

## Digital Delivery FAQ

### How does MediaZilla differ from YouTube or Vimeo?

YouTube and Vimeo are video sharing platforms. MediaZilla is a true delivery platform allowing you to transfer possession of the online experience to the client. Once delivered, clients will forever have access to their projects even if Everclear Video Productions stops offering this service.

### How does the Digital Delivery process work?

The Digital Delivery sends the recipient a unique url which allows them to take possession of the video or collection in their own free account. They will then always have access to it even if Everclear Video Productions stops offering this service. Creating a free account is required to view content through MediaZilla apps.

The Digital Delivery sends the recipient a unique url which takes them to a client portal page where they create their own free account or sign in to an existing account, after which the video or collection is automatically added to their account.

The Digital Delivery url is a one-time use link so they cannot pass it around to others. Once the link has been used to create an account, subsequent visits to the link will go directly to the video or collection in their account. If the viewer is not signed in, it will indicate the invitation has been used and they must sign in to view it.

Recipients of the Digital Delivery are not able to share content.

Once a recipient has taken possession of the Digital Delivery and signed into their account, they do not need a password to access the content.

## Online and Digital Delivery

### How do I watch MediaZilla content on my TV?

The best way to watch MediaZilla content on a TV is through the use of our native apps. MediaZilla currently has an Apple TV app and will be releasing apps for more devices in the near future. You can also use Google Chromecast and similar devices to mirror the browser from your computer, laptop or other synced device. The app experience is amazing though... far superior to USB, web browsers, and discs.

### What devices are compatible with MediaZilla?

MediaZilla content can be viewed on PCs, Macs, iPads, iPhones, Android devices and just about anything with an HTML5 web browser. We currently have an app for Apple TV, and will be releasing apps for more devices in the near future. Suite of streaming apps (e.g. Amazon FireTV, Roku, iOS, Android)

### How does a person view content using the MediaZilla App for Apple TV?

A viewer accesses content by logging into their own free account, which they create when receiving the

Digital Delivery. The app can be found and installed from the App Store by searching for “mediazilla”.

## How do I watch on a Chromecast?

From an iPhone

There's a streamcast app for iPhones

Download *streamer for chromecast* from the app store.

Once downloaded, open it and click the *mirror screen* option.

Make sure you're on the same wifi as your chromecast device.

Tap the *Tap to start mirroring* button and a window should pop up with a little menu listing all the Chromecast devices that are on the same wifi as you.

Tap '*Start Broadcast*' and you should see a count down followed by a red recording icon. You are now casting.

Once mirrored, use Safari to navigate to [mediazilla.com](http://mediazilla.com) <<http://mediazilla.com/>> and login. Be sure to hold the phone sideways and it'll feel like a native app.

From an Android phone

On Android open the *Google Home* App (if not installed, install it)

In the bottom right select the *profile or person* icon

You should see a list of options like *Set up or add General Settings* etc. Scroll down until you see *Mirror Device* and tap it

It should take you to a screen with all your available casting options. Select the one you want and it should start casting

Open chrome and navigate to [mediazilla.com](http://mediazilla.com) <<http://mediazilla.com/>> and login. Be sure to hold your phone sideways for the best experience

## What Apple TV version is supported?

Starting with the 4th Generation Apple TV (released in October 2015) Apple introduced access to their App Store, which is required to install the MediaZilla App.

Let me know if you have any additional questions.