



ONLINE CLAIM FILING

AFLAC GROUP - CLAIM FILING INSTRUCTIONS

Aflac knows how much you value time and convenience.
Need a claim to file? Don't delay. File claims & access other forms online.
No certificate or policy number? No problem. Access coverage using your SSN.

1

NAVIGATE

Visit the Group website at:
<https://www.aflacgroupinsurance.com/customer-service/file-a-claim.aspx>

2

SELECT & FOLLOW

Click the claim you'd like to file -- indicating how you'd like to file. Follow claim completion instructions

3

SUBMIT

Submit your claim electronically to get your Aflac Group Insurance claim in progress



<https://www.aflacgroupinsurance.com/customer-service/file-a-claim.aspx>