

<i>Policy</i>	<i>Title</i> PUBLIC COMMENTS OR COMPLAINTS	<i>Code</i> KE
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HOLLISTON

No member of the community will be denied the right to bring their comments or complaints to the Holliston School Committee. However, with the exception of comments or complaints relative to the budget, the Superintendent's evaluation, policy development, or collective bargaining, the Committee will refer all other comments or complaints to the proper administrative channels for resolution.

It is the policy of the School Committee that complaints are best handled and resolved as close to their origin as possible. Complaints involving staff or the operation of a particular school building should be addressed to the building principal and from there to the superintendent.

Any letter of complaint sent to the School Committee or to the Chair or Vice Chair of the Committee for consideration by the School Committee becomes a public record and will be available to the public. However, it may be necessary to remove the names of individuals in order to protect their rights to confidentiality.

First Reading:	November 7, 2002
Second Reading:	December 19, 2002
Third Reading:	July 16, 2003
Policy Adopted:	July 16, 2003
Policy Amended:	November 1, 2013
Legal References:	603 CMR 26:09 and 26:10
Policy Cross Reference:	ID (Selecting Library Materials); IE (Selection of Instructional Materials)
Procedure Reference:	