

MEDICAID MAN MESSENGER – February 2022

Reminders



Since the COVID-19 Pandemic is still ongoing, here are some reminders of how to bill Medicaid during the COVID-19 Pandemic:

- Report Case Management as normal
- Report in **person** direct service and personal care services as normal
- Report eligible direct **Telemedicine** services using either the GT (visual and audio) or GT:AO (audio only) modifiers
- Continue to make every effort to obtain the One-Time consent from parents to bill Medicaid (digital and electronic consent is acceptable)
- Continue to make every effort to obtain orders and prescriptions for your students, these can be signed by a physician/physician's assistant/nurse practitioner (as a last resort, contact the Medicaid office to assist with O&M and OT scripts)
- RESA still obtains all physician speech language and hearing referrals

Calling all Personal Care Aides!



We've had a lot of questions from our Personal Care Aides lately, so here are some of the most frequently asked:

Why do my students disappear from my caseload?

Personal Care Aides do not have a dedicated caseload in Service Tracker, meaning students are not assigned to a PCA like they are a teacher or direct service staff (i.e. social worker). Therefore, the student(s) will only stay on your caseload as long as there is an OPEN or READY TO BILL service for that student. Once the service is pulled in for billing, and the status changes to BILLED, the student(s) will drop off or disappear from the PCA's caseload.

Can Personal Care Aides bill for providing services over the internet?

Per the Michigan Department of Health and Human Services, a PCA must be in the same physical location as the student, so PCAs cannot bill for services provided over the internet.

My classroom has multiple aides, can I bill for another PCA's student if the aide is absent?

Yes, you may bill for another PCA's student if you add the student's name to your Monthly Service Log and track the date(s) and the services you provided on your log.

Ask Medicaid Man



Dear Medicaid Man,

I just realized that I billed services for a day my student was absent and it's marked BILLED. What do I do?

~ Panicked

Dear Panicked,

No need to stress, if you've made a mistake and billed for a student in error (they were absent, billed the wrong student, etc.) there are a couple things you can do to fix the situation.

1. If the service is still in Open or Ready to Bill status, you can delete it yourself by selecting the service and then clicking on the DELETE button on the Service History menu bar.
2. If the service has been marked Billed, send the Medicaid Dept. an email with the date of the service and the student's ID#. We will go in and VOID that service for you.
3. Call the Medicaid department with any questions you may have.



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We're here to help!

If you have questions, feel free to contact us!