



Dear Finalsite Clients,

Our team continues to make progress bringing more websites back up. While we still have work to do, **the vast majority of front-facing websites are online**. Some sites may still lack proper styling, admin log-in functionality, calendar events, or constituent directories, but the team is currently working to restore these elements.

Earlier this evening (EST), we pushed an update which has greatly reduced the incidence of 502 "Oops" errors. Additionally, we have updated that "Oops" screen to display a more informational interface.

We will continue working through the night (EST), and will send another update when we have new information to share. You can subscribe to updates as well at [status.finalsite.com](https://status.finalsite.com).

Thank you again for your continued patience and understanding as our team works to resolve these issues and restore full performance to your websites as quickly as possible in a safe and secure manner.

Sincerely,

Tim McDonough

Chief Client Officer

Finalsite, 655 Winding Brook Drive, Glastonbury, CT 06033, USA

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