



Dear Finalsite Clients,

The vast majority of sites are up and running on the front end, but we still have work to do to bring everything back to normal.

- You may notice missing styling which we are still actively restoring.
- You may not be able to access the /admin side of your site, even though your website is up. We are aware of this and are actively working to correct this for the affected sites.
- You may continue to see 503 errors, which should subside as we restore more and more content.

We highly recommend that you limit software usage to critical information updates for your front-end, until we've confirmed that all functionality is working as expected. Examples of usage to avoid include sending email/notifications, workflows, relying on calendar and athletic alerts, uploading data etc.

Engineers will continue working around the clock and through the weekend until we reach a full resolution and we are dedicated to continuous communication with you throughout the process. You can also subscribe to updates at status.finalsite.com.

We will be holding a third client webinar at 2:00 PM EST today for those who were unable to attend yesterday or this morning. [Please click here to register for today's 2:00 PM EST webinar.](#)

Thank you for your continued patience and understanding.

Sincerely,

Tim McDonough

Chief Client Officer

Finalsite, 655 Winding Brook Drive, Glastonbury, CT 06033, USA

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