



Dear Finalsite Clients,

Our team has been working through the night to restore full performance to all sites. We are still experiencing a disruption to certain computer systems on our network. Upon learning of this activity, we immediately took steps to secure our systems and to contain the activity, including proactively taking certain systems offline. We are working diligently with third-party specialists to investigate the source of this disruption, confirm its impact on our systems, and to restore full functionality to our systems as quickly and safely as possible.

We know the importance of your website and have all resources focused on this effort. We appreciate your patience and understanding and sincerely apologize for any inconvenience. We will provide further updates as we bring our systems back online. You can view and subscribe to the updates at [status.finalsite.com](https://status.finalsite.com).

We will be in touch with you throughout the day as we make progress on this issue.

Sincerely,  
Tim McDonough  
Chief Client Officer

Finalsite, 655 Winding Brook Drive, Glastonbury, CT 06033, USA

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