



Computer Quick Start Guide

Configuring your computer to have a problem-free experience with Apex Learning is a piece of cake. It should only take a few moments of your time. Answer a few quick questions and you'll be on your way!

If you need assistance answering any of the questions below, Apex Learning Support can be reached at: **1-800-453-1454** or **support@apexlearning.com**.



What kind of computer are you using?

Nearly all computer operating systems work great with Apex Learning. However, **we recommend and support** these operating systems only:



- Windows Vista or XP SP2 or higher



- Mac OS 10.4 or higher



Are you connected to the Internet?

Here's a quick way to test. Go to **www.google.com** and search for something you haven't searched for before. If you are able to get results to display, you are set to go! If not, contact your school's tech team for help.



What web browser are you using?

Most web browsers work great with Apex Learning. However, **we recommend and support** these web browsers only:



- Internet Explorer



- Firefox



- Safari



Have you run the System Check-Up yet?

This last part is easy. Visit the link below and follow instructions:

- www.apexlearning.com/systemcheckup



Are you blocking pop-ups?

Here's an easy way to test. First, log into your account. If you can successfully launch a course window and your Orientation window, you're set to go! If not, you will either have to **disable** all of your pop-up blockers, or configure them to **white-list these sites**:

- apexlearning.com
- apexvs.com



Do you have these common browser plug-ins installed?

We use the following free browser plug-ins to display important multimedia content in our courses. Please visit the sites below and **install** these plug-ins:



- Flash Player (www.adobe.com)



- Reader (www.adobe.com)



- Java (www.java.com)



Can you hear me now?

Take a moment to **play some audio** on your computer and test your speakers or headphones. Can you hear anything? If not, contact your school's tech team for help.



How many computers will you be using?

Please note that **all computers** that will be used for Apex Learning should go through this checklist. If you have a whole computer lab to set up it may be useful to get someone from your school's tech team to assist you.