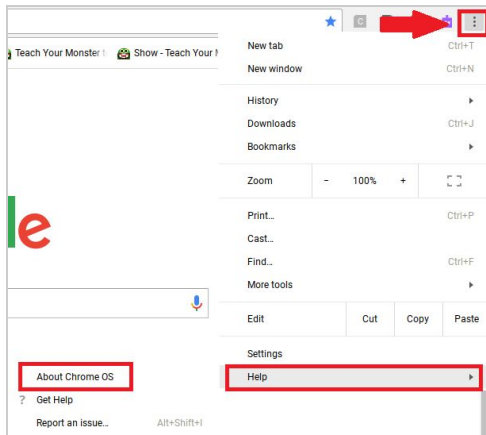




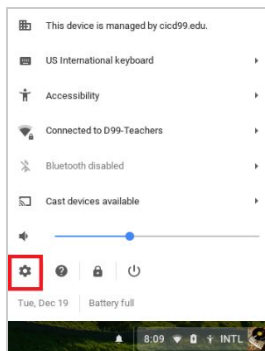
Two Easy Ways to Update a Chromebook

Do you need to update your Chromebook? If your Chromebook shuts down unexpectedly, won't allow you to log in, or has other general problems, it may be time for an update. Follow these steps to learn how to update a Chromebook. We've provided two guides to account for various versions you may currently be on.

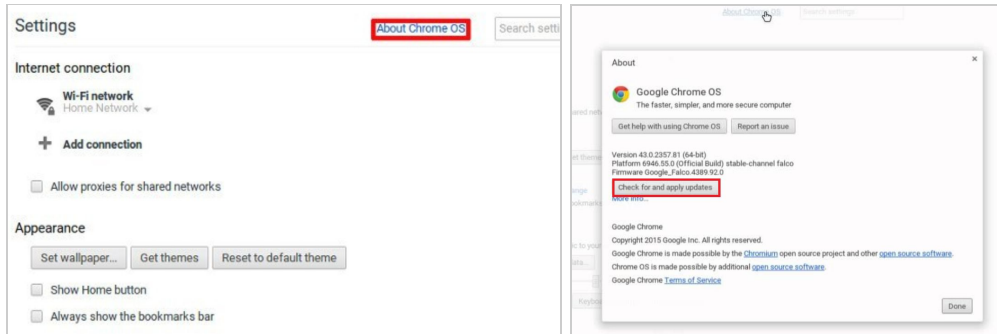
1. While in the Chrome *browser*, click on the three dots in the upper-right corner, scroll down to **'Help'** and click on **'About Chrome OS'**. If there are updates available, they will begin downloading immediately.



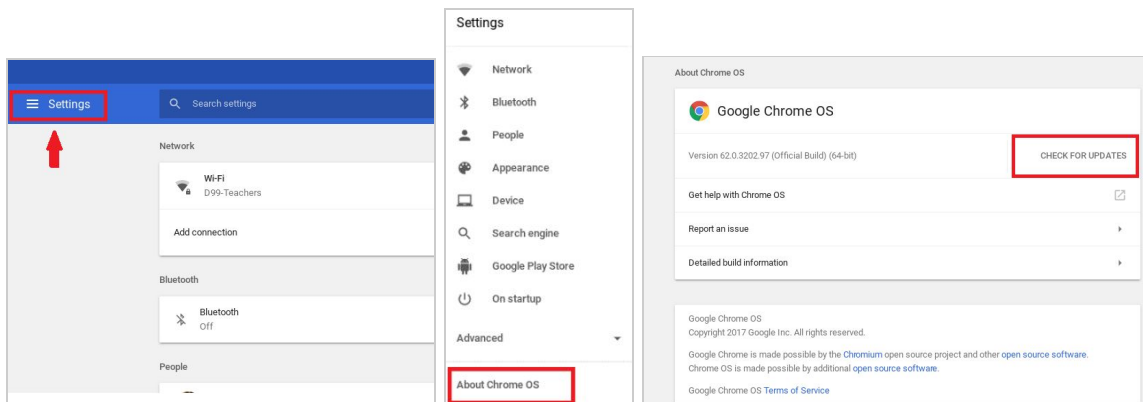
2. To use the *Chromebook* settings menu, click on the profile picture at the bottom right of the screen, and click on the gear icon.



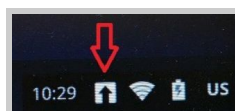
3. Below are screenshots for updating two different versions of Chrome. For an older version, you will select **'About Chrome OS'** located at the top. Updates can begin immediately, or you will click **'Check for and apply updates'**.



With a newer version of Chrome, after clicking on the gear icon, you will then click on the three lines at the upper-right corner. Scroll down and click **'About Chrome OS'**. On this example, the system message reads: **'Check for Updates'**. Other messages may read: **'Nearly up-to-date'**, or **'Update'**.



4. Or, you may just be able to click on the arrow which prompts 'Restart to update' (located near the clock on the bottom right-hand of the screen).



- 5. Applying an update can take up to a half hour. An updated Chromebook will have a different login screen, similar to the one below. Notice the blurry background and the username and profile pic are just within the screen, not in a obvious box.

