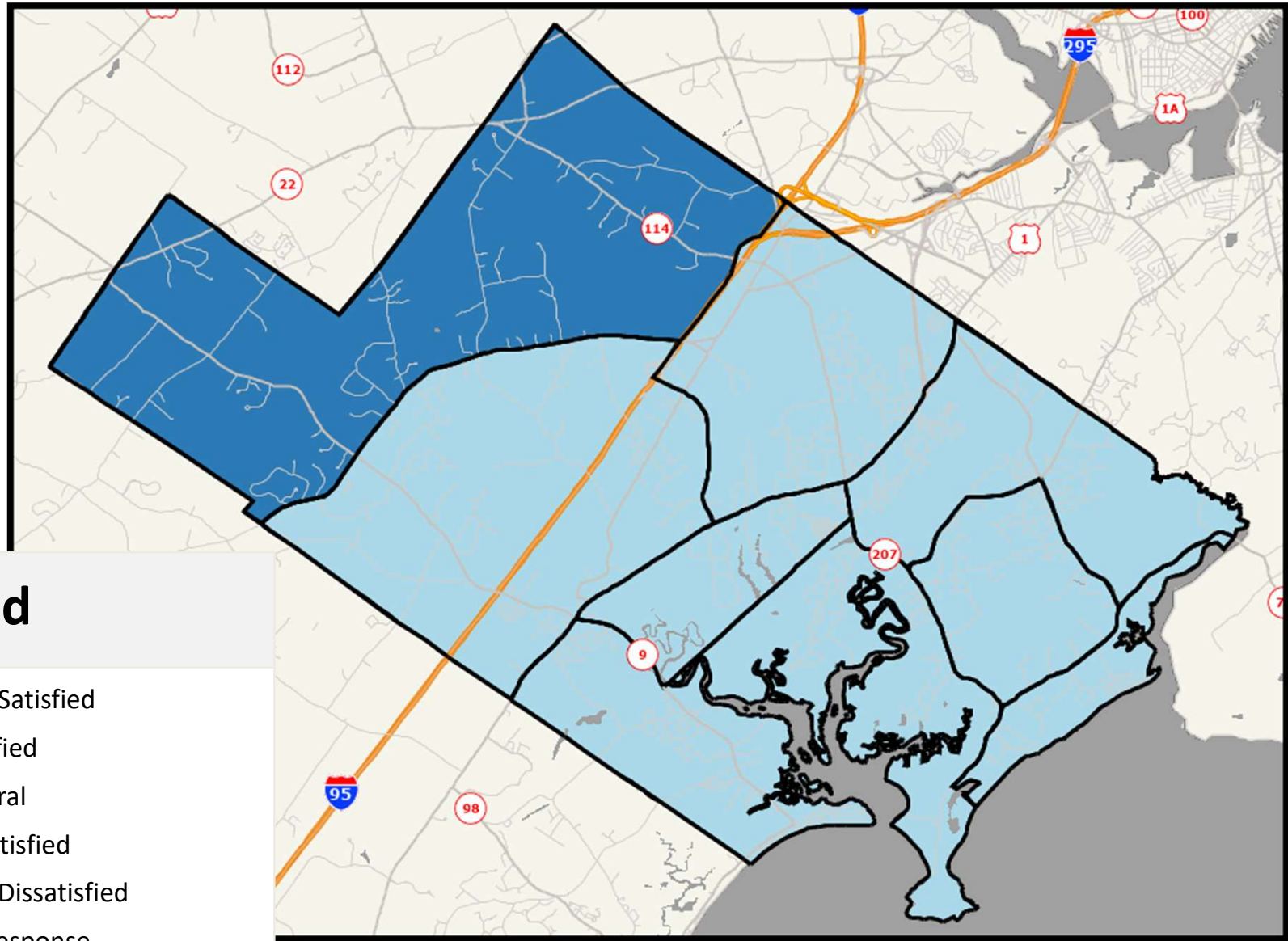


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q1-11. Level Of Satisfaction With The Overall Quality Of Solid Waste Services (Trash, Recycling, Yard Waste)

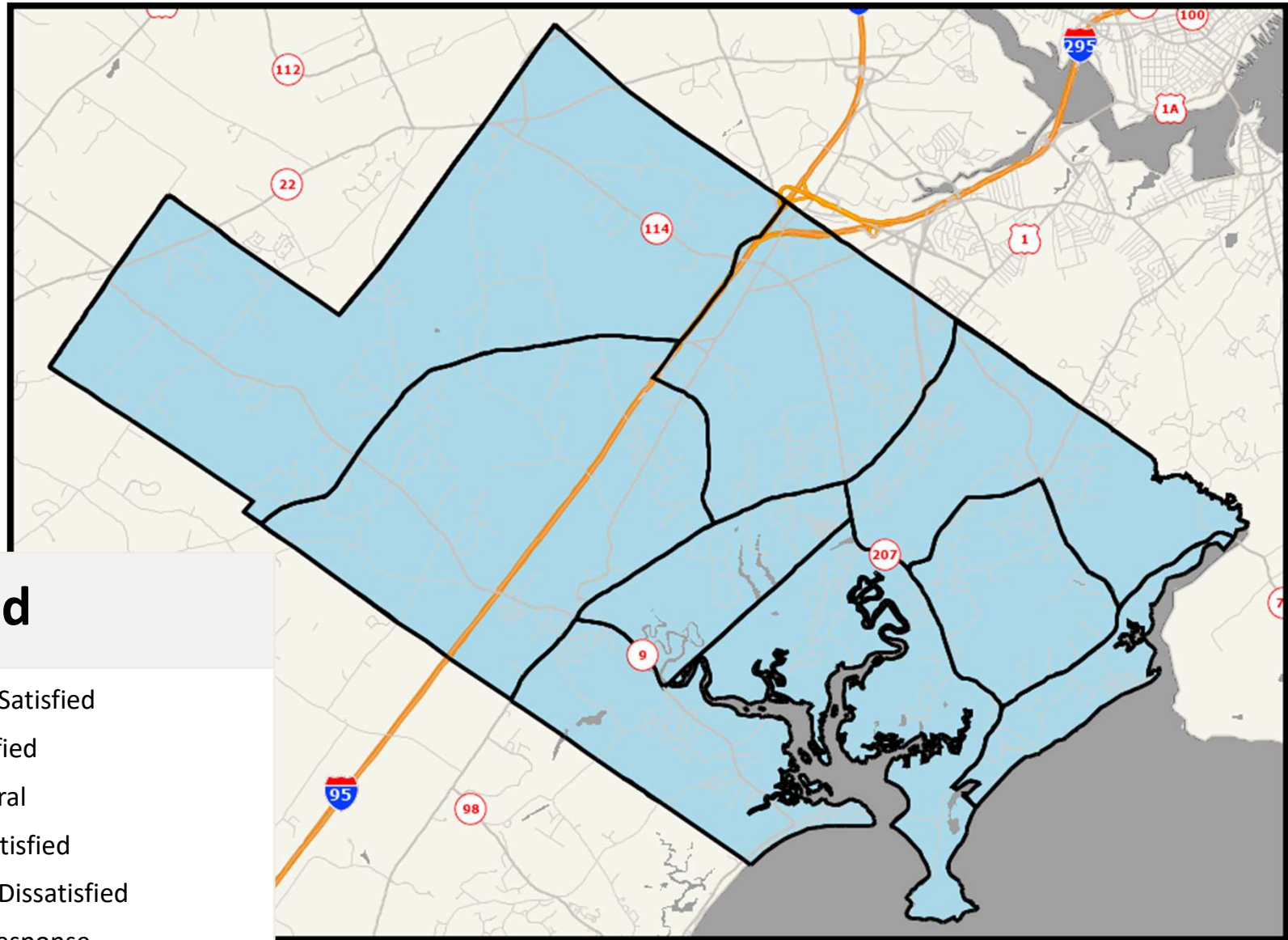


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-12. Level Of Satisfaction With The Overall Quality Of Stormwater Management/Flood Control

GIS Mapping: Town of Scarborough Community Survey (2021)



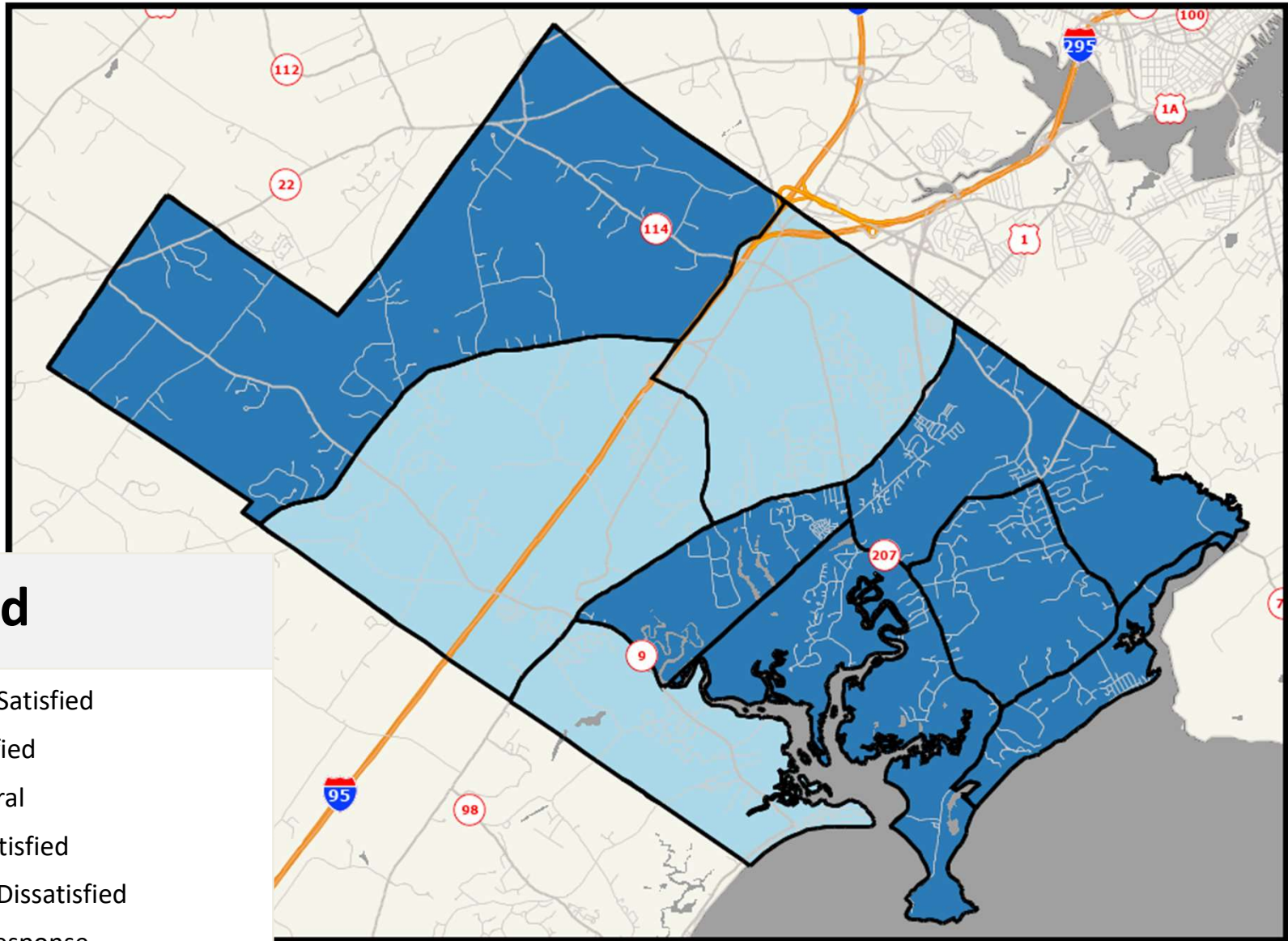
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q1-13. Level of satisfaction with the overall quality of public beaches and waterfront parks

GIS Mapping: Town of Starborough Community Survey (2021)



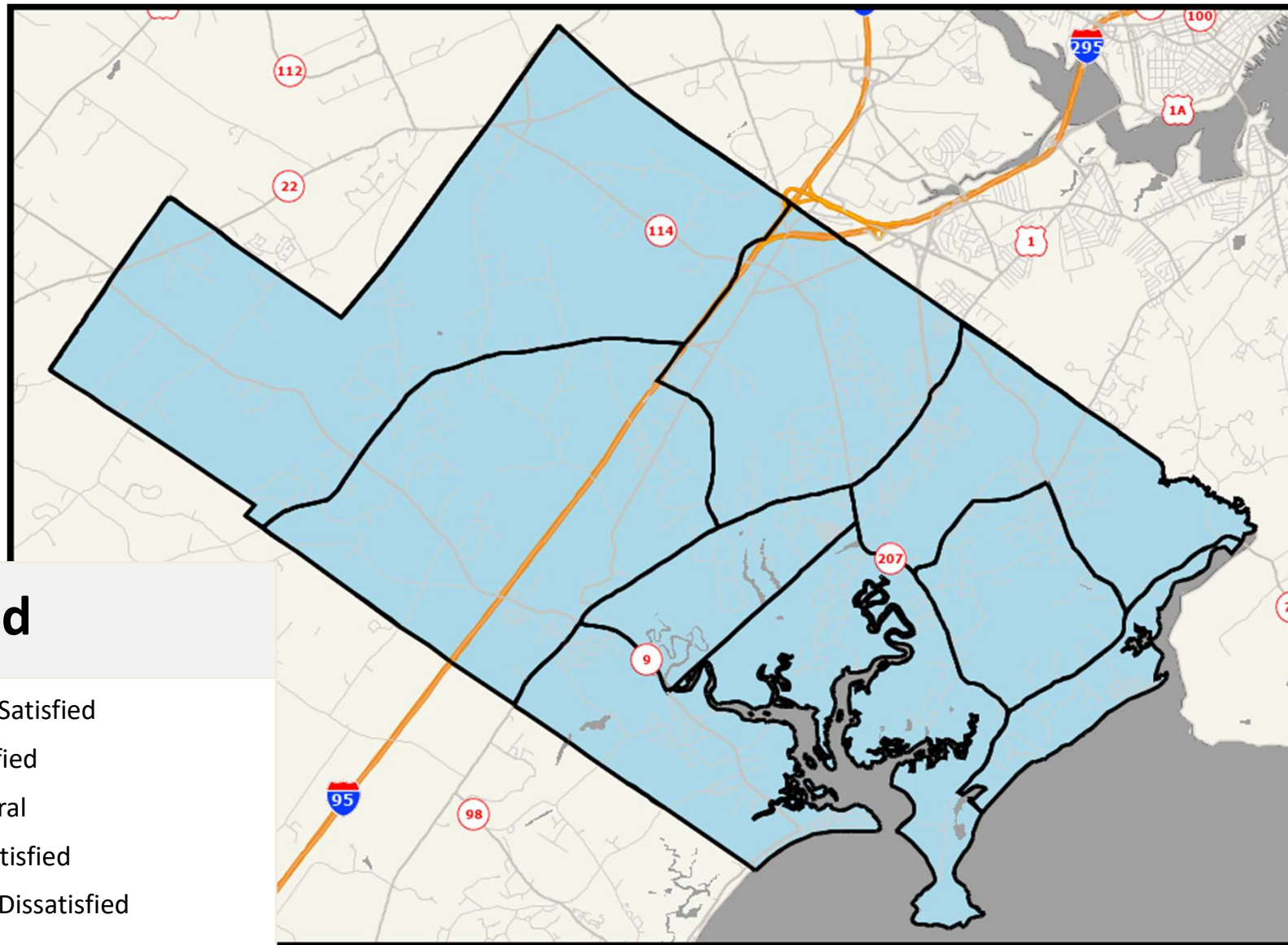
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q3-1. Level Of Satisfaction With The Overall Appearance Of The Town

GIS Mapping: Town of Scarborough Community Survey (2021)

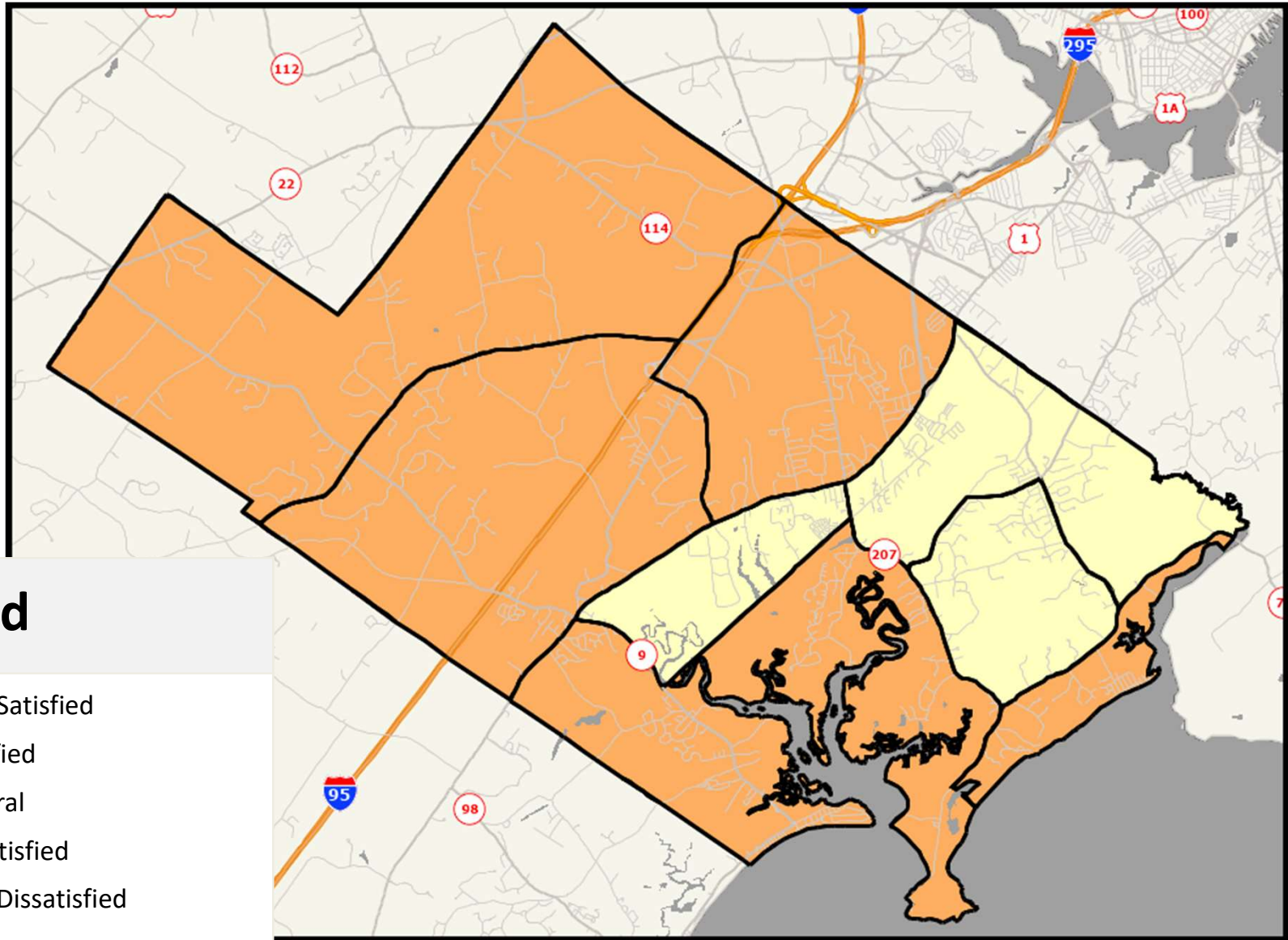


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



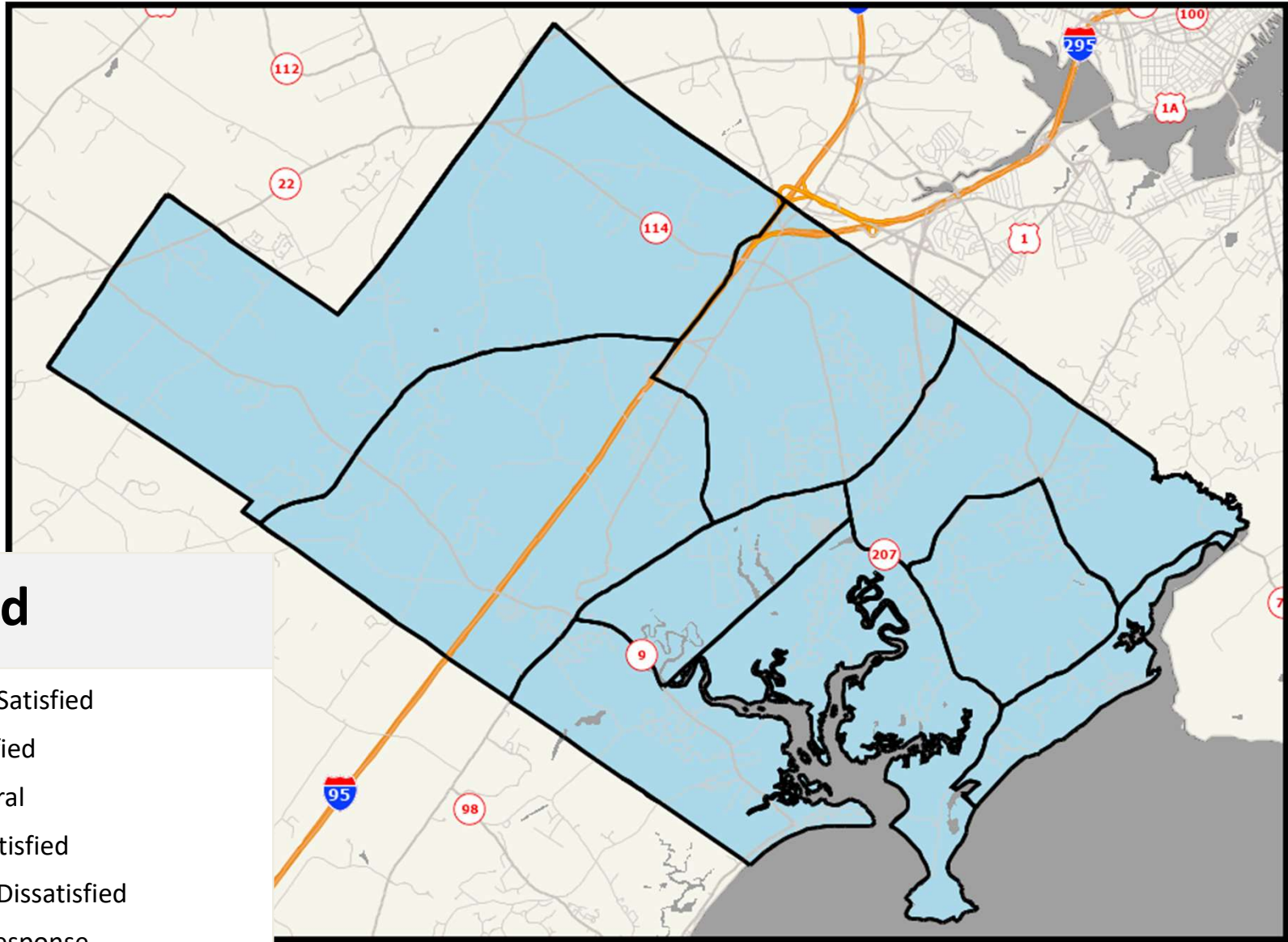
Q3-2. Level Of Satisfaction With How Well The Town Is Managing Residential Growth



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

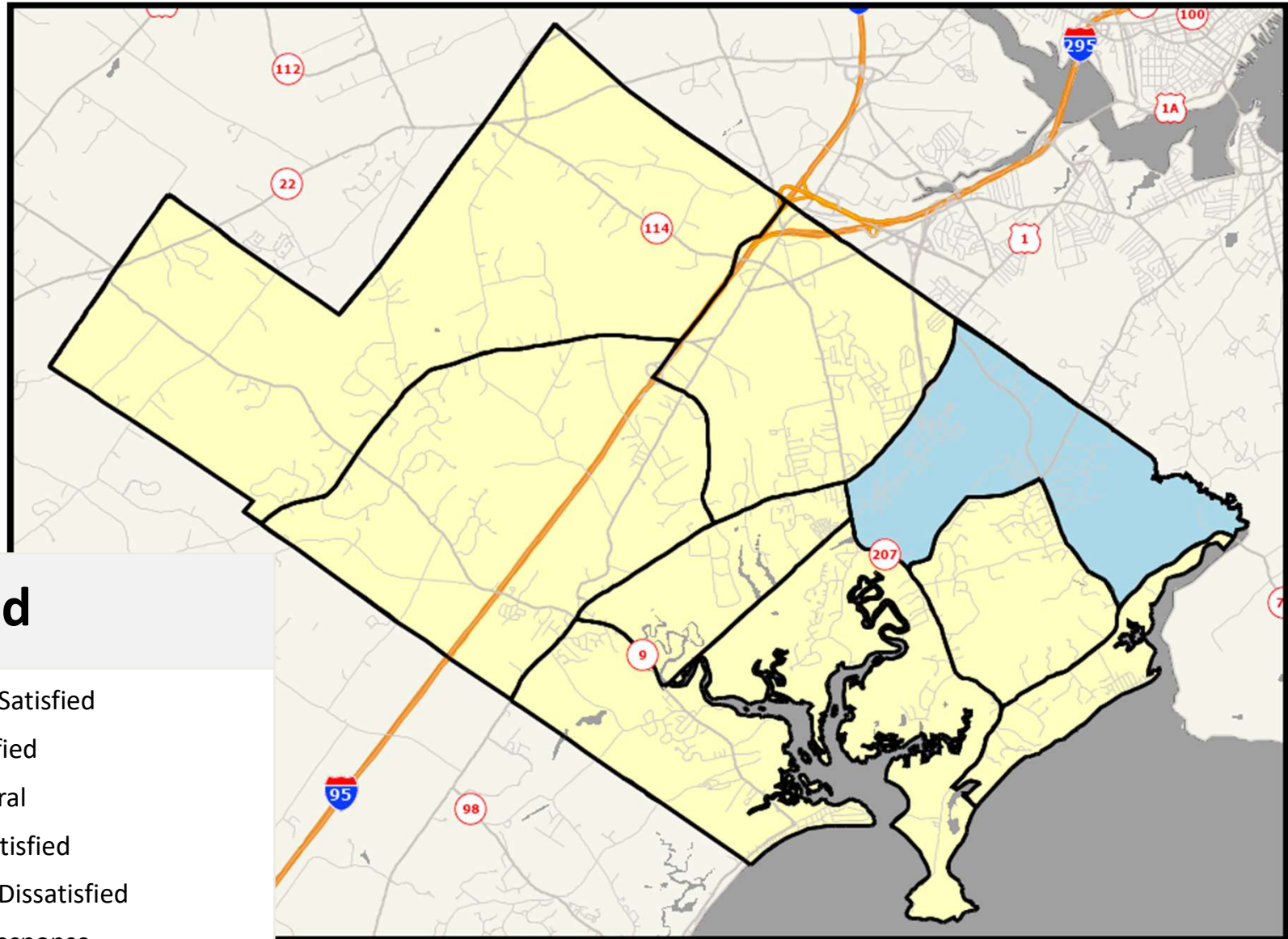
Q3-3. Level Of Satisfaction With The Overall Image Of Scarborough



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

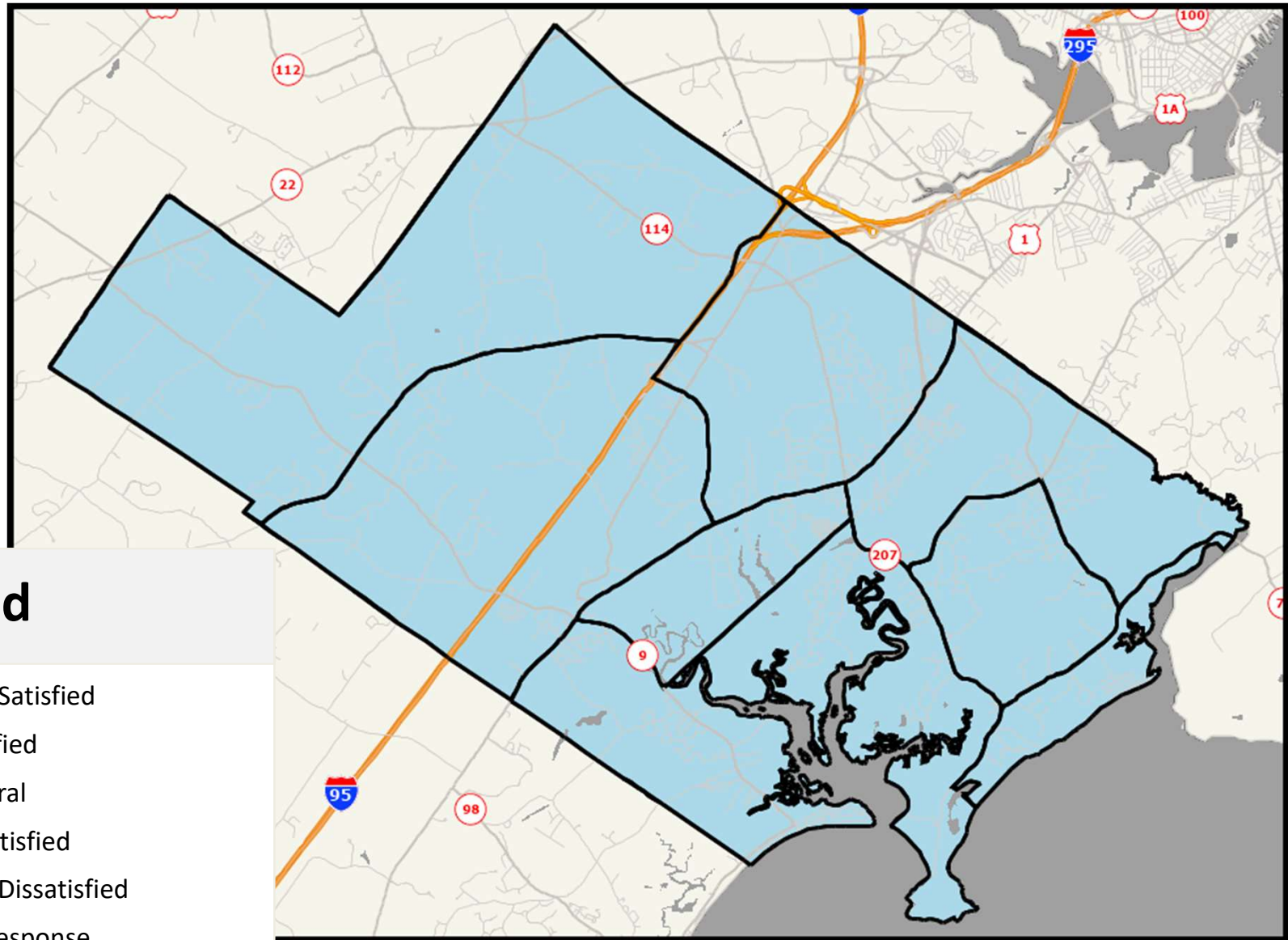
Q3-4. Level Of Satisfaction With The Overall Quality Of Leadership Provided By The Town's Elected Officials



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

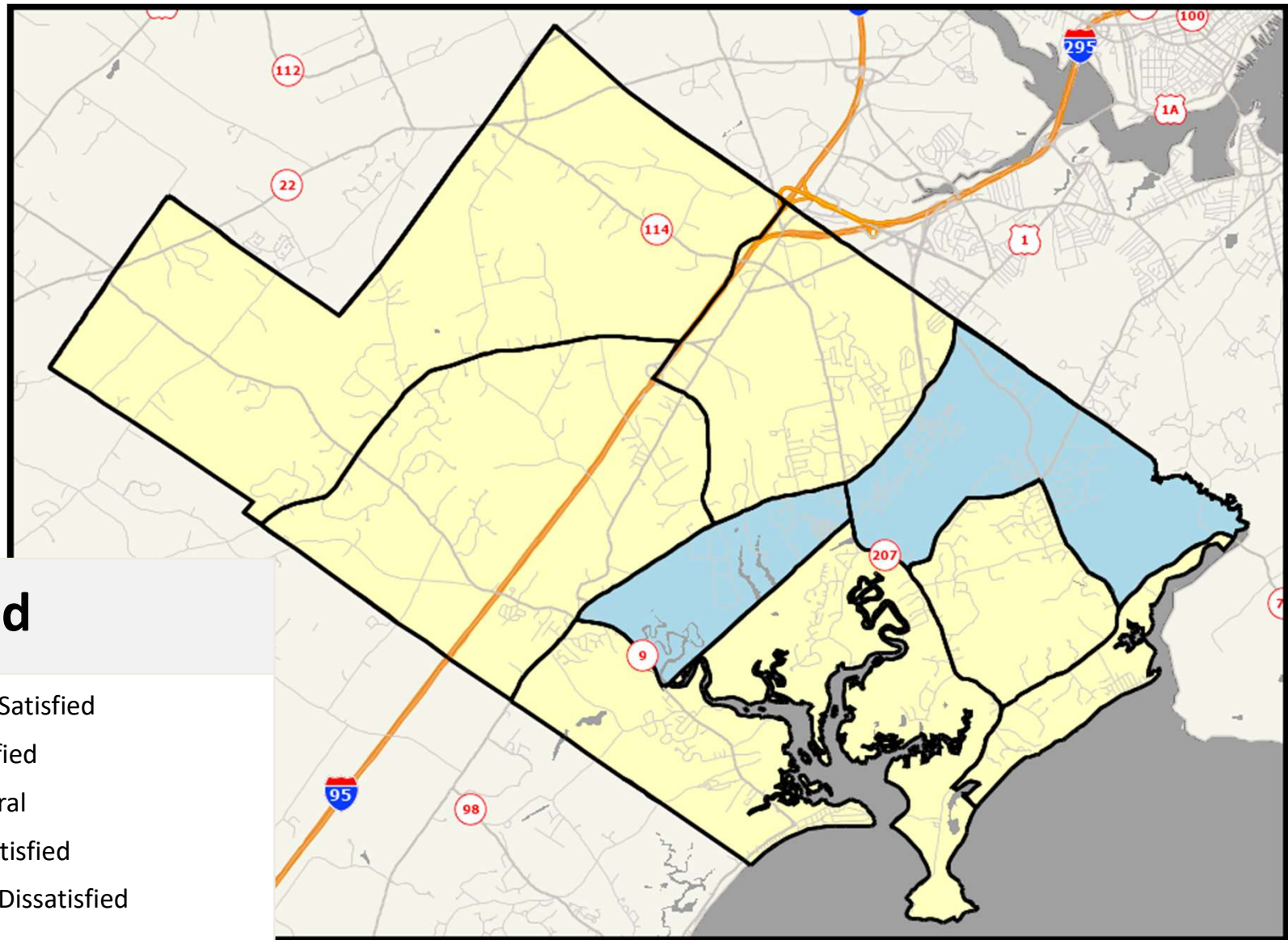
Q3-5. Level of satisfaction with the overall quality of services provided by the Town



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q3-6. Level Of Satisfaction With The Overall Value Received For Town Of Scarborough Tax Dollars And Fees

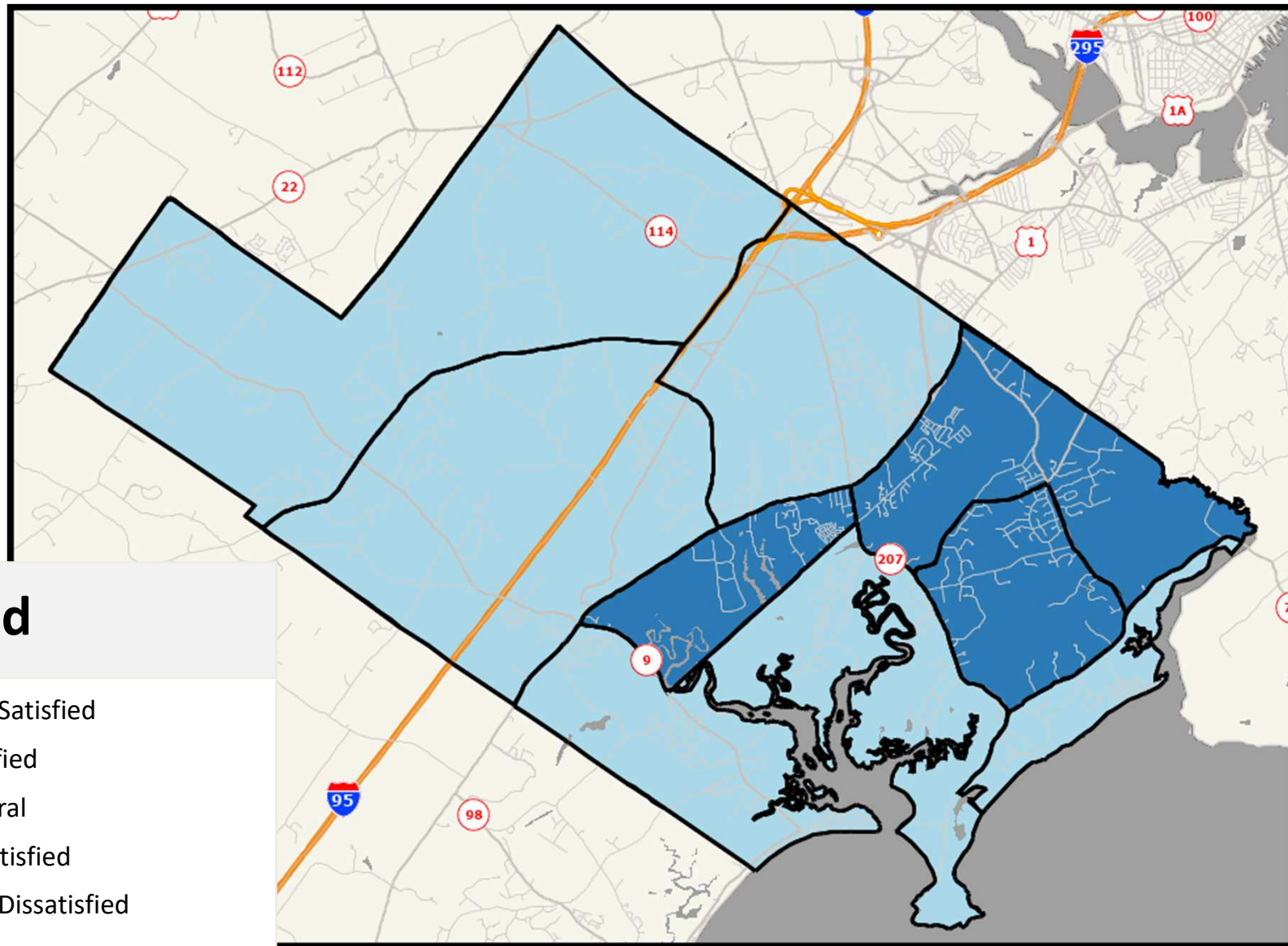


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q3-7. Level Of Satisfaction With The Overall Quality Of Life In Scarborough

GIS Mapping: Town of Scarborough Community Survey (2021)

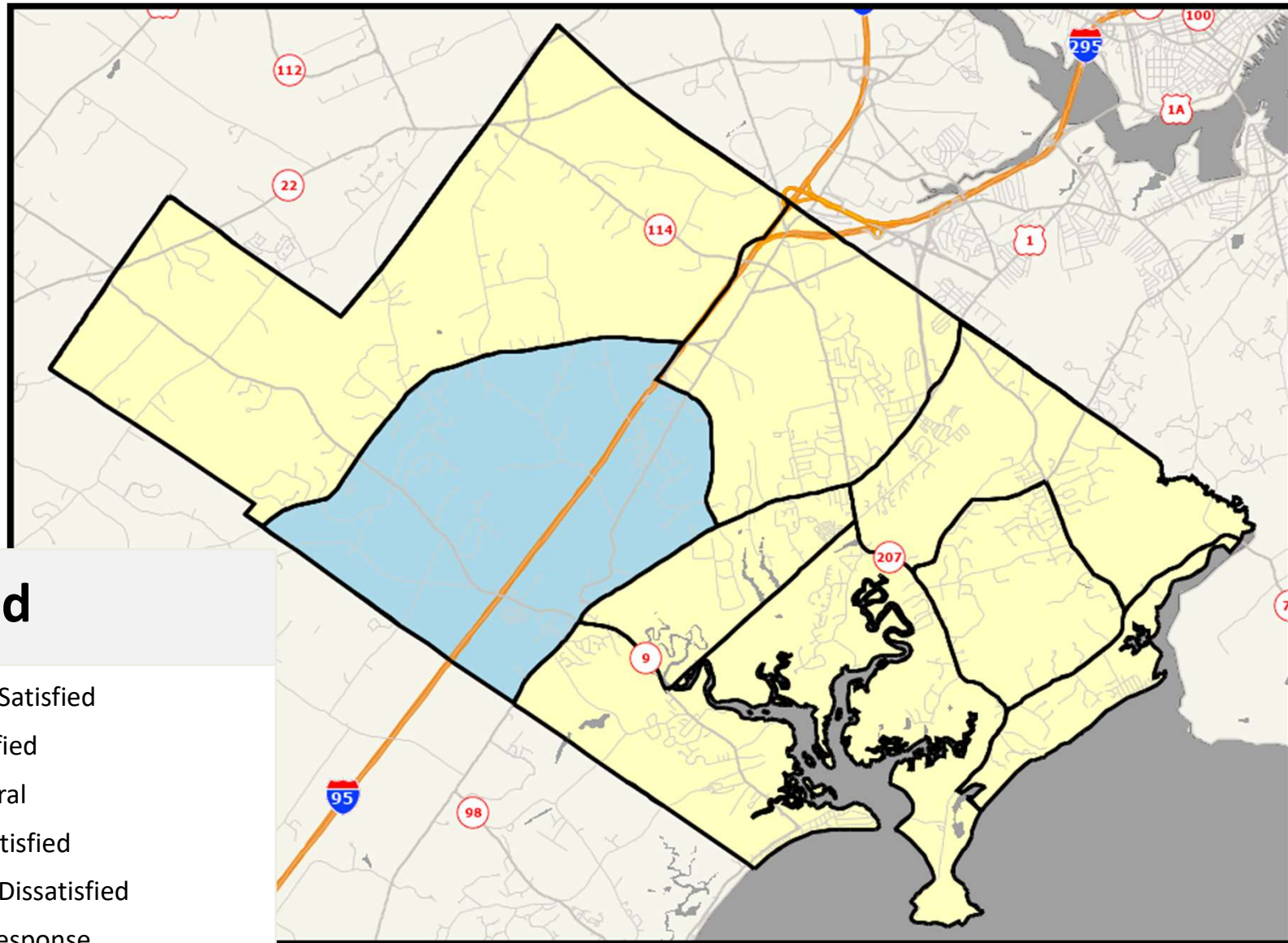


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



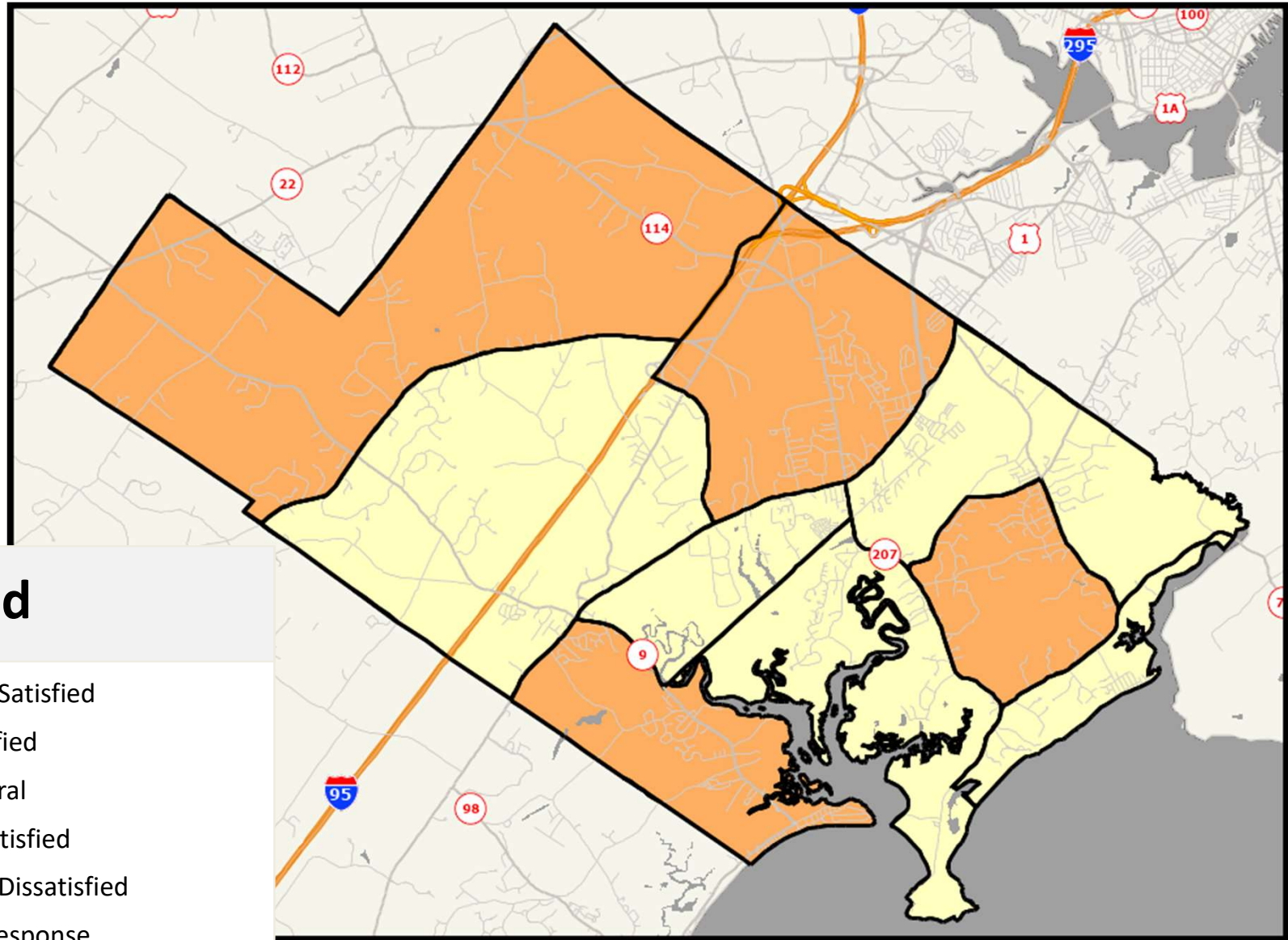
Q3-8. Level Of Satisfaction With The Overall Efforts To Promote Diversity And Inclusiveness In The Community



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q3-9. Level Of Satisfaction With The Availability Of Affordable Housing

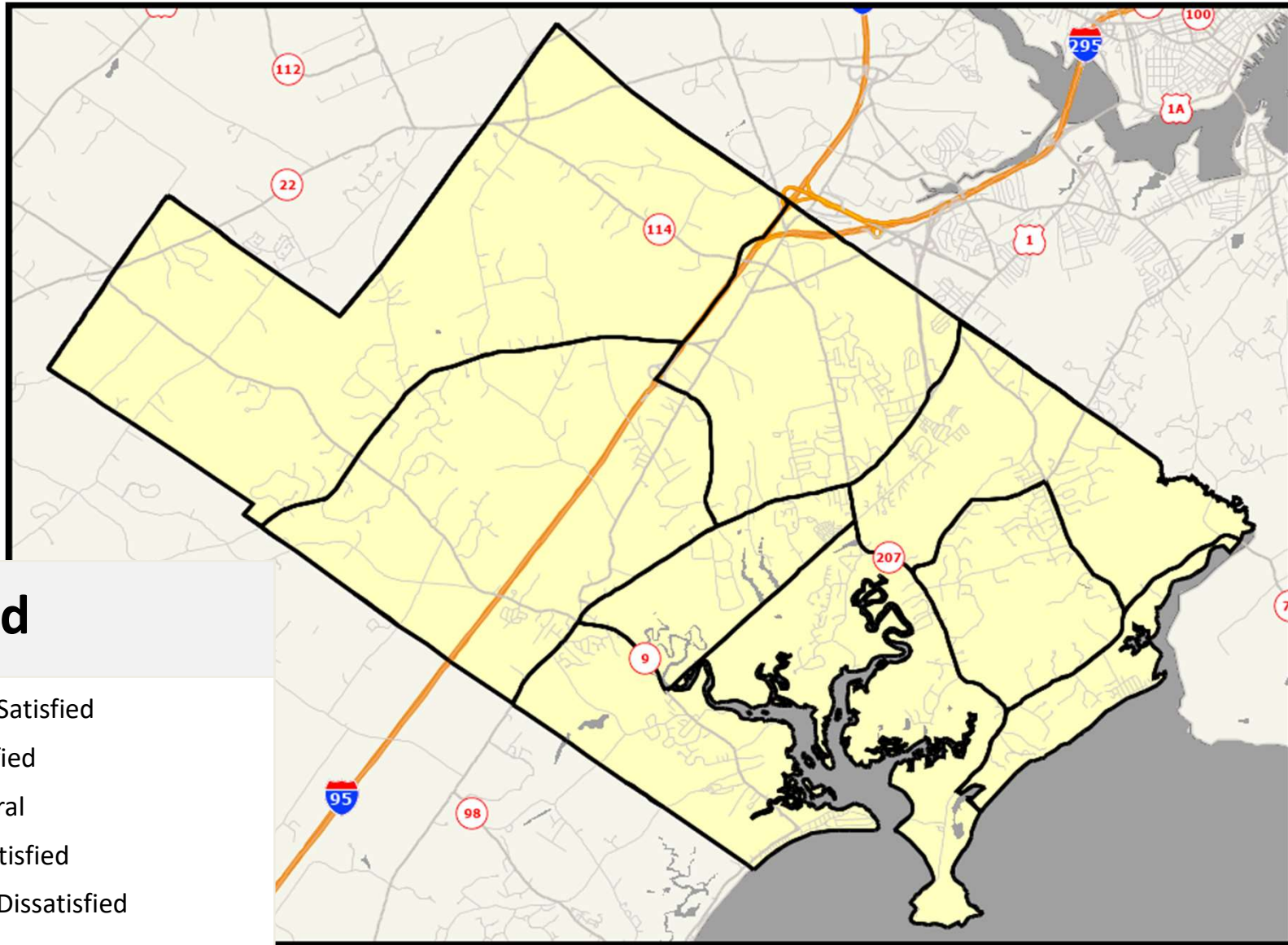


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q3-10. Level Of Satisfaction With The Variety Of Housing Options

GIS Mapping: Town of Scarborough Community Survey (2021)

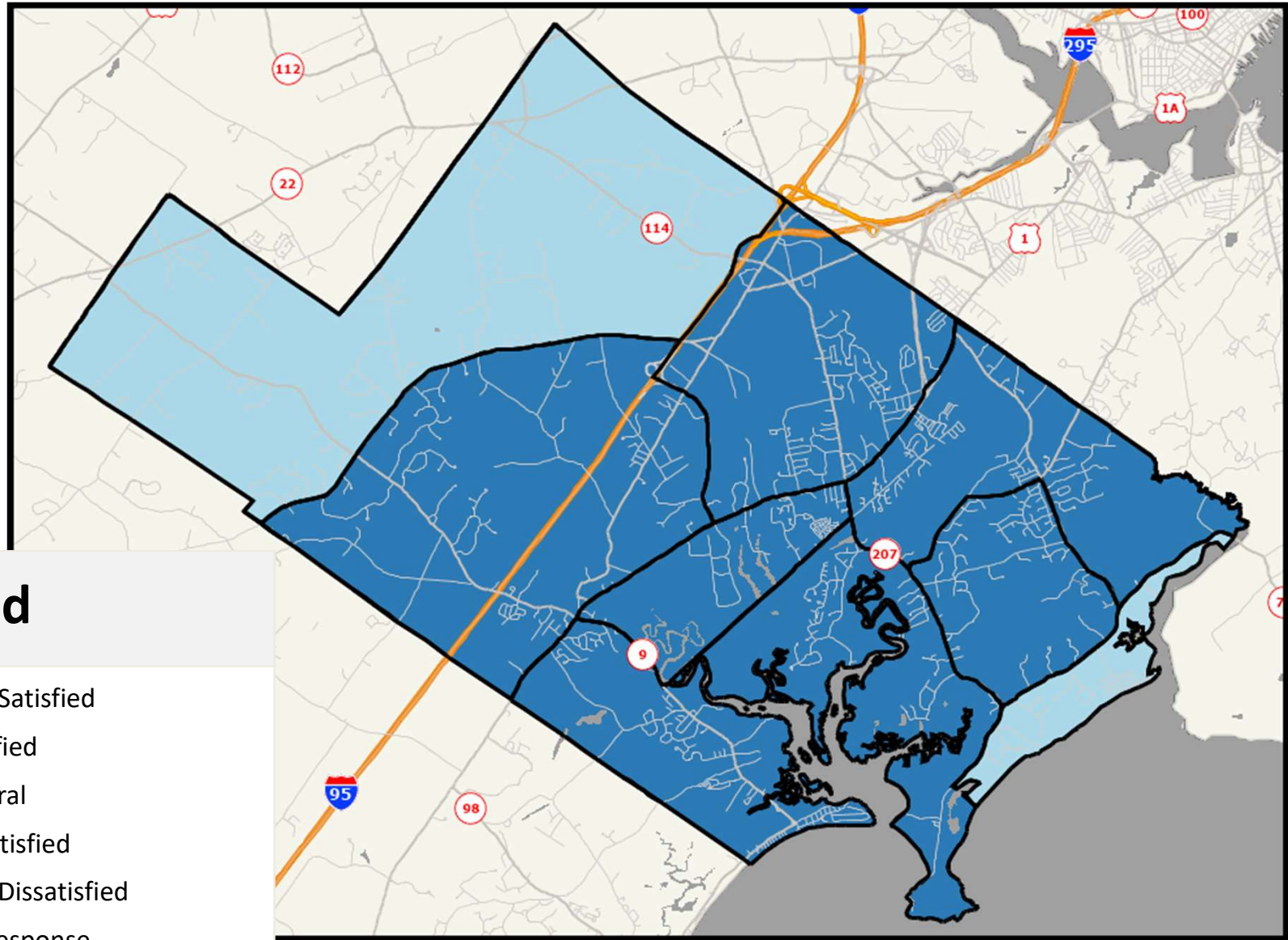


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q3-11. Level Of Satisfaction With The Overall Feeling Of Safety In Scarborough

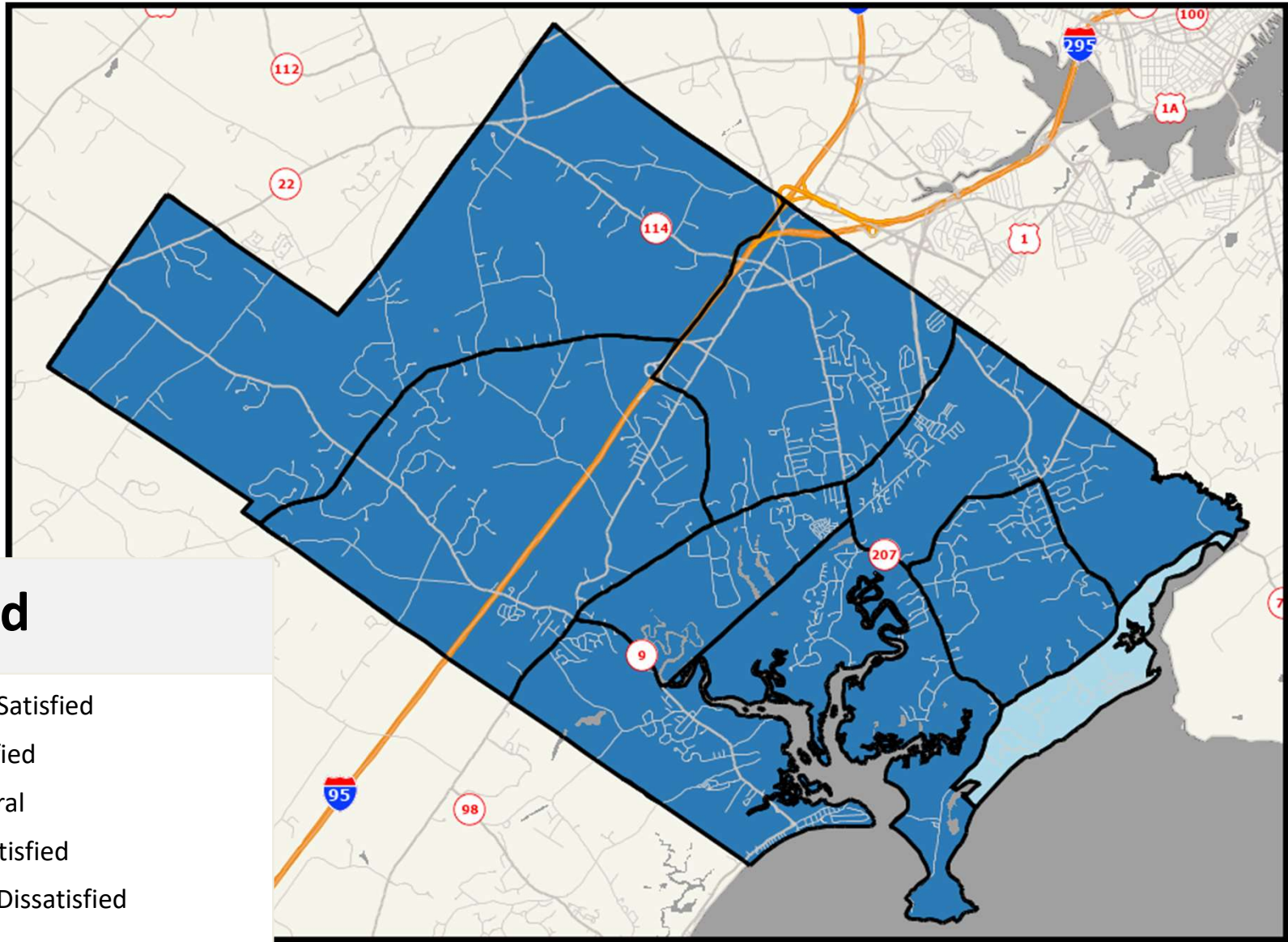


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-1. Level Of Satisfaction With The Overall Quality Of Local Police Protection

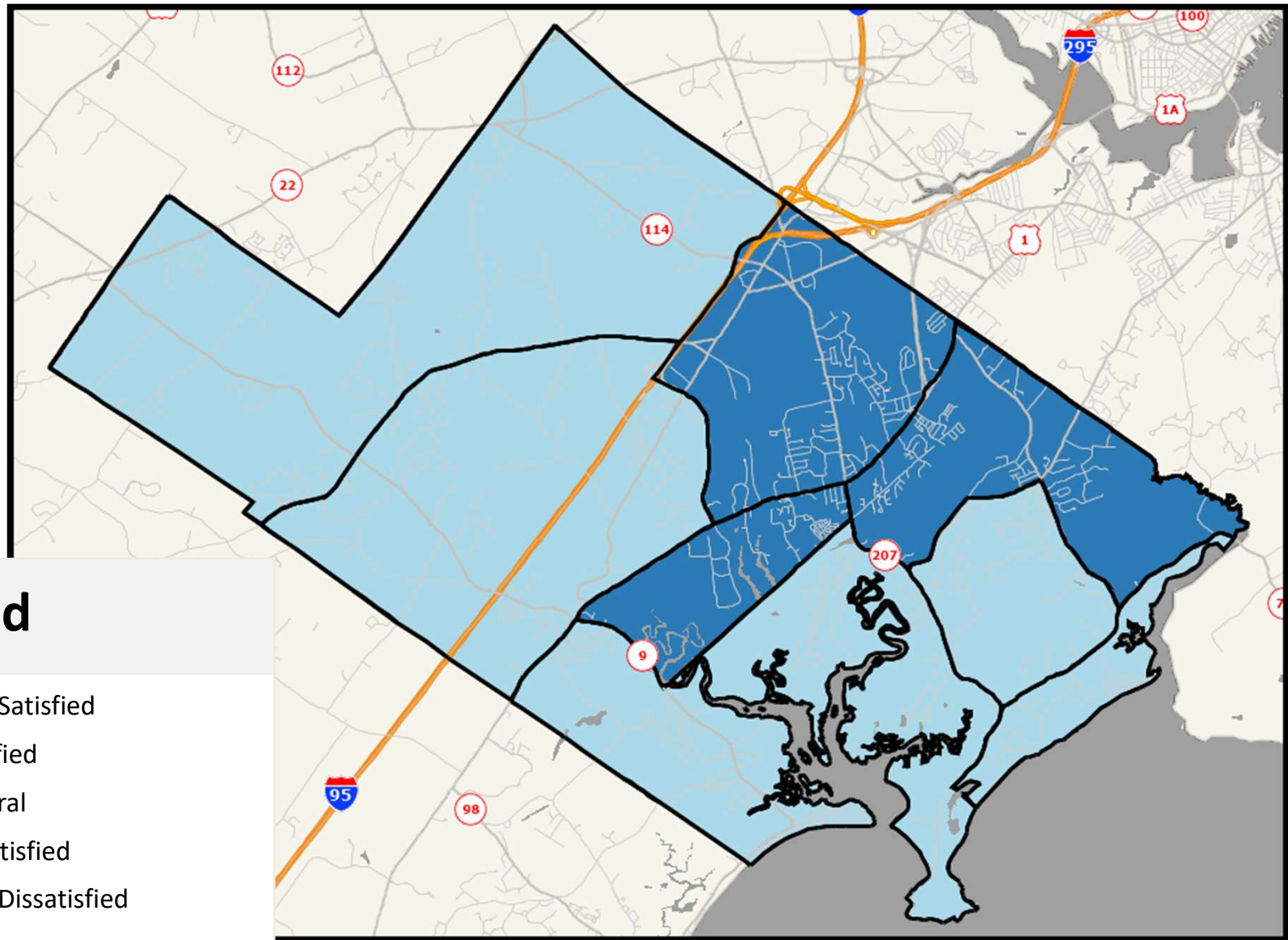


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q4-2. Level Of Satisfaction With The Town's Efforts To Prevent Crime

GIS Mapping: Town of Scarborough Community Survey (2021)



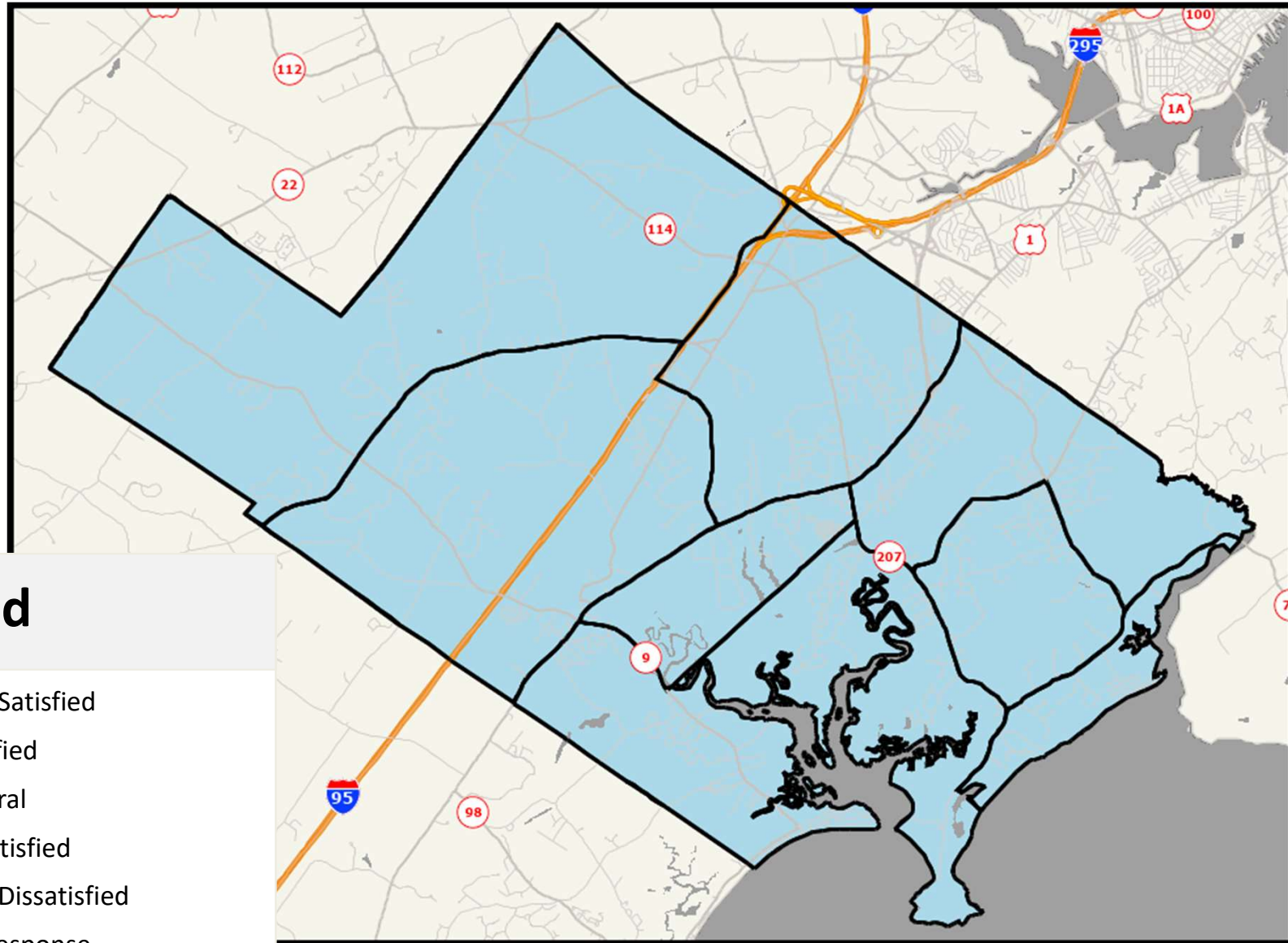
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-3. Level Of Satisfaction With The Enforcement Of Local Traffic Laws

GIS Mapping: Town of Scarborough Community Survey (2021)

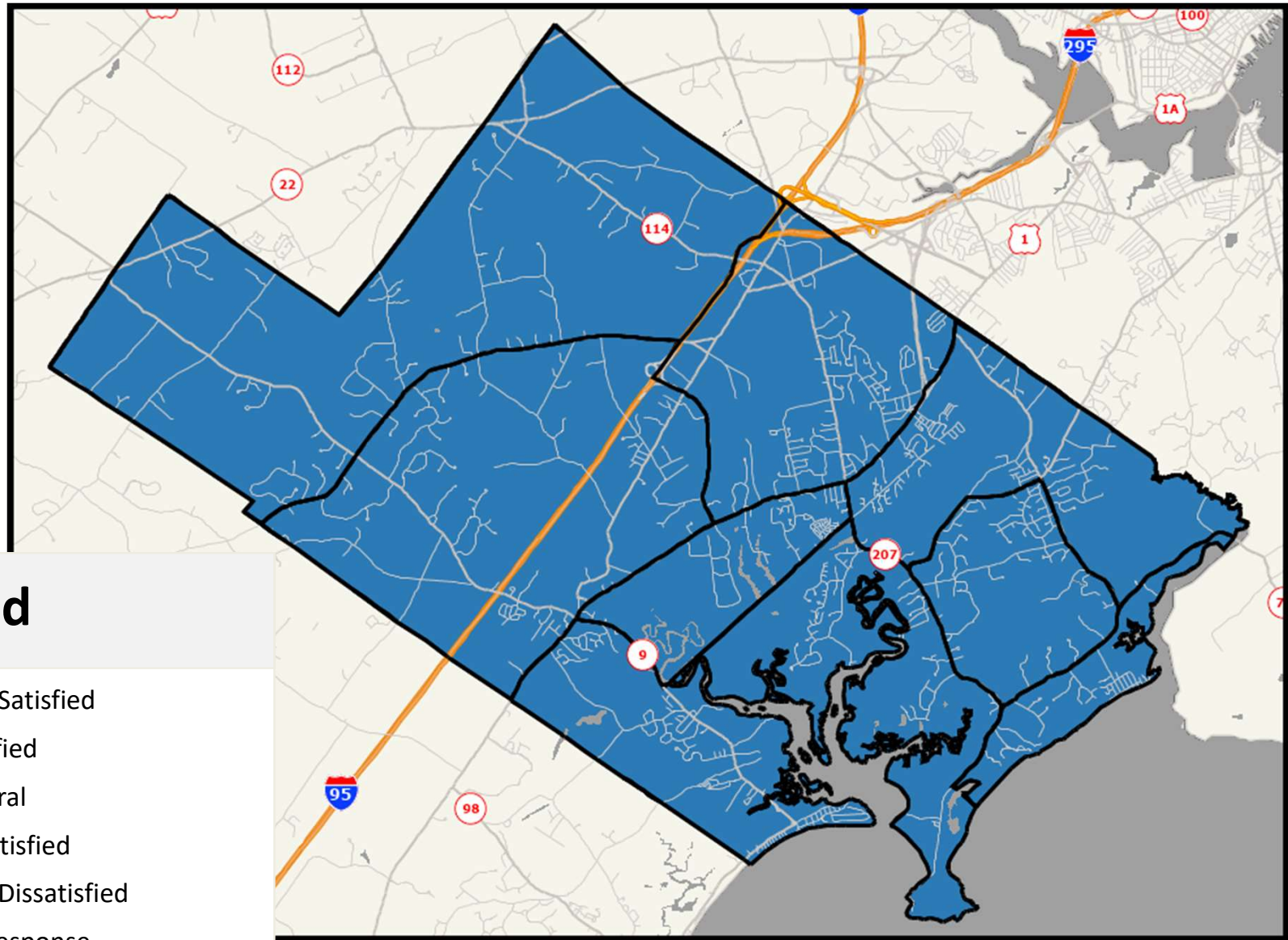


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-4. Level Of Satisfaction With How Quickly Police Respond To Emergencies

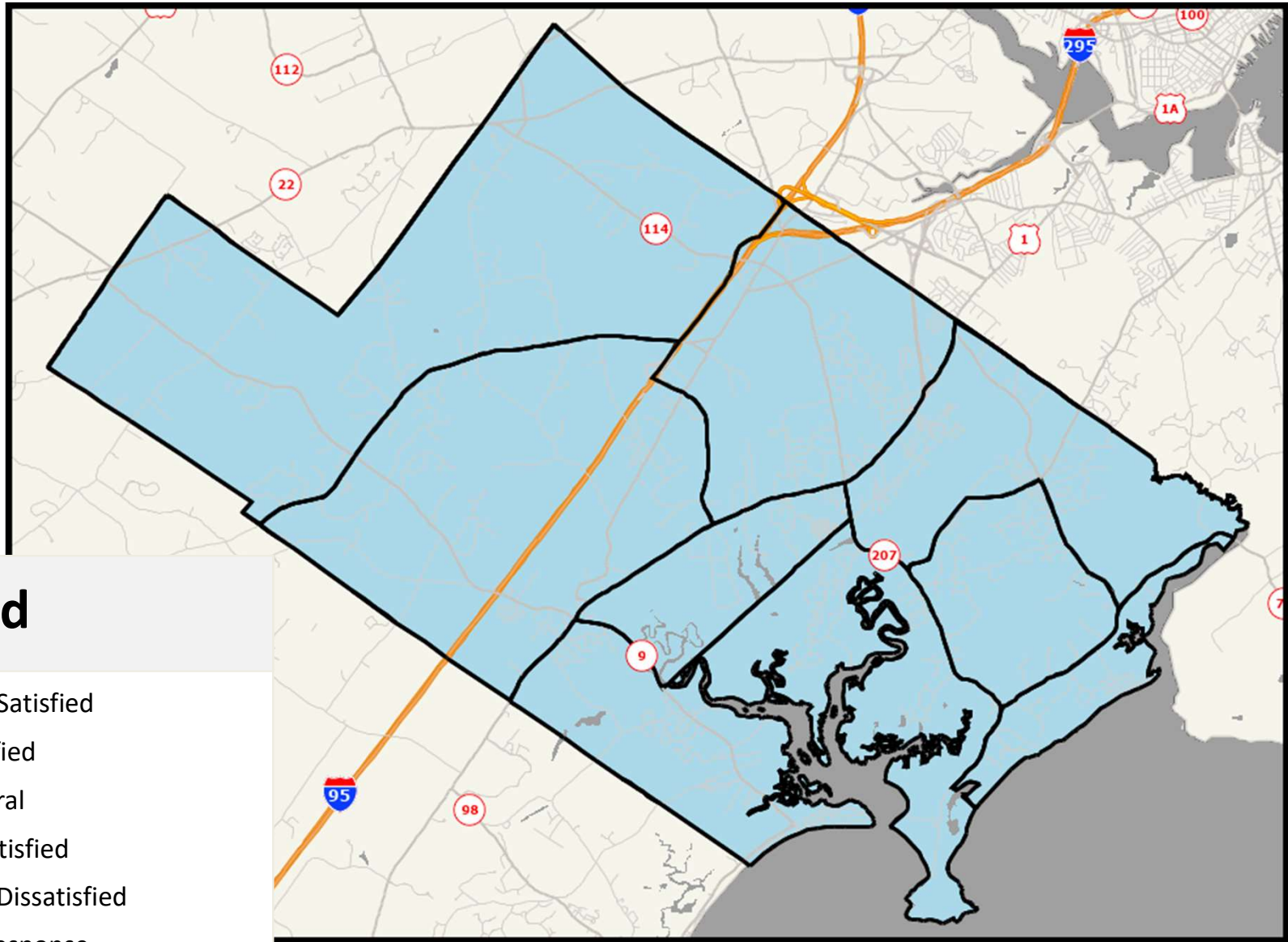


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q4-5. Level Of Satisfaction With Public Safety Educational Outreach

GIS Mapping: Town of Scarborough Community Survey (2021)

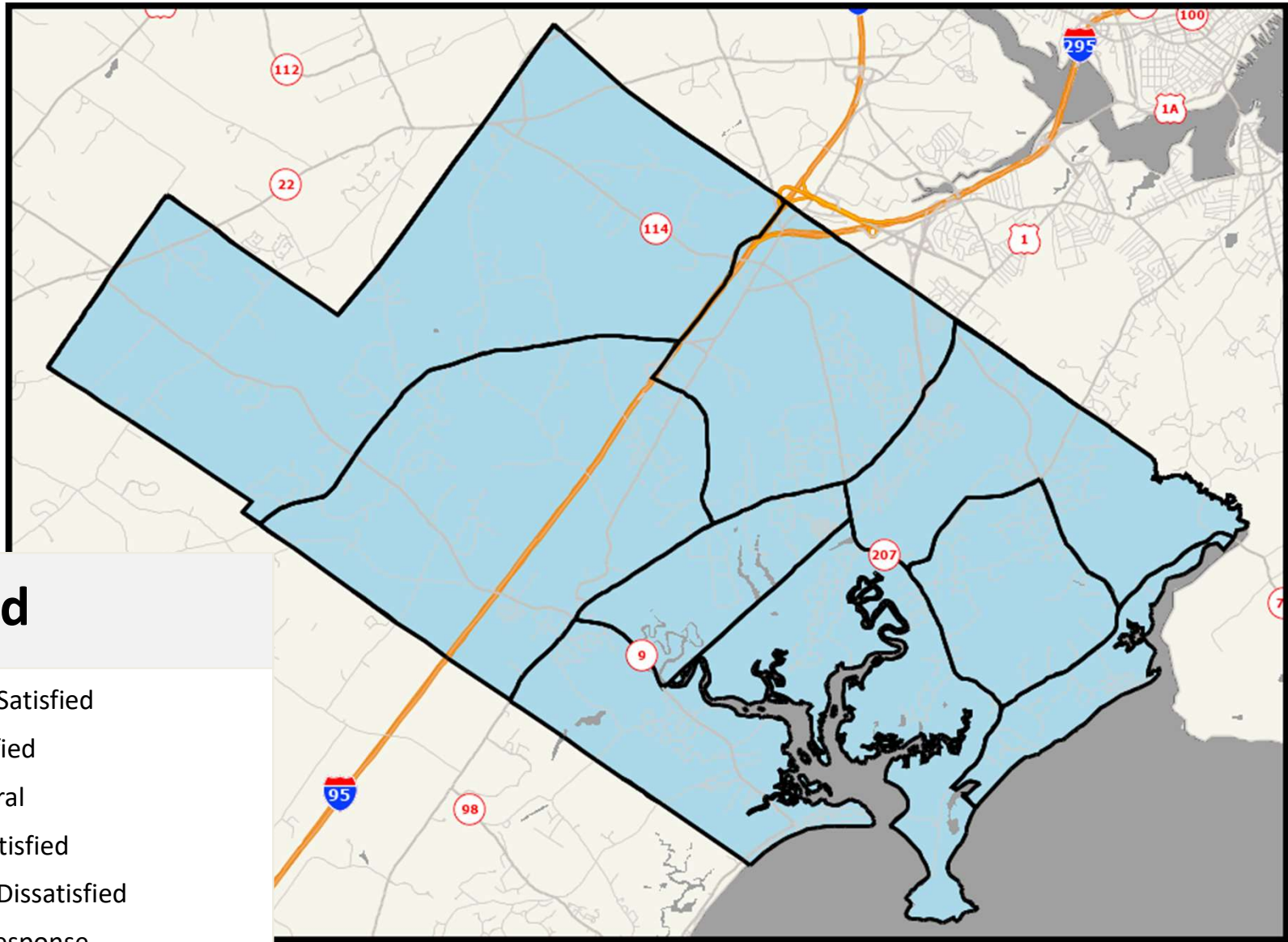


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-6. Level Of Satisfaction With The Visibility Of Police In Neighborhoods



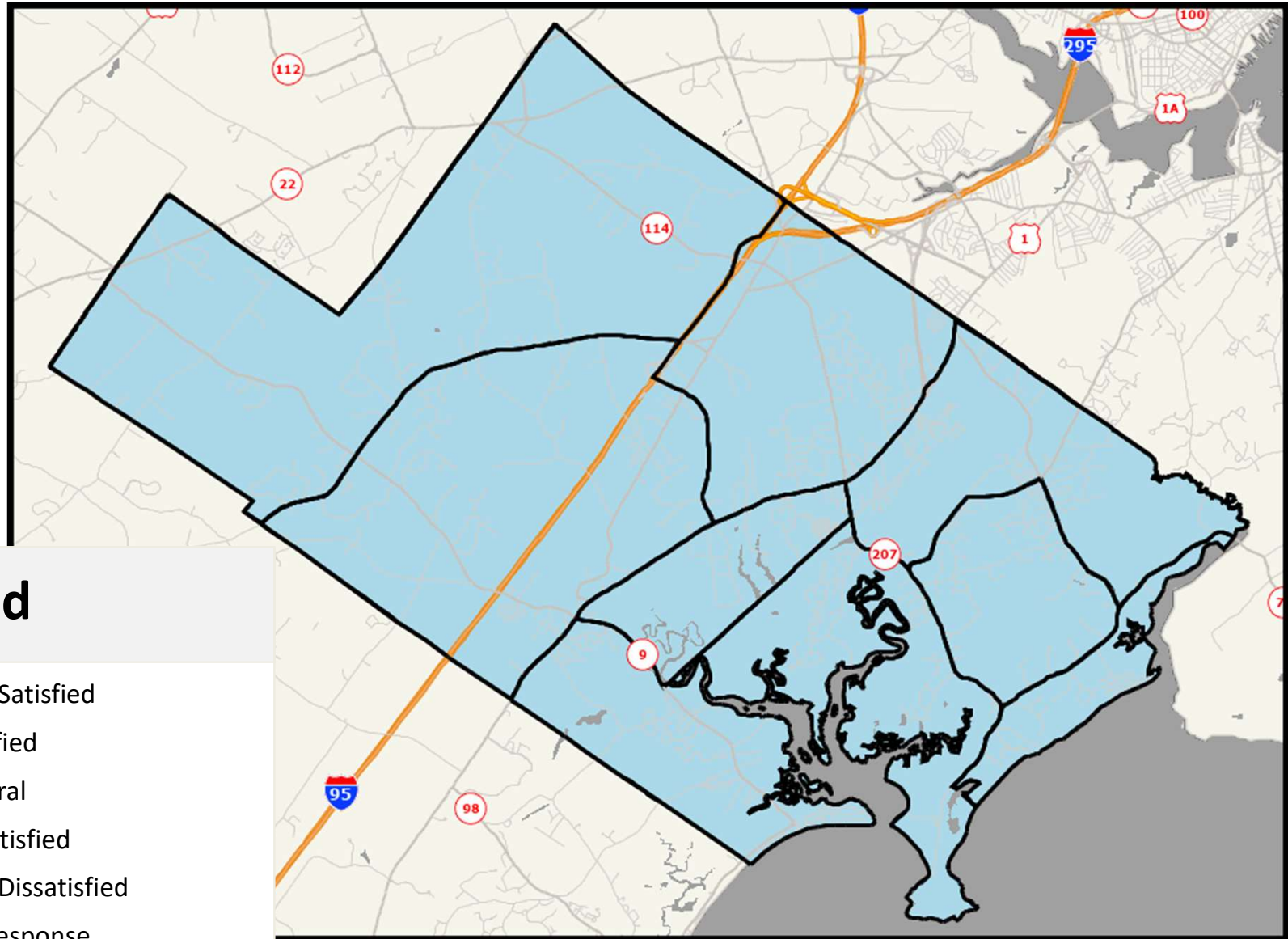
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-7. Level Of Satisfaction With The Visibility Of Police In Retail Areas

GIS Mapping Town of Scarborough Community Survey (2021)

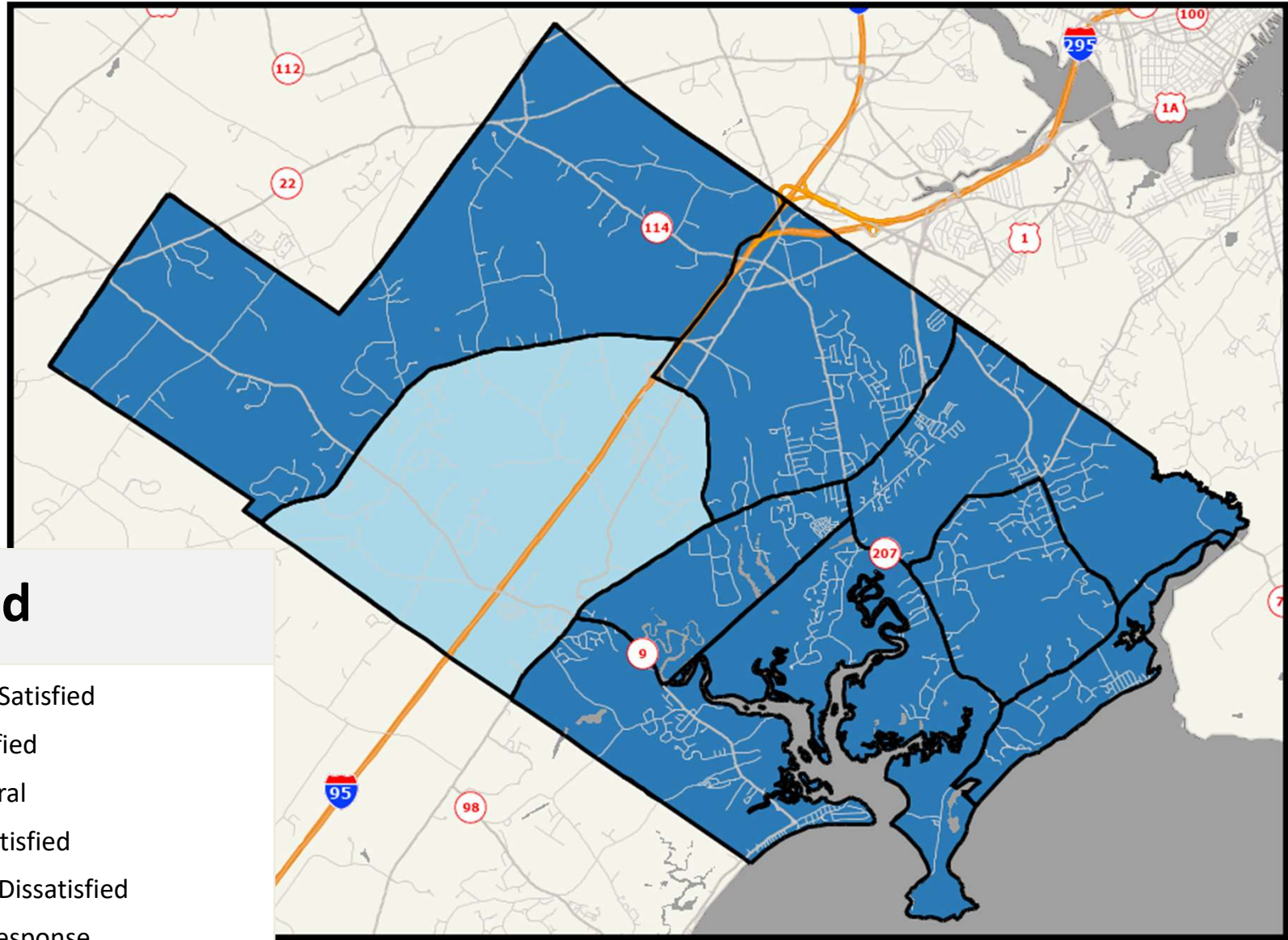


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-8. Level Of Satisfaction With The Overall Quality Of Fire Protection

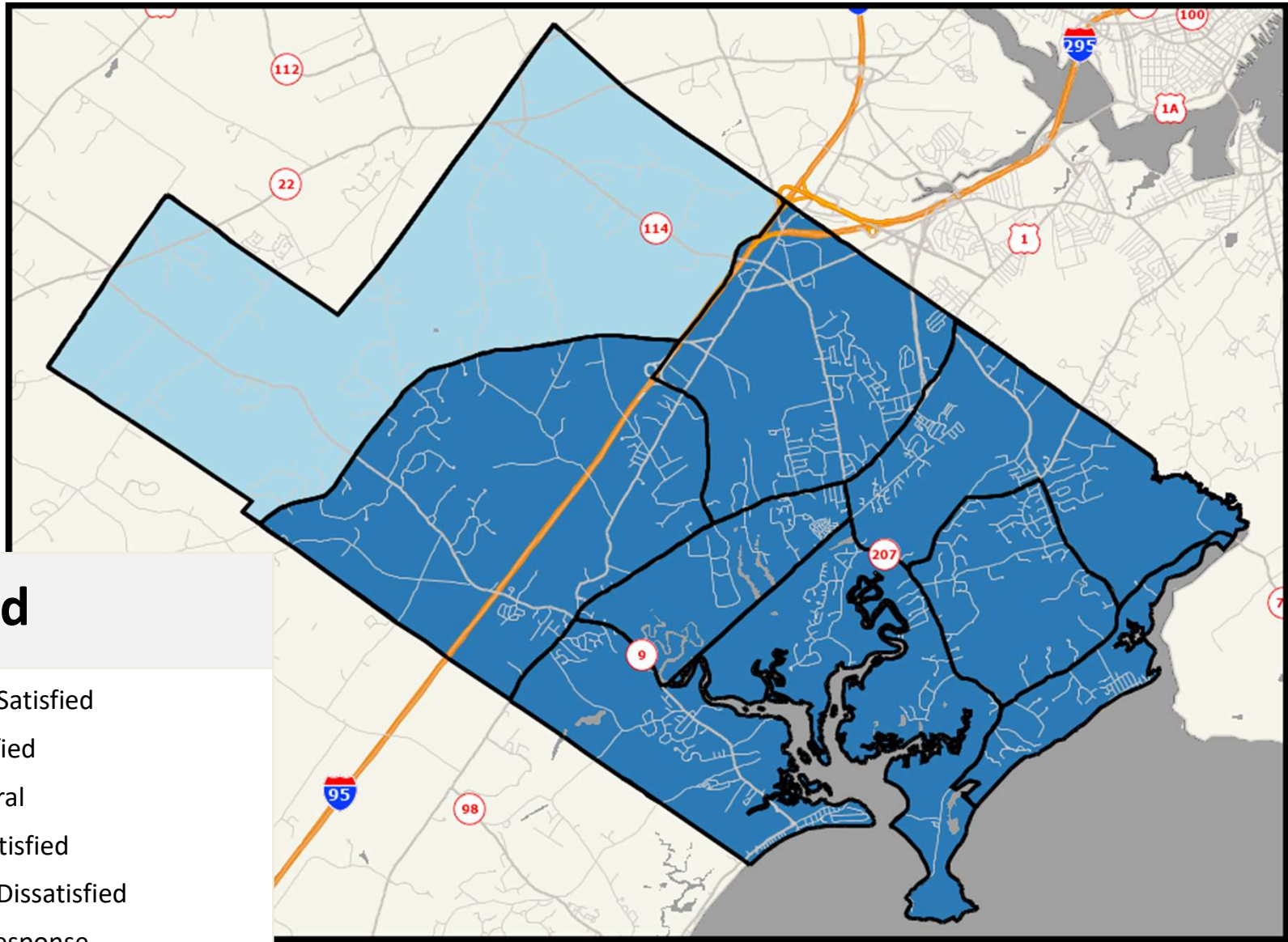


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q4-9. Level Of Satisfaction With How Quickly Fire Services Responds To Emergencies

GIS Mapping: Town of Scarborough Community Survey (2021)

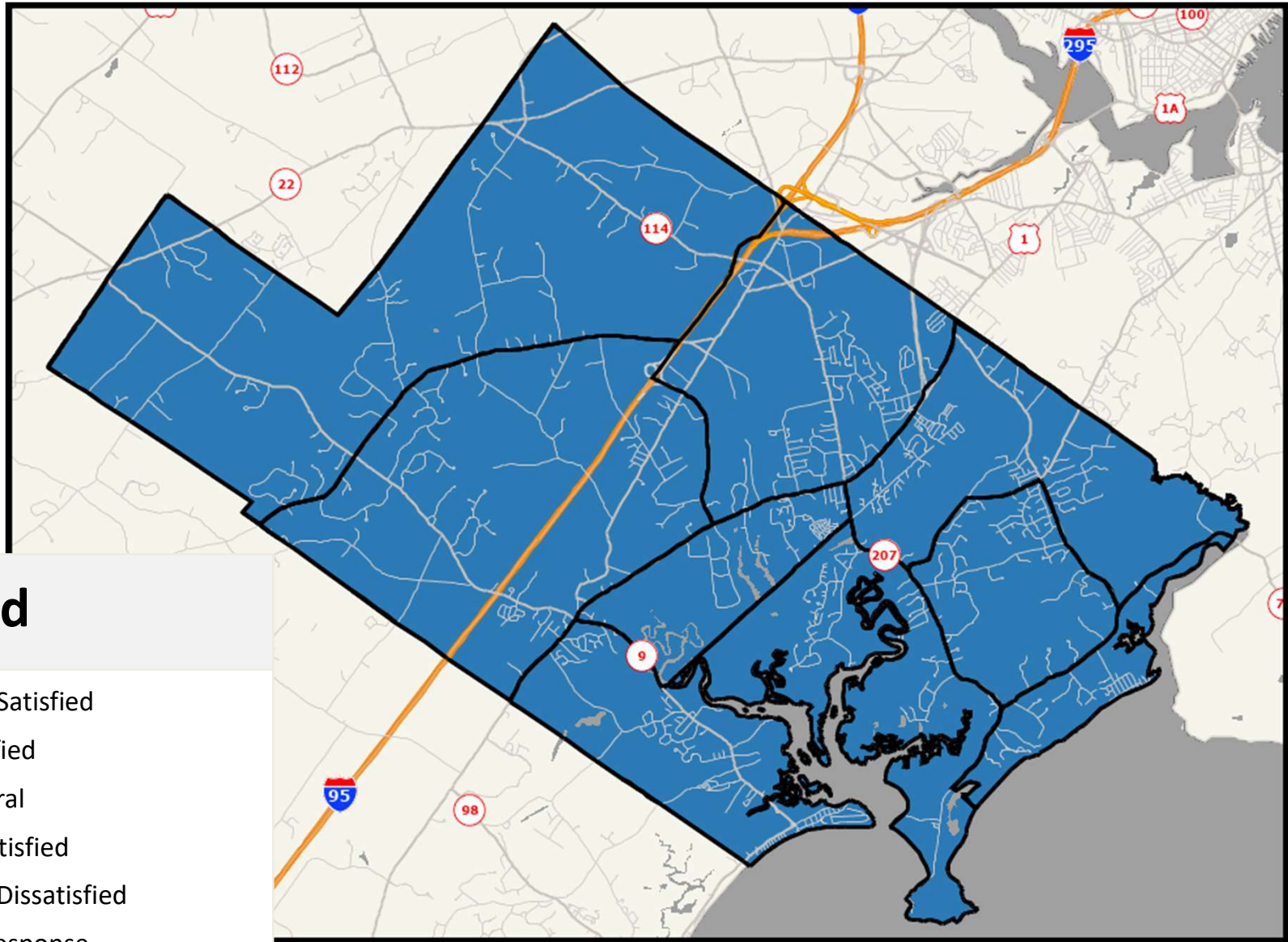


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-10. Level Of Satisfaction With The Overall Quality Of Emergency Medical/Ambulance Services



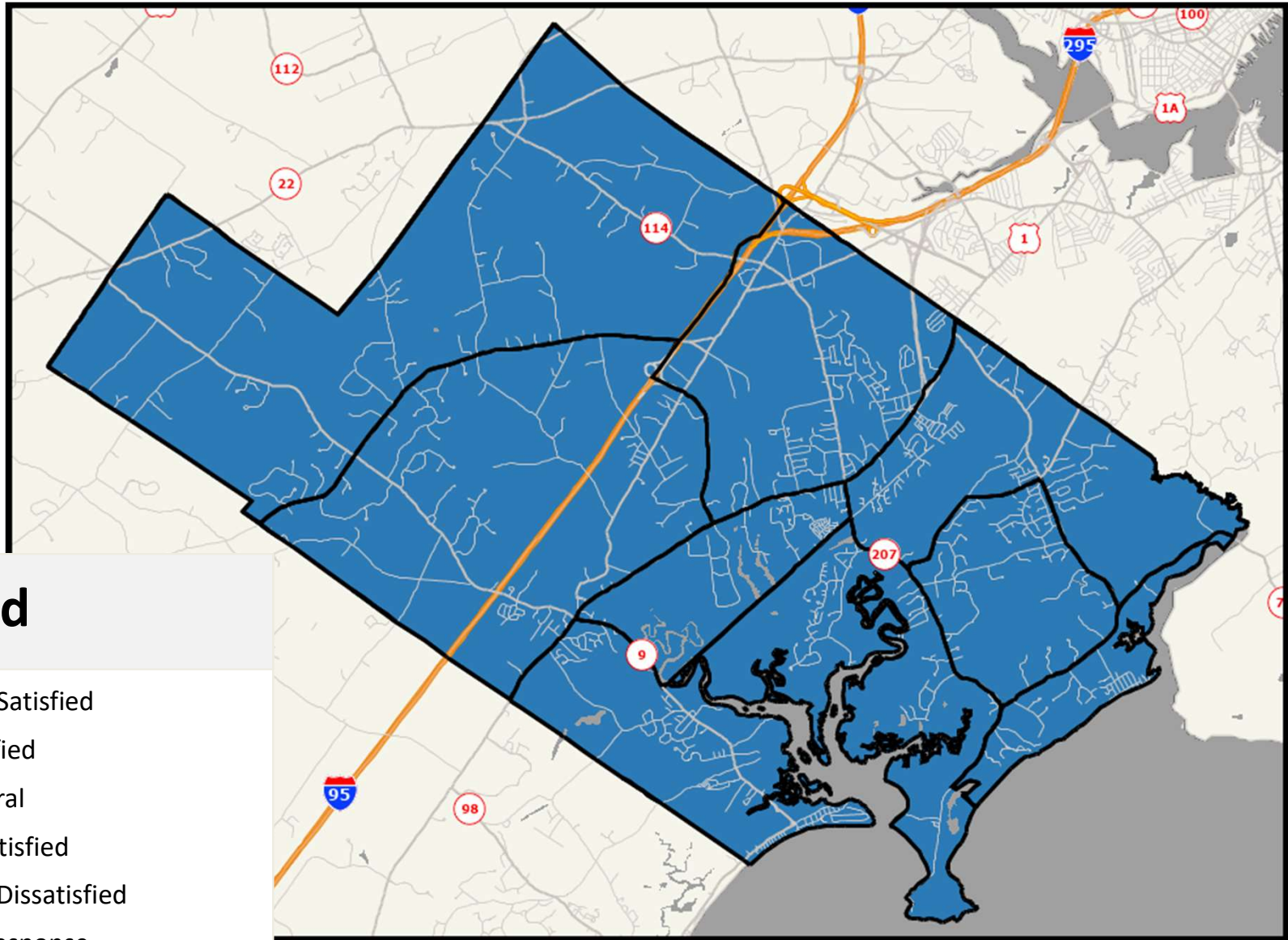
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-11. Level Of Satisfaction With The Overall Quality Of Dispatch Services

GIS Mapping: Town of Scarborough Community Survey (2021)

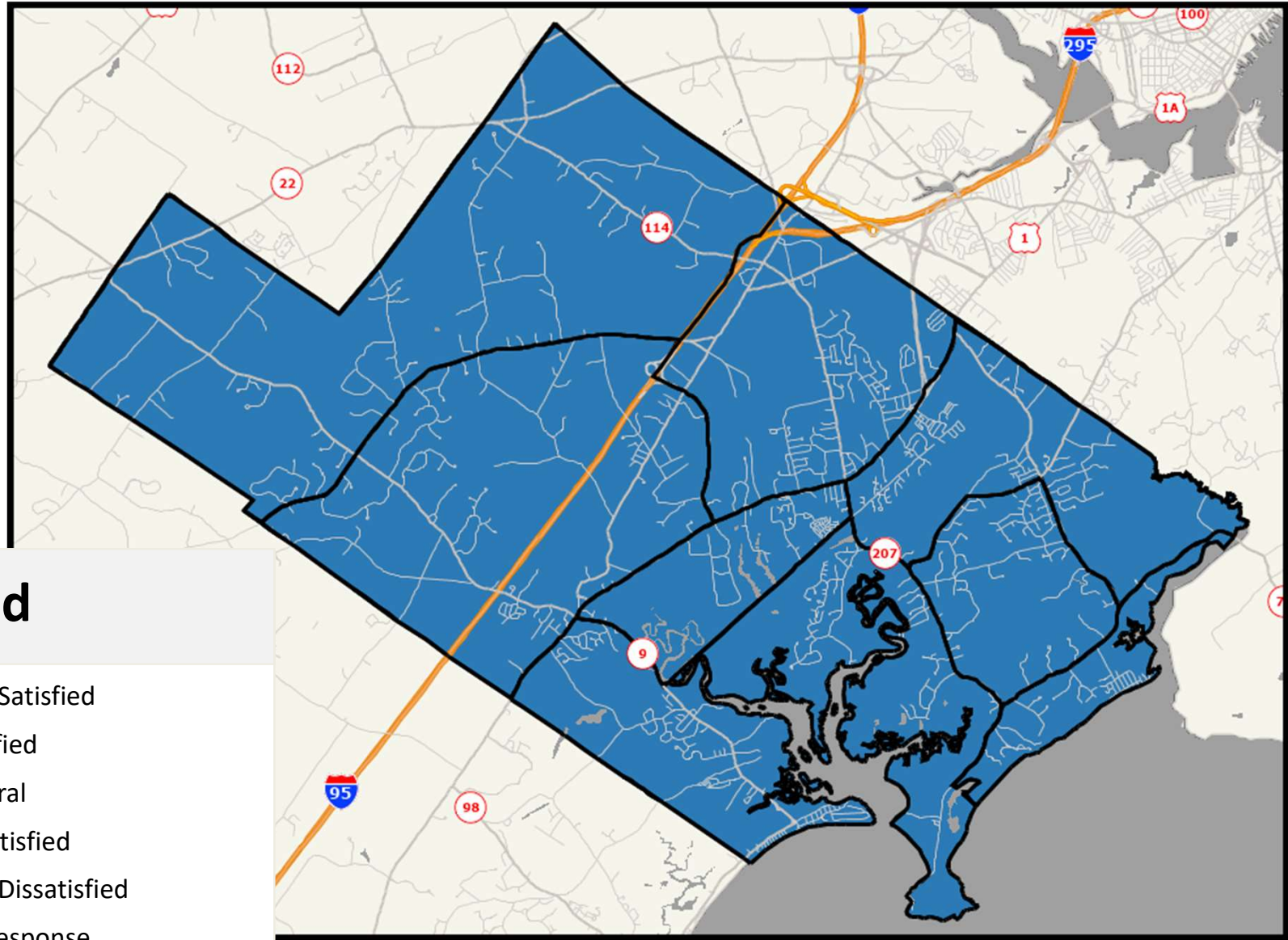


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-12. Level Of Satisfaction With How Quickly Emergency Medical Services Responds To Emergencies

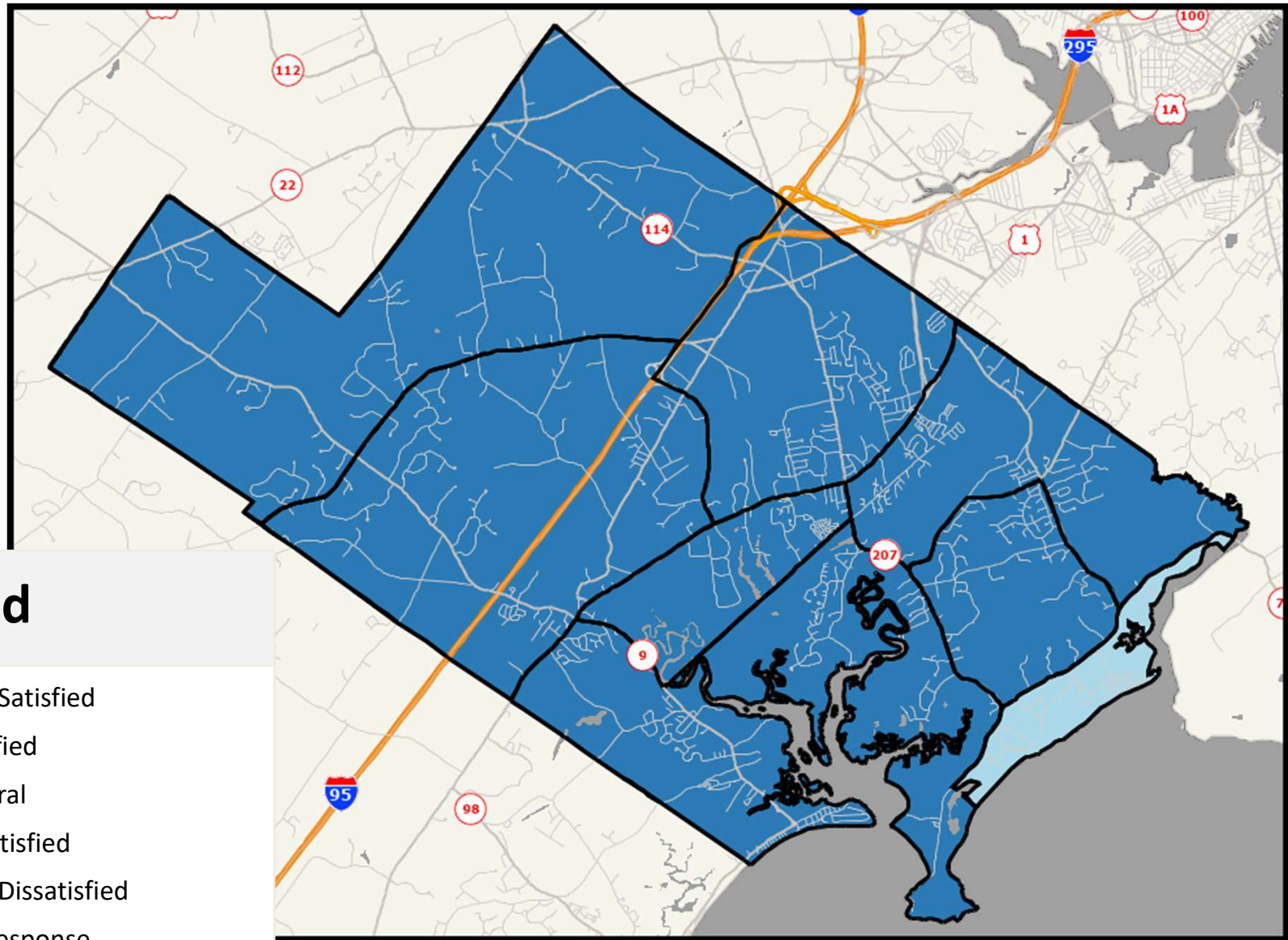


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q4-13. Level Of Satisfaction With The Professionalism Of Police Officers

SIS Mapping Town of Scarborough Community Survey (2021)



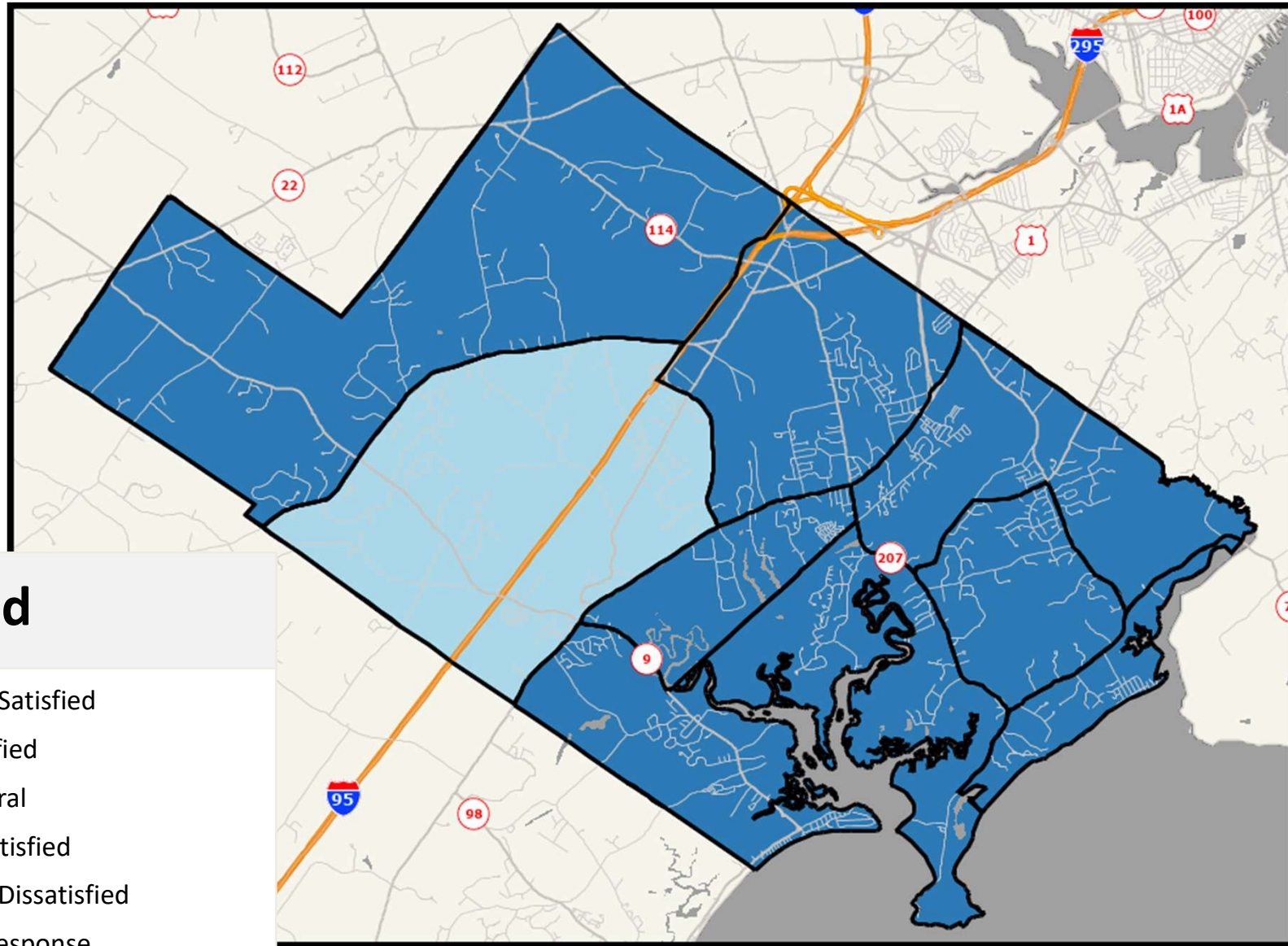
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q4-14. Attitude And Behavior Of Officers Towards Citizens In Your Neighborhood

GIS Mapping: Town of Scarborough Community Survey (2021)

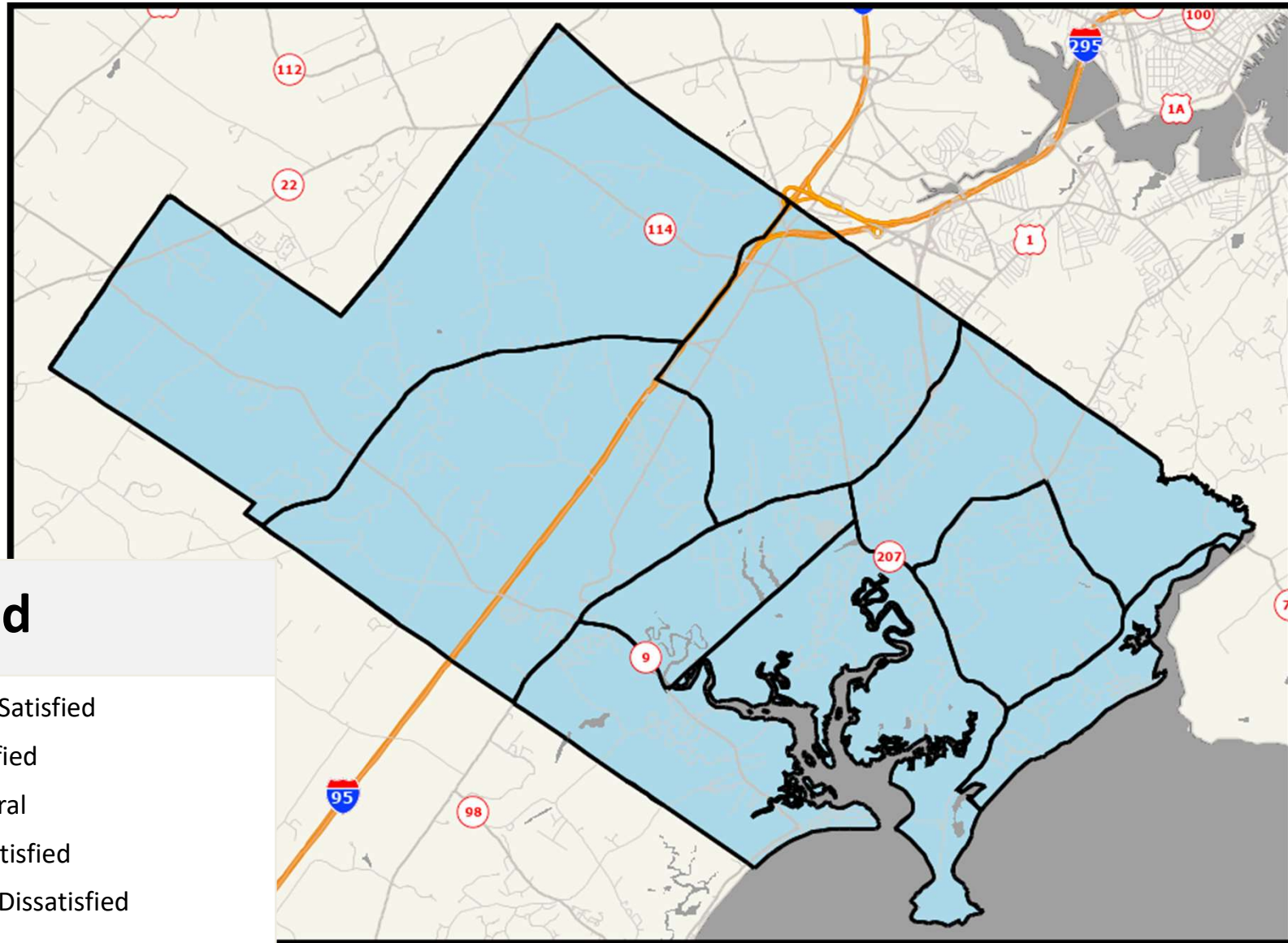


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



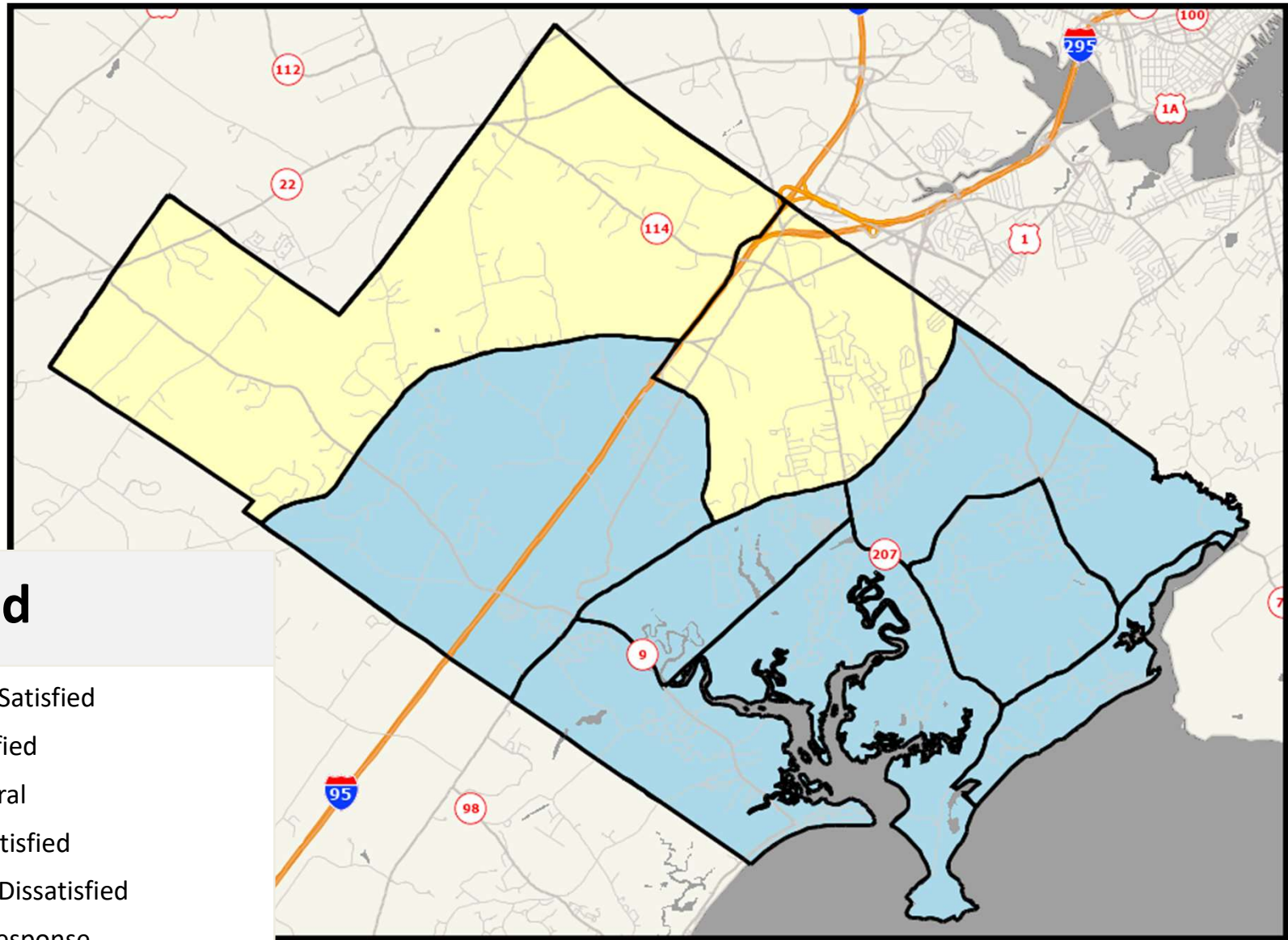
Q4-15. Level Of Satisfaction With The Town's Efforts To Cooperate With The Public To Address Their Concerns



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7-1. Level Of Satisfaction With The Adequacy Of Street Lighting

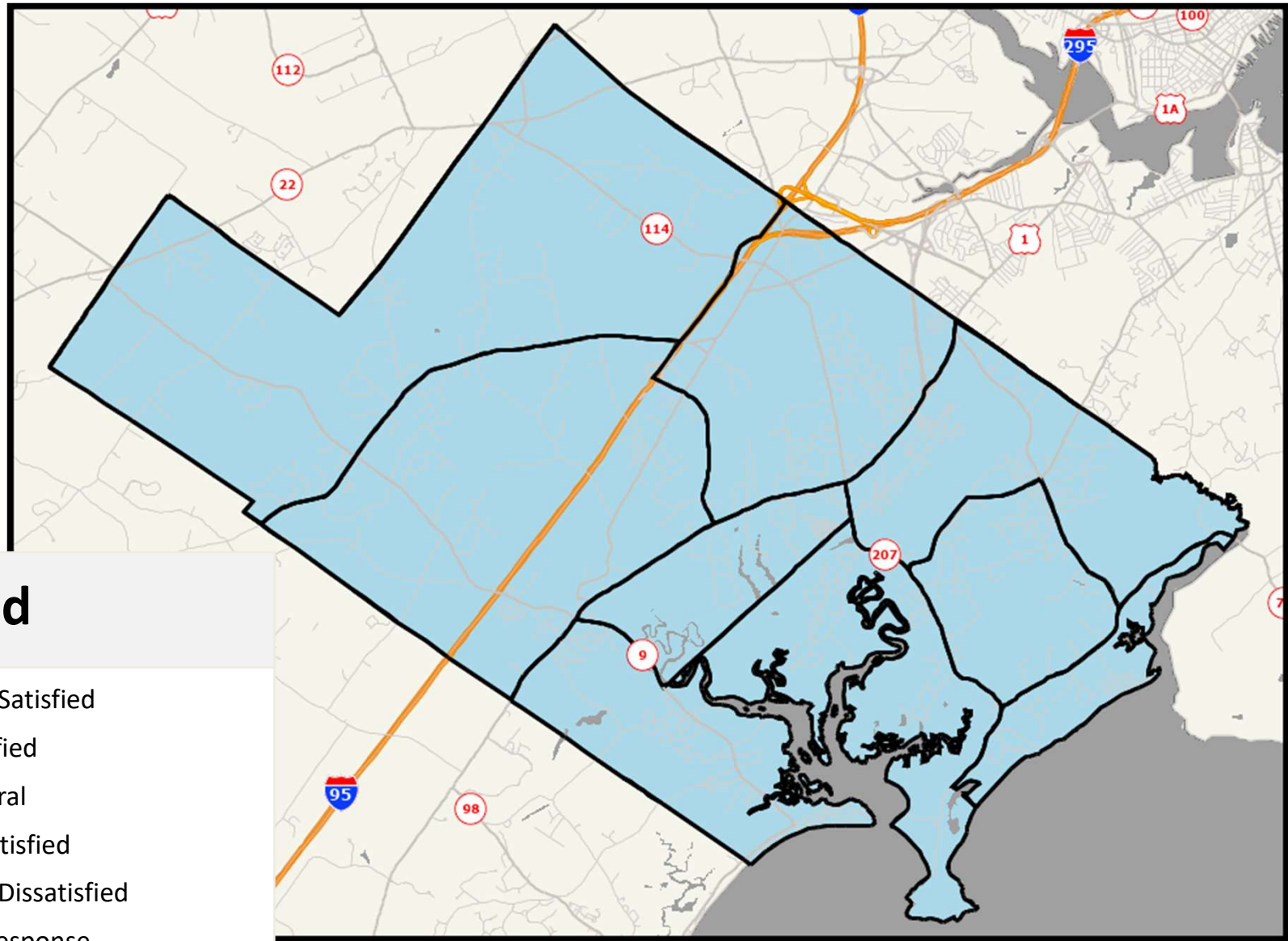


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q7-2. Level Of Satisfaction With The Cleanliness Of Streets And Public Areas

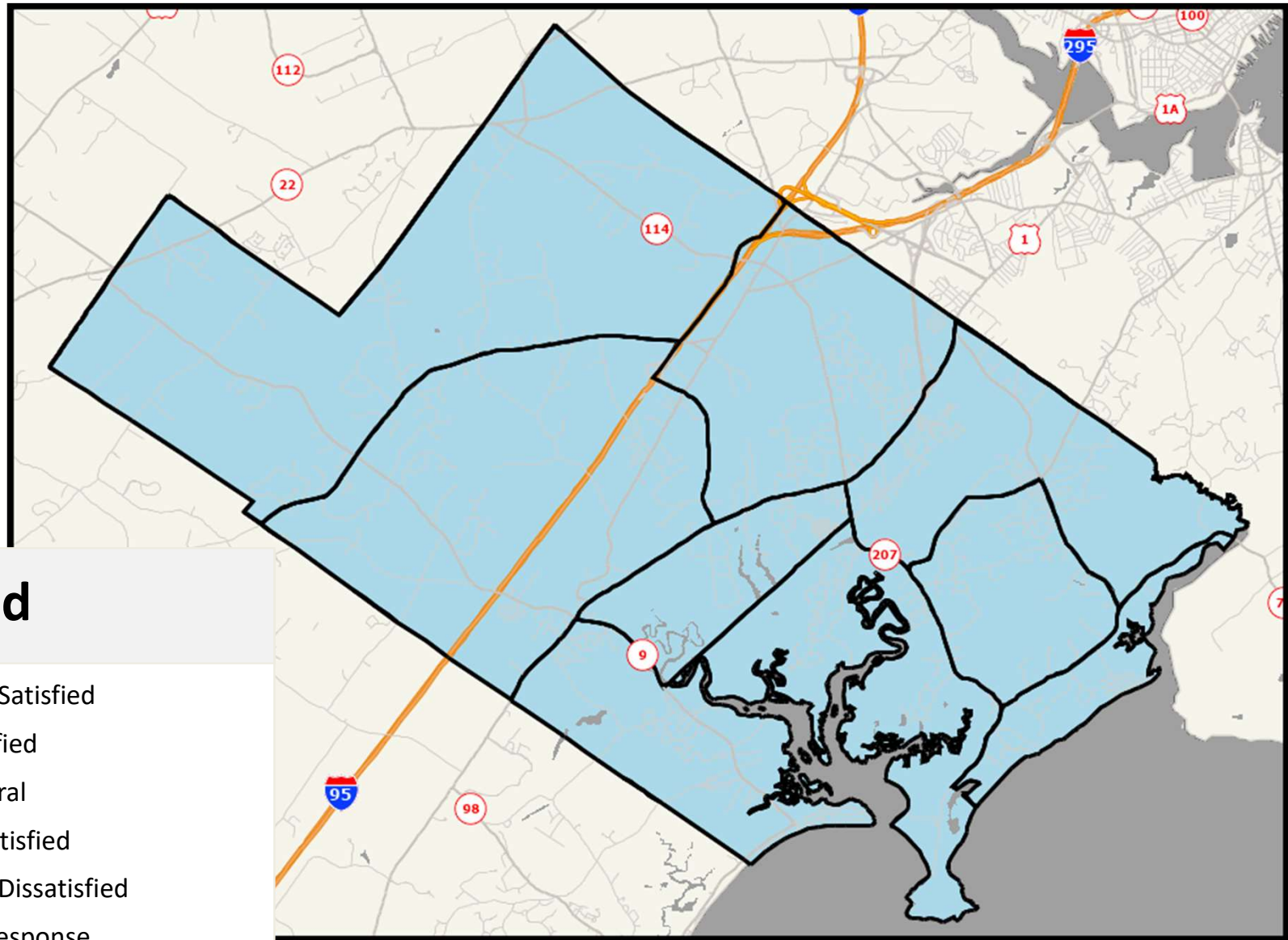


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



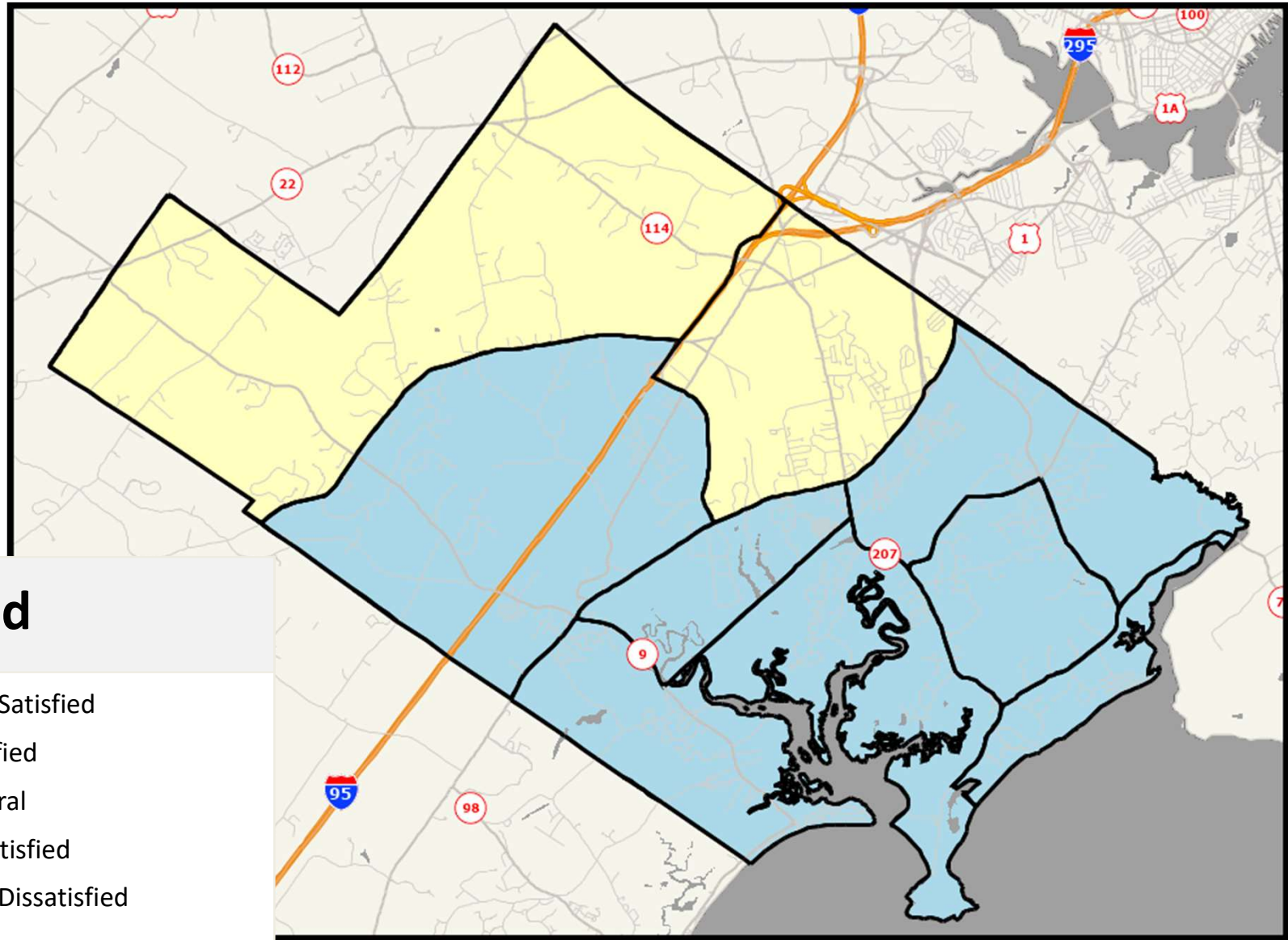
Q7-3. Level Of Satisfaction With The Condition Of Major Town Streets



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7-4. Level Of Satisfaction With The Condition Of Streets In Your Neighborhood

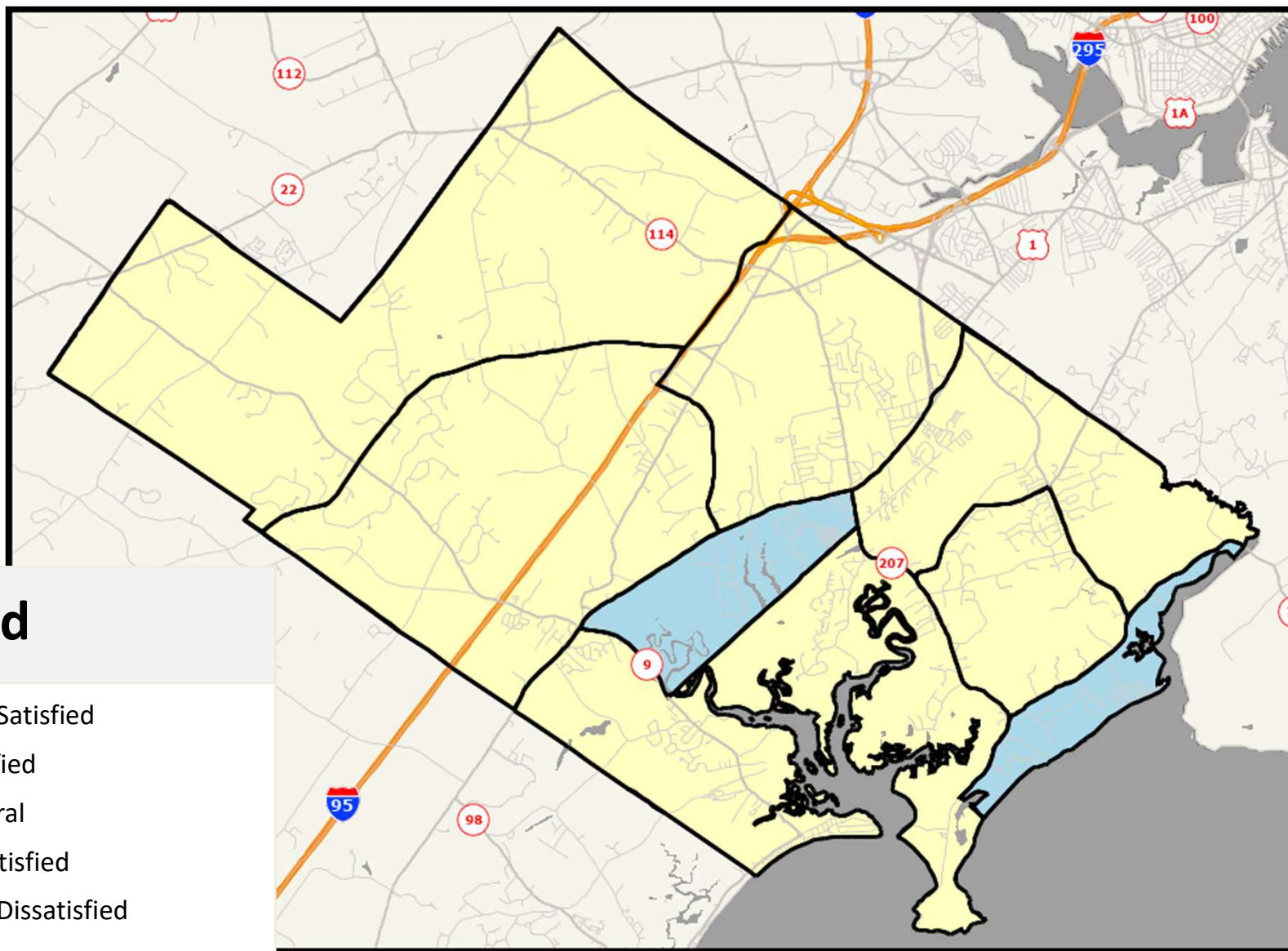


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7-5. Level Of Satisfaction With The Condition Of Sidewalks

GIS Mapping: Town of Scarborough Community Survey (2021)

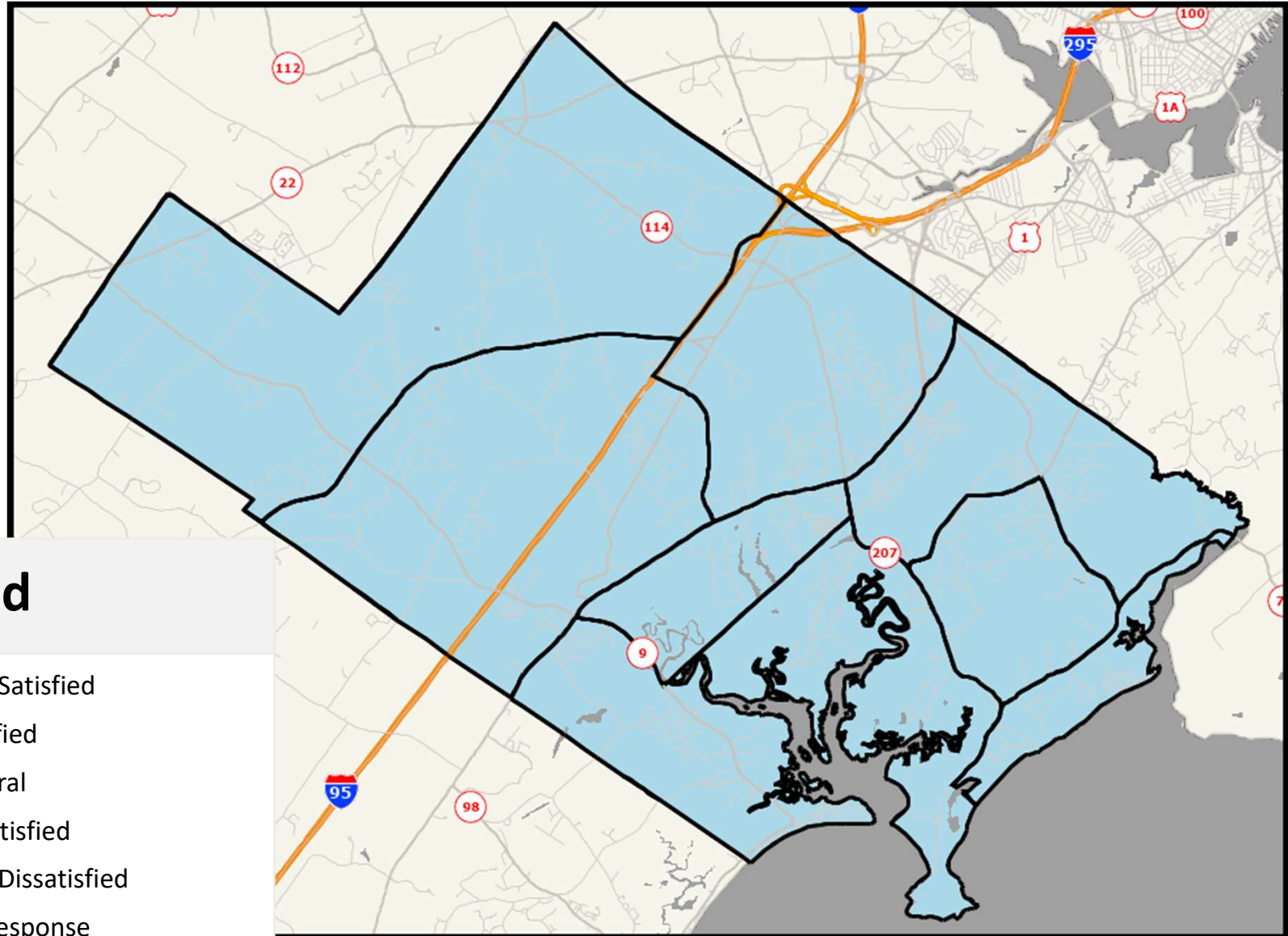


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



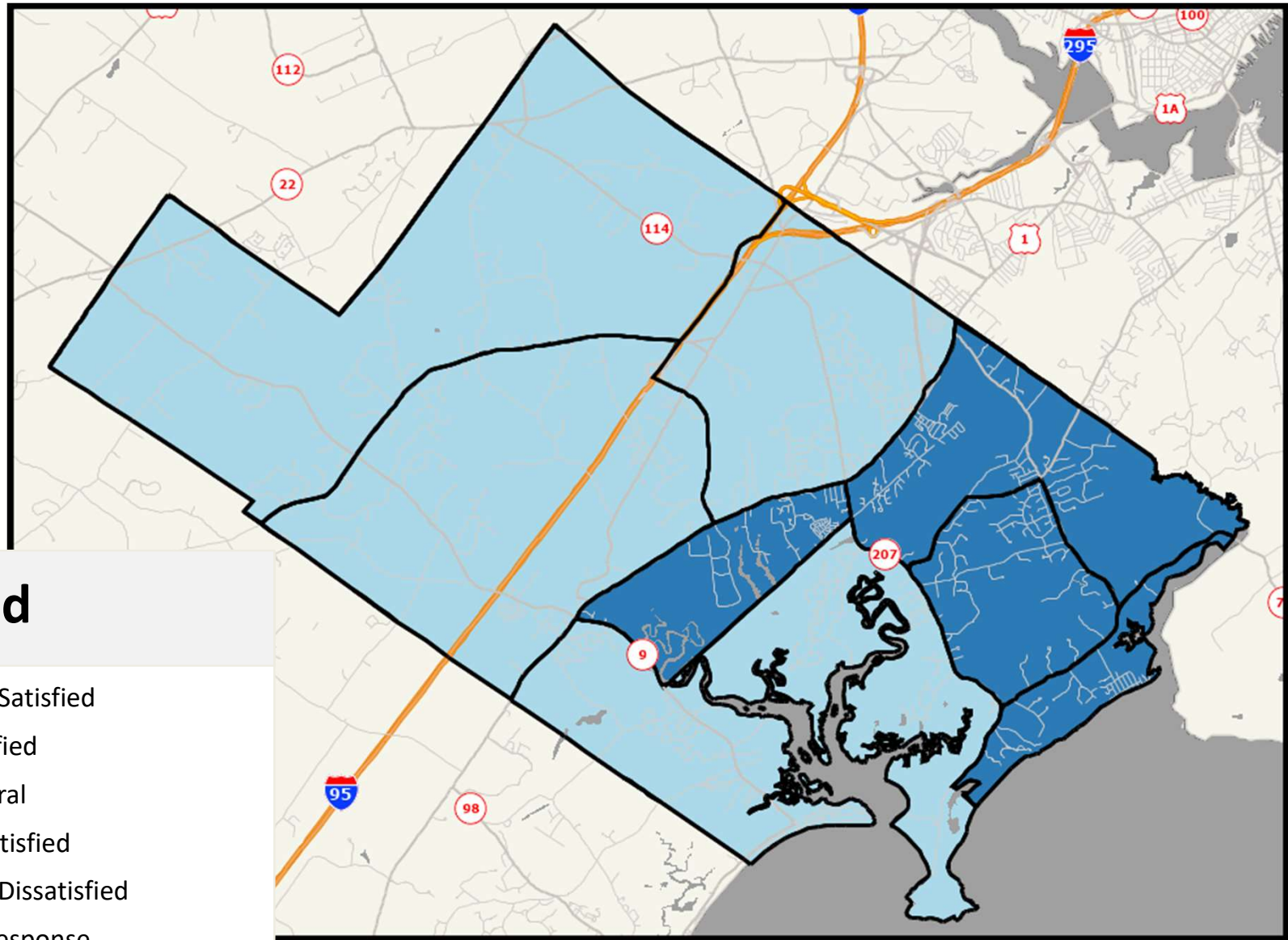
Q7-6. Level Of Satisfaction With The Condition Of Street Signs And Traffic Signals



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7-7. Level Of Satisfaction With The Maintenance Of Public Buildings And Facilities

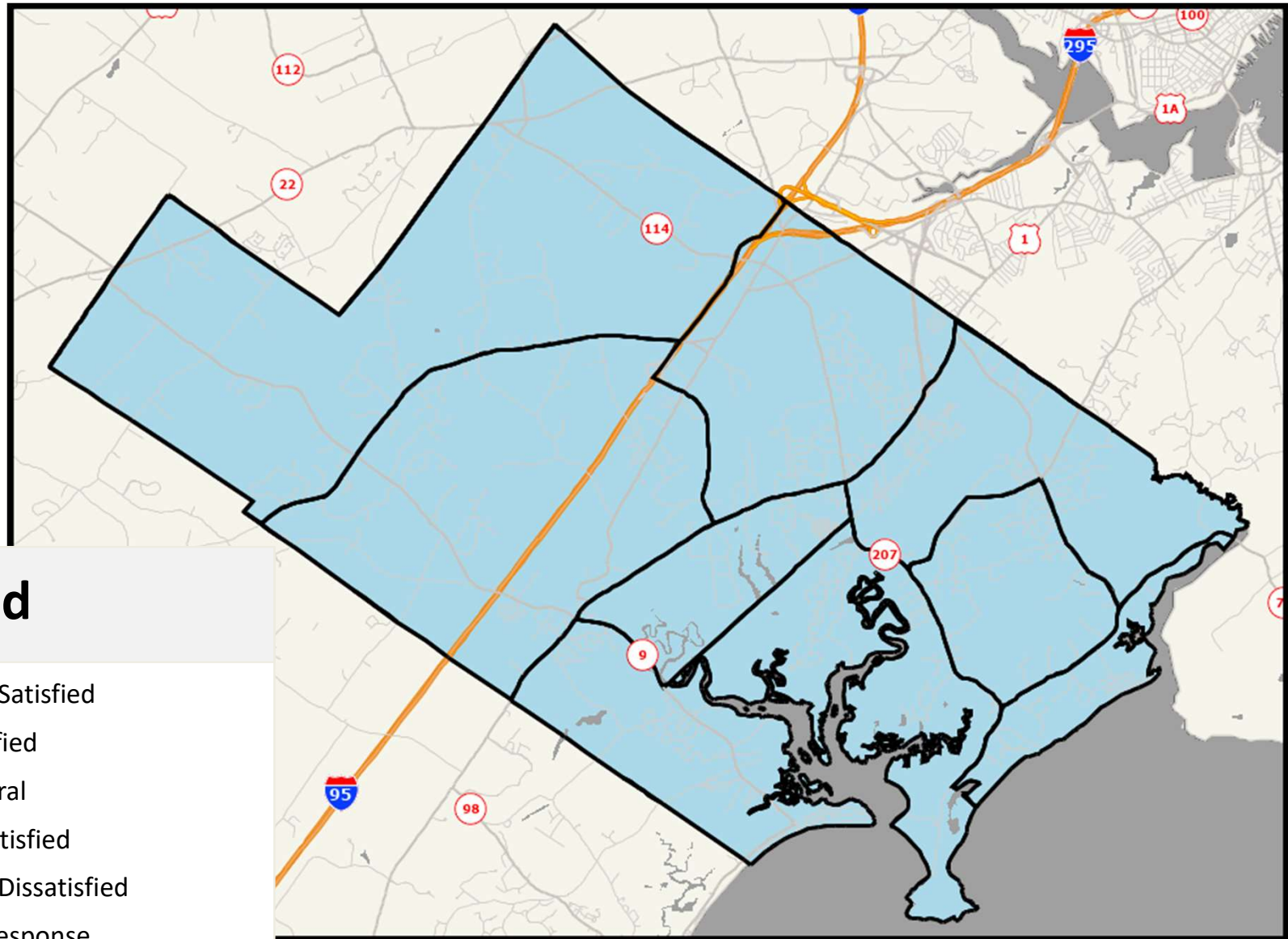


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



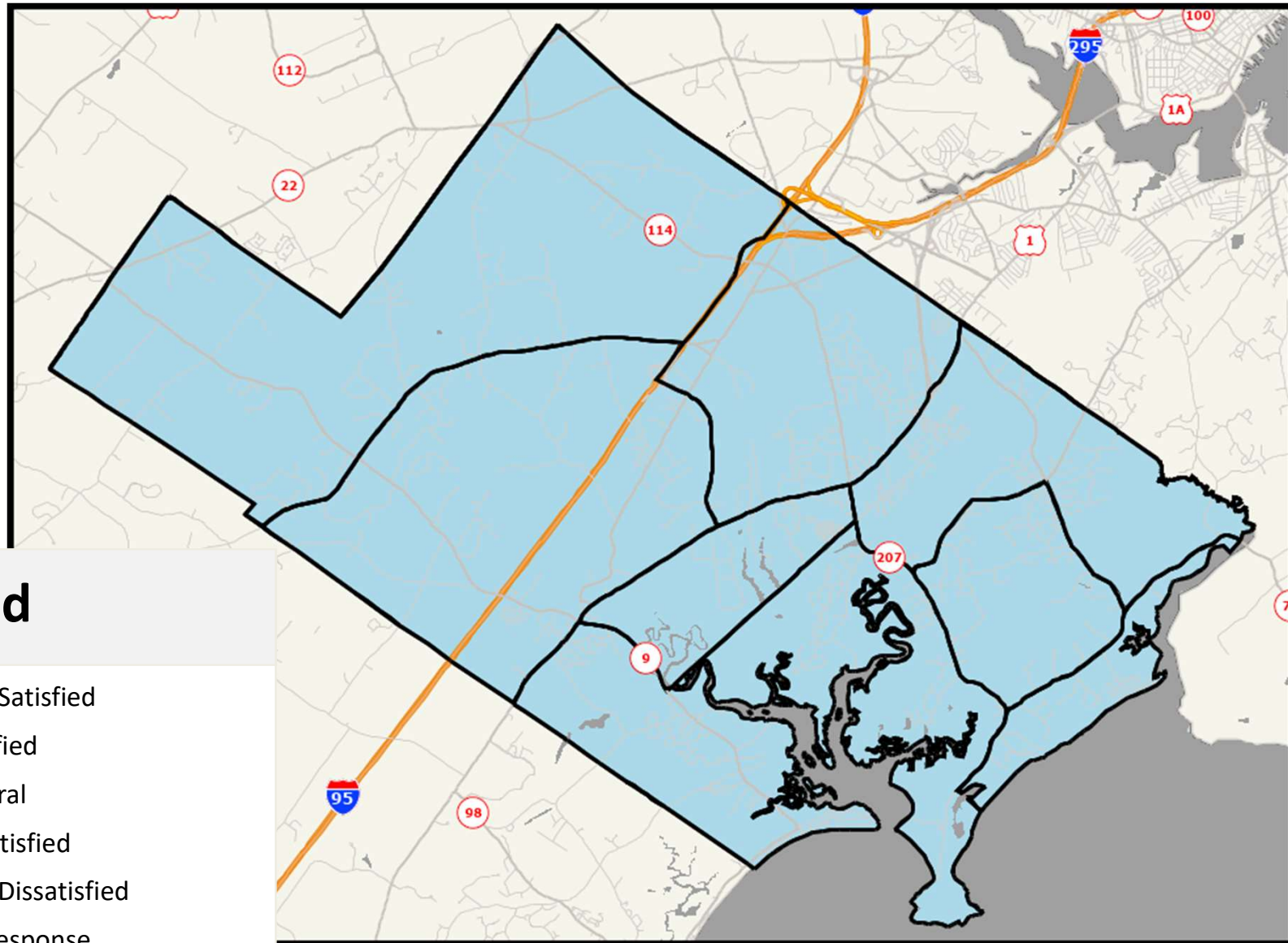
Q7-8. Level Of Satisfaction With The Mowing And Trimming Along Streets And Public Areas



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

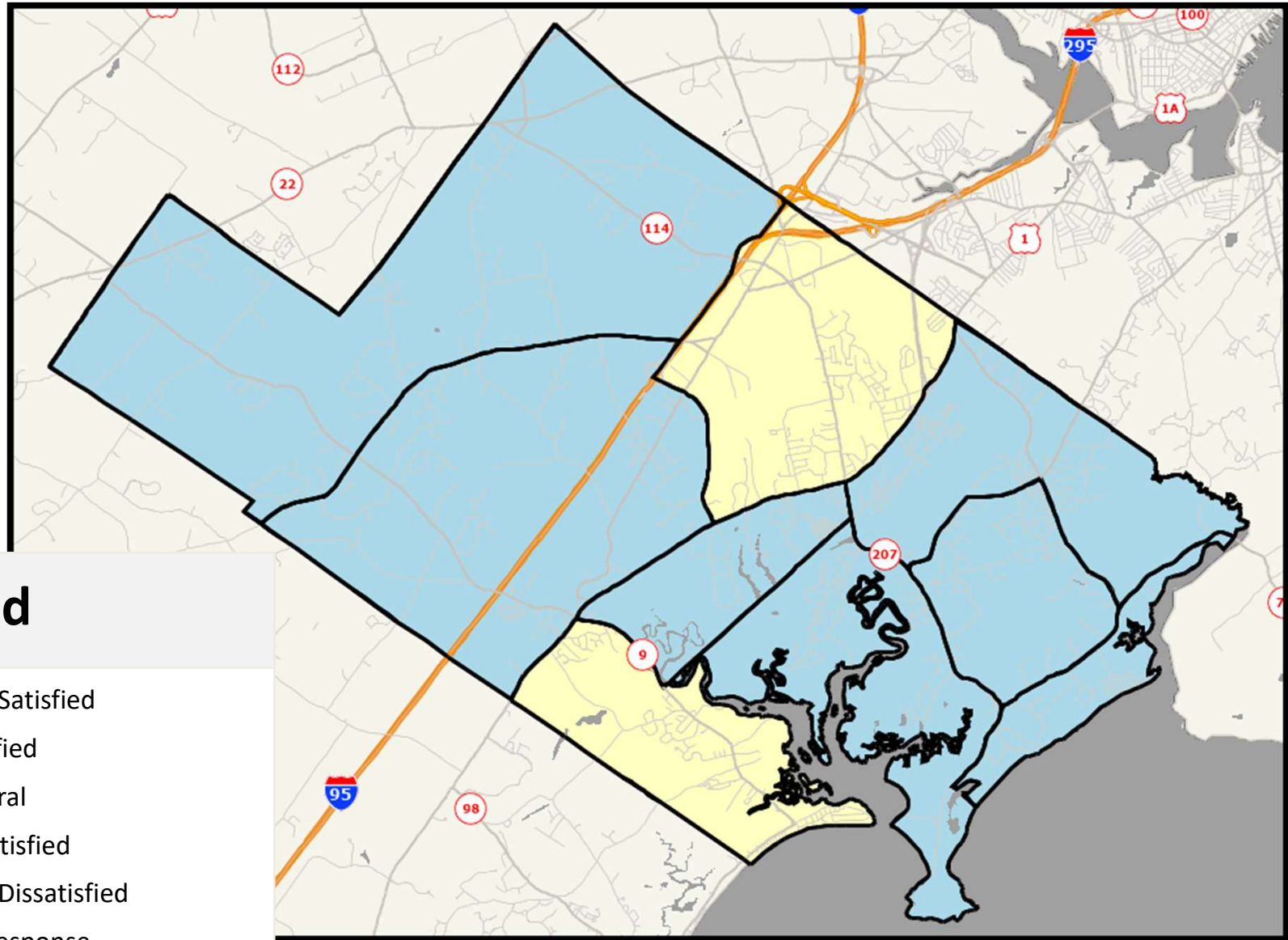
Q7-9. Level Of Satisfaction With The Snow Removal On Town Streets



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

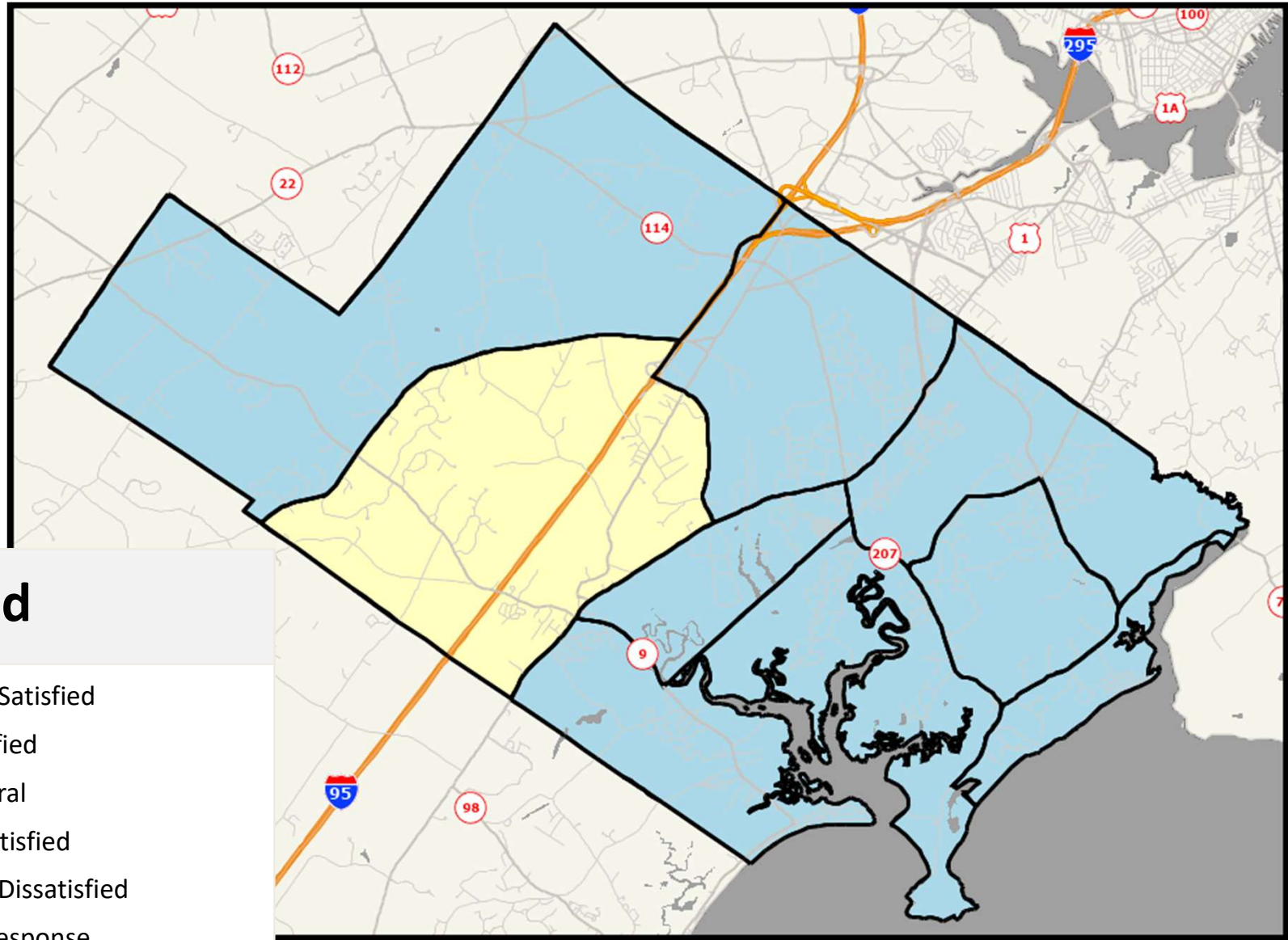
Q7-10. Level Of Satisfaction With The Snow Removal On Sidewalks



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q9-1. Level Of Satisfaction With The Ease Of Getting Around Within The Town Of Scarborough

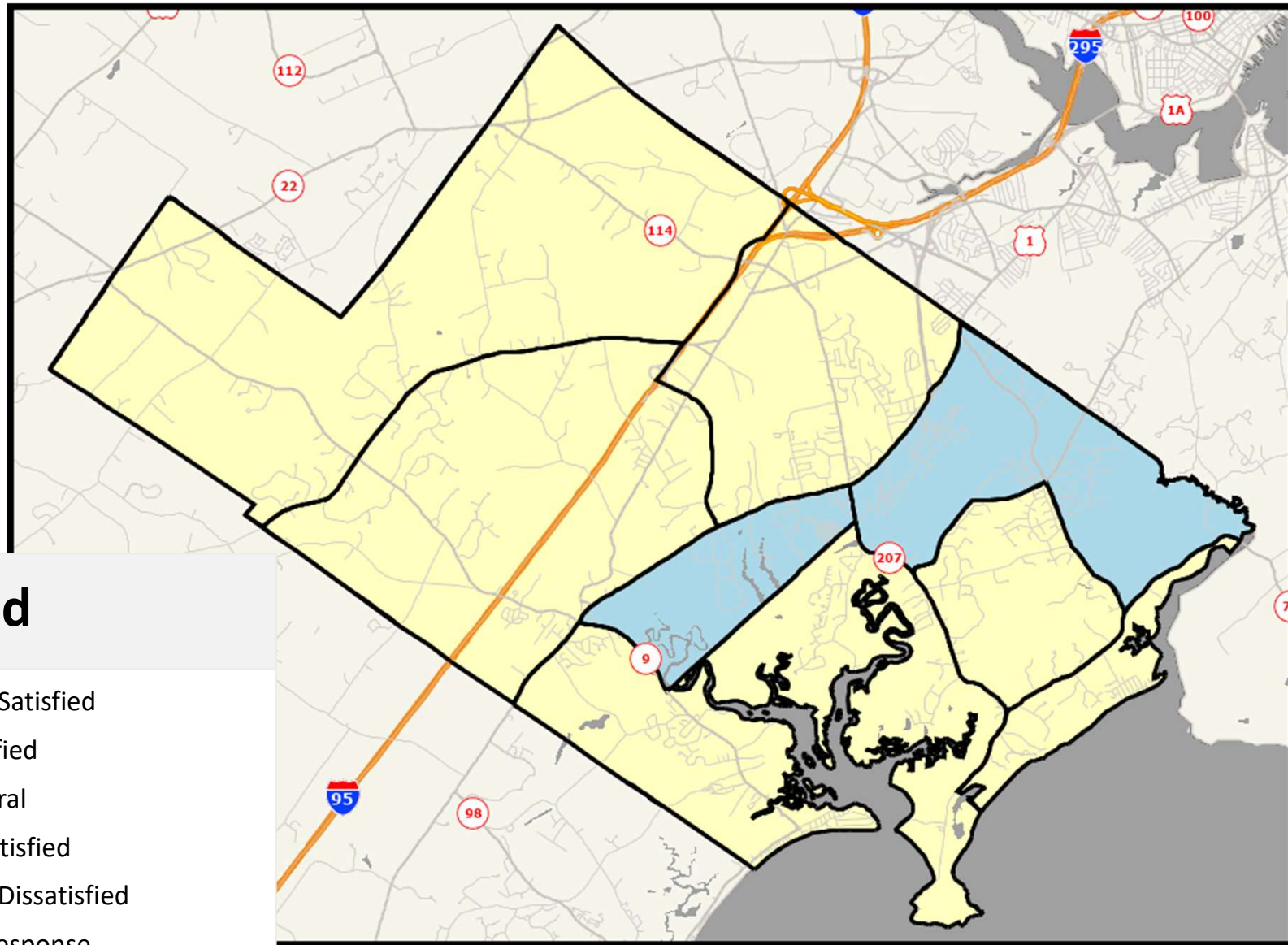


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q9-2. Level Of Satisfaction With How Well The Traffic Signal System Provides For Efficient Traffic Flow

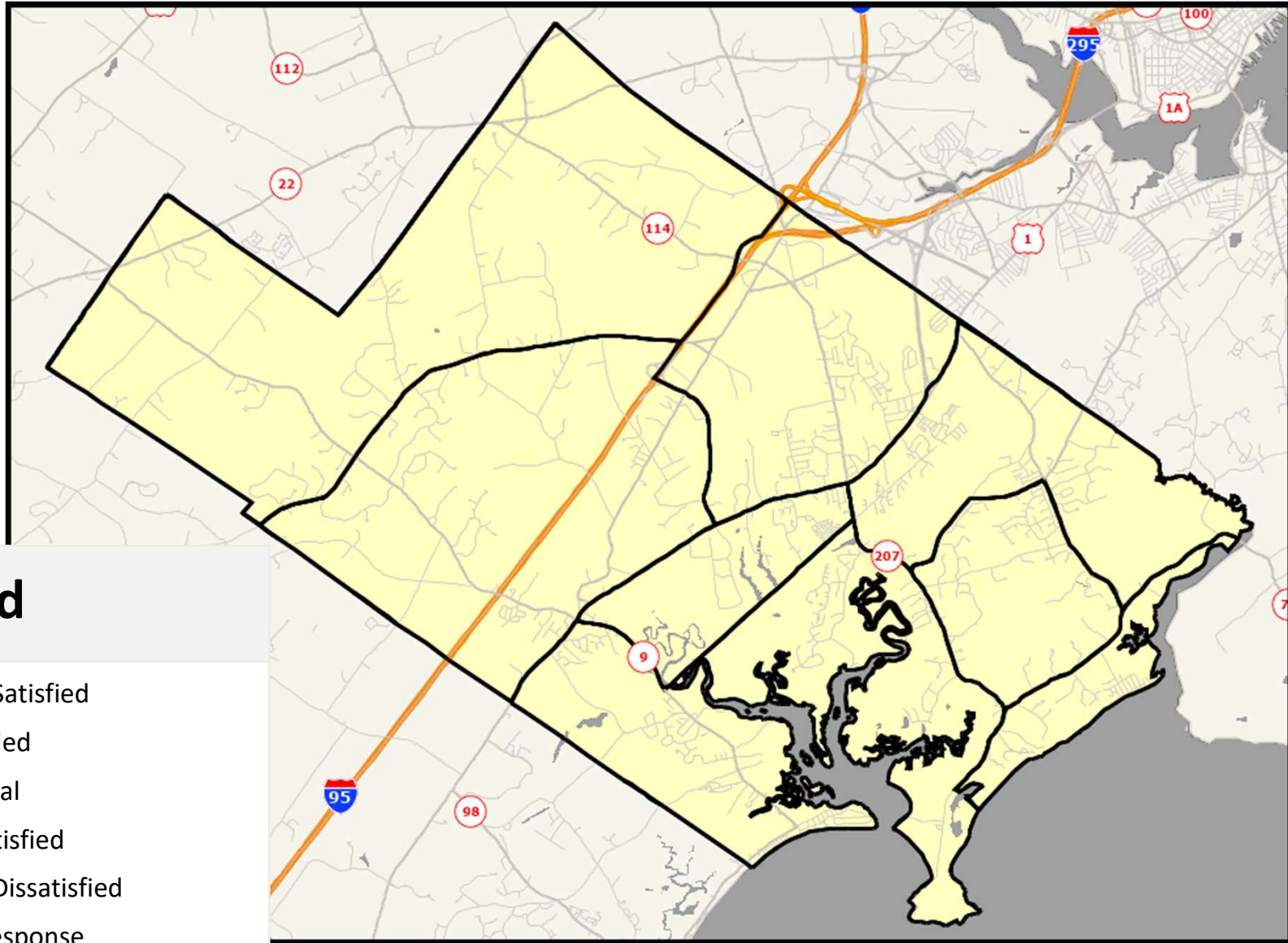


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q9-3. Level Of Satisfaction With The Availability Of Sidewalks

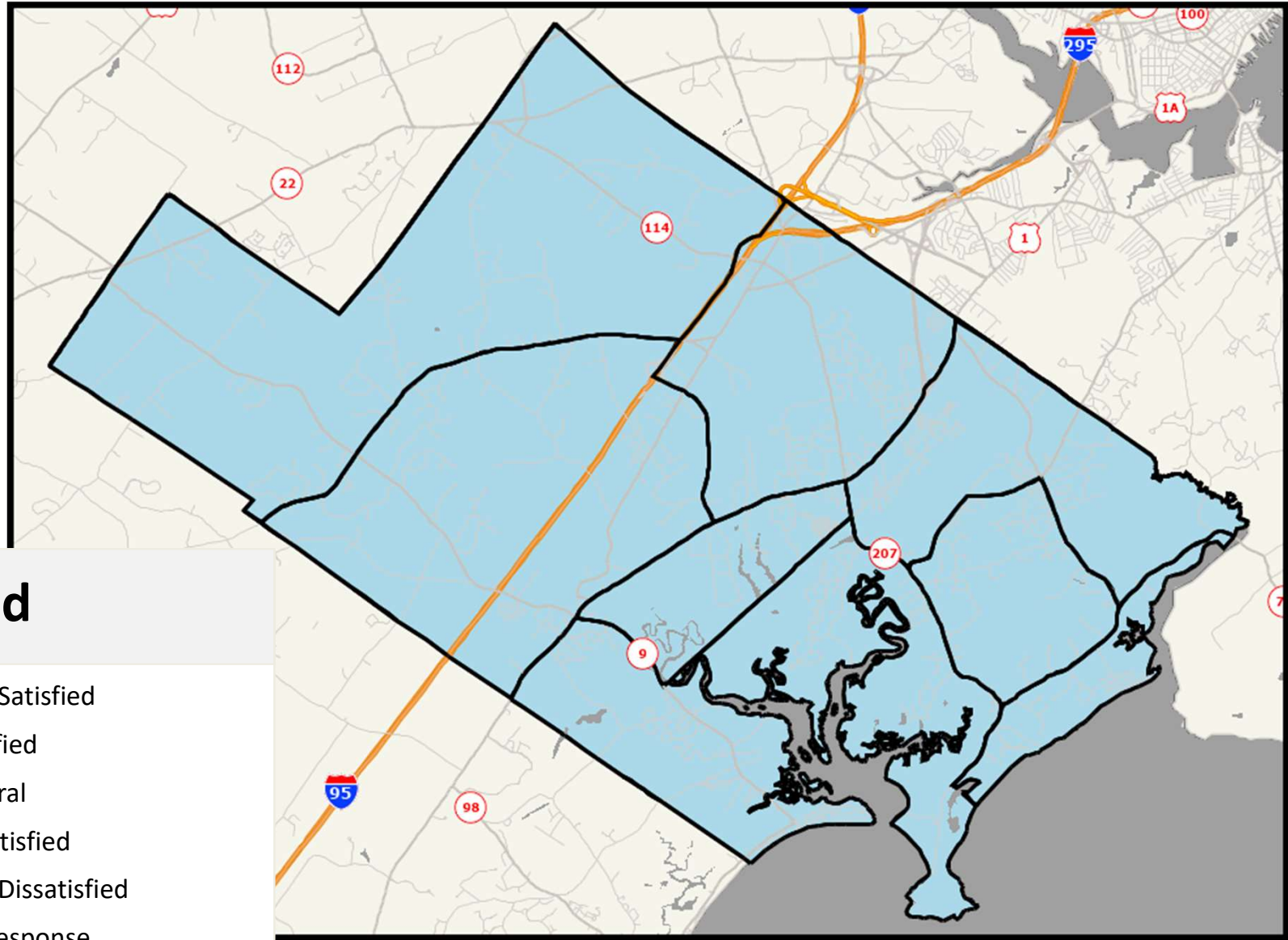


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q9-4. Level Of Satisfaction With The Availability Of Public Parking

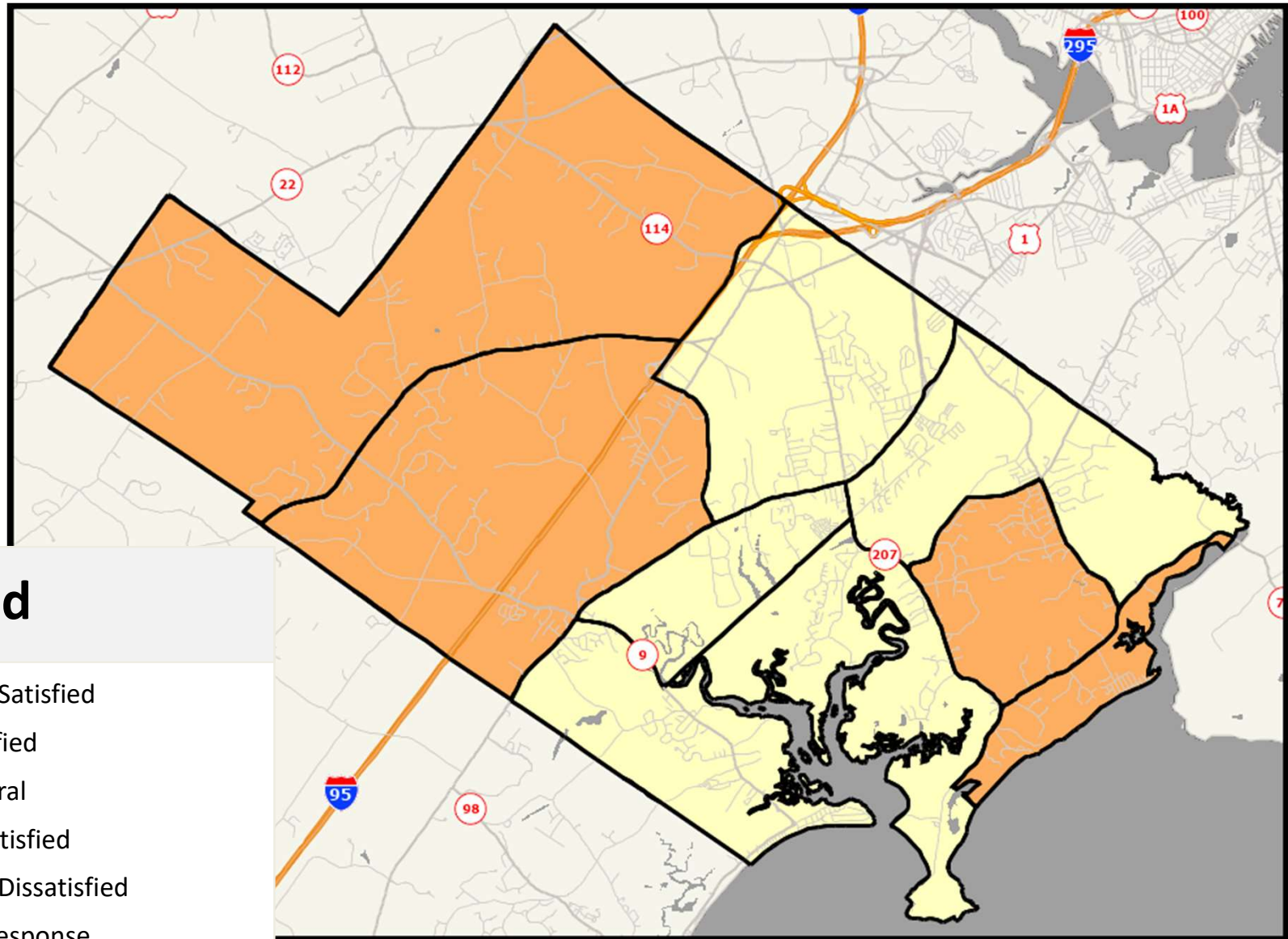


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



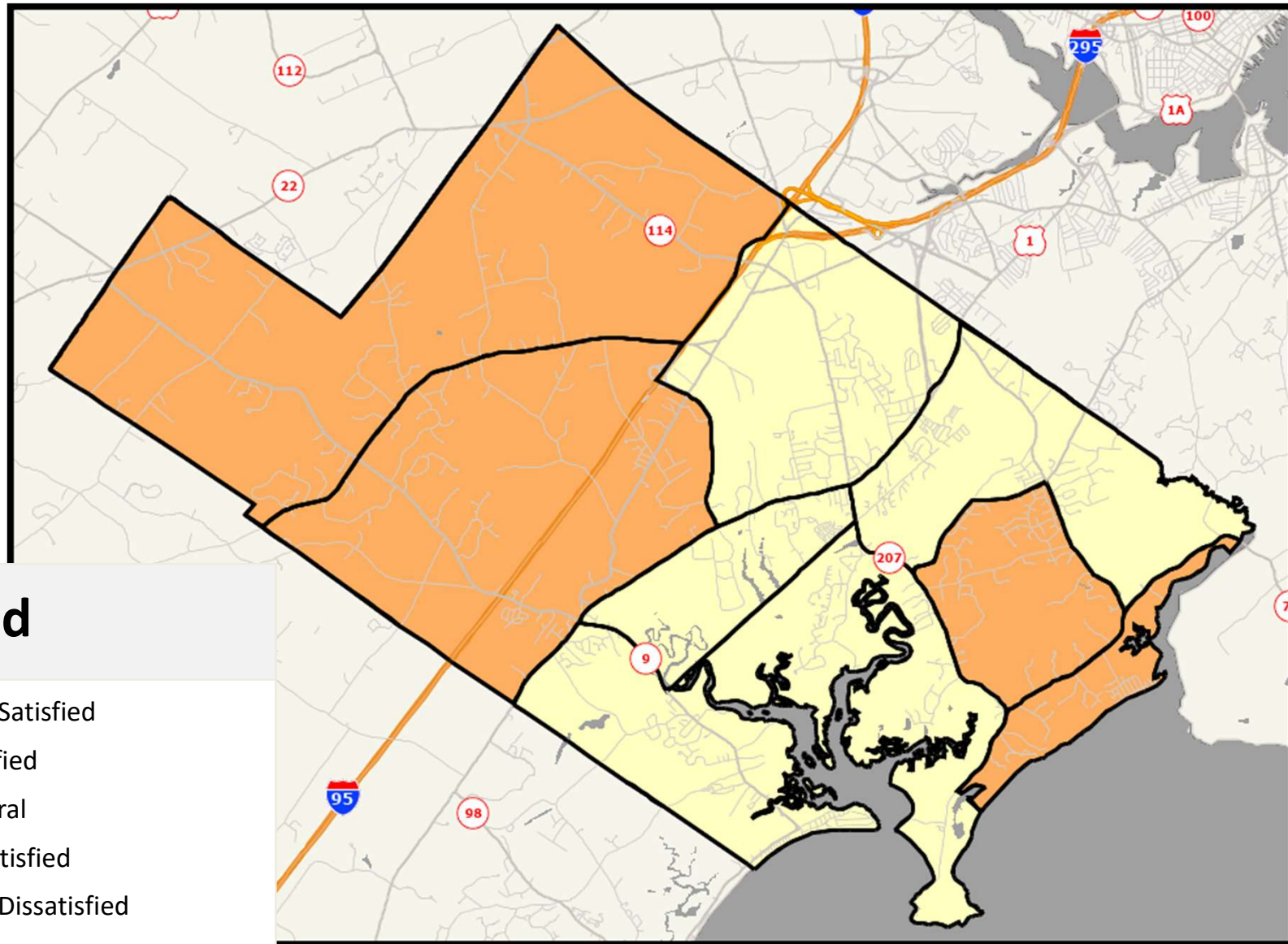
Q9-5. Level Of Satisfaction With The Ease Of Travel By Bicycle In Scarborough



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

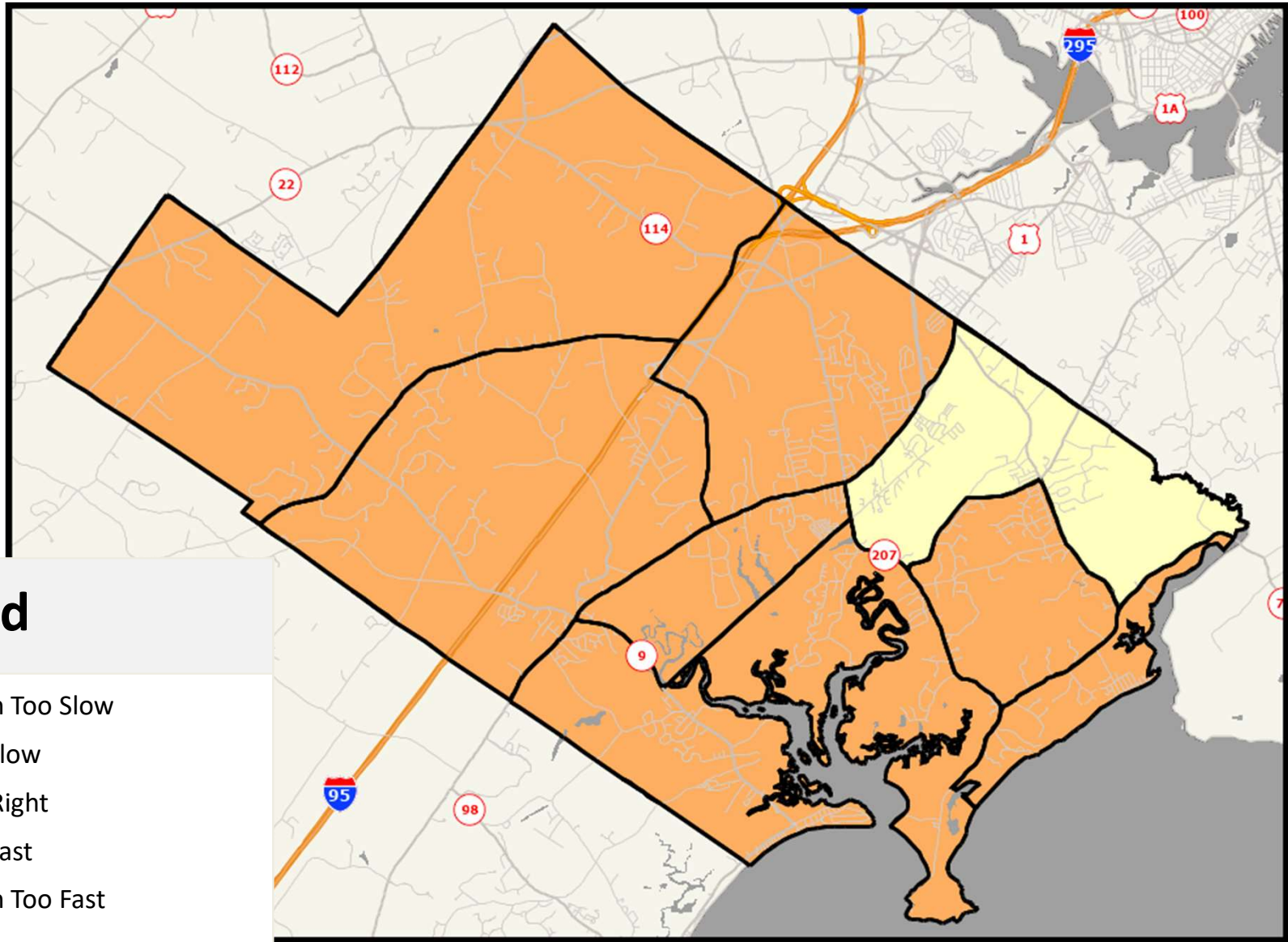
Q9-6. Level Of Satisfaction With The Ease Of Pedestrian Travel In Scarborough



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

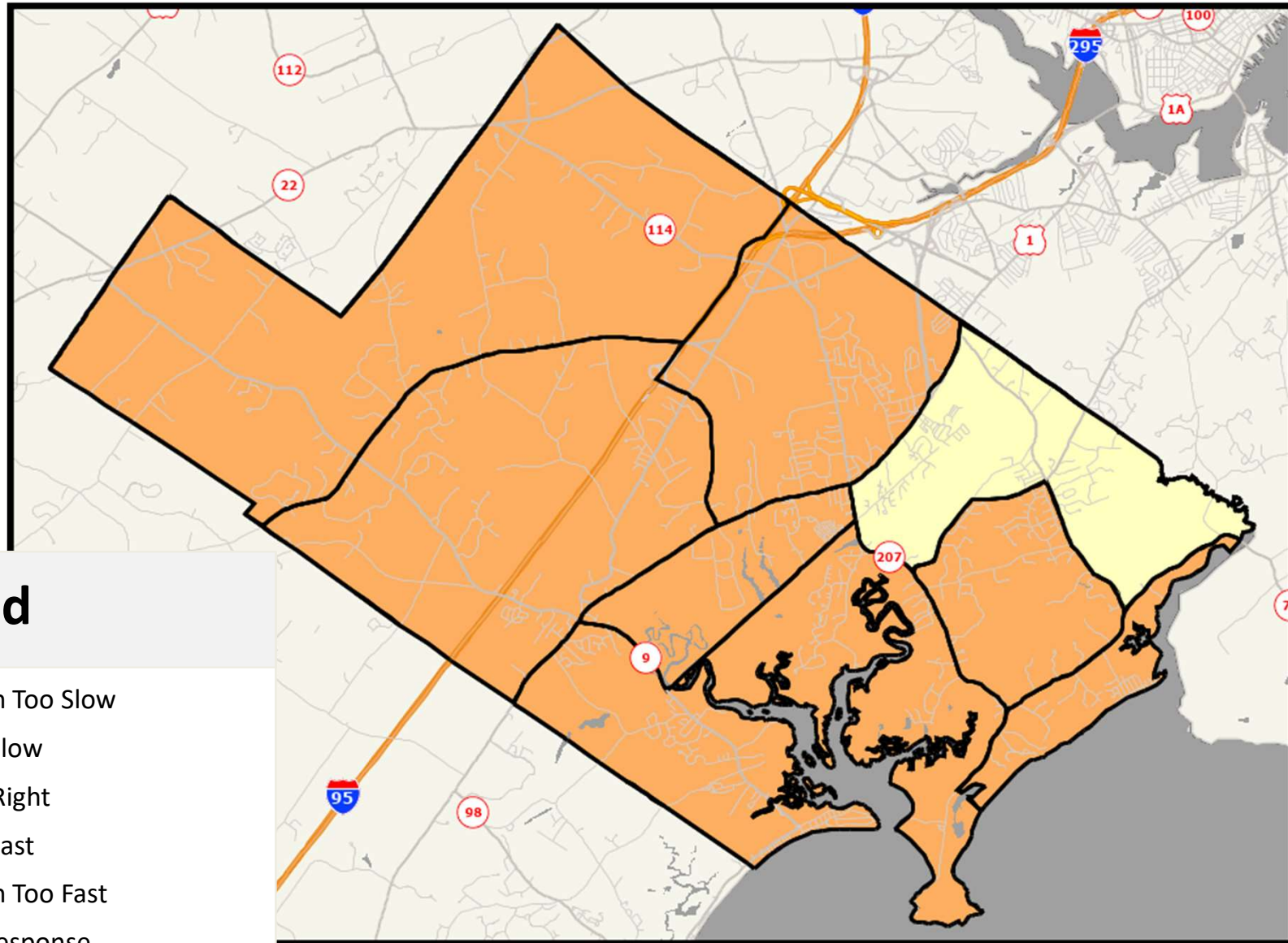
Q10-1. Town's Current Pace Of Single-family Residential Development (Includes Townhomes)



Legend

-  Much Too Slow
-  Too Slow
-  Just Right
-  Too Fast
-  Much Too Fast
-  No Response

Q10-2. Town's Current Pace Of Multi-family Residential Development (Apartments)

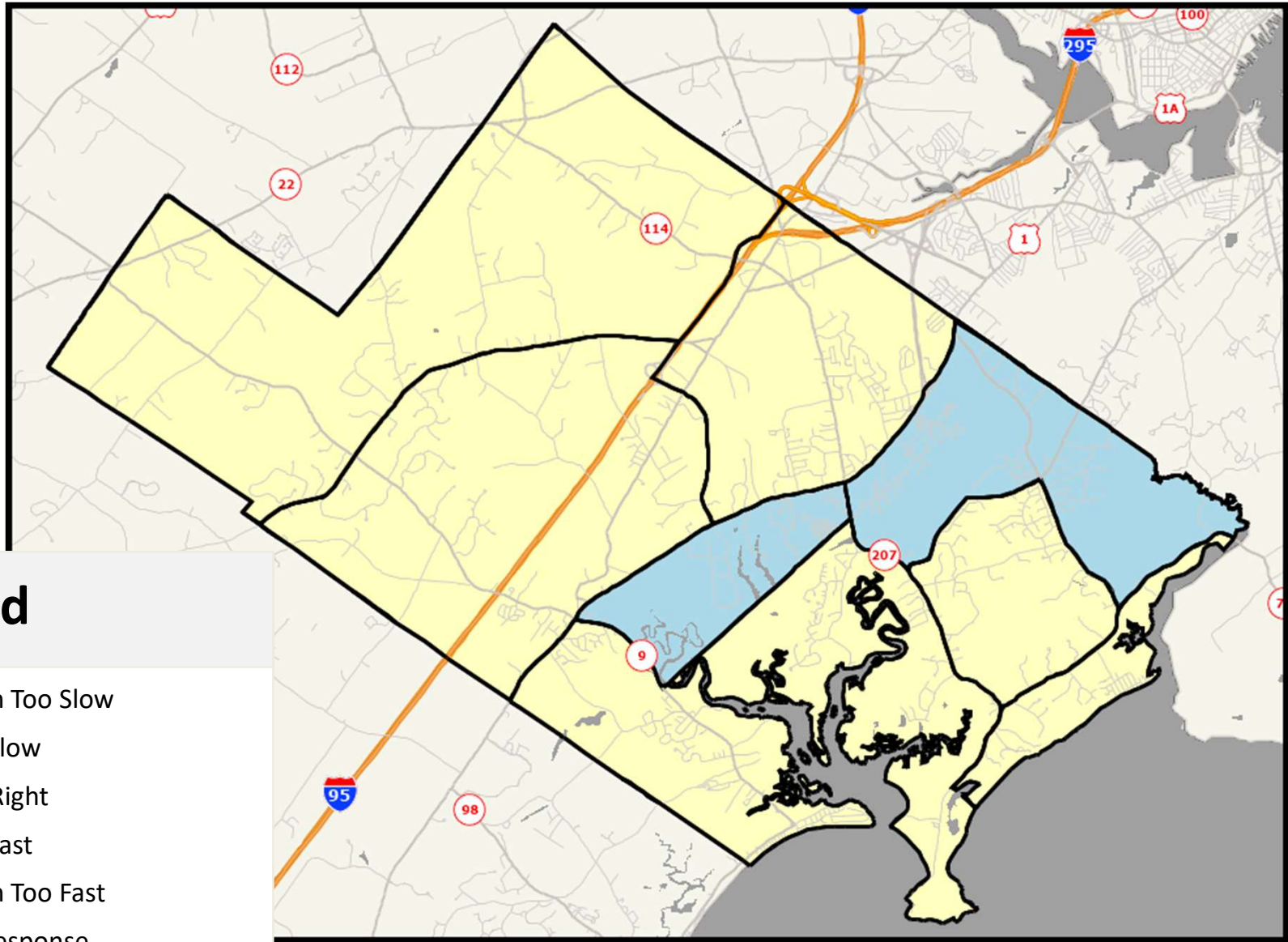


Legend

- Much Too Slow
- Too Slow
- Just Right
- Too Fast
- Much Too Fast
- No Response



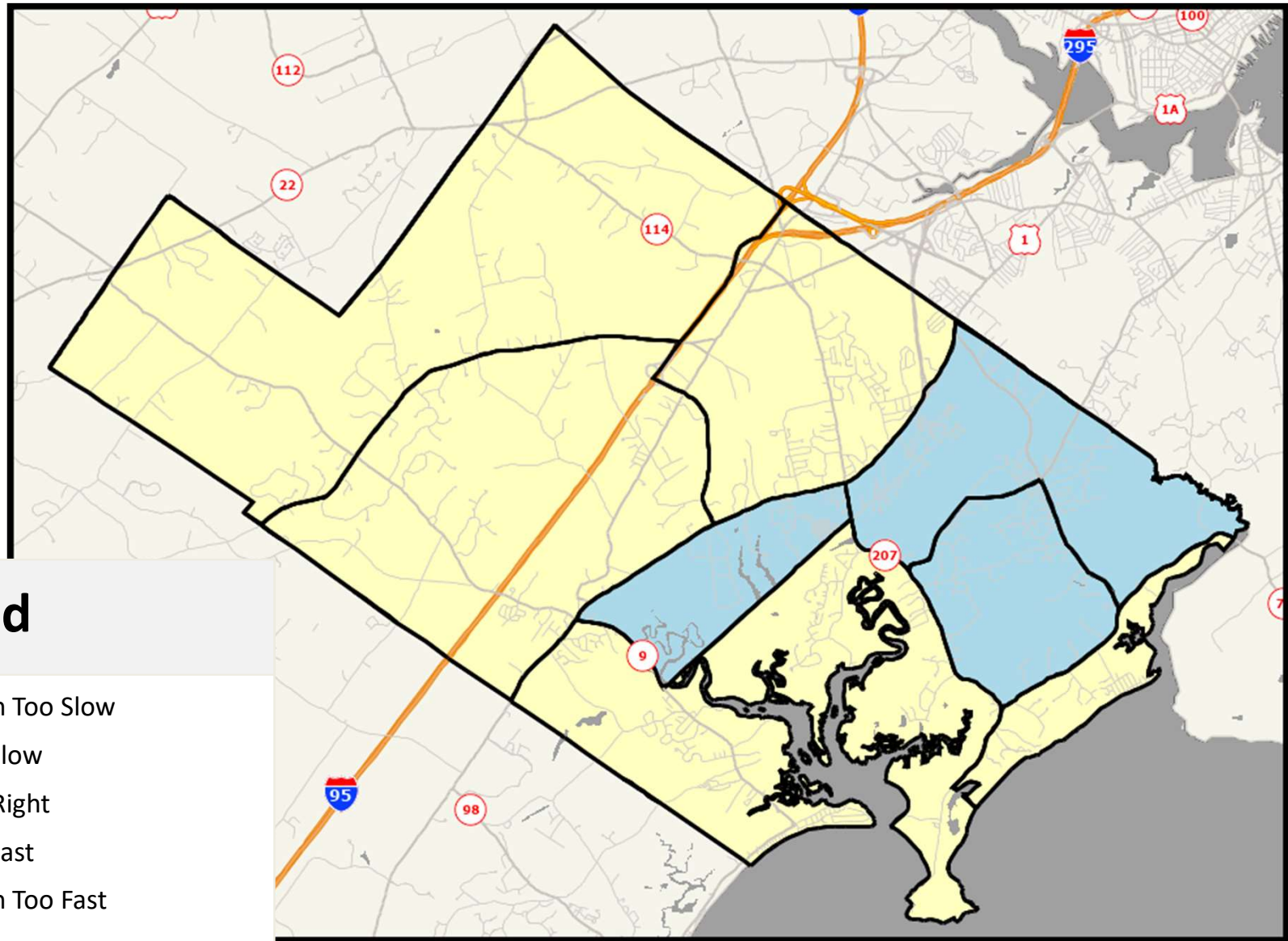
Q10-3. Town's Current Pace Of Income Restricted Affordable Housing



Legend

- Much Too Slow
- Too Slow
- Just Right
- Too Fast
- Much Too Fast
- No Response

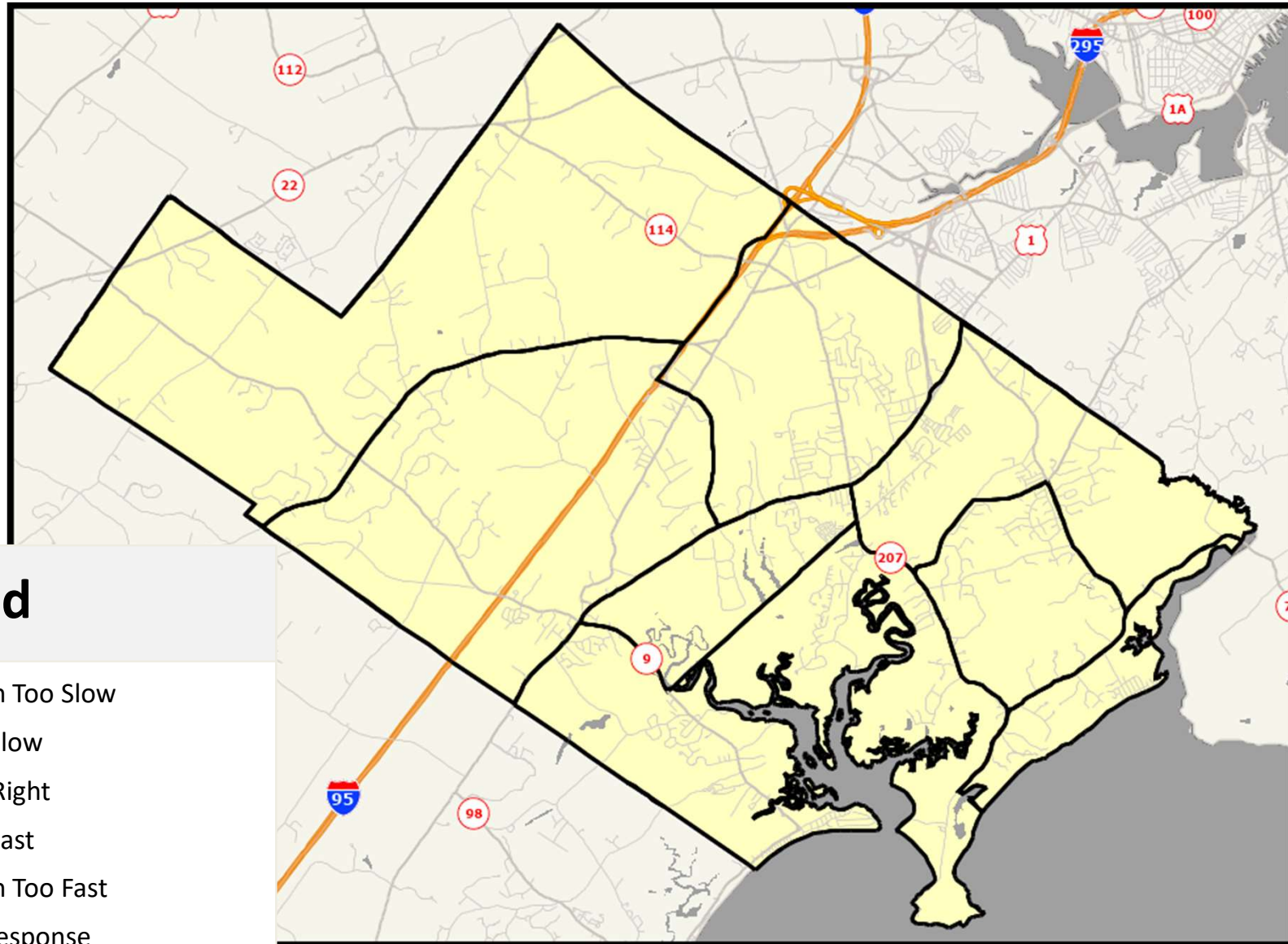
Q10-4. Town's Current Pace Of Workforce Housing Options



Legend

- Much Too Slow
- Too Slow
- Just Right
- Too Fast
- Much Too Fast
- No Response

Q10-5. Town's Current Pace Of Retail And Business Development

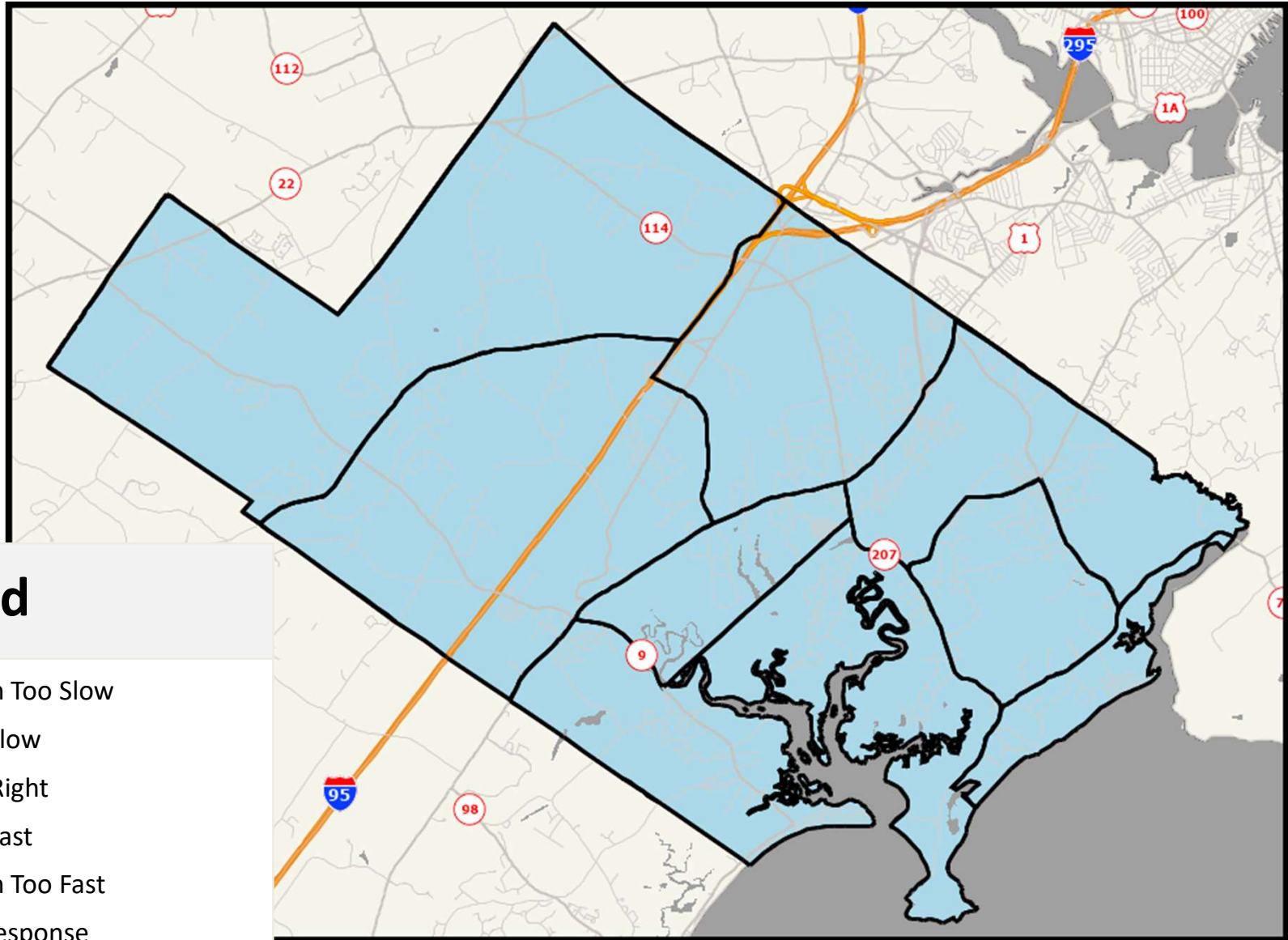


Legend

-  Much Too Slow
-  Too Slow
-  Just Right
-  Too Fast
-  Much Too Fast
-  No Response



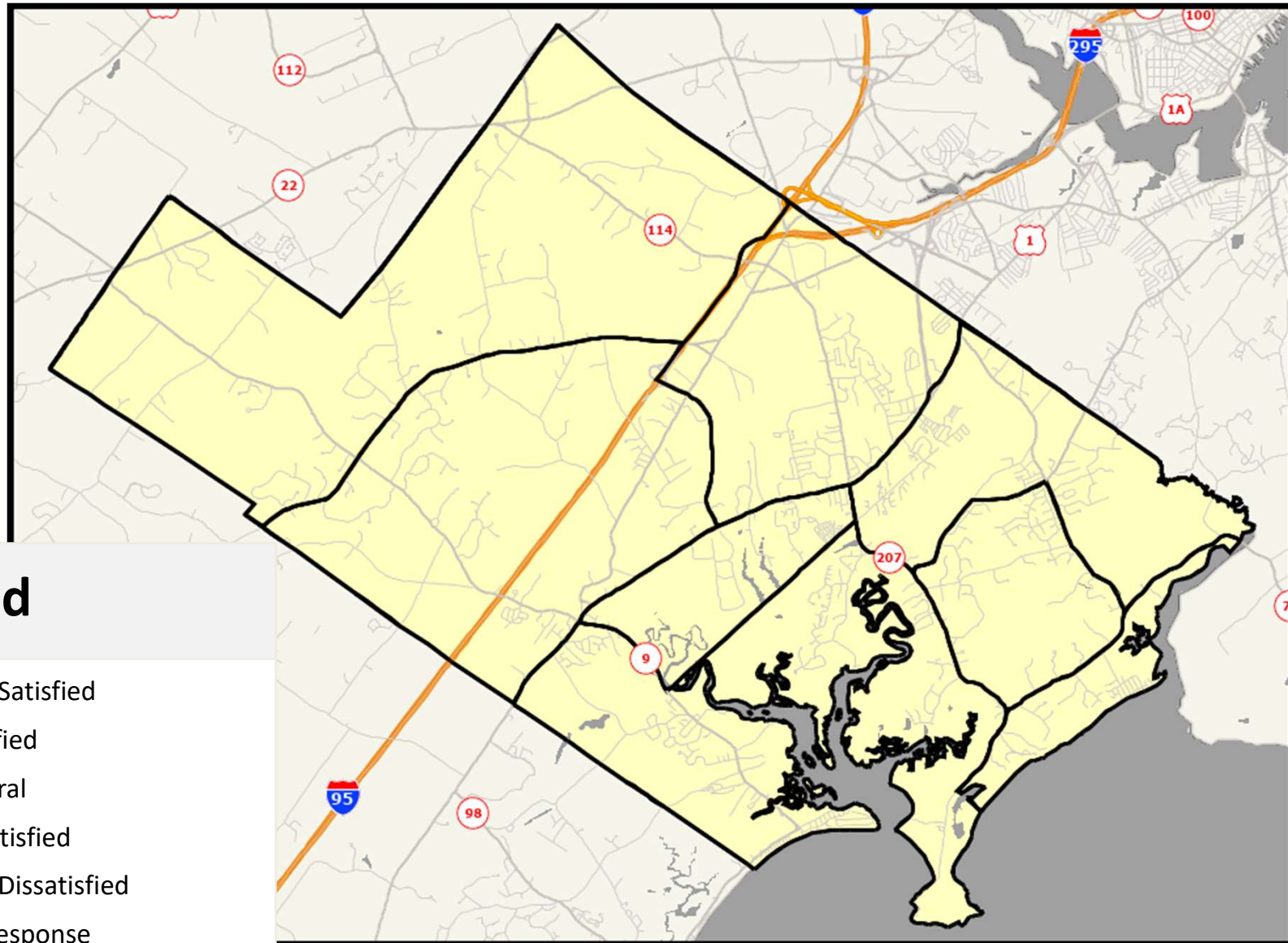
Q10-6. Town's Current Pace Of Redevelopment Of Abandoned Or Under-Utilized Properties



Legend

- Much Too Slow
- Too Slow
- Just Right
- Too Fast
- Much Too Fast
- No Response

Q11-1. Level Of Satisfaction With Facilities For Indoor Recreation Programs And Classes

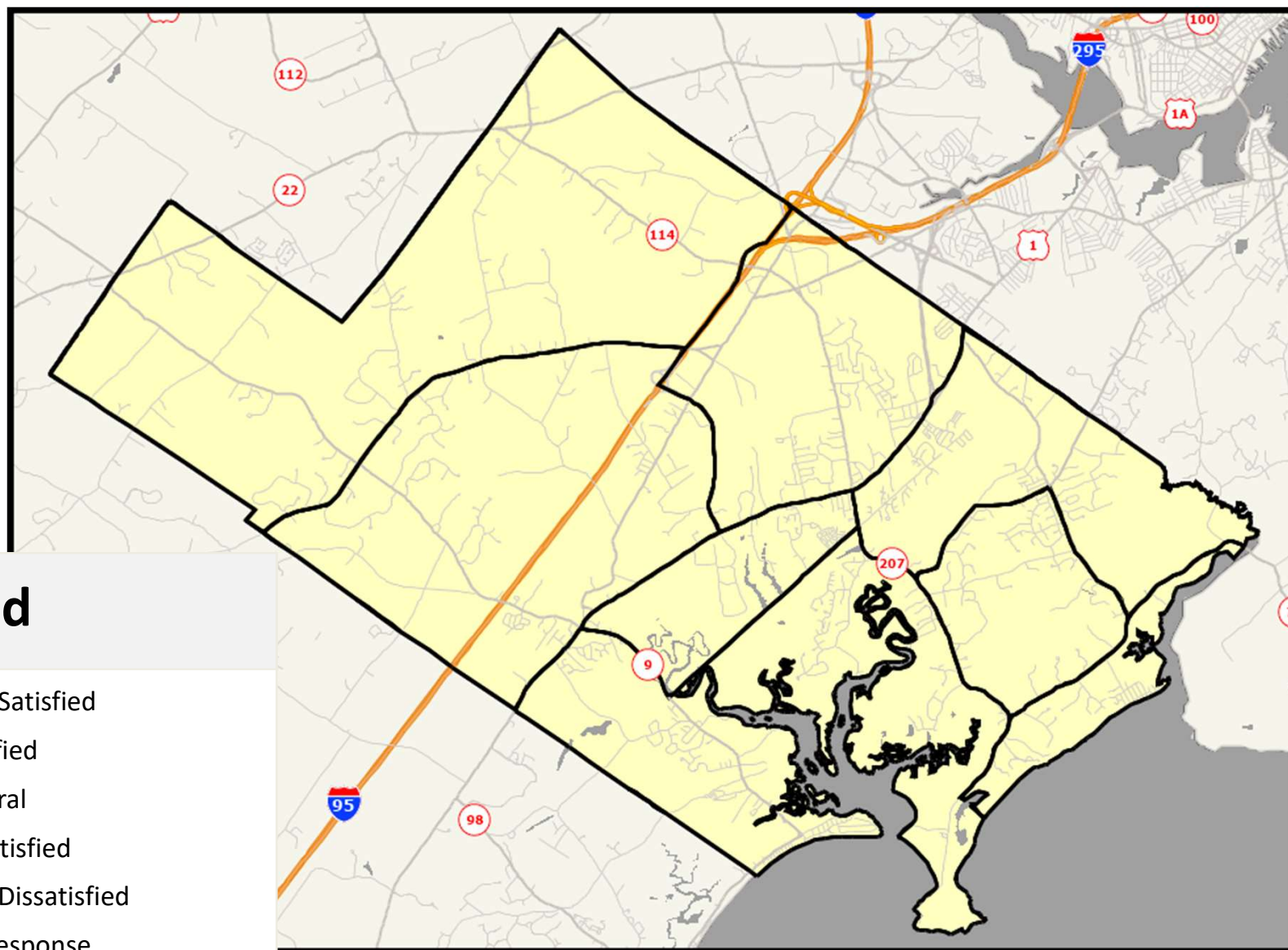


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q11-2. Level Of Satisfaction With School Gyms For Recreational Use

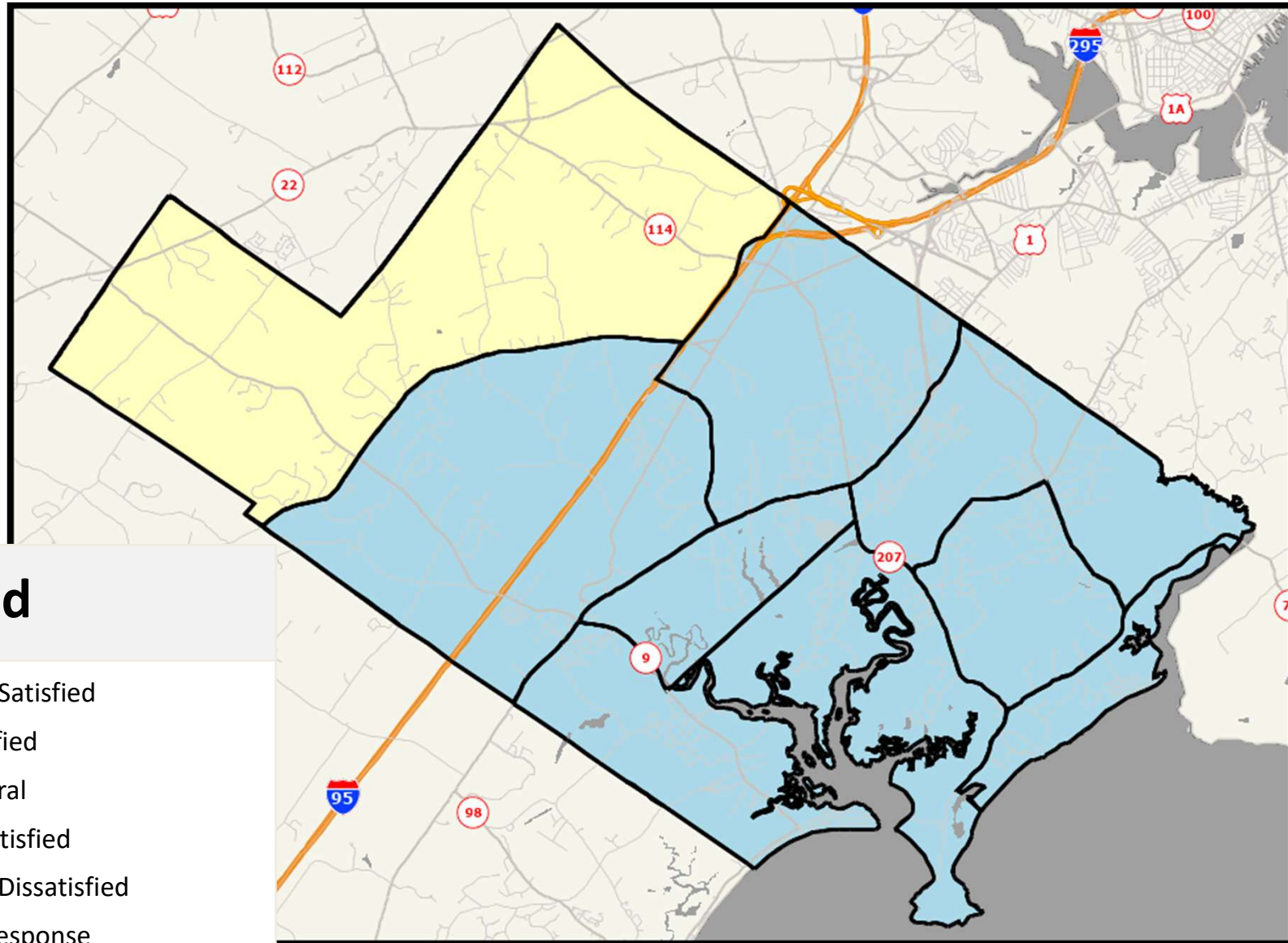


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q11-3. Level Of Satisfaction With Outdoor Athletic Fields

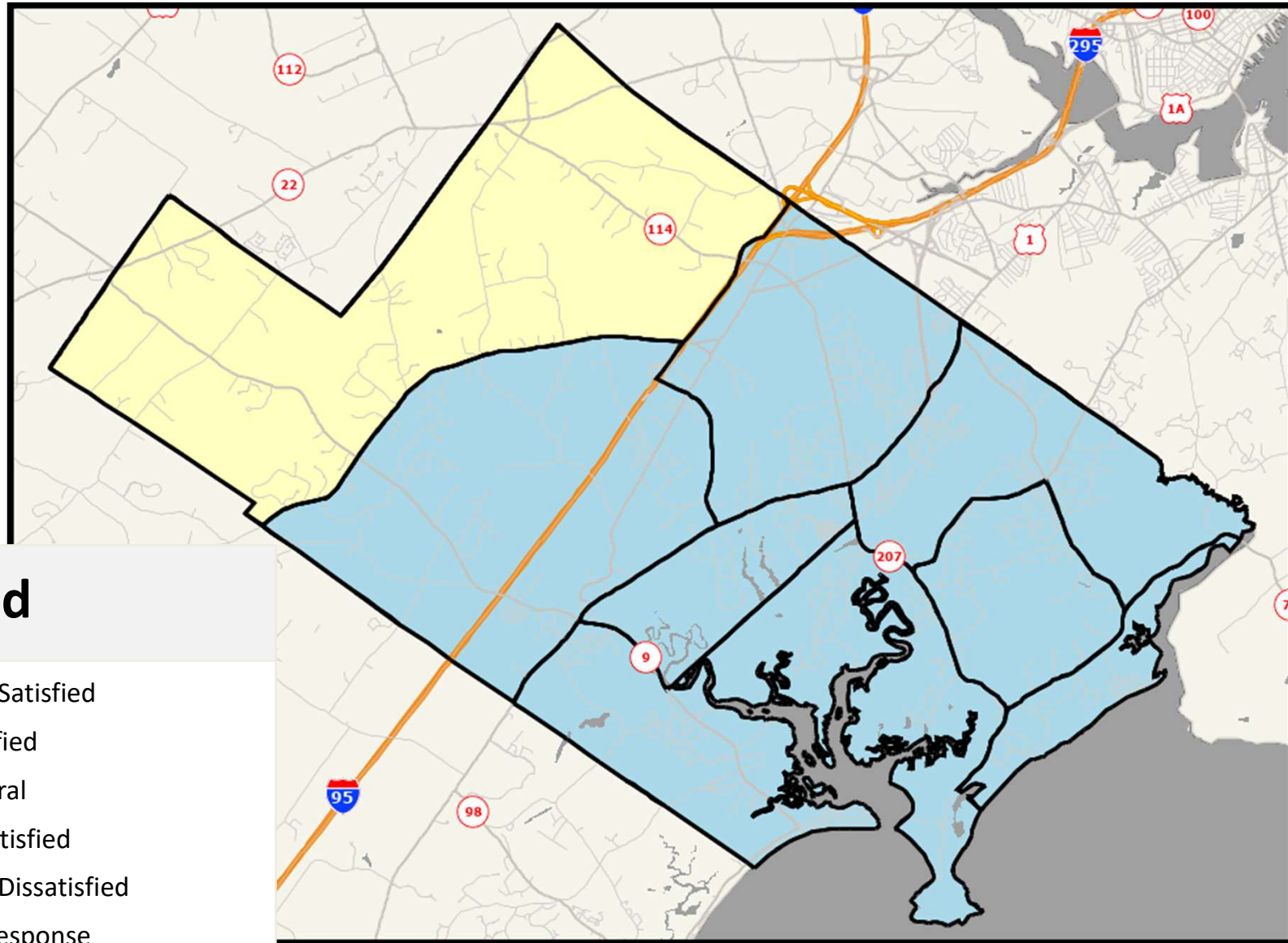


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q11-4. Level Of Satisfaction With Outdoor Courts

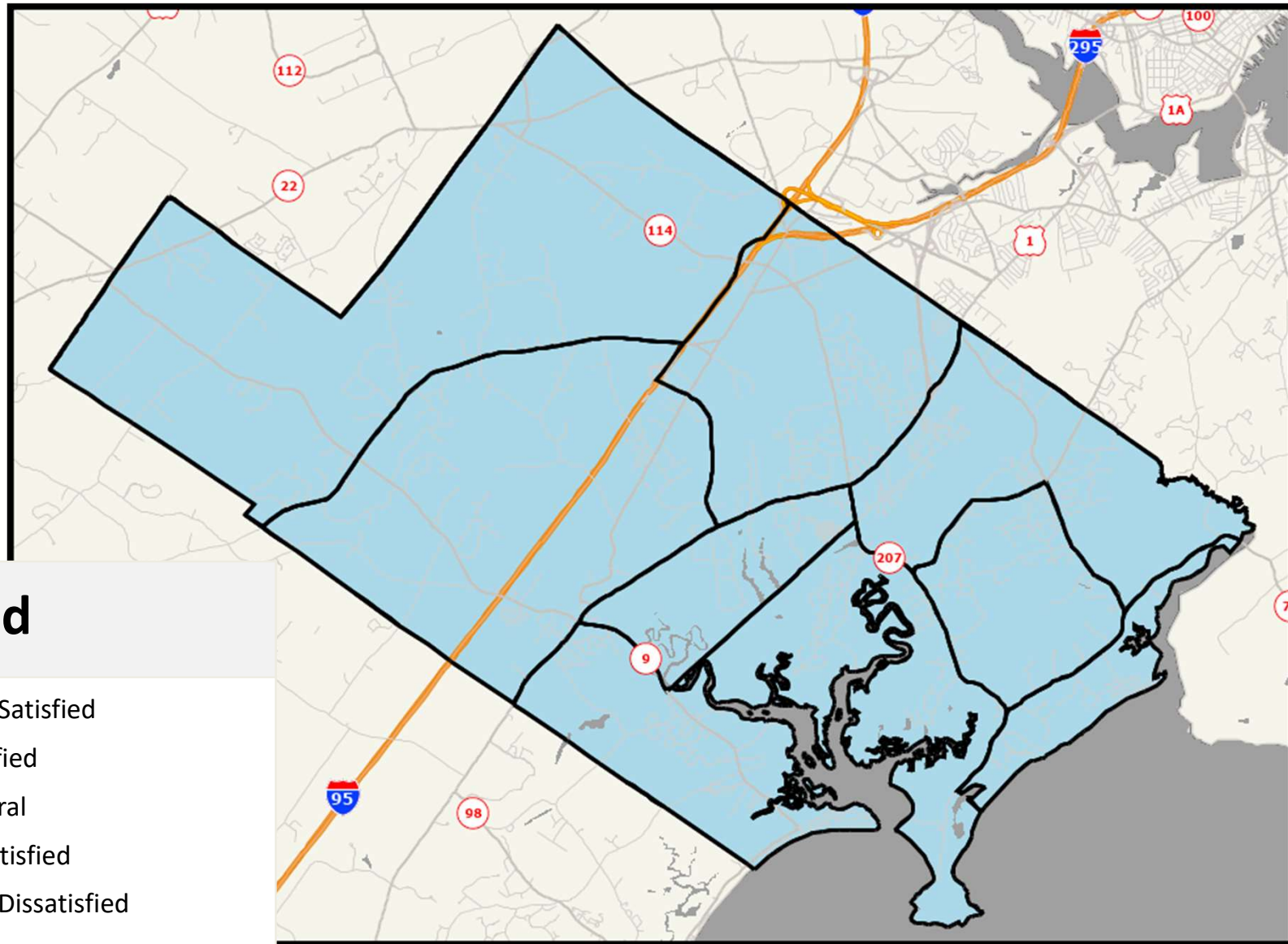


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q11-5. Level Of Satisfaction With Playgrounds

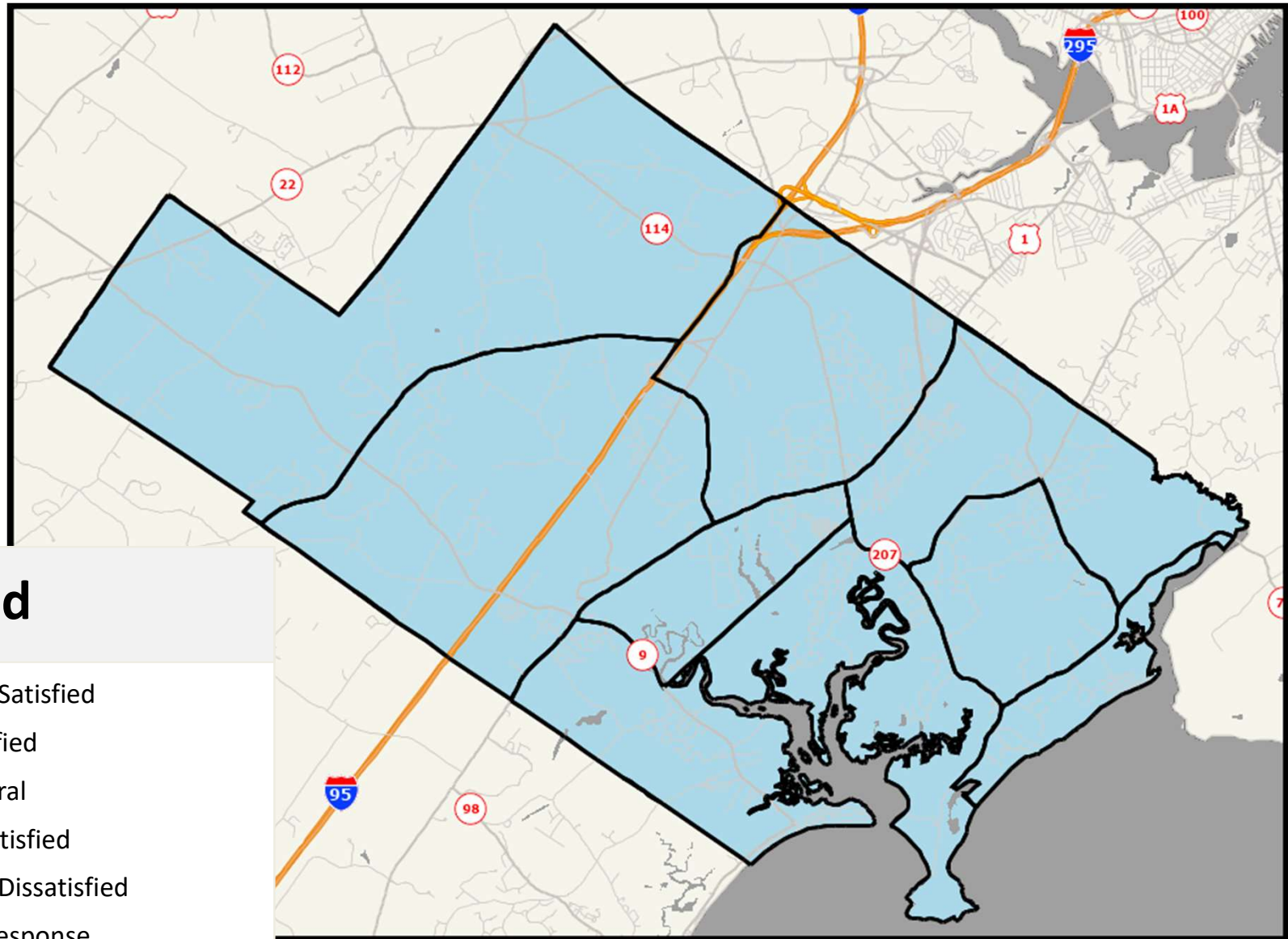


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q11-6. Level Of Satisfaction With Walking And Biking Trails

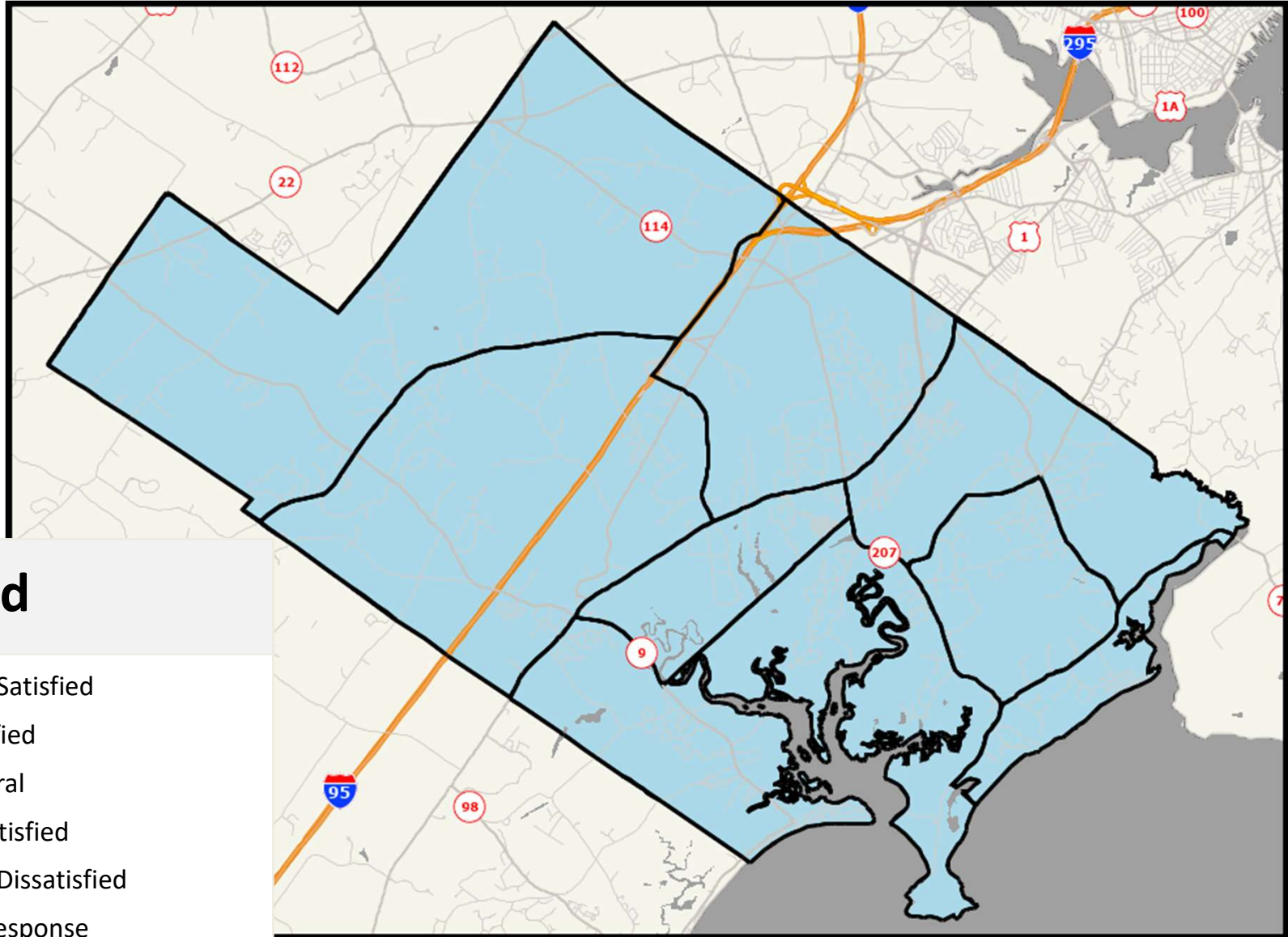


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



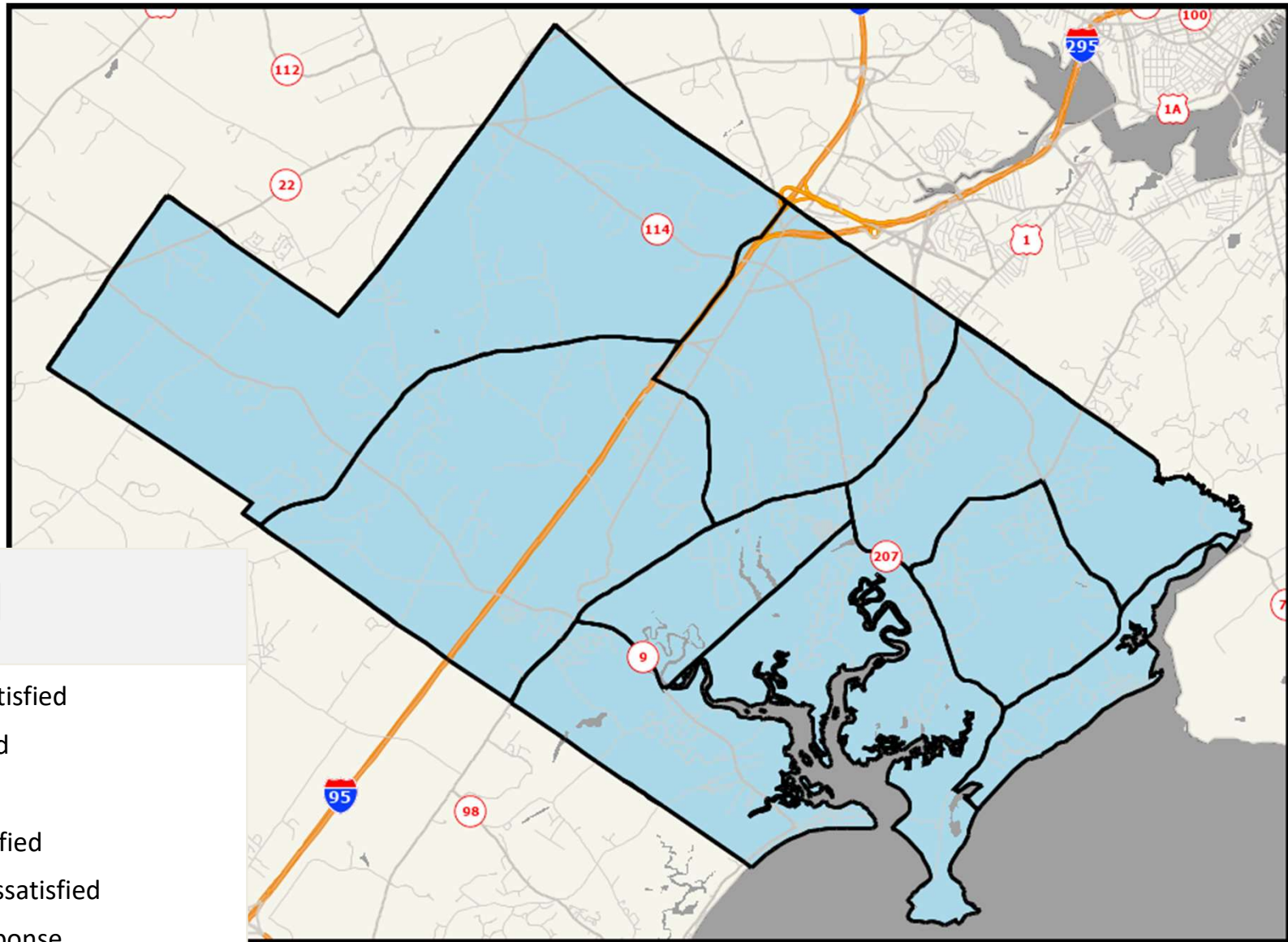
Q11-7. Level Of Satisfaction With The Overall Quality Of Beach Facilities



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

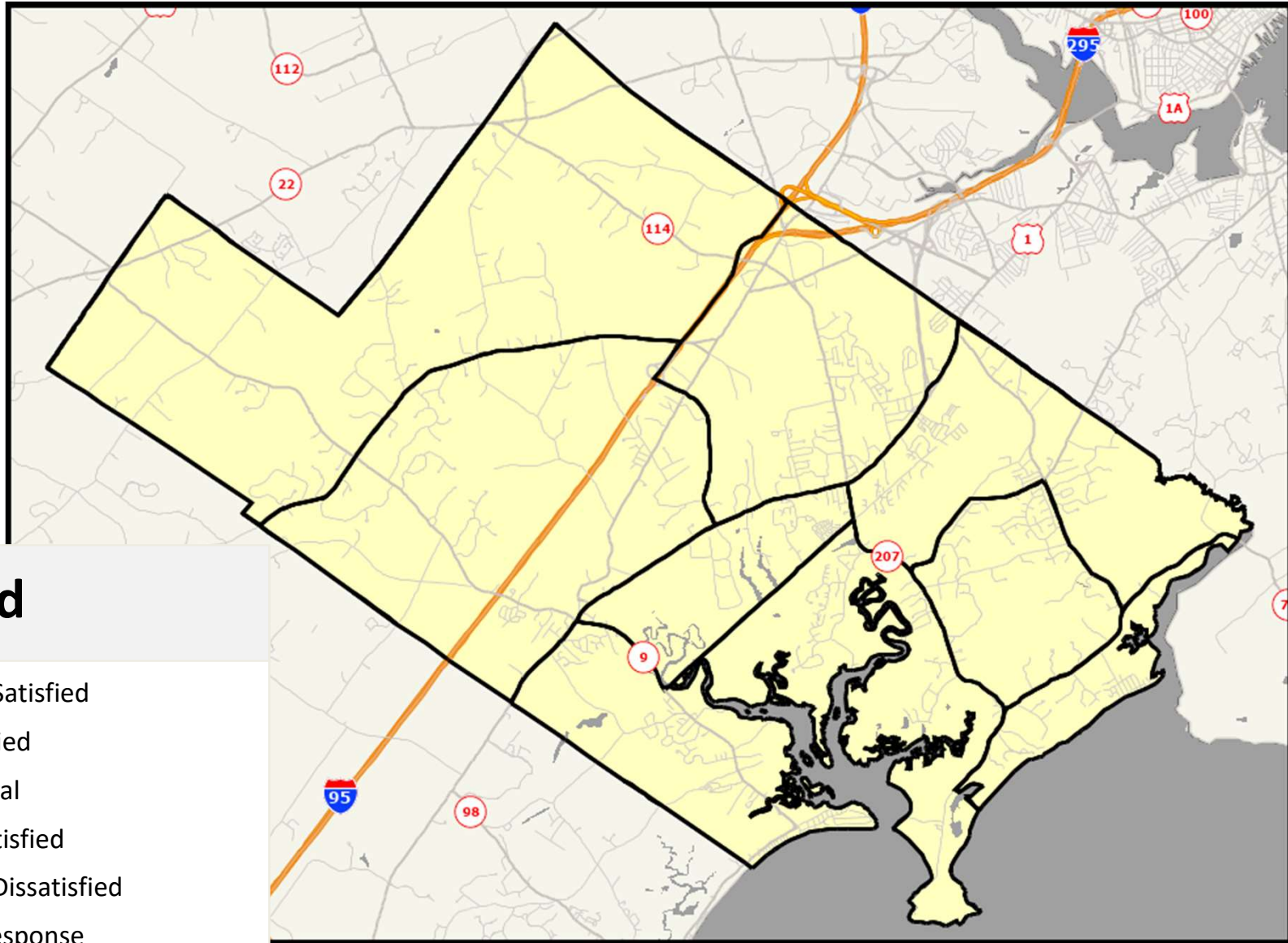
Q11-8. Level Of Satisfaction With The Cleanliness Of Beach Facilities



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

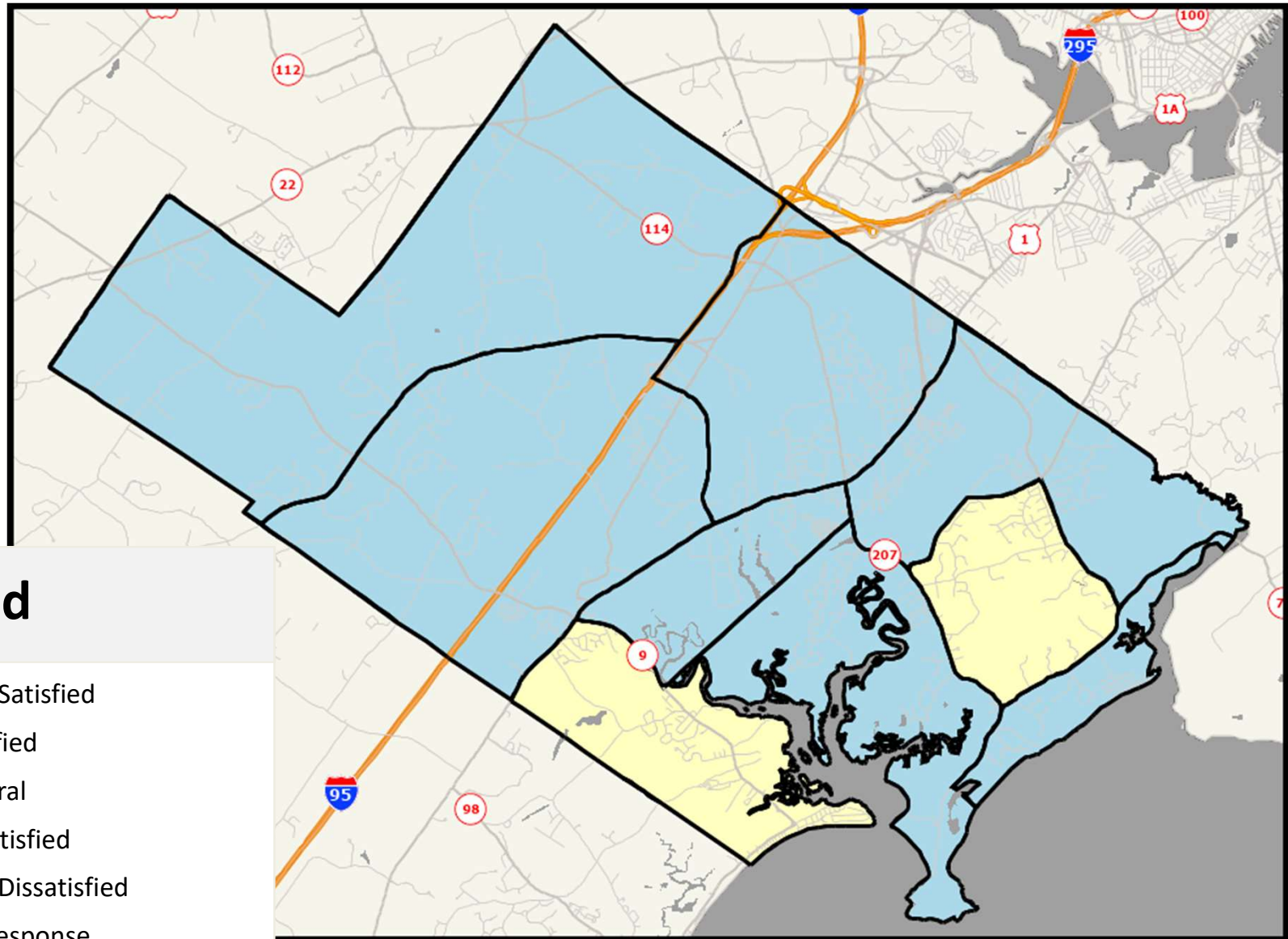
Q11-9. Level Of Satisfaction With Adult Athletic And Recreation Programs



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q11-10. Level Of Satisfaction With The Ease Of Registering For Recreation Programs

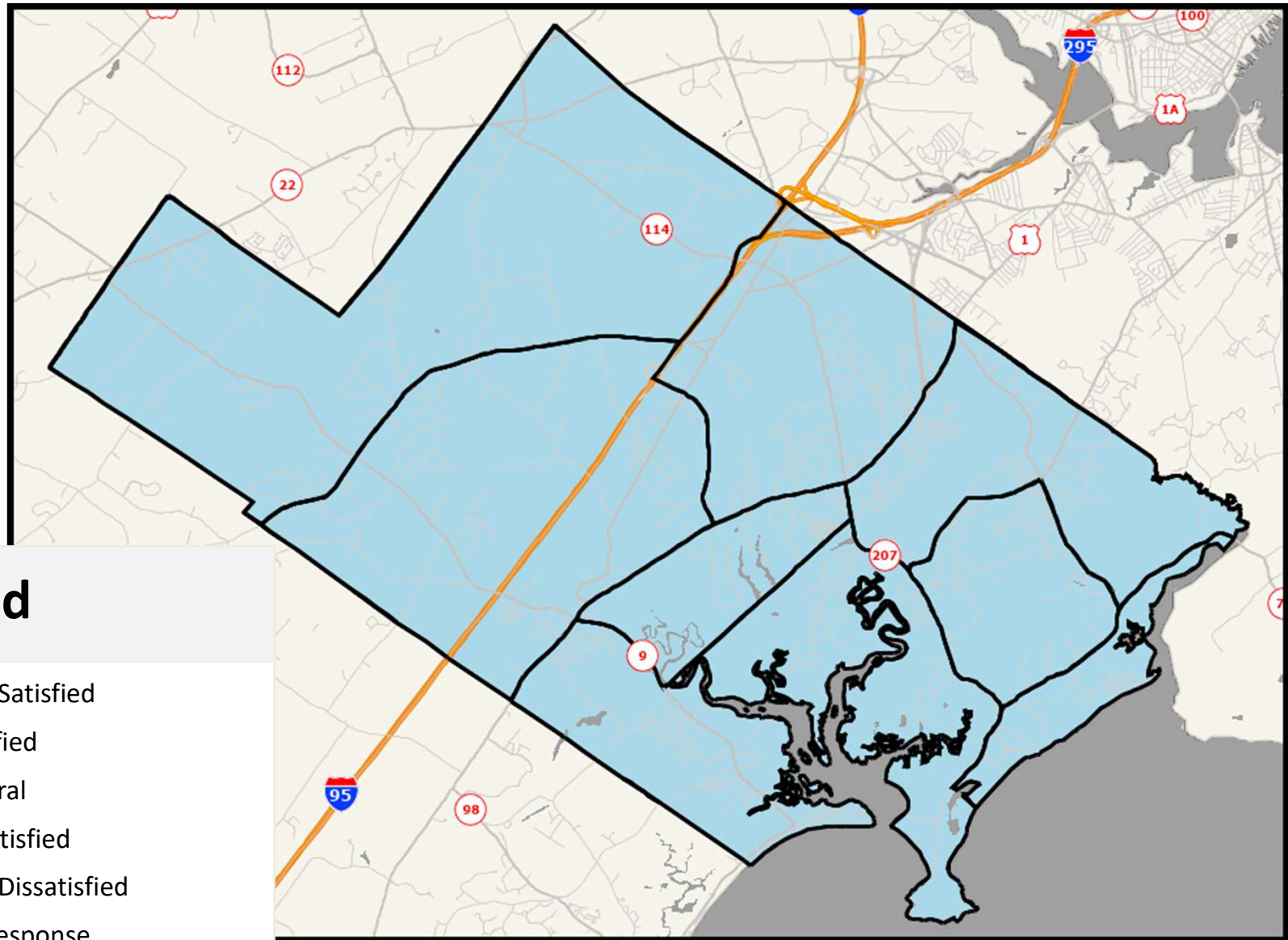


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



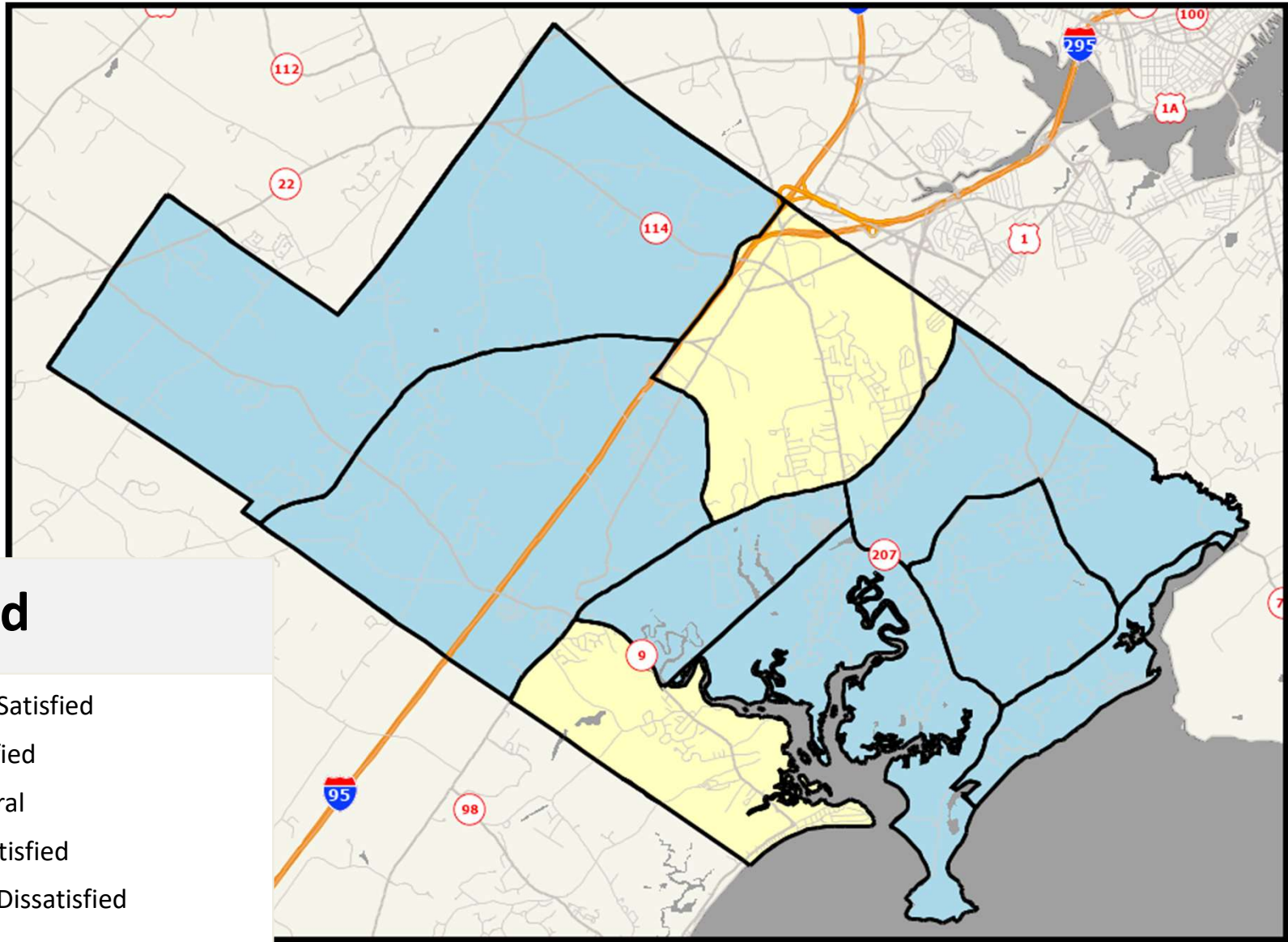
Q11-11. Level Of Satisfaction With The Fees Charged For Recreation Programs



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q11-12. Level Of Satisfaction With The Overall Quality Of Recreation Programs

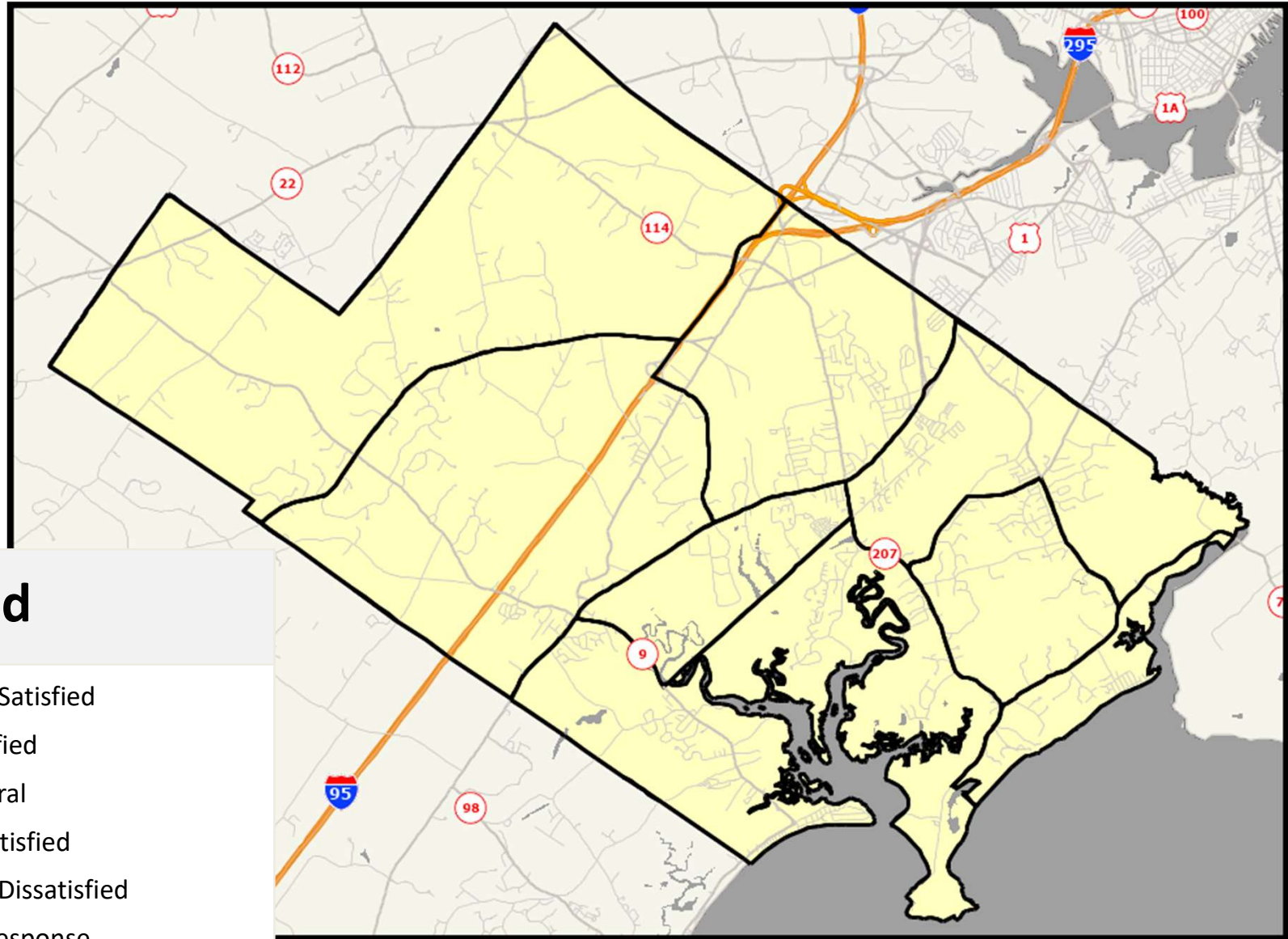


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q11-13. Level Of Satisfaction With Senior Recreation Programs

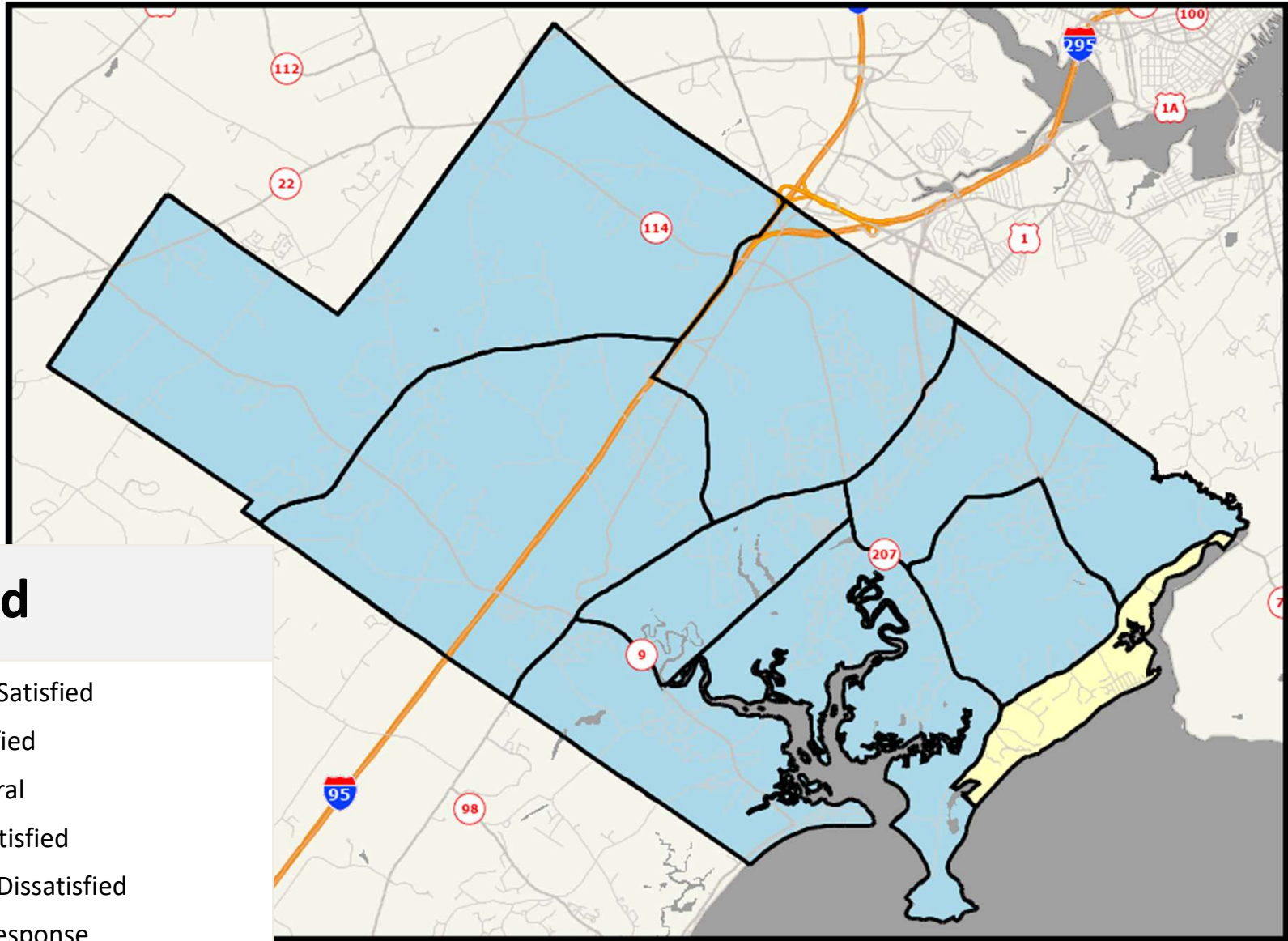


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q11-14. Level Of Satisfaction With Special Events Sponsored By Local Governments In Your Community

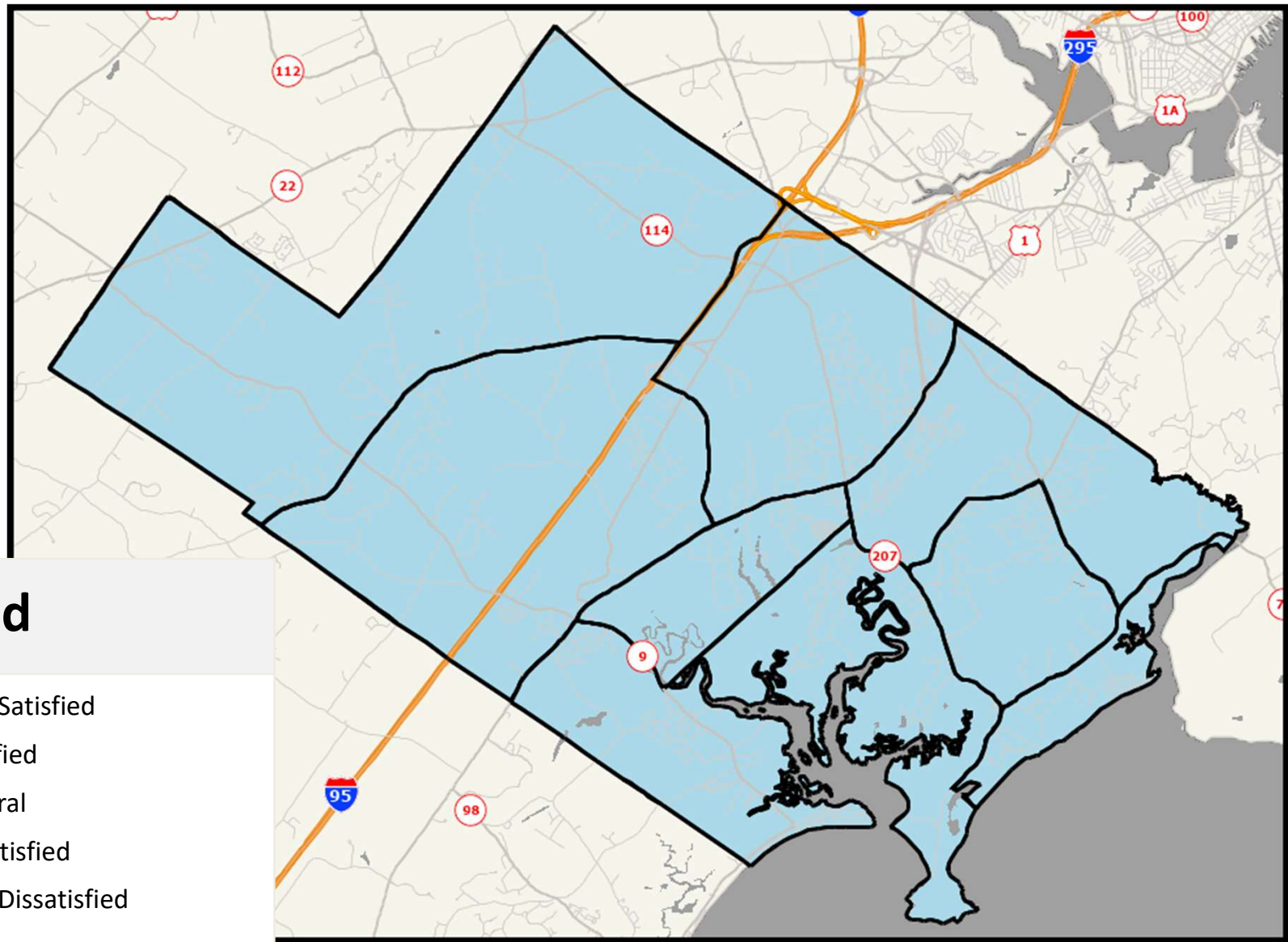


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



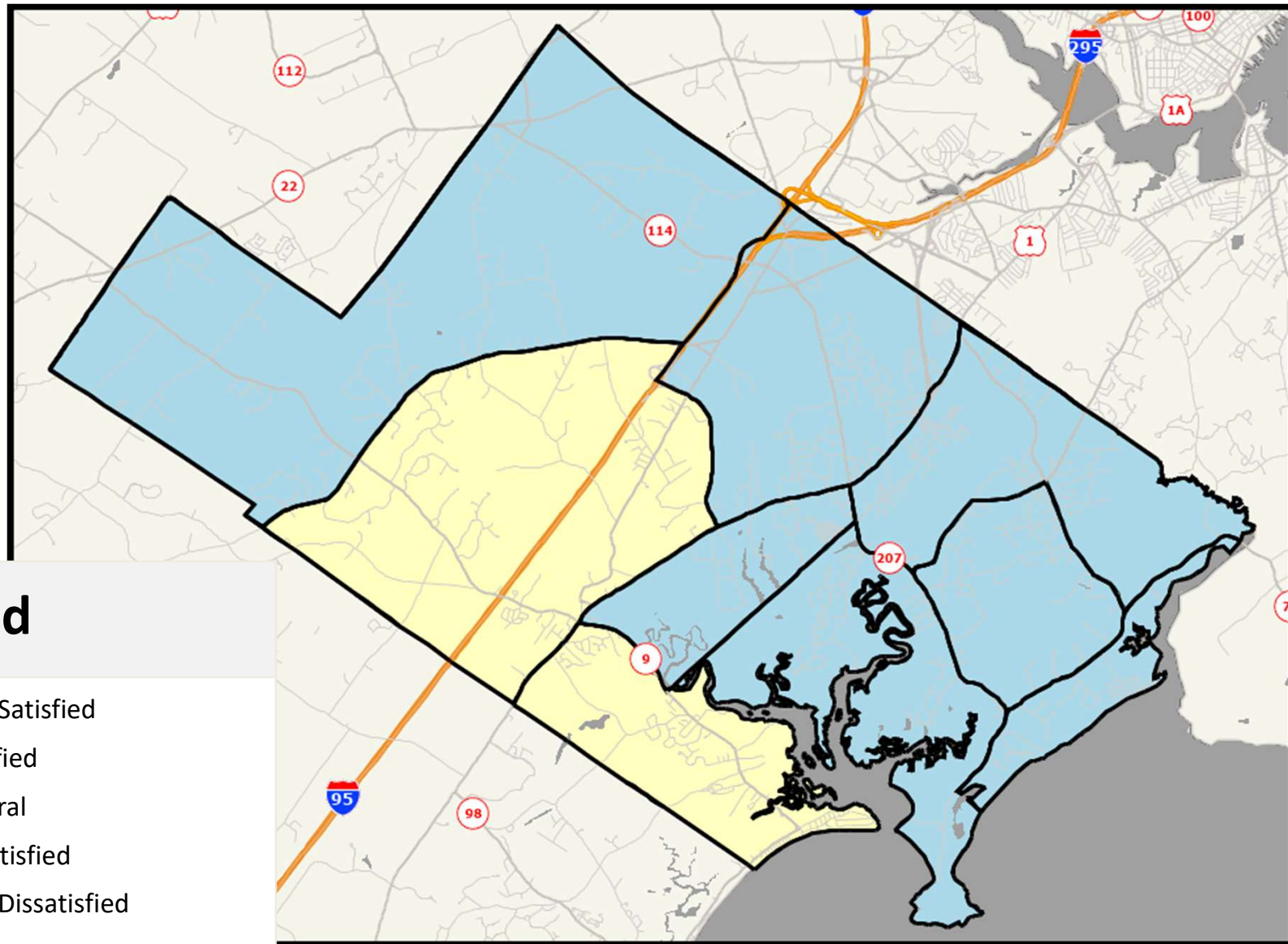
Q11-15. Level Of Satisfaction With Youth Athletic And Recreation Programs



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

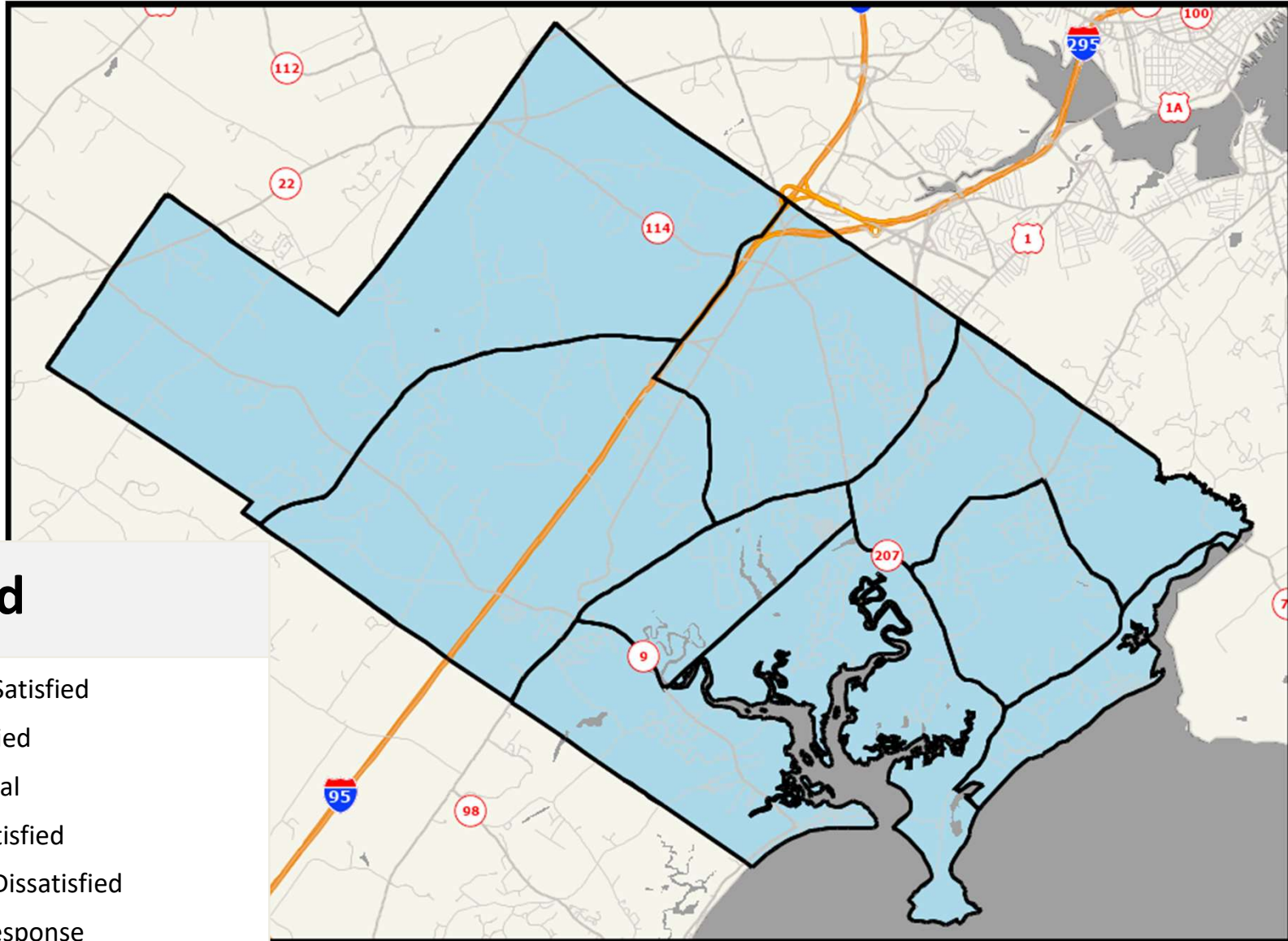
Q11-16. Level Of Satisfaction With Access And Public Parking For Natural Resources And Parks (E.G., Eastern Trail, Beaches)



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q11-17. Level Of Satisfaction With The Availability Of Open Space



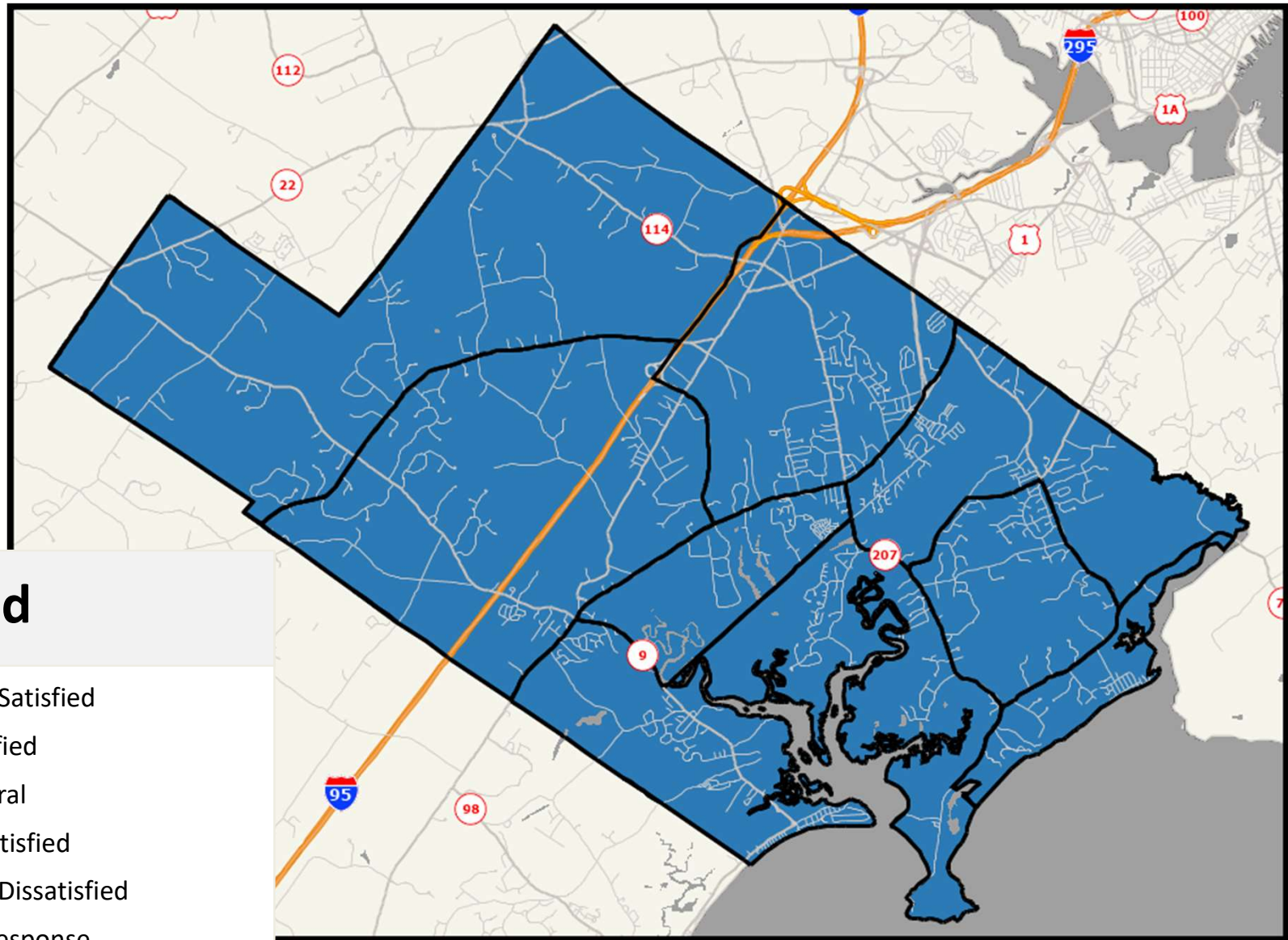
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q13-1. Level Of Satisfaction With The Overall Quality Of Trash Collection Services

GIS Mapping: Town of Scarborough Community Survey (2021)

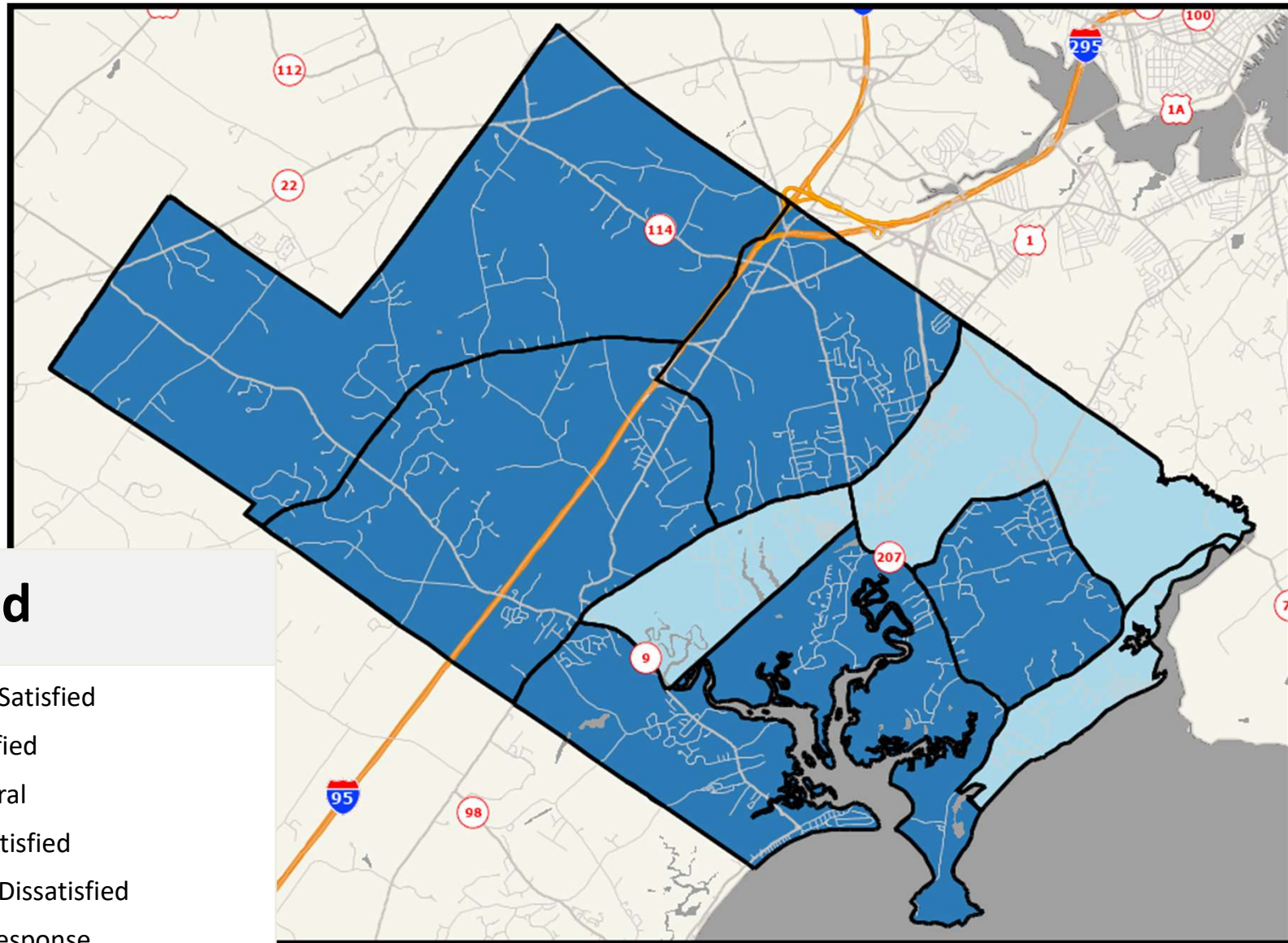


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q13-2. Level Of Satisfaction With Curbside Recycling Services

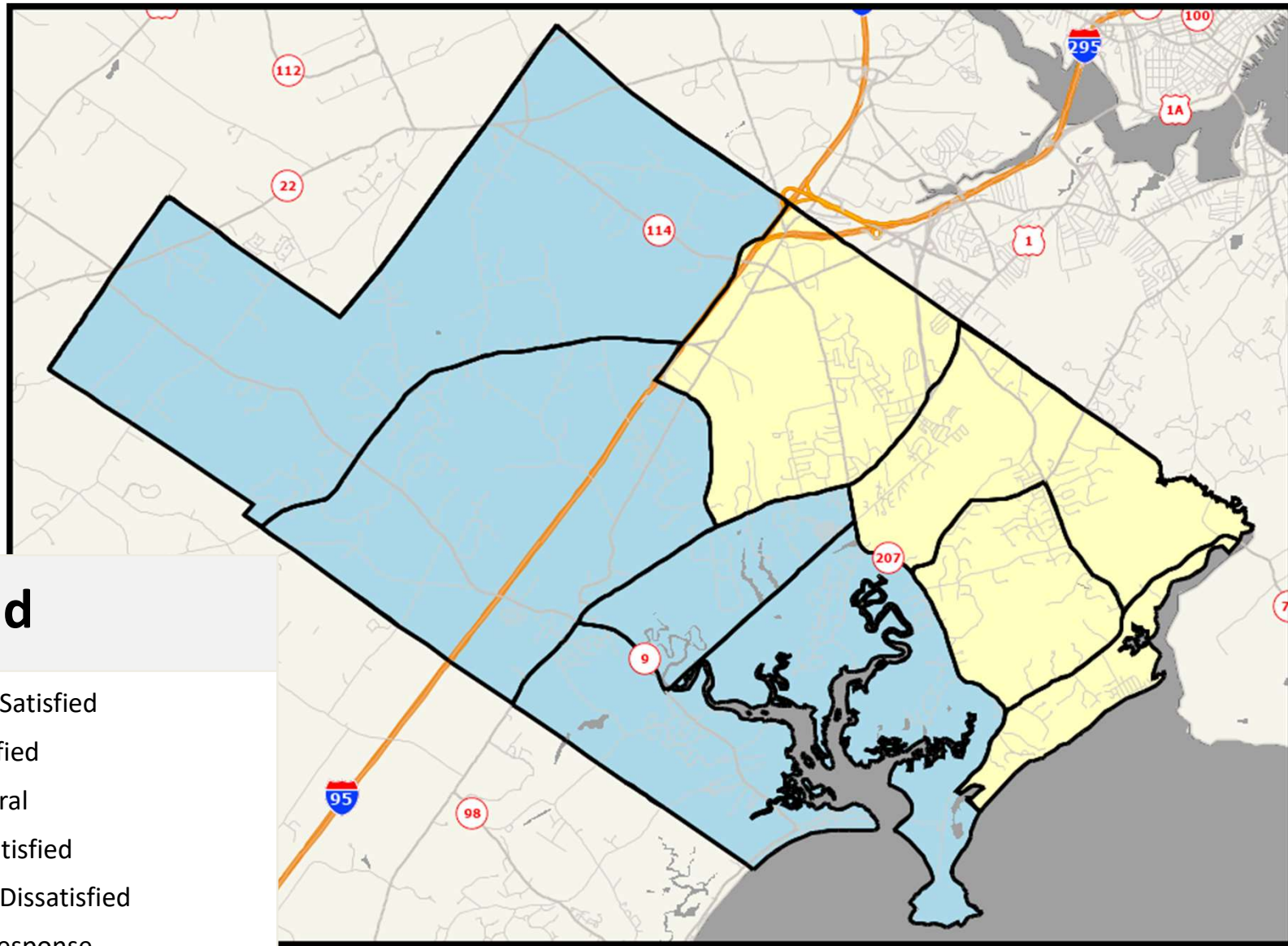


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



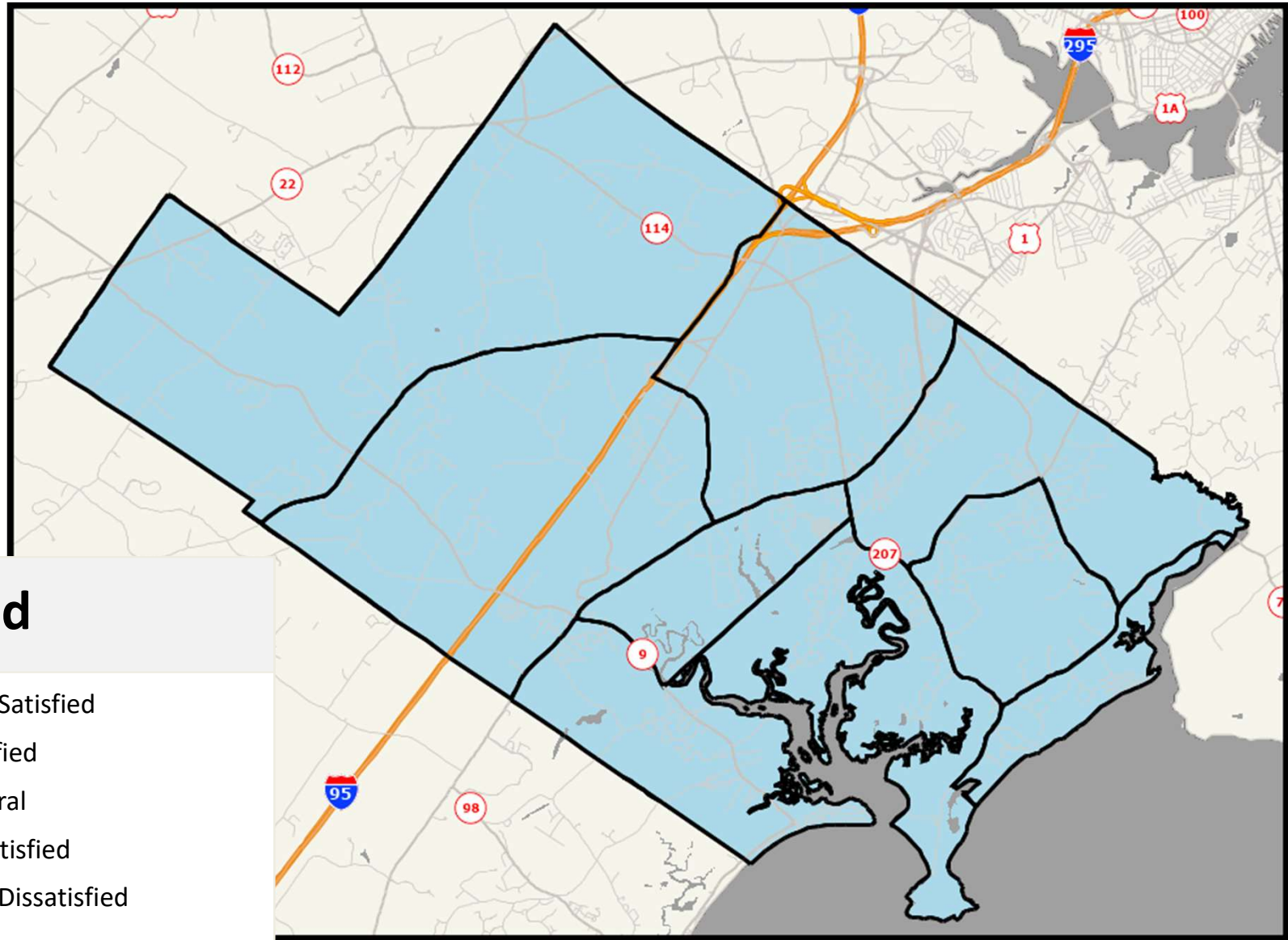
Q13-3. Level Of Satisfaction With Recycling Services/Drop-off Centers



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q14-1. Level Of Satisfaction With The Availability Of Information About Town Programs And Services

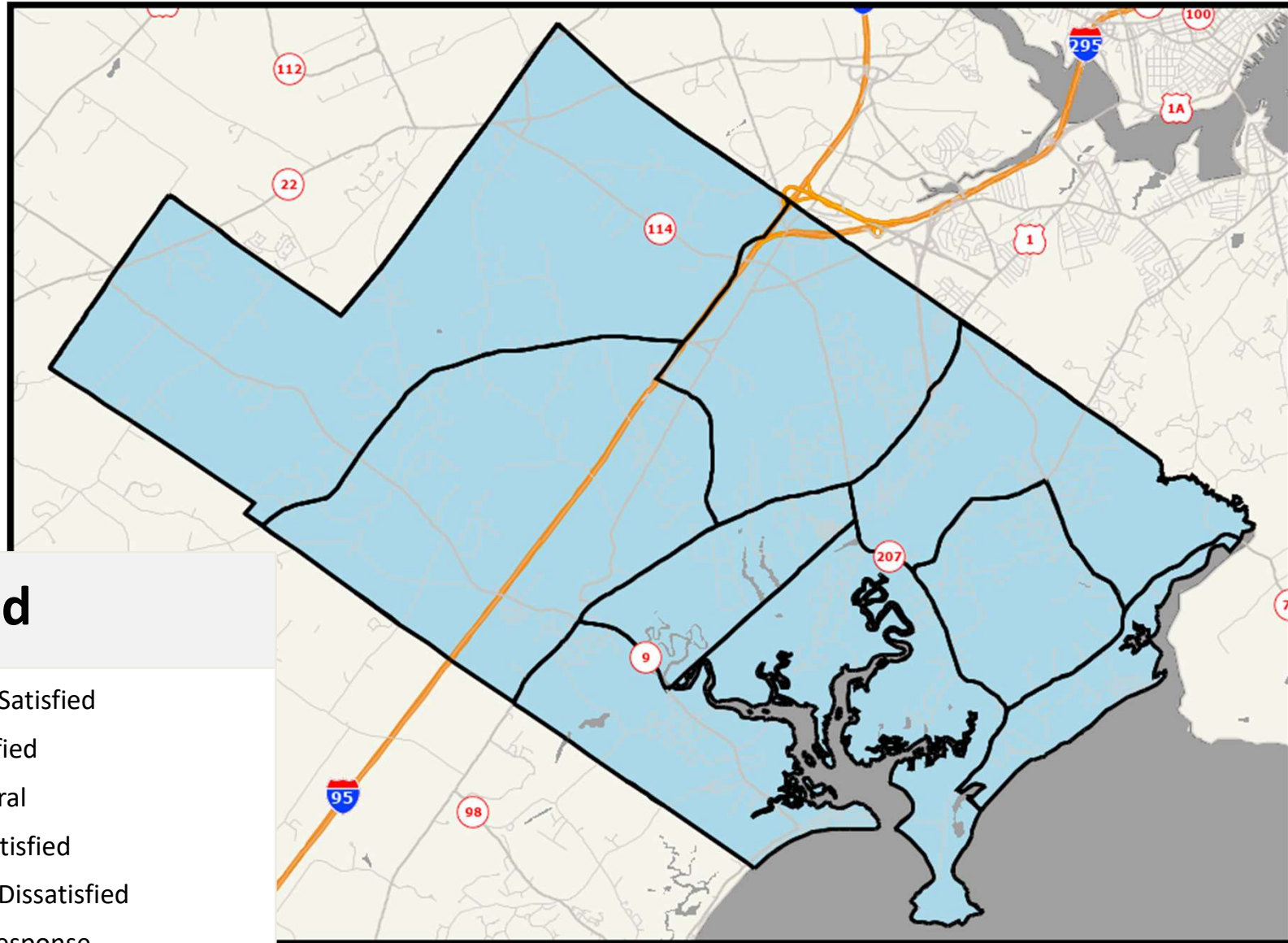


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q14-2. Level Of Satisfaction With The Town's Efforts To Keep You Informed About Local Issues

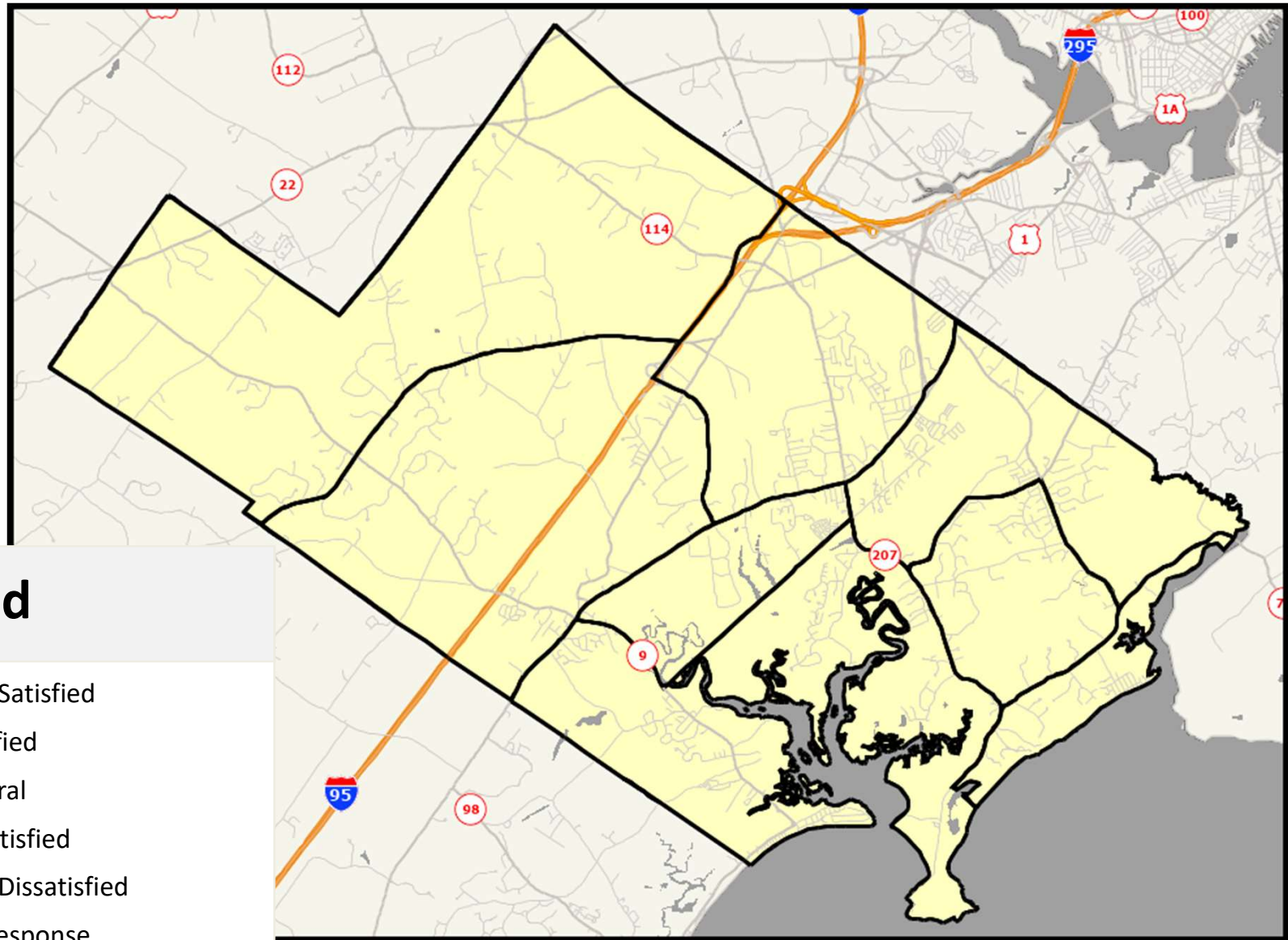


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



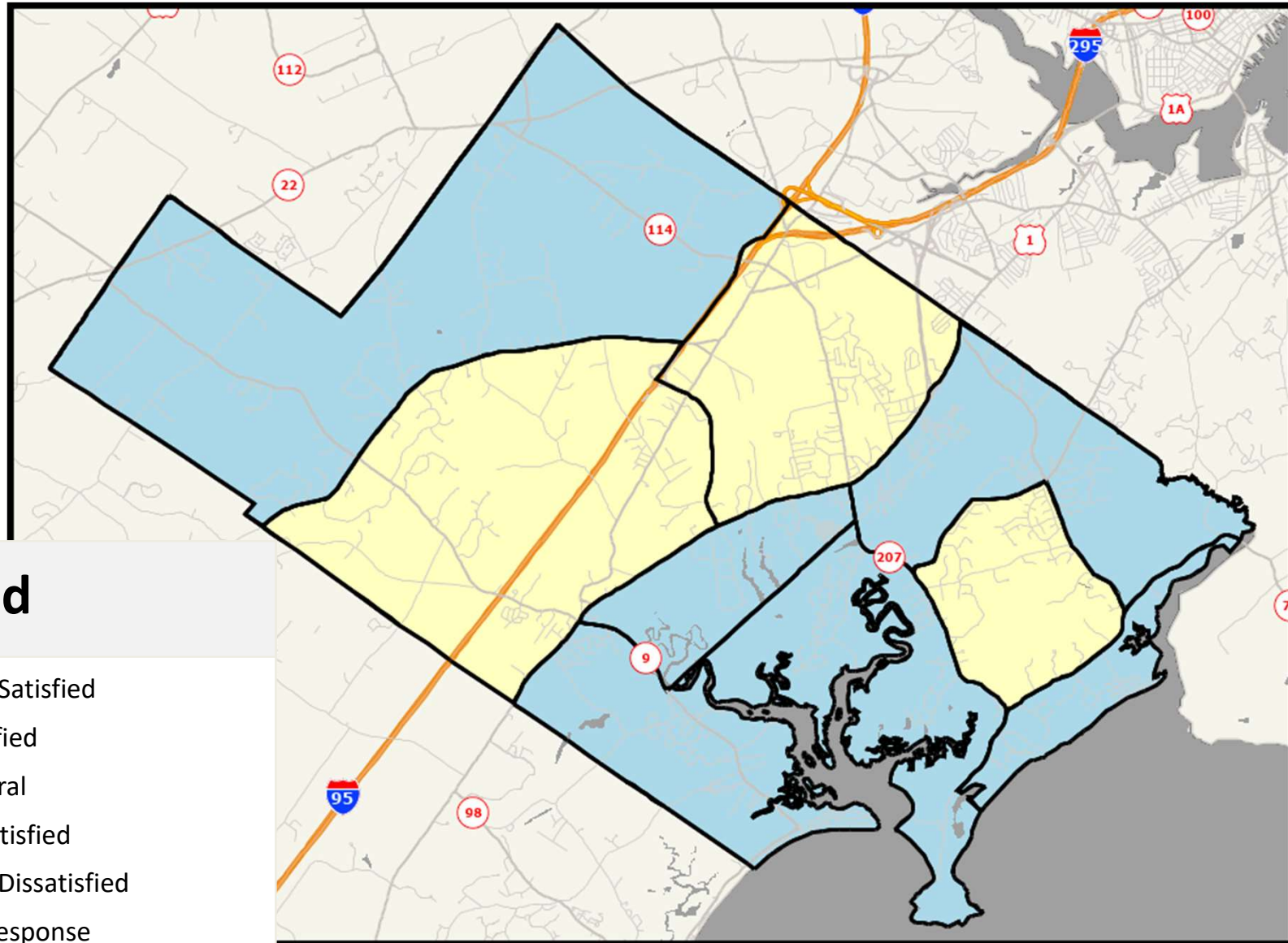
Q14-3. Level Of Satisfaction With Level Of Public Involvement In Local Decision Making



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

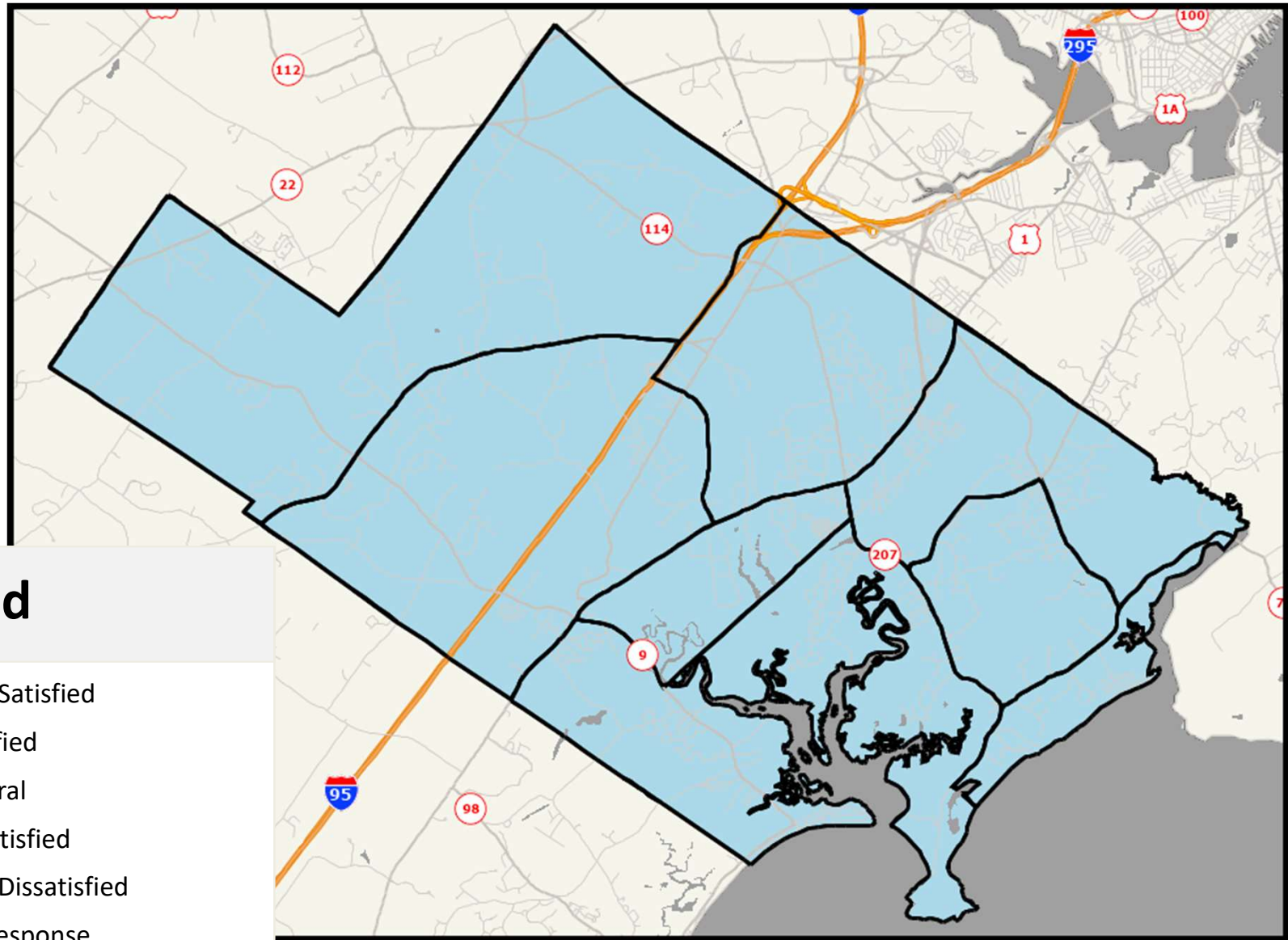
Q14-4. Level Of Satisfaction With The Timeliness Of Information Provided By The Town



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

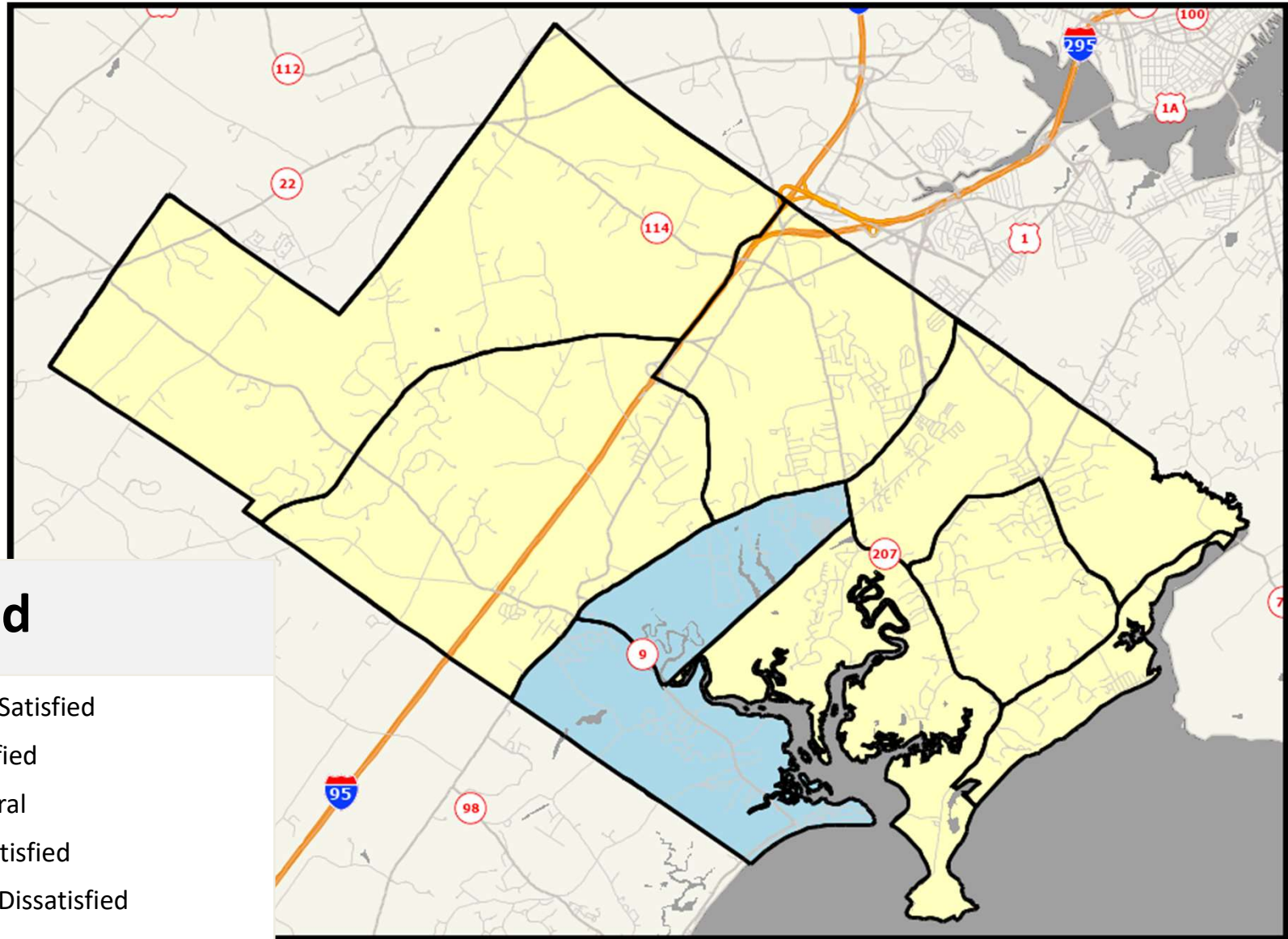
Q14-5. Level Of Satisfaction With The Usefulness Of Information On The Town's Website



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

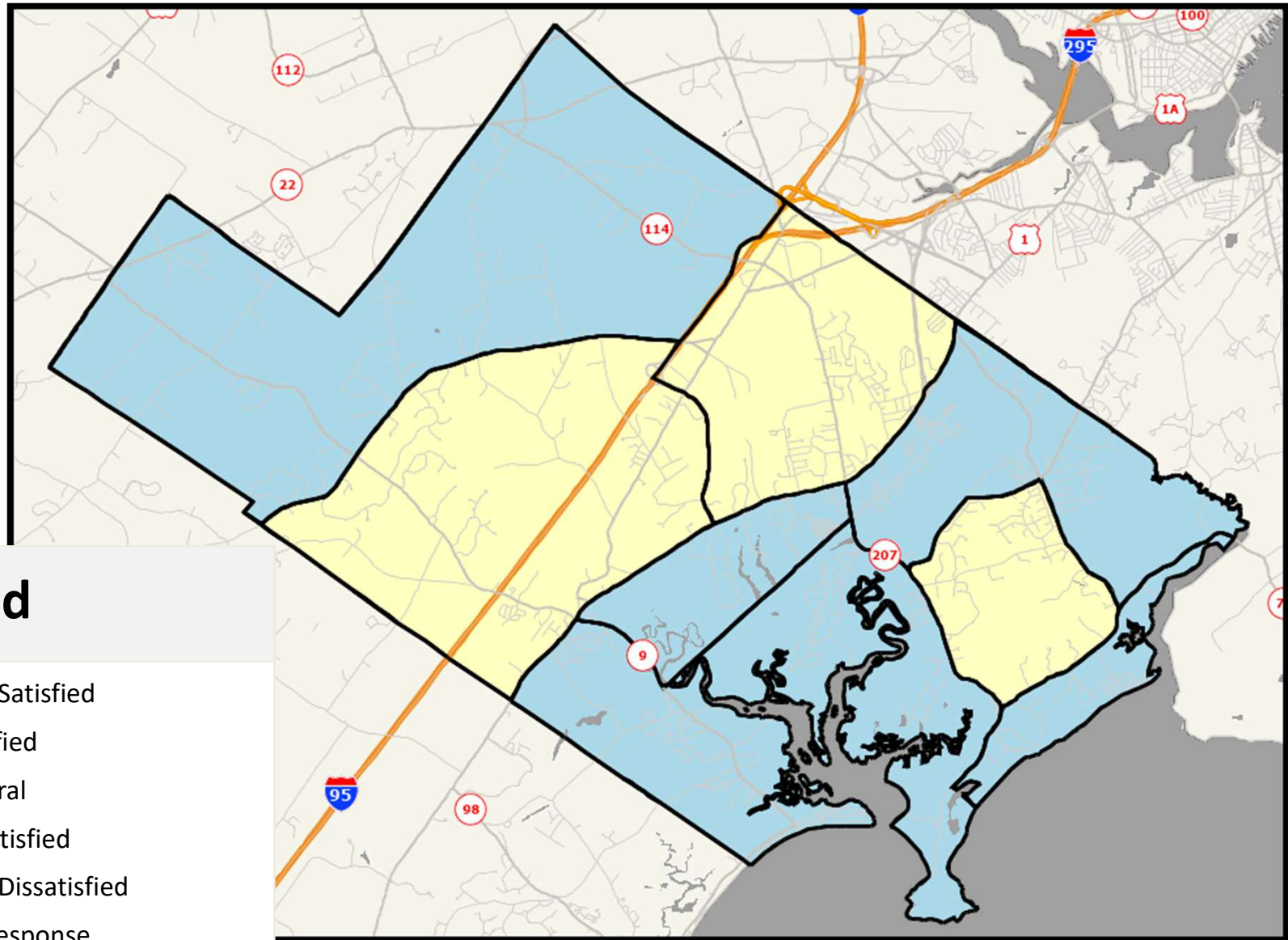
Q14-6. Level Of Satisfaction With The Town's Cable Television Channel (SCTV)



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

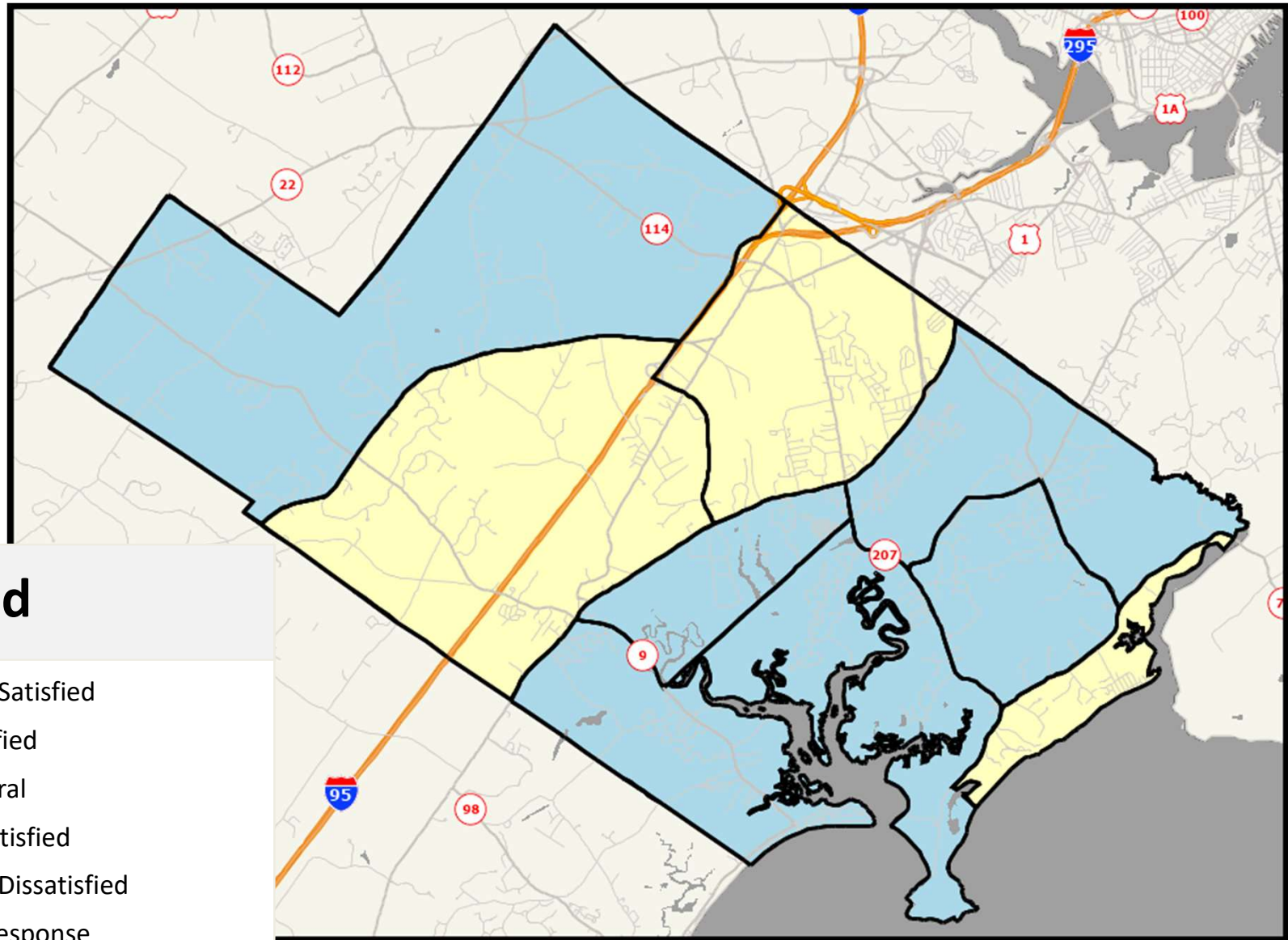
Q14-7. Level Of Satisfaction With The Town's Use Of Social Media



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

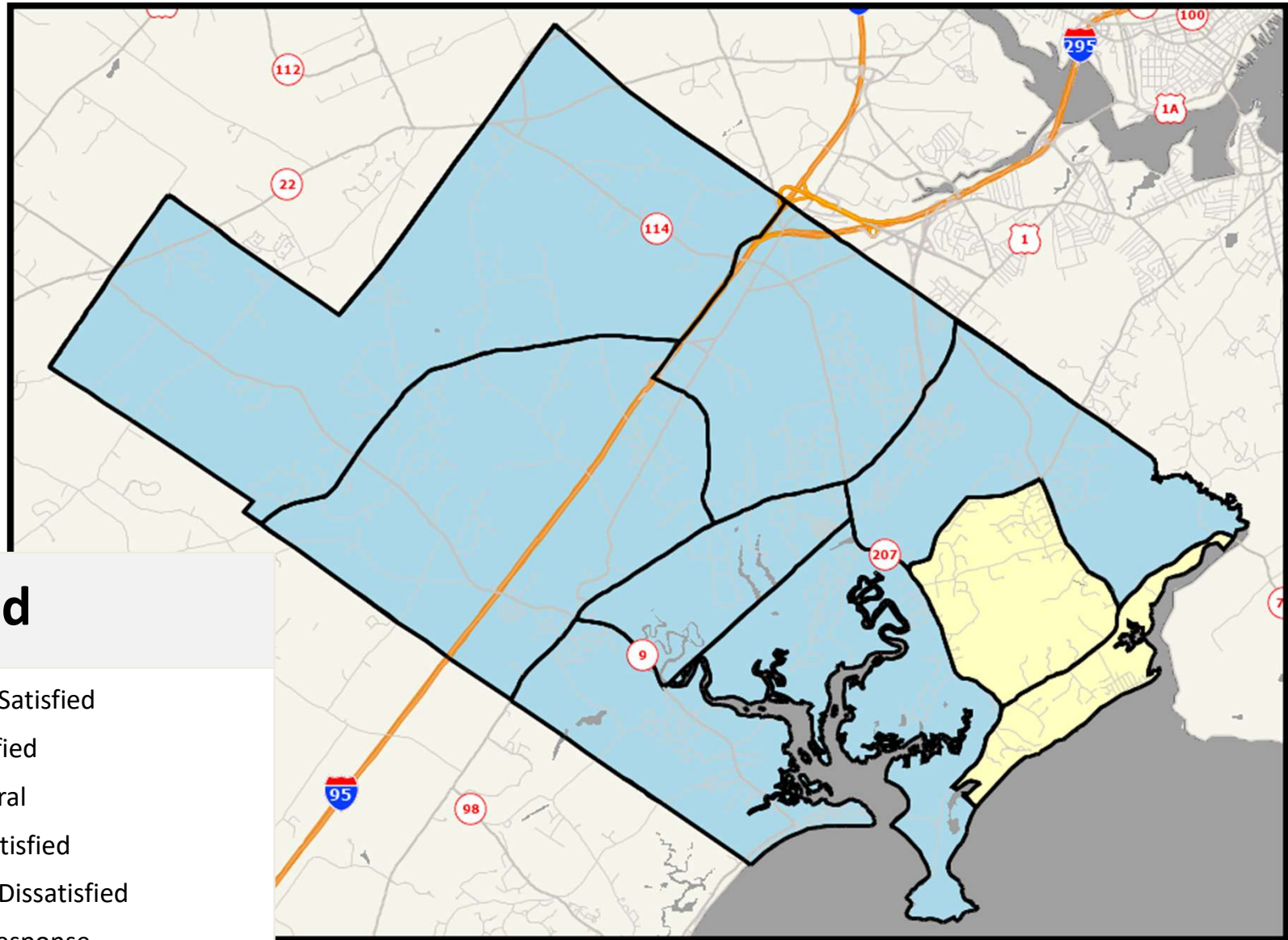
Q14-8. Level Of Satisfaction With The Town's Use Of Modern Technology (E.G., YouTube, Zoom)



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q14-9. Level Of Satisfaction With The Virtual Town Council Meetings

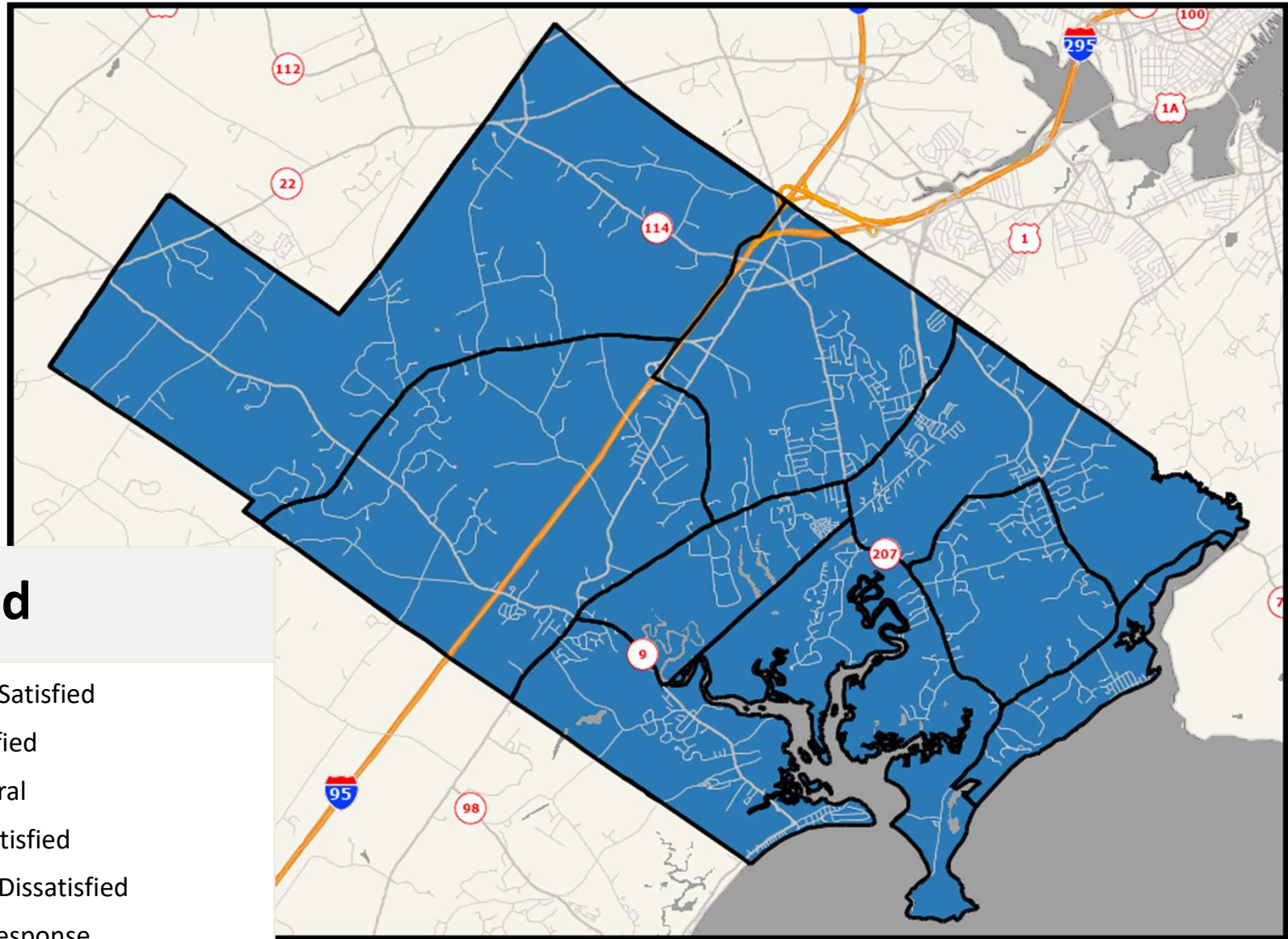


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



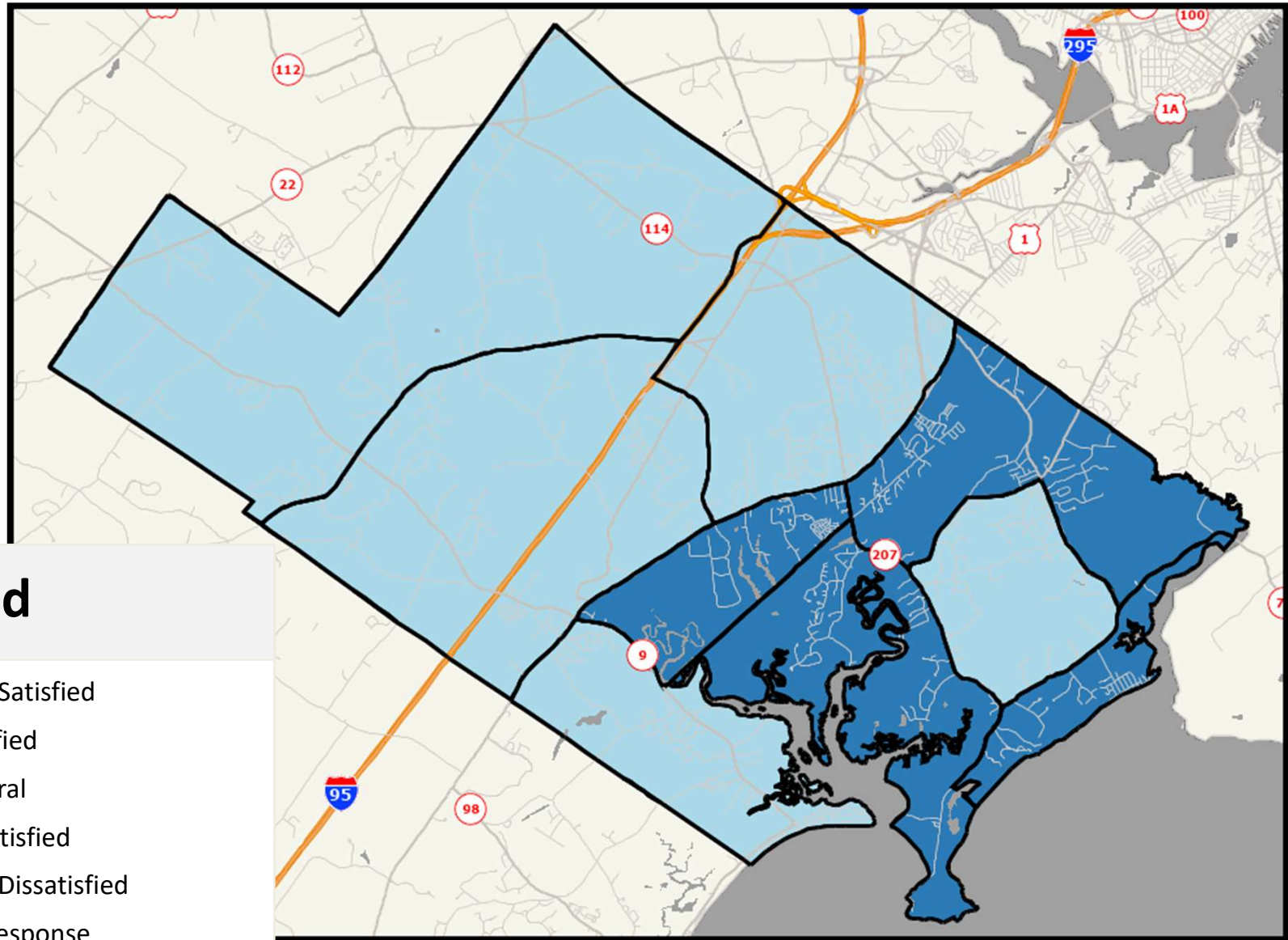
Q18a-1. Level Of Satisfaction With The Overall Satisfaction With The Scarborough Public Library



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

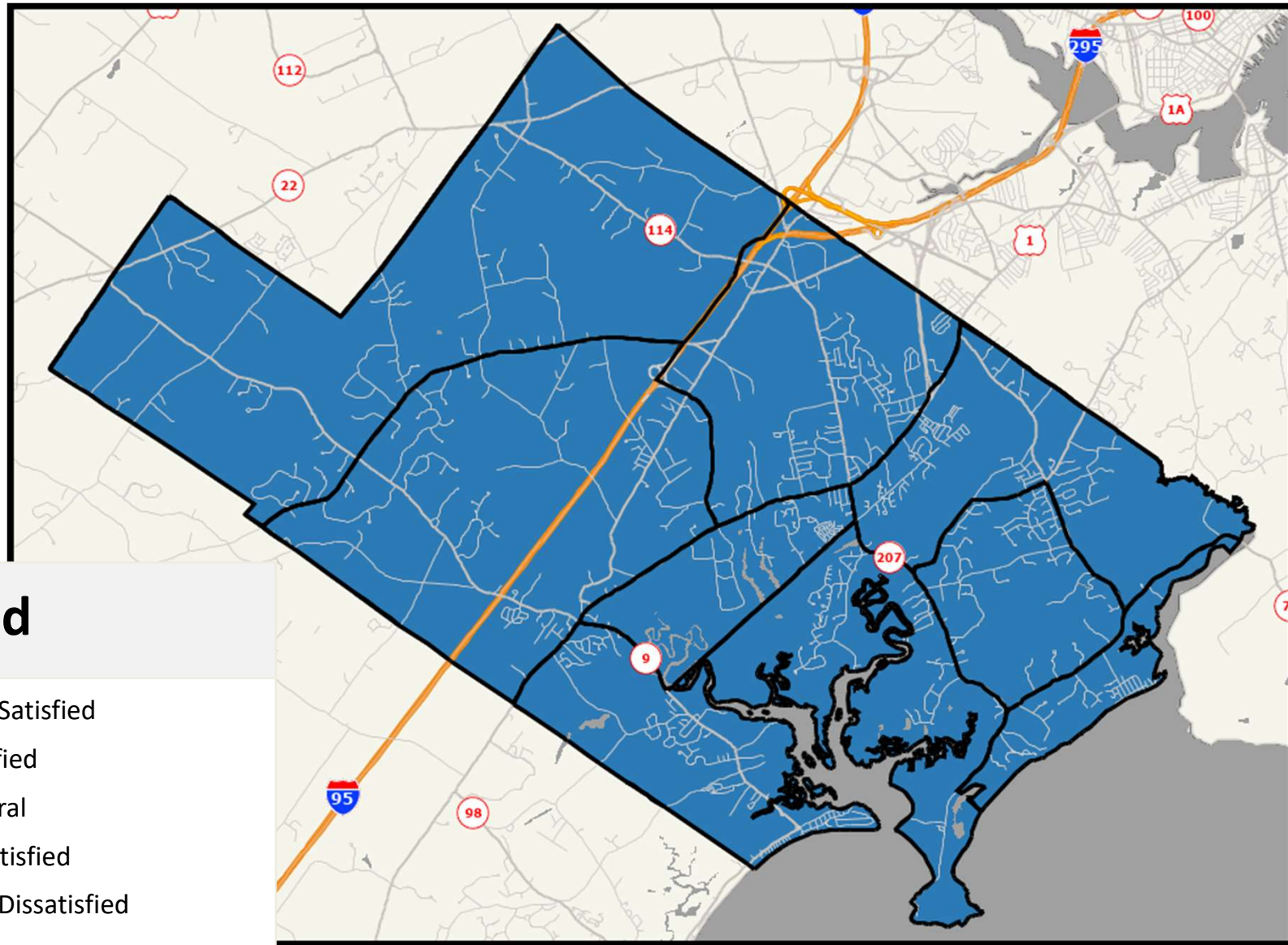
Q18a-2. Level Of Satisfaction With Library Hours Of Operation



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

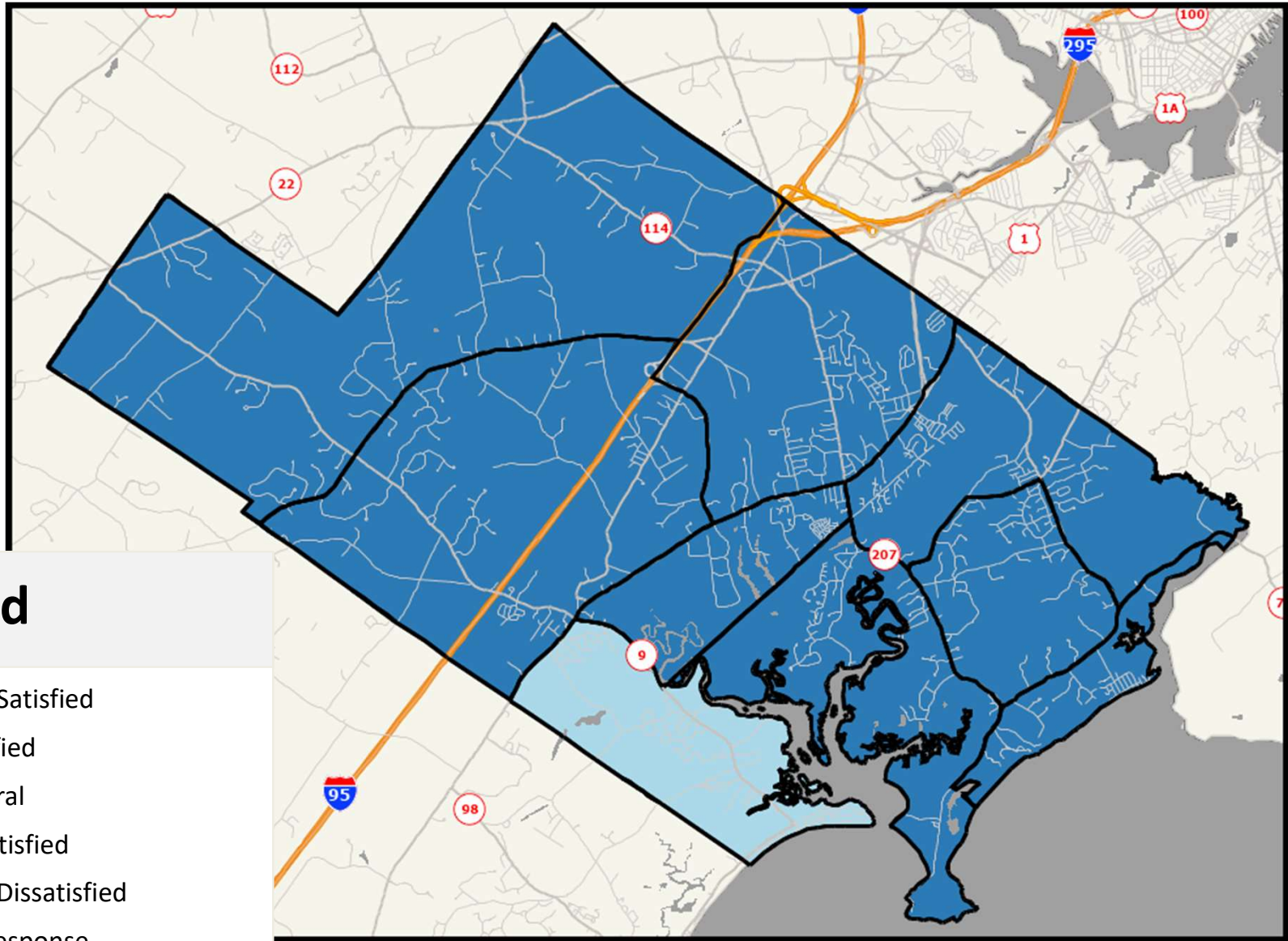
Q18a-3. Level Of Satisfaction With The Current Location



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

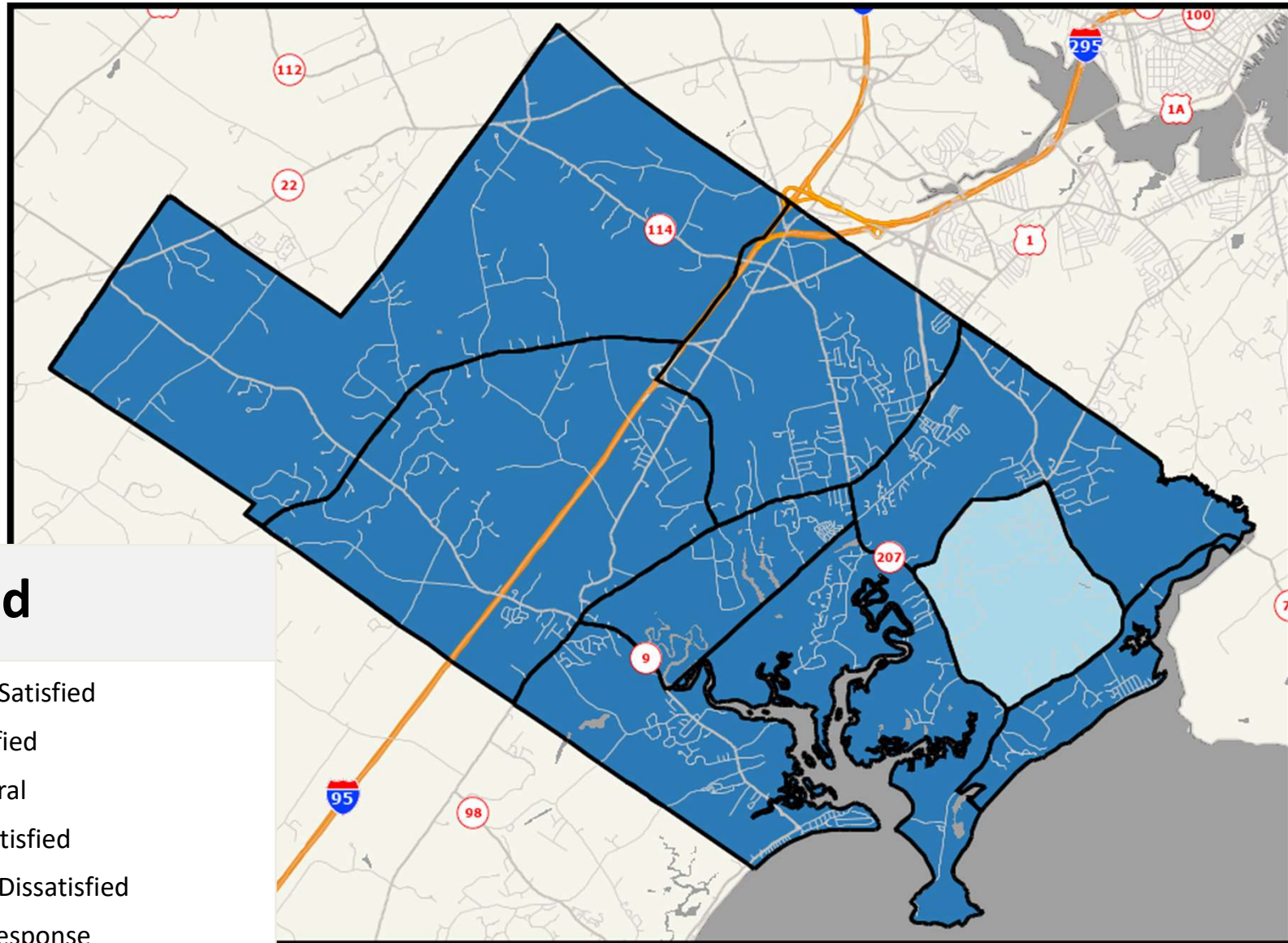
Q18a-4. Level Of Satisfaction With The Selection Of Materials For Just About Everyone



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

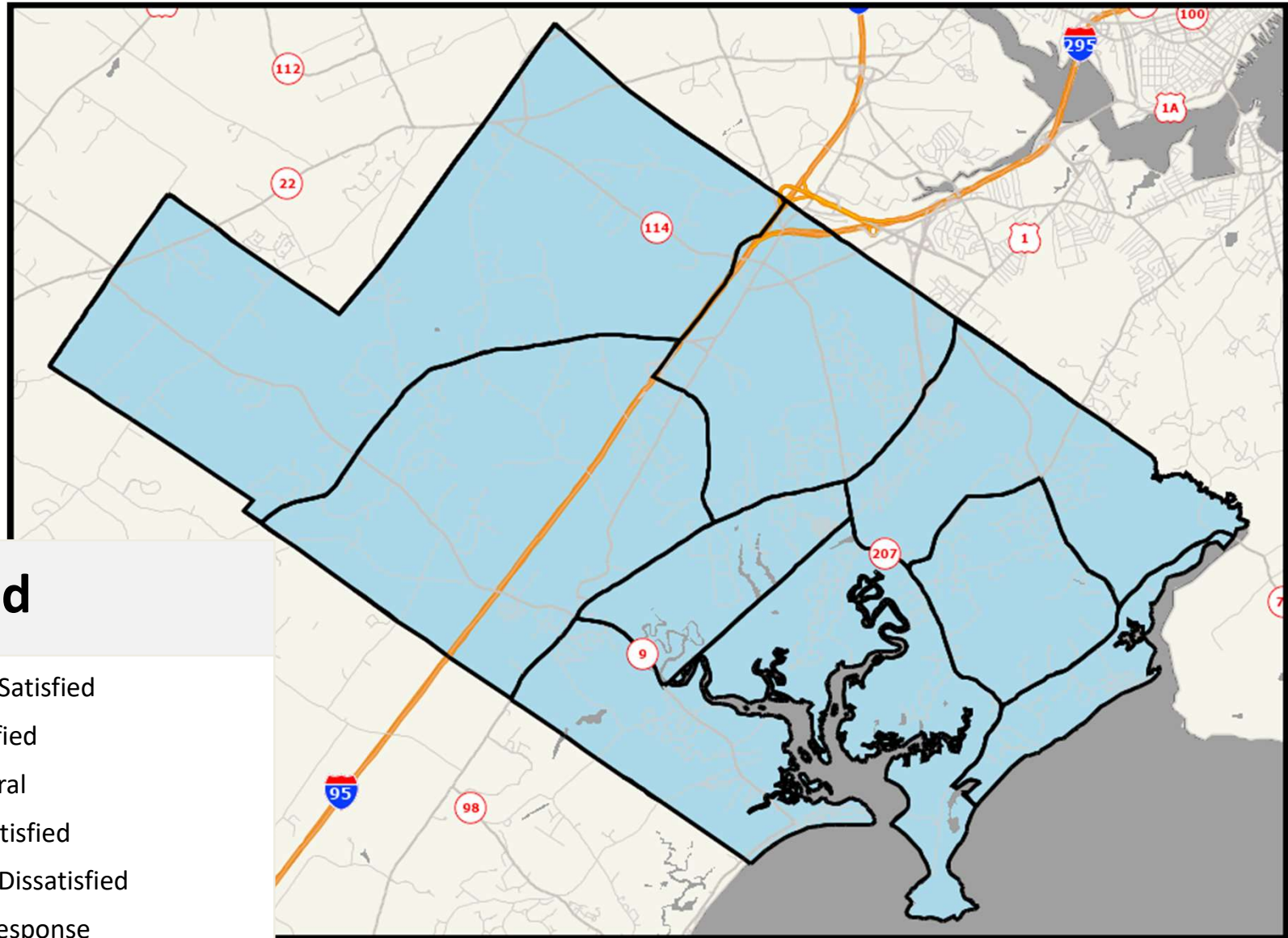
Q18a-5. Level Of Satisfaction With Free Computer Resources/Online Services & Databases



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q18a-6. Level Of Satisfaction With Services And Meeting Rooms For Area Businesses

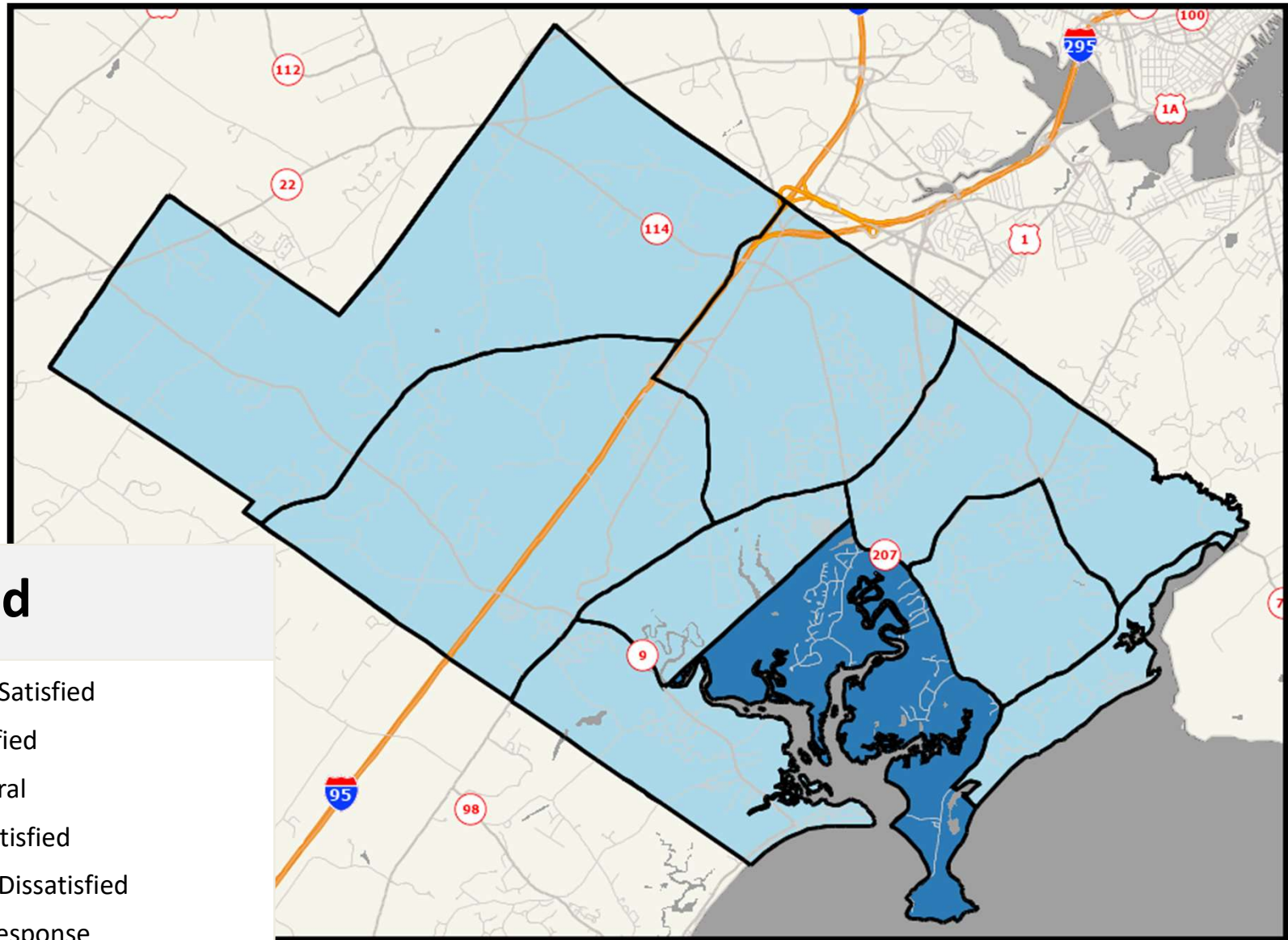


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



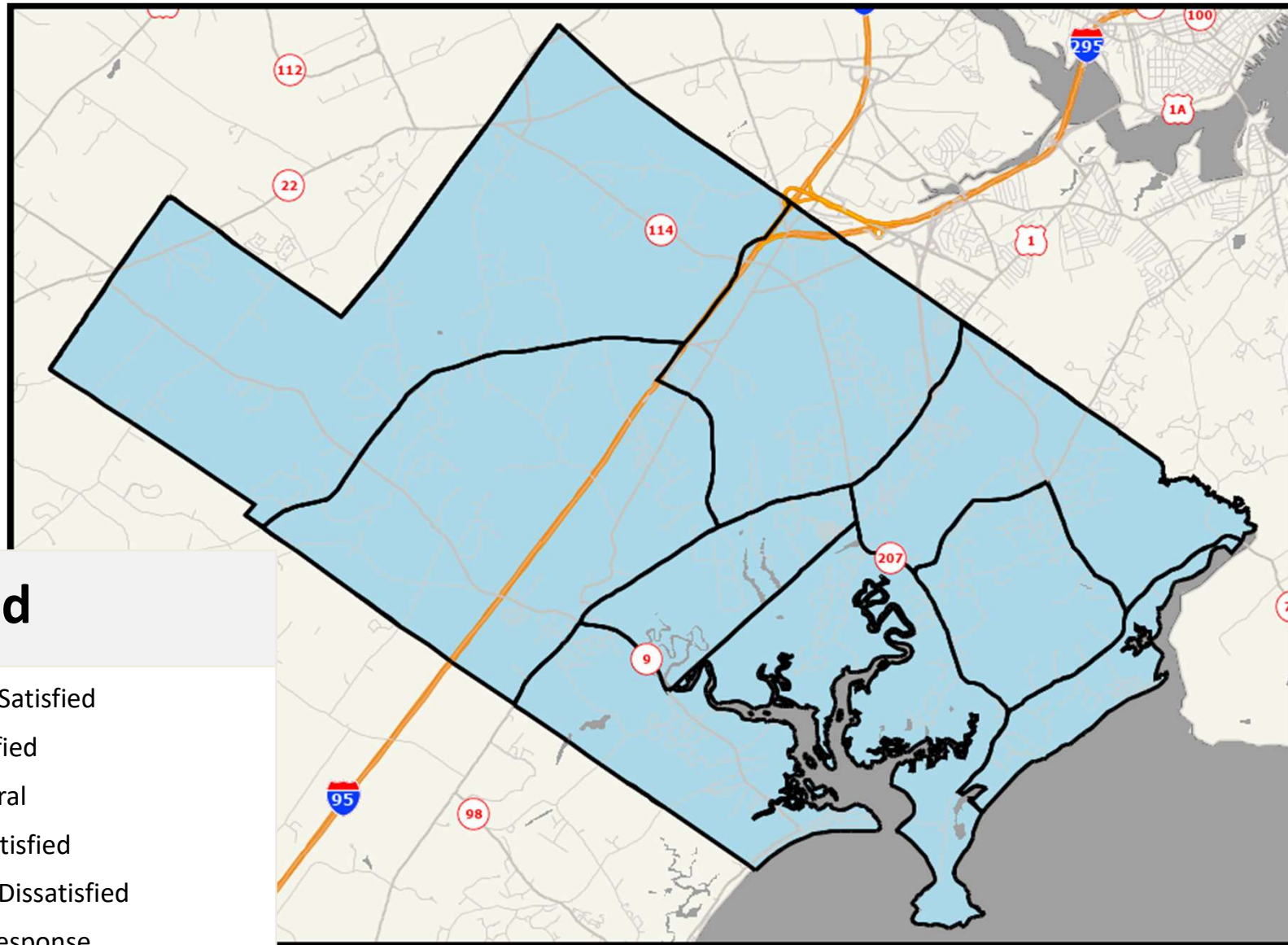
Q18a-7. Level Of Satisfaction With Children's Programs And Services Offered



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q18a-8. Level Of Satisfaction With Young Adult Programs And Services Offered

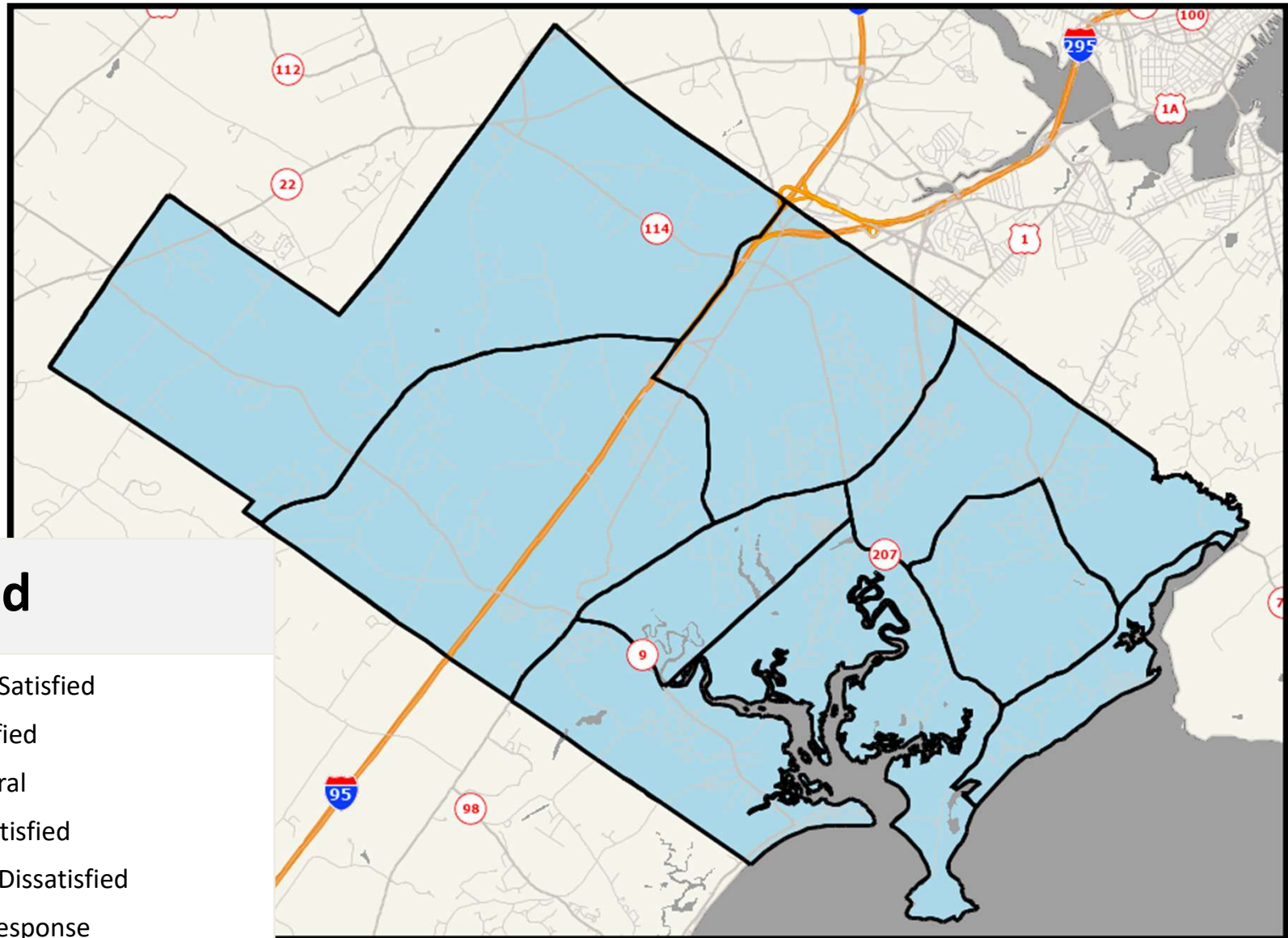


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q18a-9. Level Of Satisfaction With Adult Programs And Services Offered



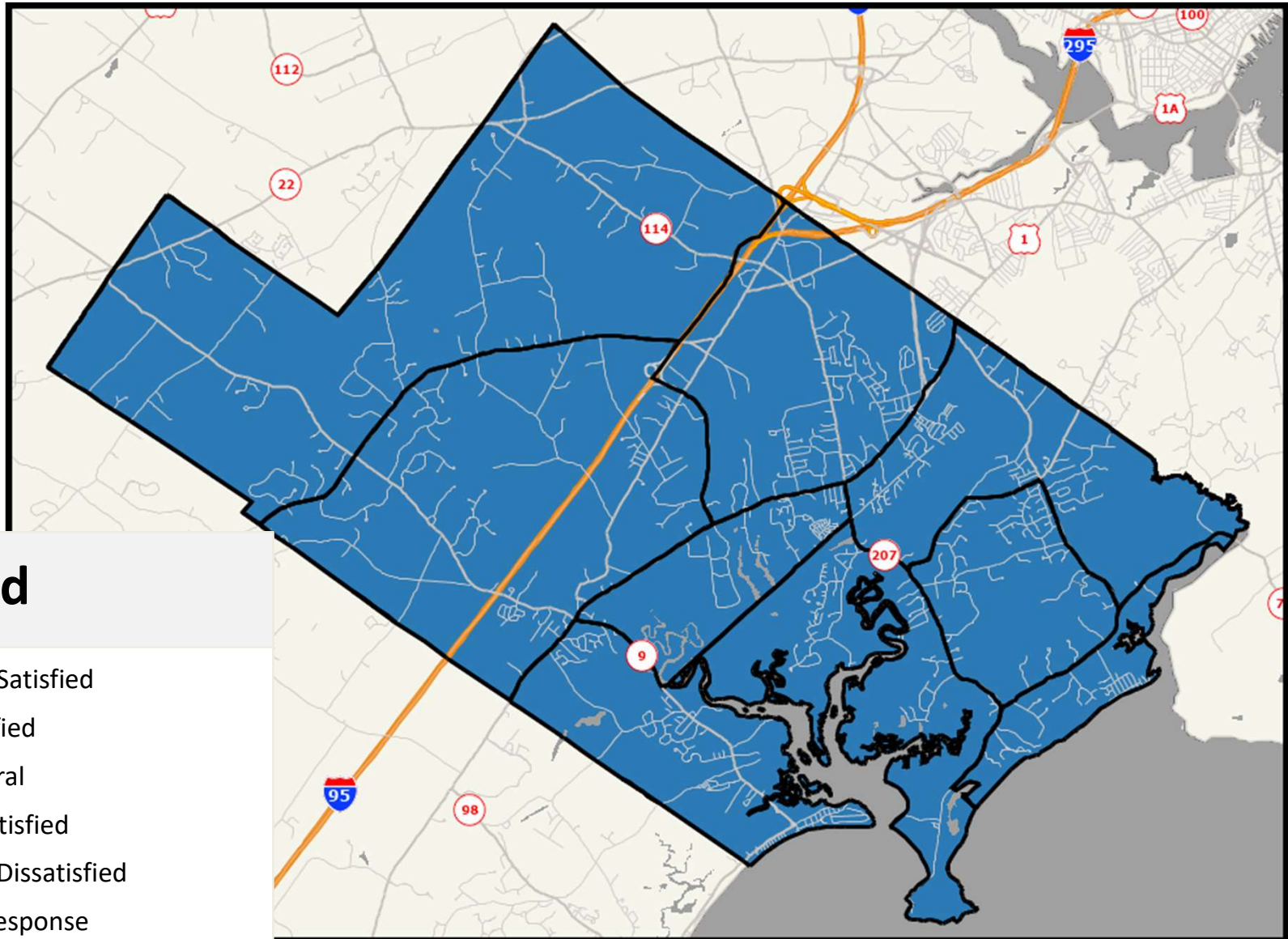
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q18a-10. Level Of Satisfaction With The Assistance And Customer Service Provided By Library Staff (Friendly, Polite, And Professional)

GIS Mapping: Town of Scarborough Community Survey (2021)

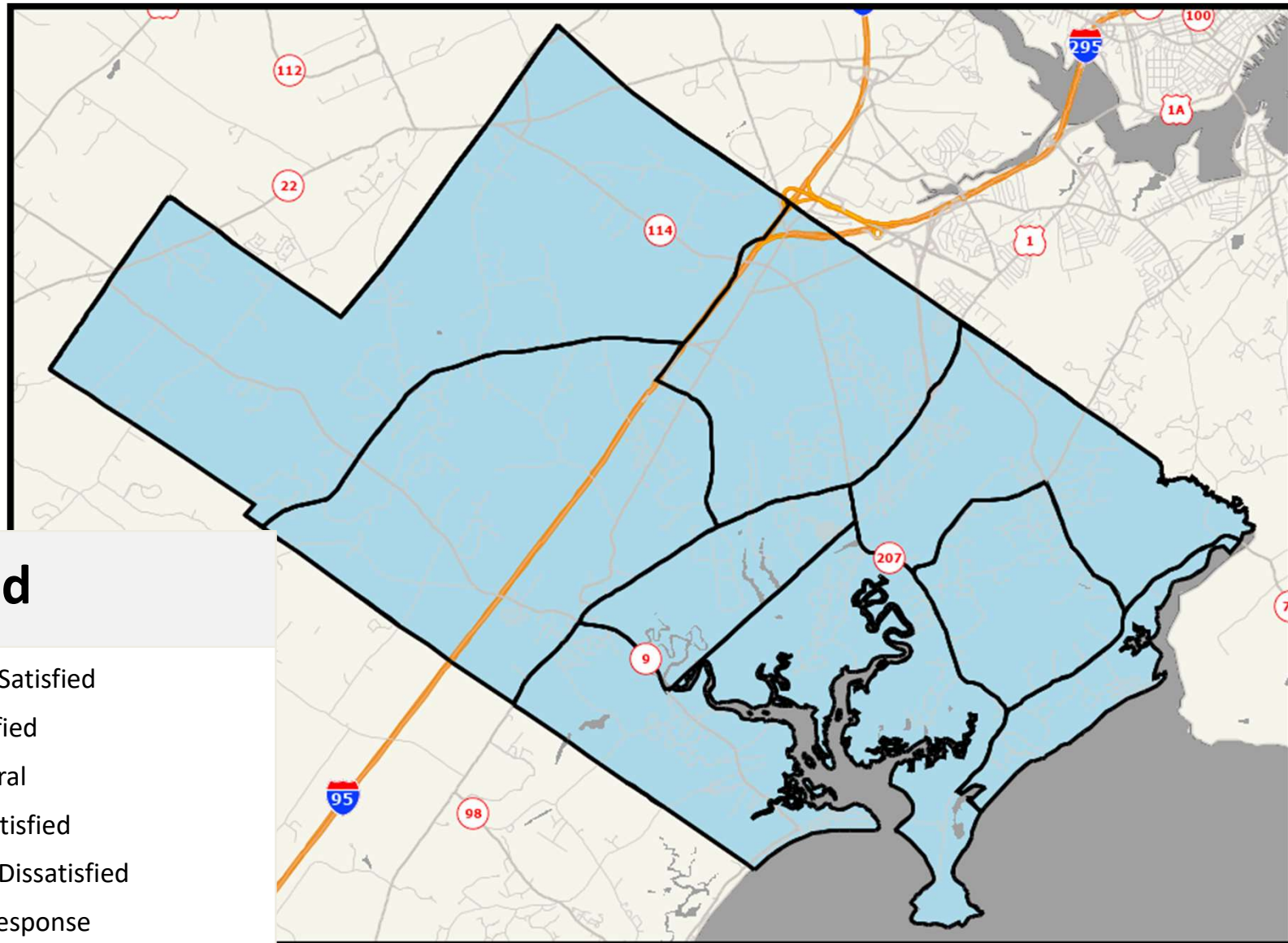


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q18a-11. Level Of Satisfaction With The Availability Of Public Meeting Rooms

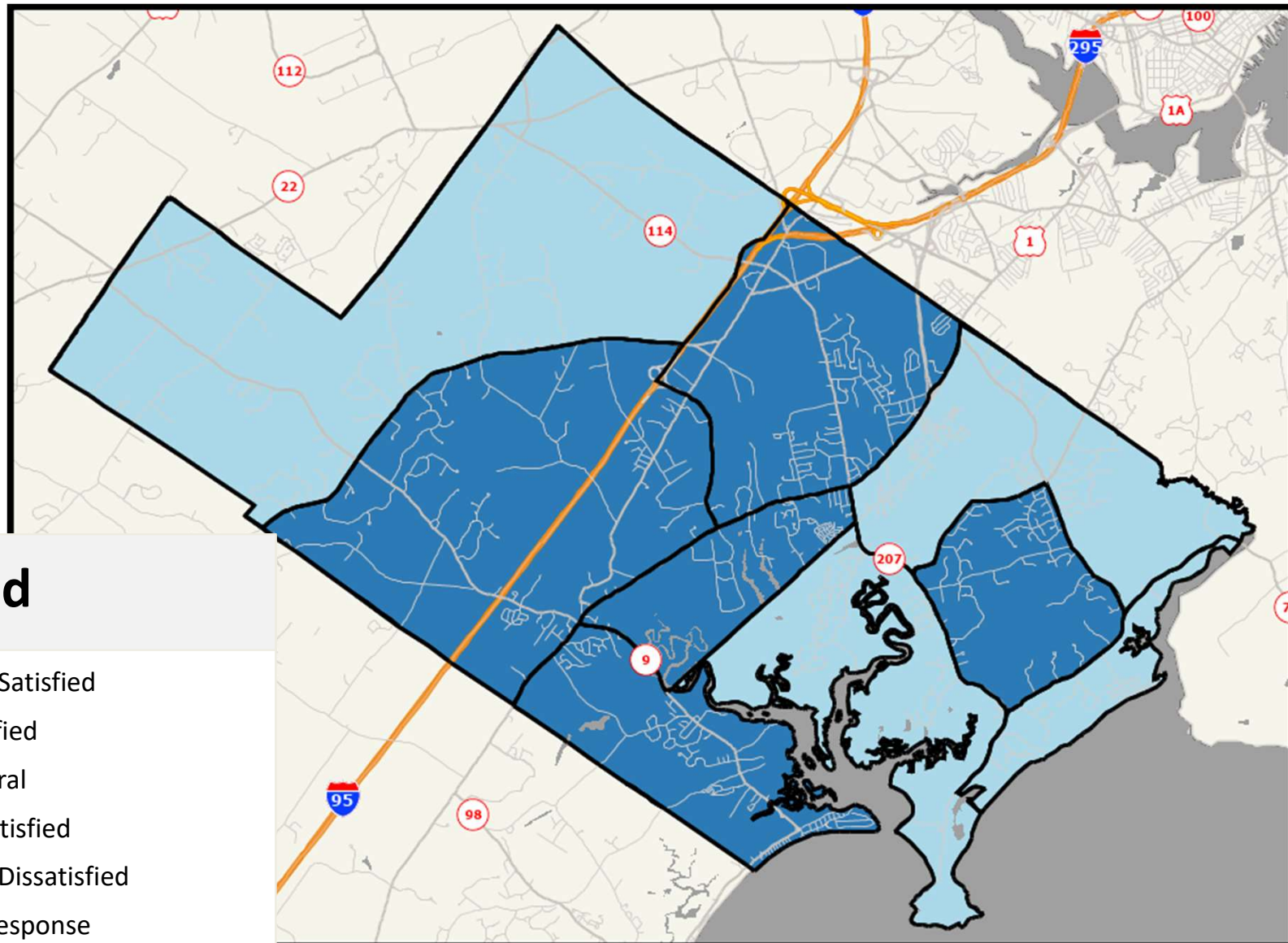


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



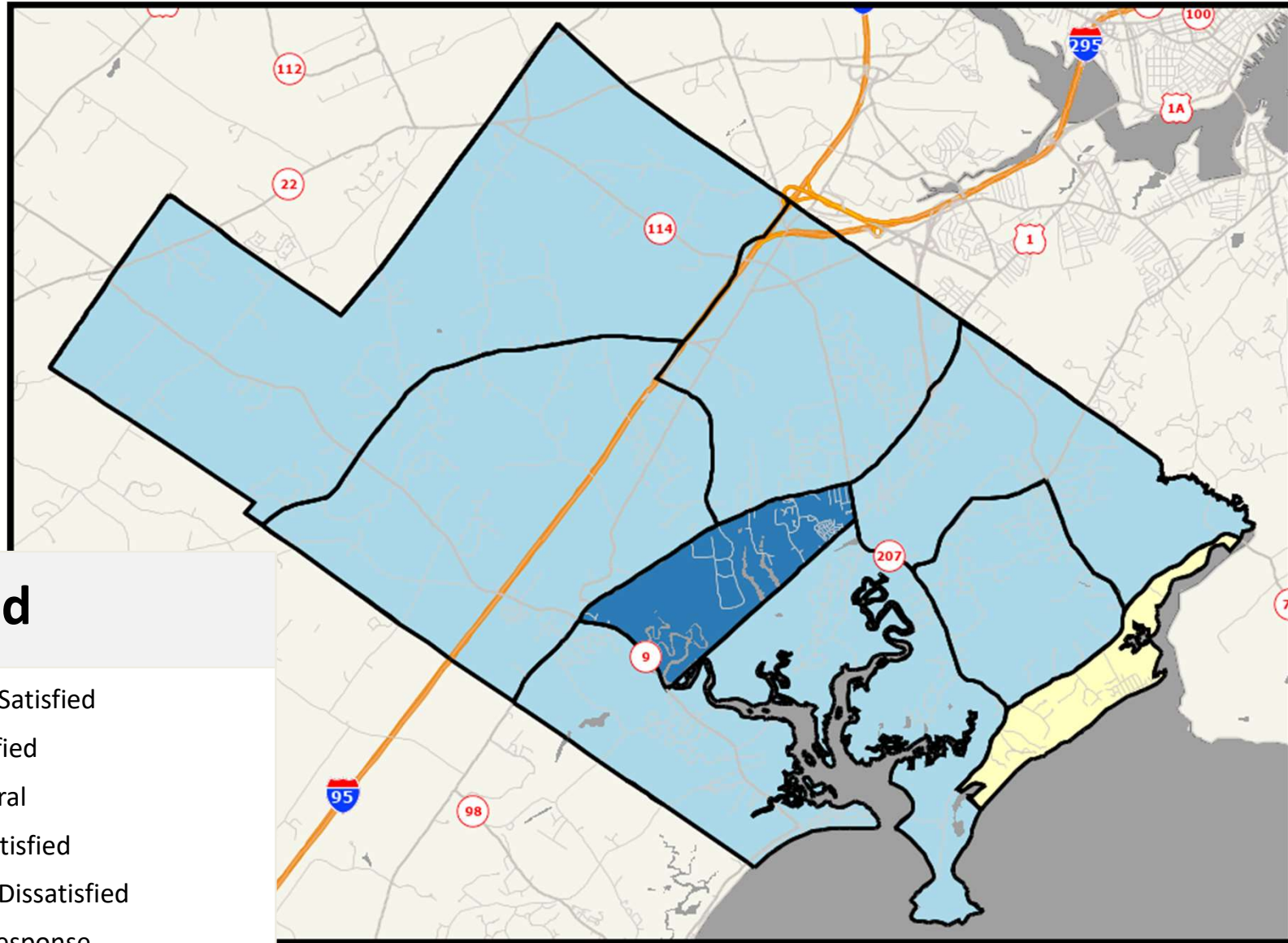
Q18a-12. Level Of Satisfaction With The Accessibility To Services And Facilities



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q19a-1. Level Of Satisfaction With Scarborough's Public Schools' Administration (School Level)

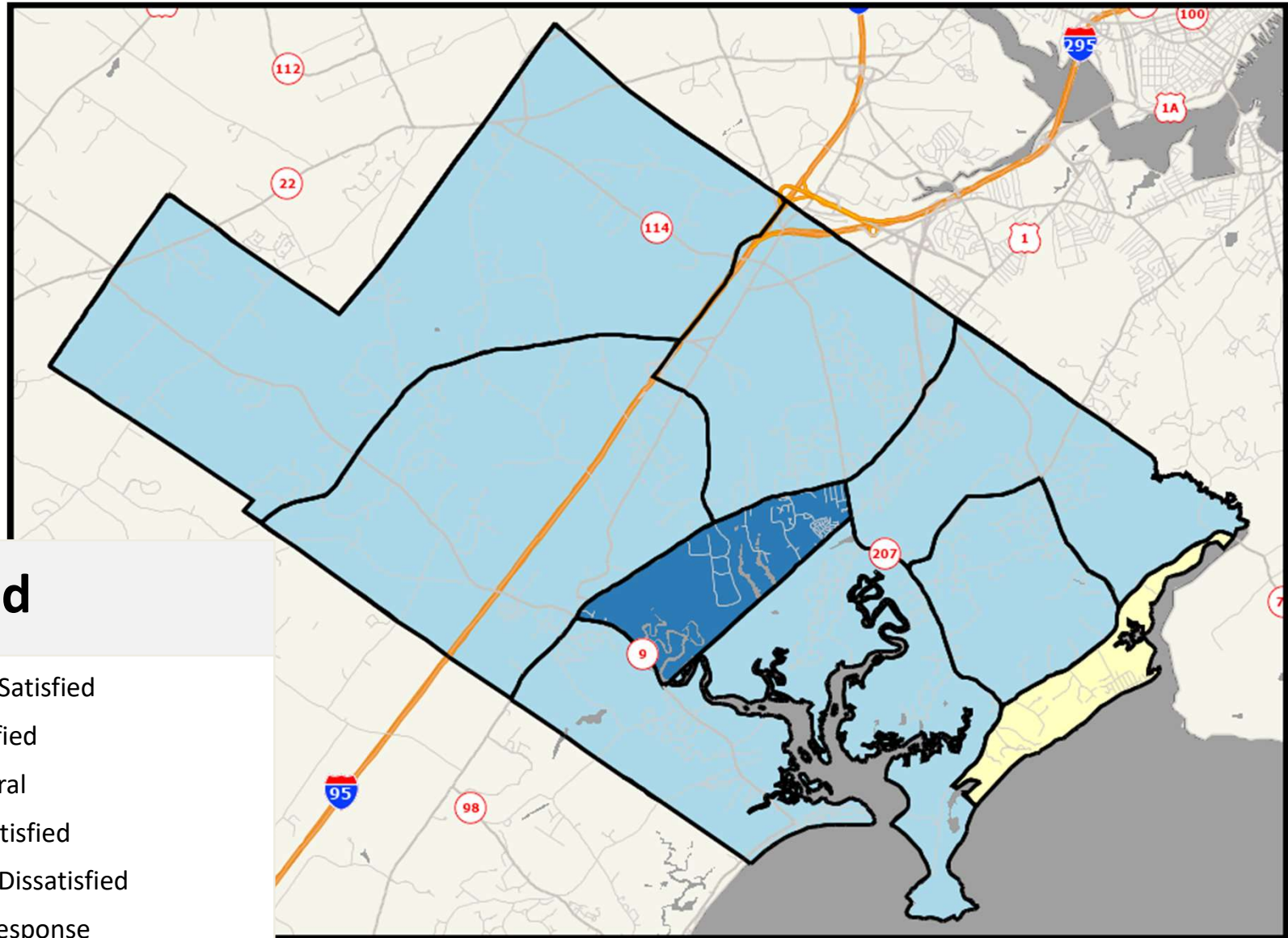


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



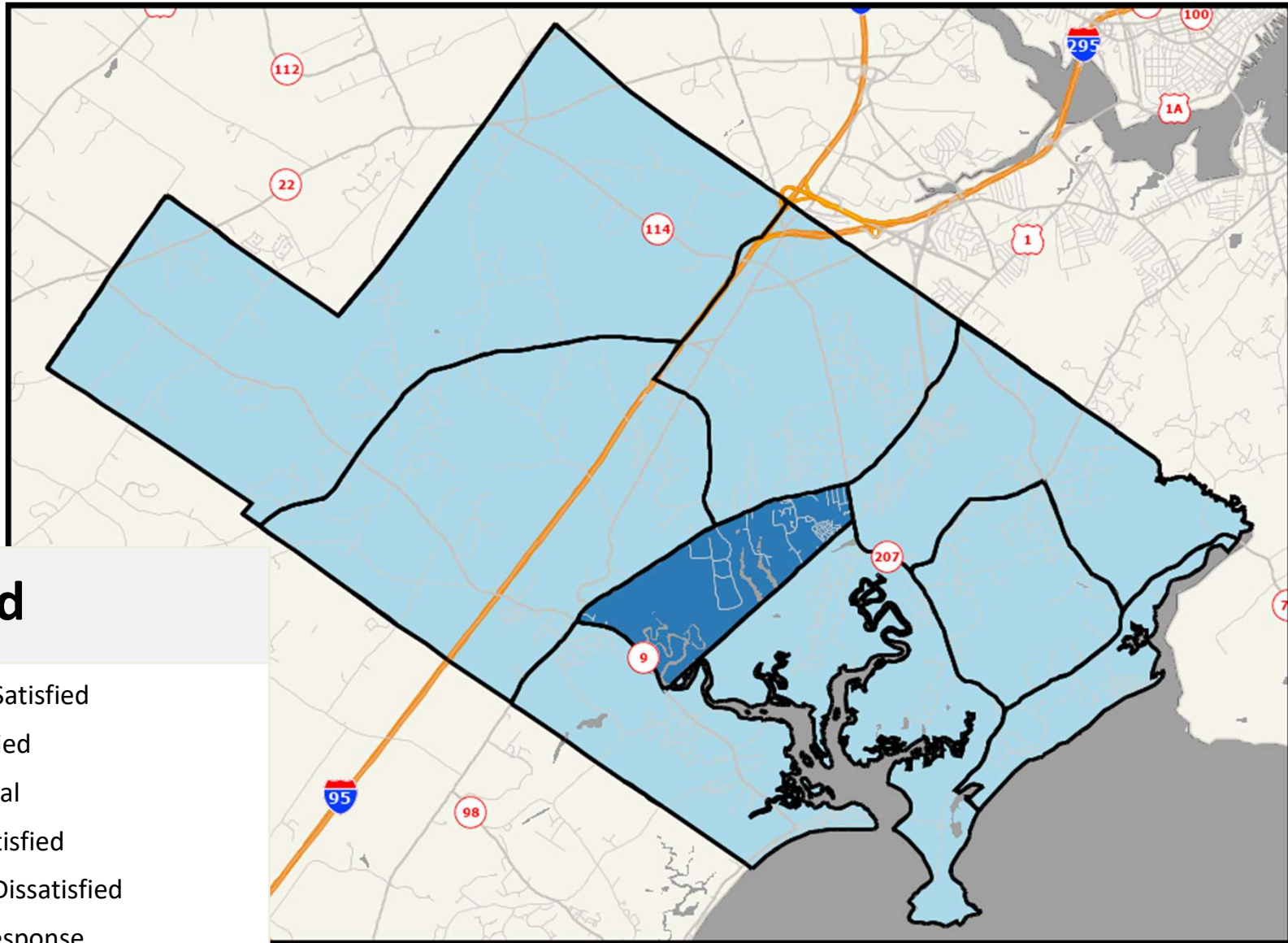
Q19a-2. Level Of Satisfaction With Scarborough's Public Schools' Administration (District Level)



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q19a-3. Level Of Satisfaction With Scarborough's Public Schools' Class Size Or Student-teacher Ratio

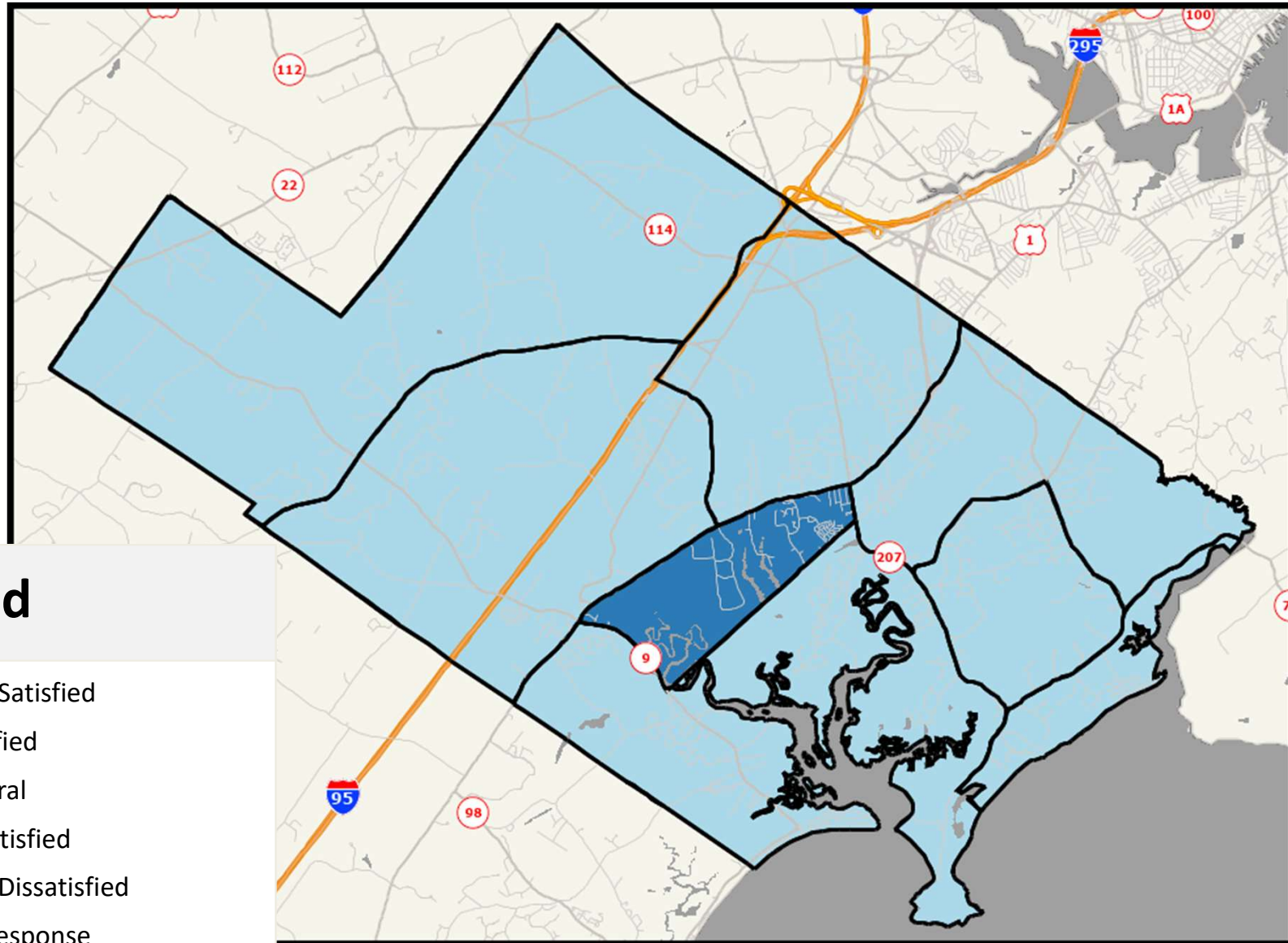


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q19a-4. Level Of Satisfaction With Scarborough's Public Schools' Quality Of School Facilities

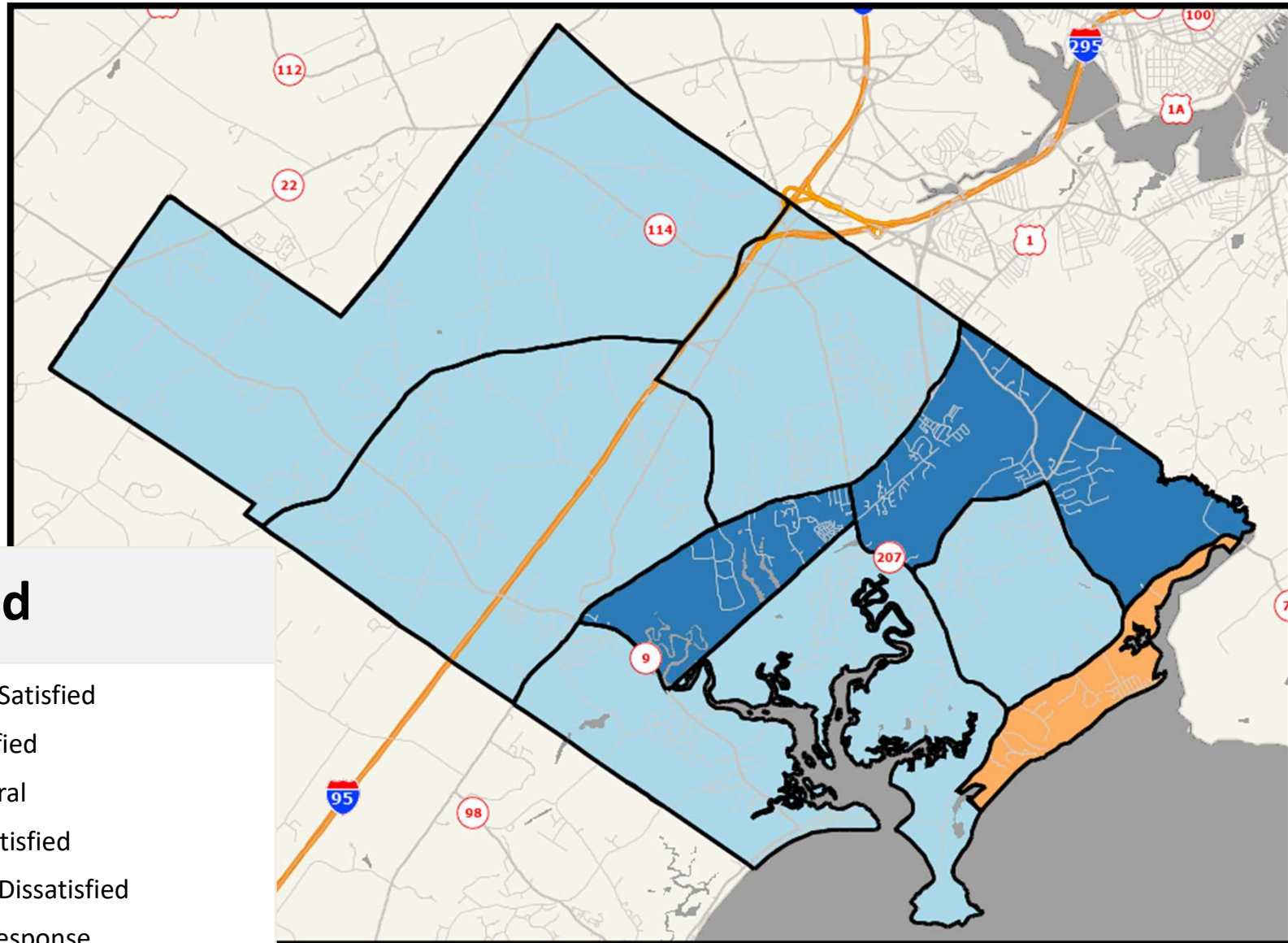


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



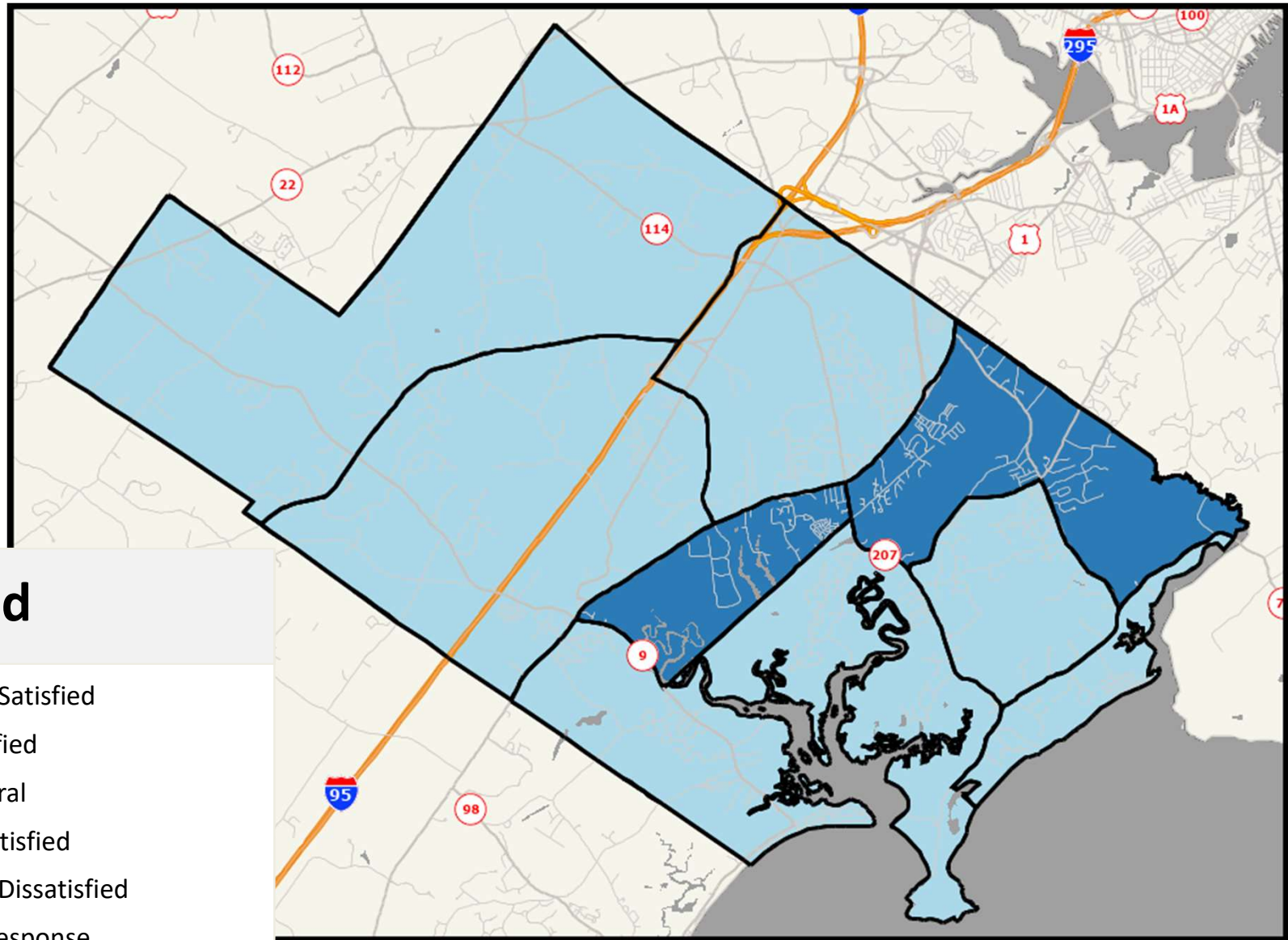
Q19a-5. Level Of Satisfaction With Scarborough's Public Schools' Quality Of Curriculum



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

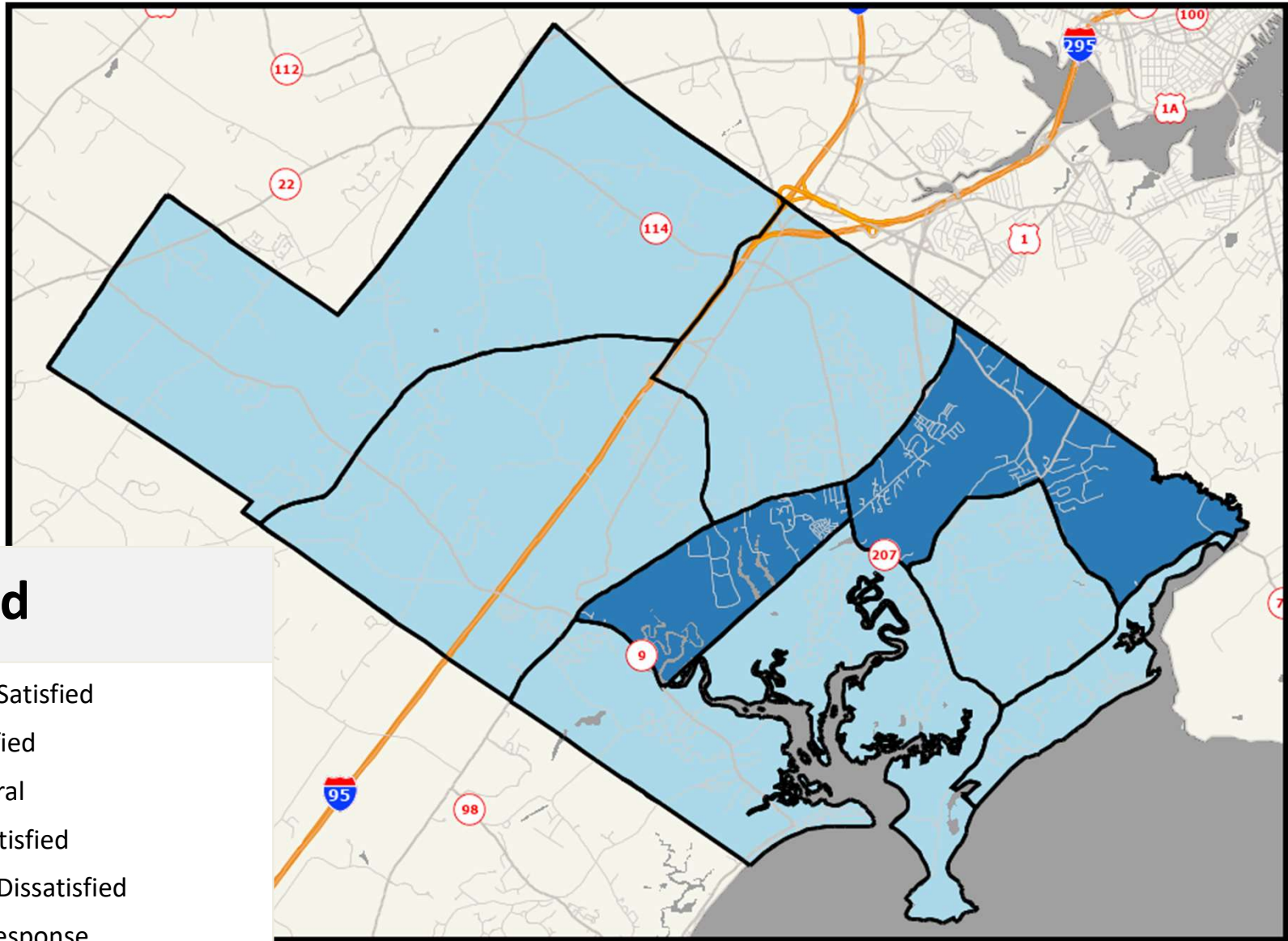
Q19a-6. Level Of Satisfaction With Scarborough's Public Schools' Qualifications And Performance Of The Teachers



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

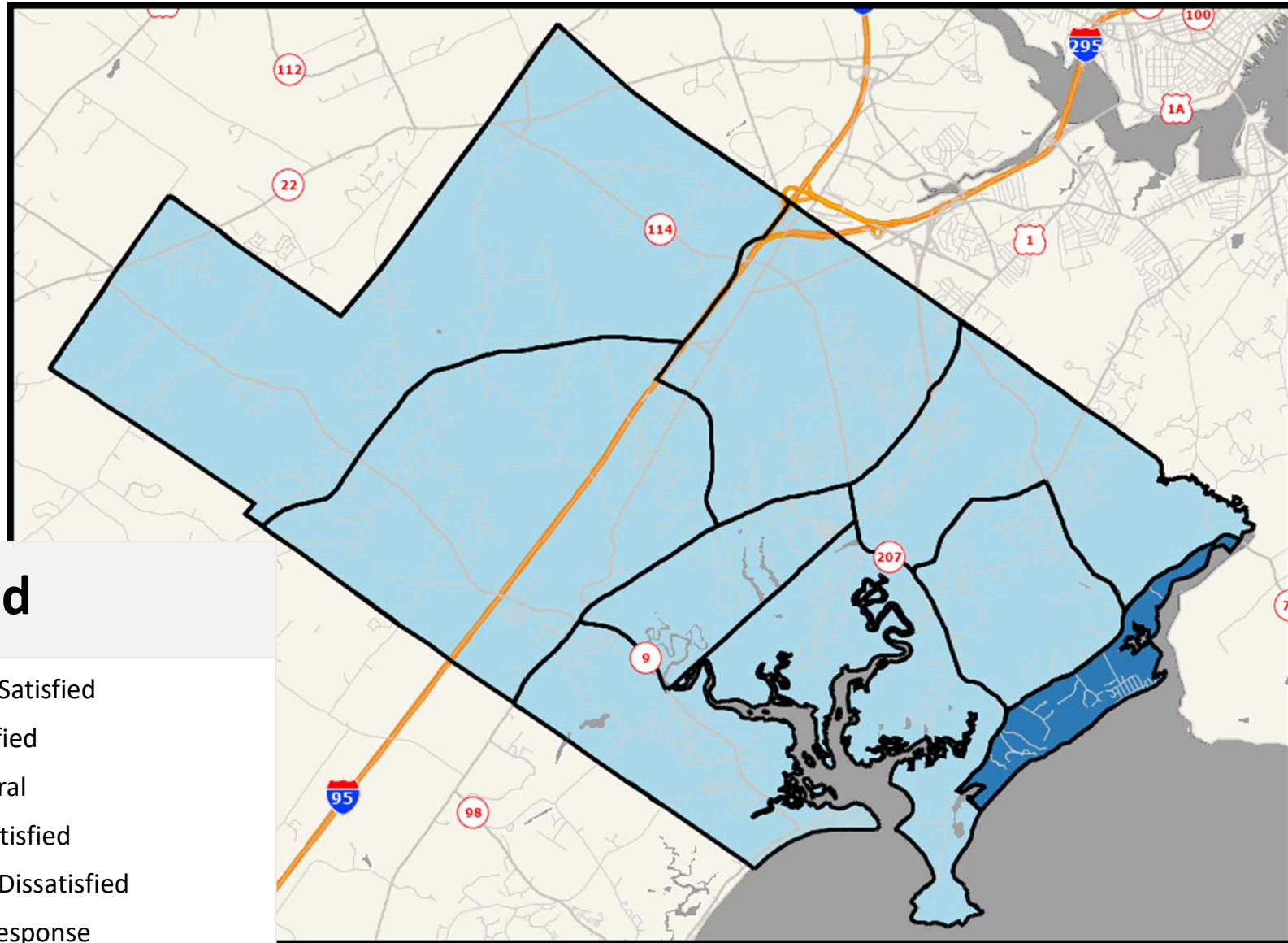
Q19a-7. Level Of Satisfaction With Scarborough's Public Schools' Overall Education That My Child Is Receiving/Received



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q19a-8. Level Of Satisfaction With Scarborough's Public Schools' Athletics

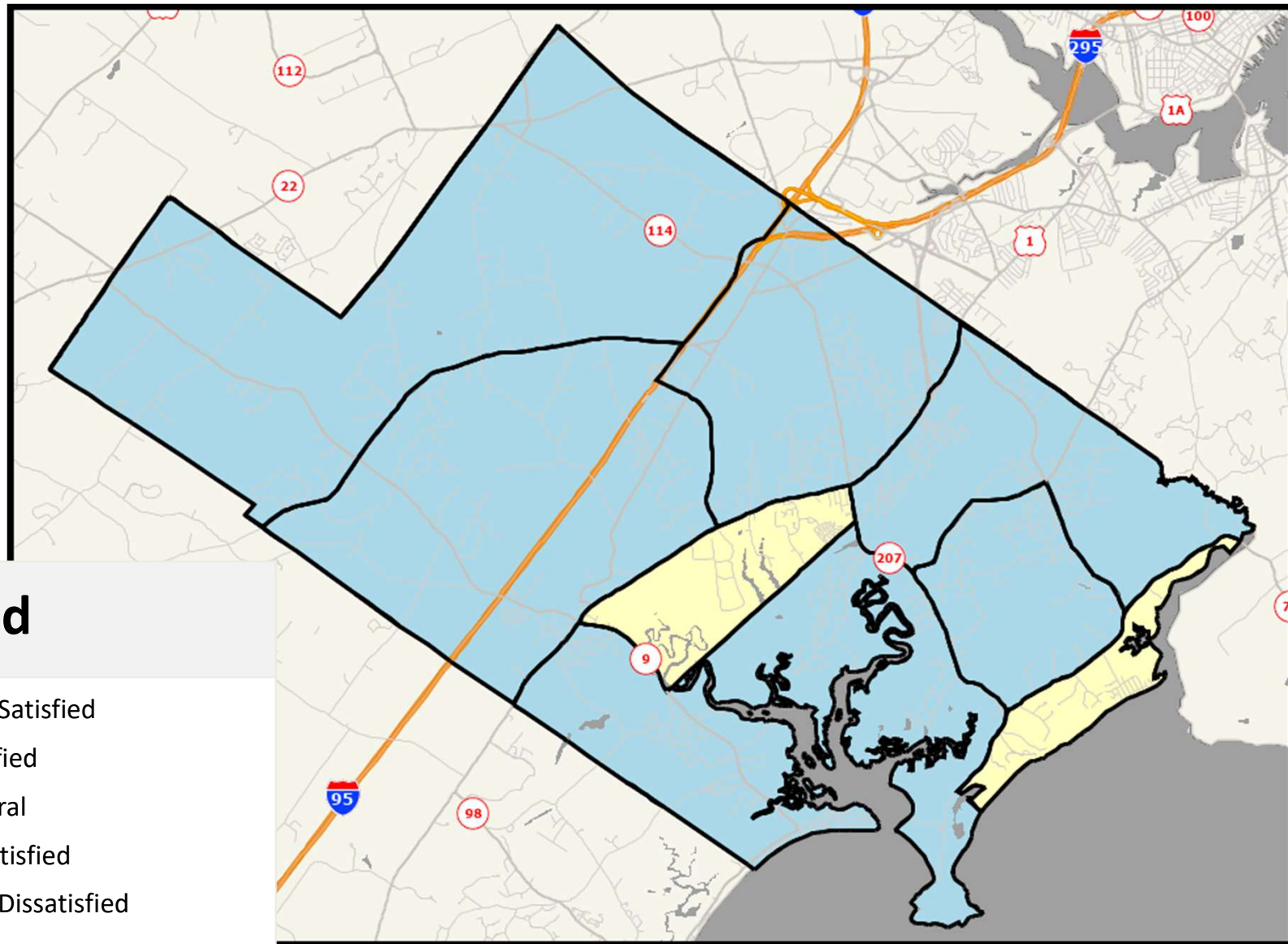


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



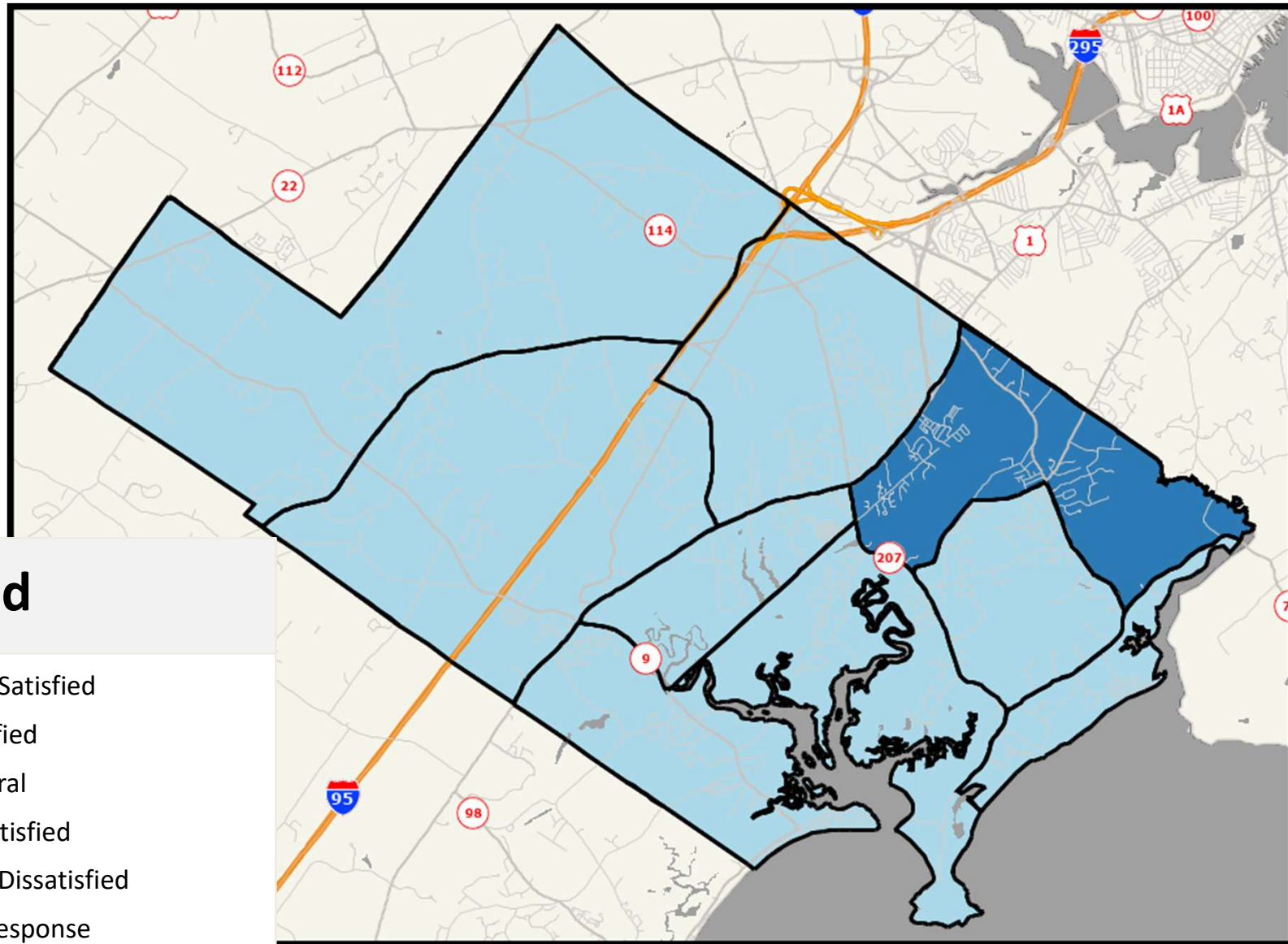
Q19a-9. Level Of Satisfaction With Scarborough's Public Schools' Other Extracurricular Activities



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q19a-10. Level Of Satisfaction With Scarborough's Public Schools' Quality Of Communication Between Schools And Home

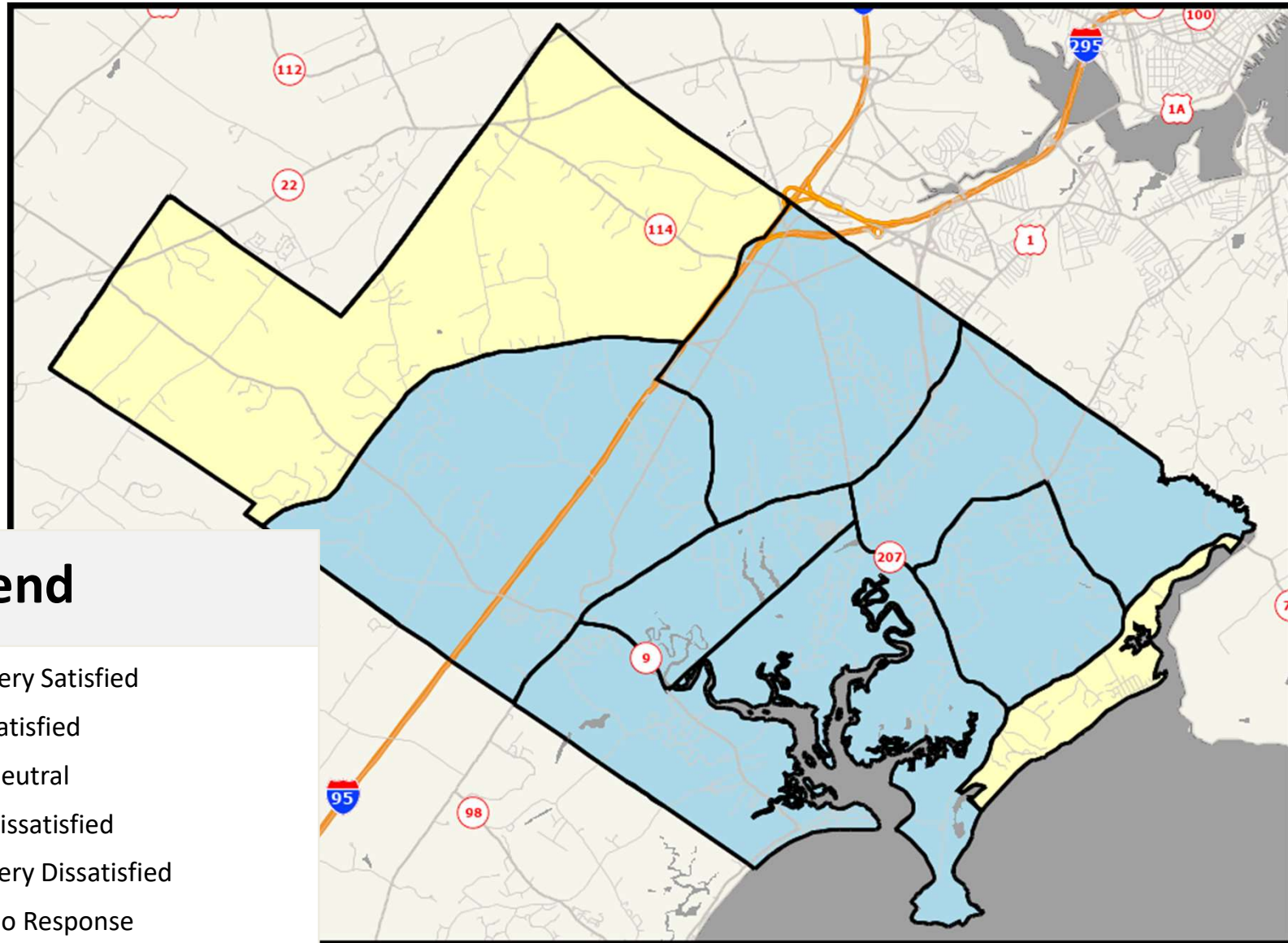


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



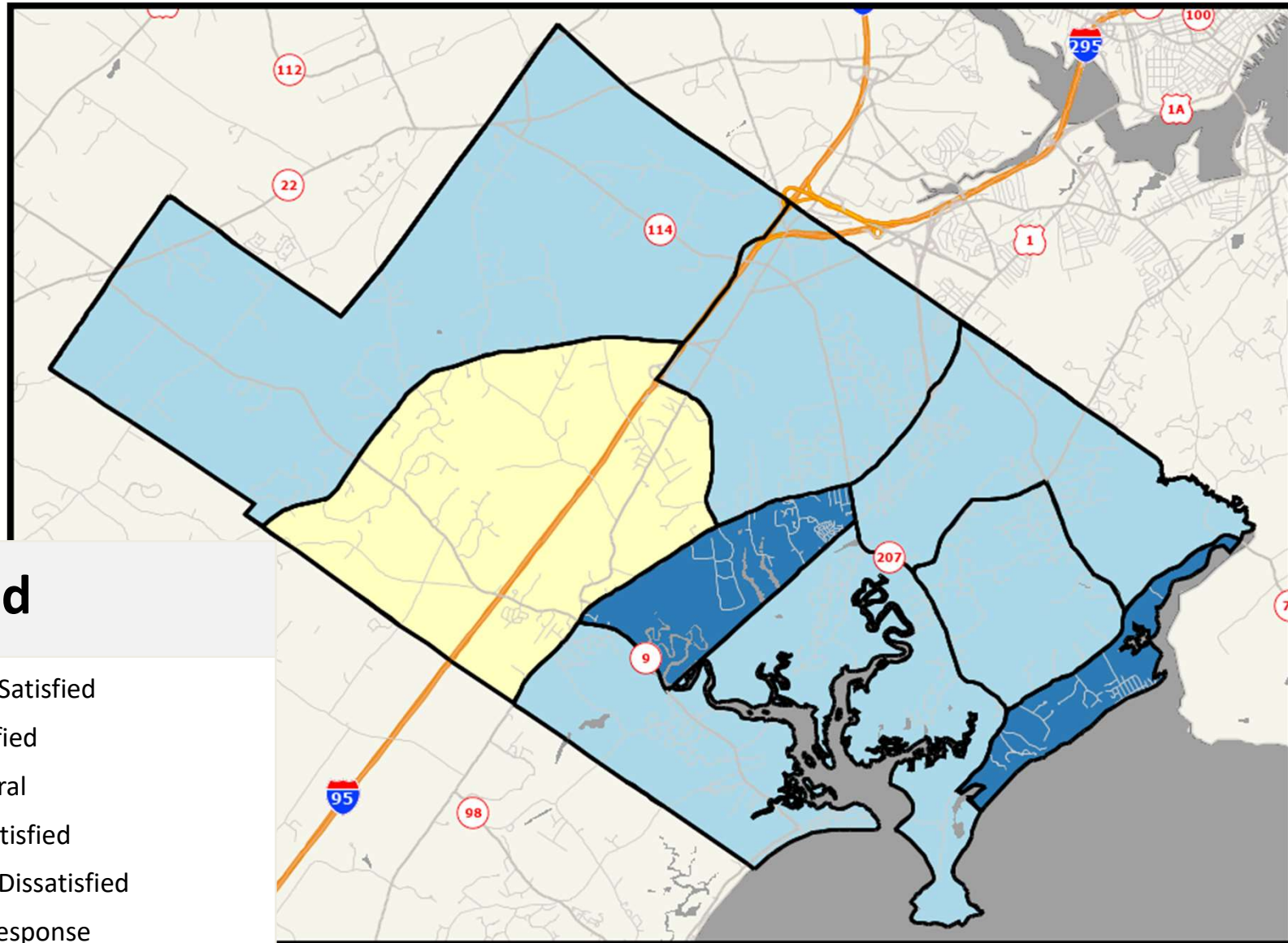
Q19a-11. Level Of Satisfaction With Scarborough's Public Schools' Quality Of Food Service



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

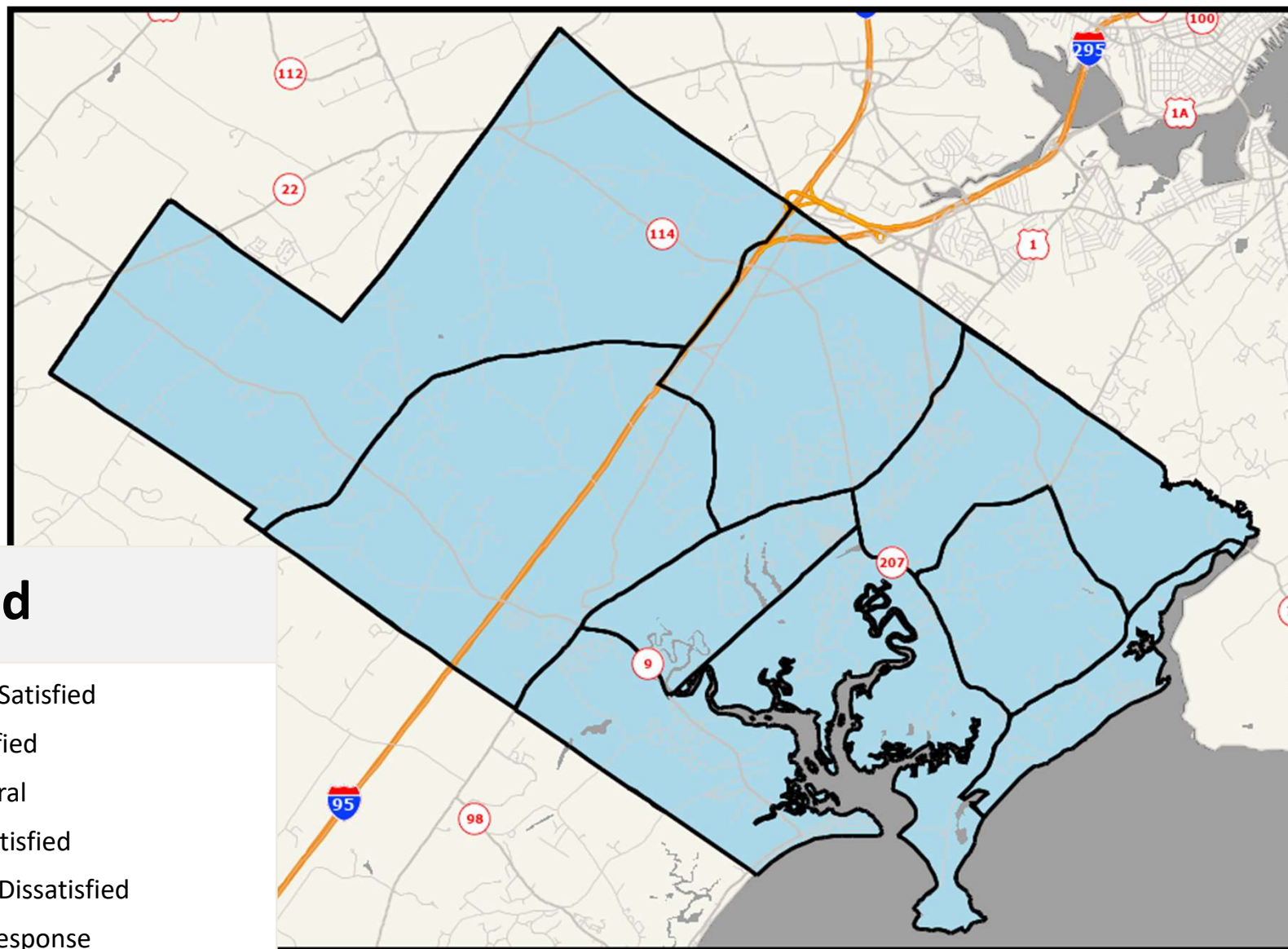
Q19a-12. Level Of Satisfaction With Scarborough's Public Schools' Quality Of School Transportation



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q25-1. Level Of Satisfaction With The Town's Communication With The Public In Response To COVID-19

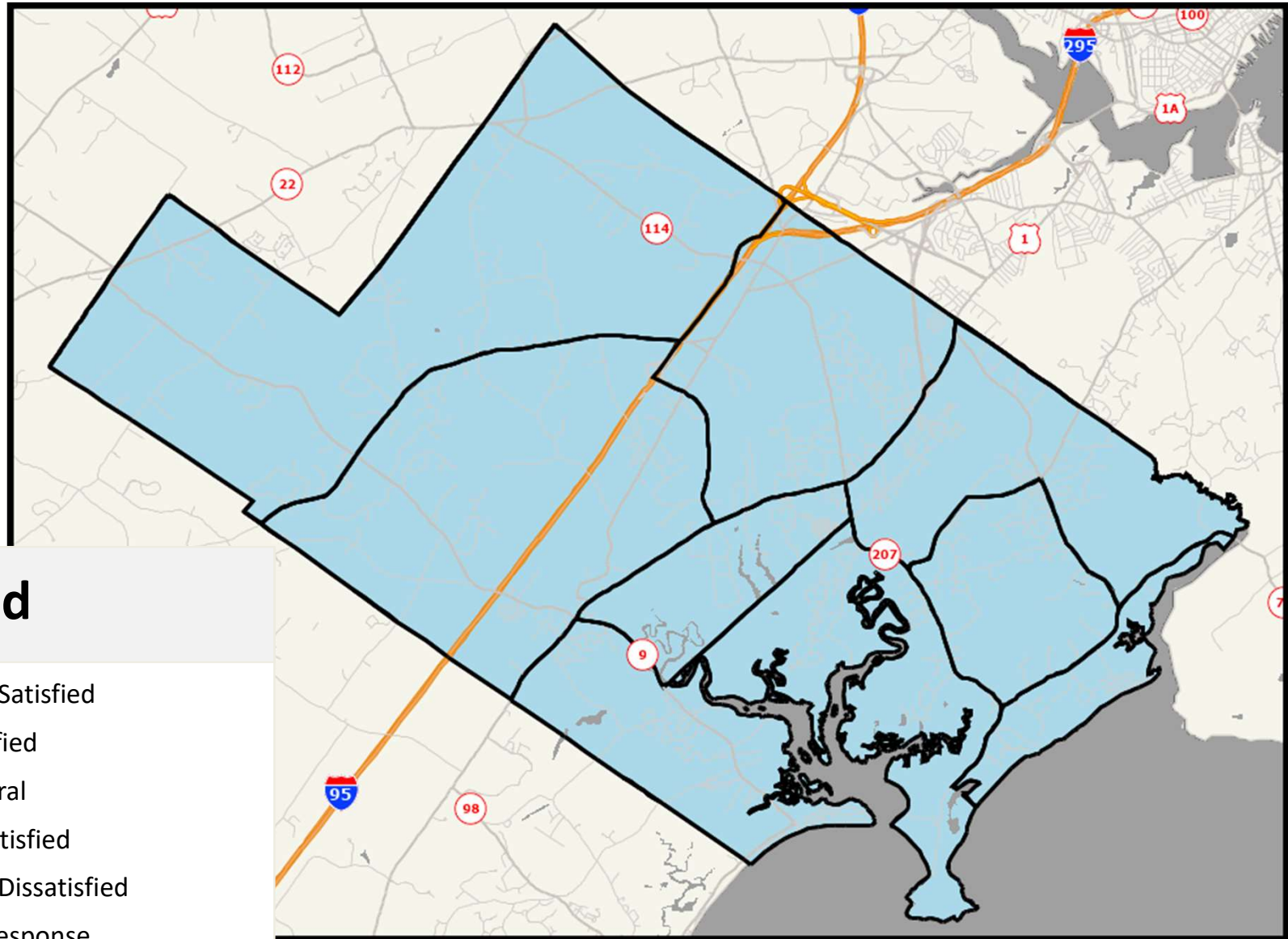


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



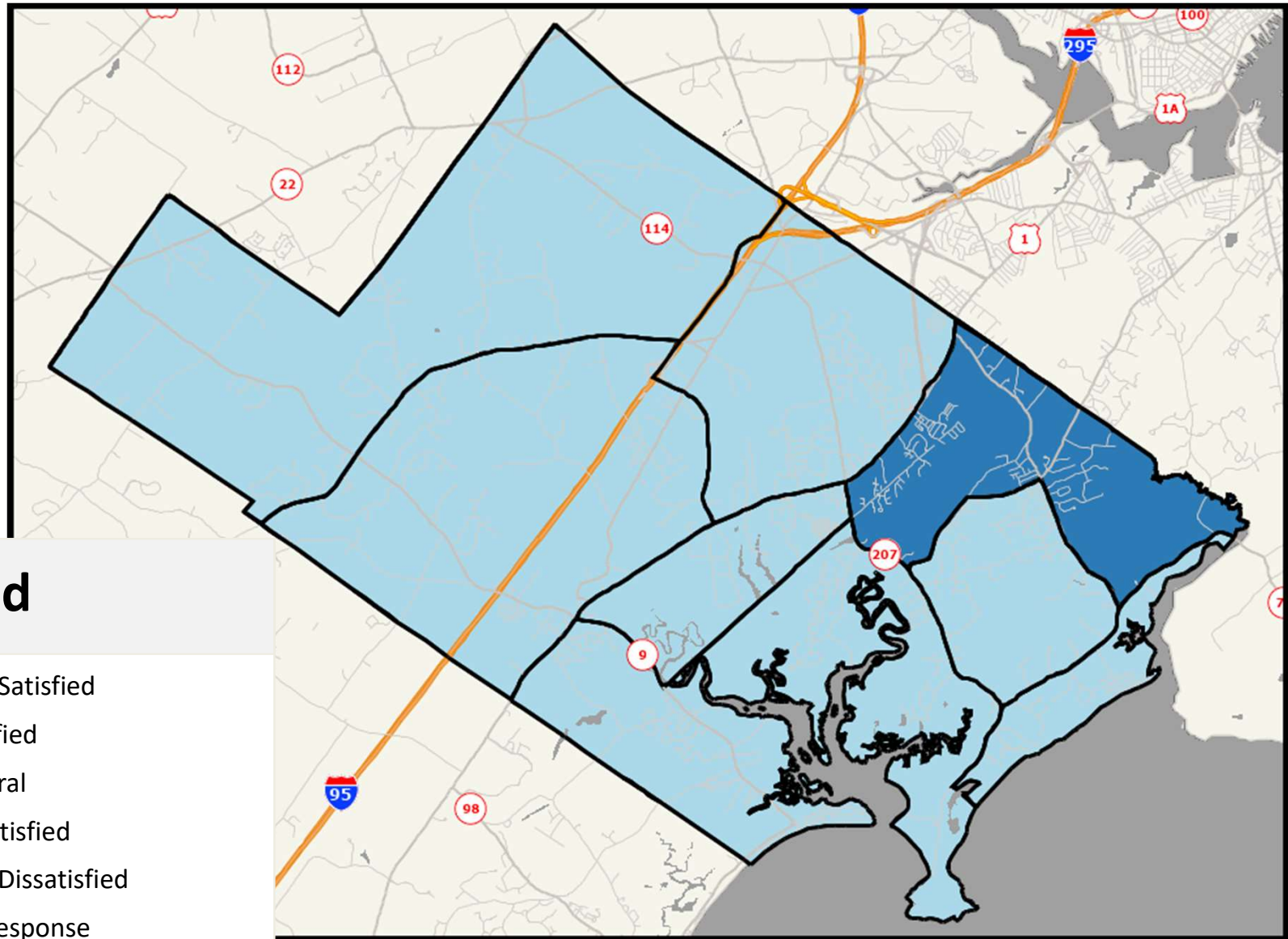
Q25-2. Level Of Satisfaction With The Town's Support For Businesses In Response To COVID-19



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

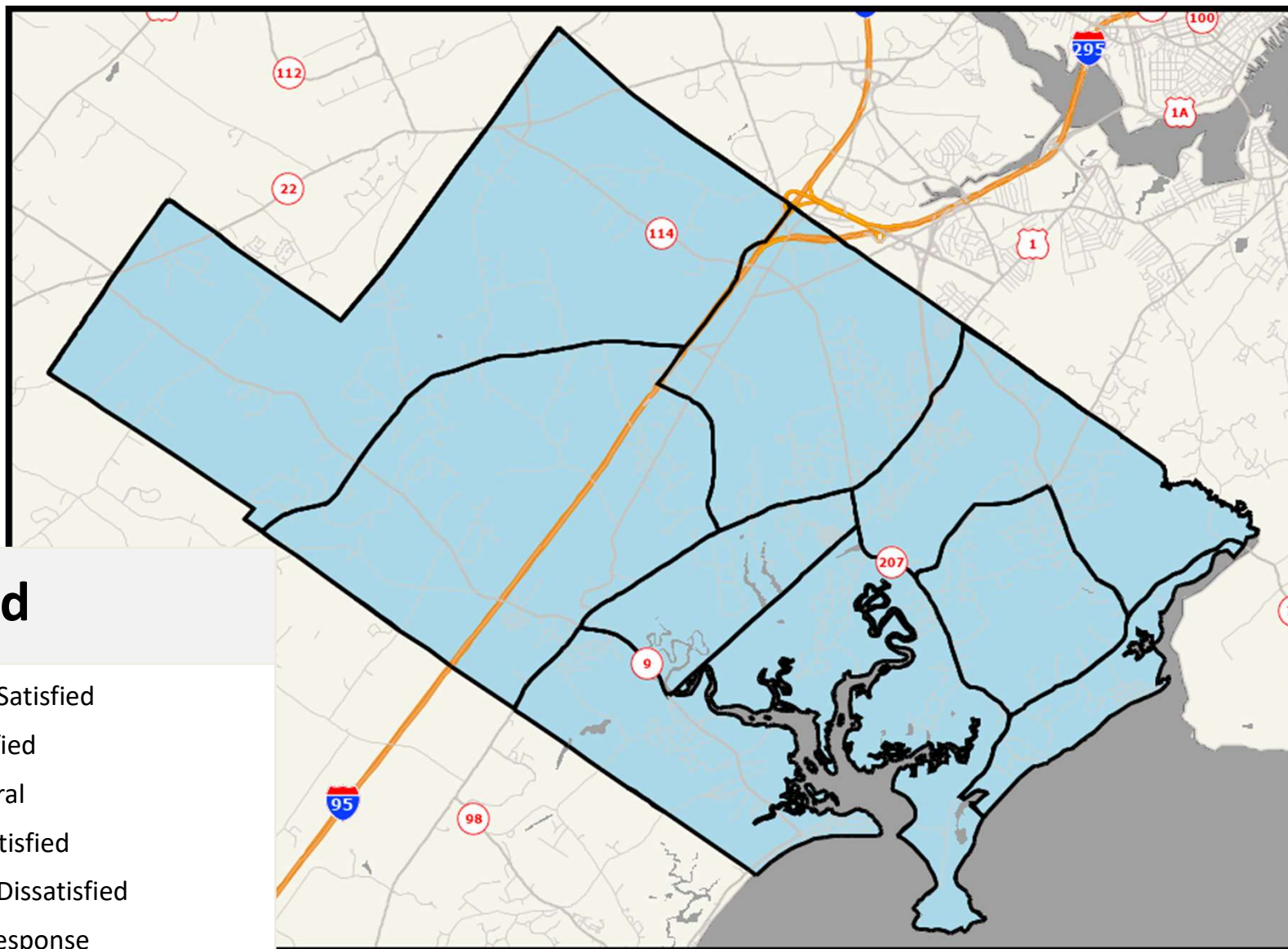
Q25-3. Level Of Satisfaction With Town Hall Protocols In Response To COVID-19



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q25-4. Level Of Satisfaction With The Town's Overall Response To COVID-19



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response