

Skyward Automated Food Service

Questions & Answers

How does it work?

Students in grades 5-12 will be assigned a pin number. Students will enter that pin number at the point of sale in the food service line. Money will automatically be deducted from the account. Students in grades K-4 will have money deducted at the point of sale via an electronic tally sheet. They will not need a pin number.

How do I pay for breakfast?

Whether it is breakfast or lunch, the money is in the same account. At the K-4 level, students will give all lunch and breakfast money to his/her homeroom teacher.

How can I make a deposit in the food service account?

Deposits will be taken at registration. After registration, any student in grades K-6 may send money to school and give to his/her teacher. Parents must include a Food Service Deposit Ticket with every deposit. Students in grades 7-12 may make payments at the food service line.

How will I know how much money is in my child's account?

You may check your student's account balance on-line using Family Access. Additionally, students in grades K-6 will receive an account balance statement every Friday if the balance is below \$10. All students will receive an account balance statement quarterly.

How will I know if my child is running a low balance?

You may check your student's account balance on-line using Family Access. The system is also set to automatically email parents when the account balance is below \$10. Letters will be sent home for any student with a negative balance.

Can I make payments on-line?

We are currently evaluating on-line payment options to use with Skyward. At this time, we have not found a solution that is cost effective for parents. We apologize for any inconvenience this may cause and thank you for your understanding.

What happens to the money at the end of the year?

Balances at the end of this school year will automatically "roll over" into the new grade level at the school that your child/children will be attending. Students who graduate or withdrawal will receive a check for the account balance or have the remaining balance transferred to other siblings enrolled in the school corporation.

What are some of the benefits of an automated food service program?

- Student's lunch status is confidential.
- Faster lunch lines so more time to eat.
- Parents can monitor their student's lunch and breakfast activities and account balance on-line using Family Access.

Will I get change back in line?

No. Any money given at the point of sale will be deposited into the student's food service account.