



POWER OUTAGES

Prepare and Share

A power outage is when the electrical power goes out unexpectedly. Power outages may disrupt communications, water and transportation. They also may close retail businesses, grocery stores, gas stations, ATMs, banks, and other services. Here are some tips to help you prepare. Please share this information with family and friends.

- Prepare before the lights go out:
 - Charge cellphone and other devices.
 - Have a few days of food and water available.
 - Have a battery-operated radio available.
- Keep freezers and refrigerators closed. Throw out food if the temperature is 40 degrees or higher. When in doubt, throw it out!
- Only use generators outdoors and away from windows.
- Do not use a gas stove to heat your home.
- Disconnect appliances and electronics to avoid damage from electrical surges.
- Use alternate plans for refrigerating medicines or power-dependent medical devices.
- If safe to travel, go to an alternate location for heat or cooling.
- Make sure you are signed up for West Hartford's Community Advisory Notification System found on the Town's website: westhartfordct.gov

For more information on how to prepare, please visit the FEMA website at <https://www.ready.gov/power-outages>



IMPORTANT NUMBERS

Emergencies: 911

Non-Emergencies: 860-523-5203

CT Natural Gas: 860-456-8747

MDC: 860-278-7850

Town Hall: 860-561-7500

Public Works: 860-561-8100

Eversource: 800-286-2000

Report a Power Outage:

<https://www.eversource.com/cg/customer/reportoutage>



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