



FACTS Management Payment Program



ALL tuition billing and payments are handled through FACTS Management. All families are required to sign up with FACTS upon enrollment.

You may link to FACTS Management (FACTS) through one of our school websites:

www.divinechildhighschool.org or www.divinechildelementaryschool.org The FACTS link may be found under ADMISSIONS.

- **Automatic Bank Payment (ACH)**—ACH payments are those payments you have authorized FACTS to process directly through your financial institution. It is simply a bank-to-bank transfer of funds that you have pre-approved from either your checking or savings account.
- **Credit Card**— If you elect to use this option, your payment, along with a 2.95% convenience fee, will be automatically charged to your credit card. American Express, MasterCard, Visa or Discover are accepted. Paying with your credit card may allow you to take advantage of various bonus programs offered by your credit card company.

Payment Plan Options

Equal payments will be automatically deducted from a designated checking or savings account, or automatically charged to a credit card (with 2.95% convenience fee added for credit cards payments only) on your choice of the **5th or 20th** of the month.

- **1 payment – May 2022**
- **2 payments – 50% due May 2022 and 50% due August 2022**
- **Monthly payment – 30% down payment due May 5, 2022. The remaining 70% is paid monthly beginning July 2022 with the last payment being April 2023. FACTS assesses a \$45 annual fee for this plan.**
- **Families with two or more children enrolled at DCES and/or DCHS may be approved by our director of admissions for 12 equal payments from May 5, 2022 through April 5, 2023. FACTS assesses a \$45 annual fee for this plan. Please inquire by April 1 for consideration.**

Convenient Online Enrollment

Enrolling online is simple and secure. Please visit: www.divinechildhighschool.org or www.divinechildelementaryschool.org The FACTS link may be found under ADMISSIONS.

Be sure to have the following information ready:

- Account information for the parent(s)/guardian(s) responsible for payment: bank name, telephone number, account number, and the bank routing number. Most of this information is located on your check. If paying by credit card, please have your card information available.
 - NOTE: We encourage families to list both parents on the account. If there is ever a question regarding the account, we are only permitted to speak with the parent(s) listed.
- Student name(s) and 2022-23 grade level(s).

Before you click the Submit button, please carefully read the Final Review. Notification confirming your enrollment in a FACTS payment plan online will be sent to you after you submit your agreement. Families should sign up for FACTS as part of the student enrollment/registration process.

If you have questions about enrolling in FACTS, please contact FACTS directly at 800-624-7092, or view your agreement online at <https://online.factsmgt.com> . You can log on with your username and password. FACTS customer service representatives are available Monday - Thursday, 7:30 a.m. to 7 p.m., and Friday, 7:30 a.m. to 5 p.m. You can also call our Rectory at 313-277-3110.



Frequently Asked Questions

When do I enroll in FACTS?

FACTS enrollment is now available on the Divine Child school websites.

How will I be notified of my payment information?

Divine Child will post the tuition charges for the year in April and you will receive a confirmation notification of your payment amount by e-mail or letter. Payments will be processed until the total balance is paid in full.

When and what time will the funds for my payment plan be withdrawn from my account?

While FACTS transacts each payment on the specified date (ex: 5th or 20th), it is your financial institution that determines the time of day the payment is debited. FACTS recommends checking with your financial institution to determine how far in advance funds should be deposited into your account to ensure the automatic payment clears. If a payment date falls on a weekend or holiday, the payment will be transacted the following business day.

What happens if FACTS attempts to process my payment and there are not enough funds?

Should an automatic bank payment or credit card payment be returned, a \$30 FACTS Returned Payment Fee will be automatically assessed to your account for each failed payment attempt. This is in addition to any penalty your bank may assess. You will be notified by FACTS of the returned payment via mail or e-mail. For payment scheduled for the 5th of the month, a reattempt will occur on the 20th; for payment scheduled for the 20th, a reattempt will occur on the 5th of the following month.

We have a FACTS account with a different school. How do I transfer my account info to Divine Child?

You will need to create a new FACTS account for Divine Child. Accounts may not be transferred from one school to another.

What if I need to change my payment date?

Please contact the Rectory at 313-277-3110 at least five business days prior to the scheduled payment date to reschedule. It may not be possible to process requests that are received less than five business days prior to the scheduled payment date.

2022-23 High School Tuition Rates

- In-Parish rate: \$8,800 per student*
- Out-of-Parish rate: \$10,300 per student*
- Registration fee: \$500 per student, payable annually, non-refundable
- iPad w/Apple Care Plus: approximately \$425 per student, payable first year only
- Senior fee: \$300 per student, payable senior year only
- Textbook/download fees: approximately \$200 per student for the 2022-23 school year

* If a family has 3 or 4 children enrolled concurrently at Divine Child High School, the third and fourth child enrolled concurrently receive a 50% discount.

2022-23 Elementary School Tuition Rates

- In-Parish rate: \$5,500 for 1 child; \$8,800 for 2 children; \$11,100 for 3 or more children
- Out-of-Parish rate: \$7,000 for 1 child; \$10,300 for 2 children; \$12,600 for 3 or more children
- Registration fee: \$200 per student, payable annually, non-refundable

We Look Forward to Serving You!

Divine Child looks forward to our continued partnership with FACTS and the options it offers our parents and families. Should you have any questions regarding enrollment in FACTS, please call 800-624-7092. If you have questions regarding your account, please contact the rectory at 313-277-3110. Our Rectory is available to take your phone call weekdays between 9 a.m. and noon, and 1 p.m. – 5 p.m.