

# News Release

## FOR IMMEDIATE RELEASE

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## City of New Britain latest to join Connecticut Town Clerks Portal for Online Access to Town Records

New Britain, Connecticut – April 4, 2014

New Britain Town Clerk, Mark H. Bernacki, announced today that the Town Clerk's Office has joined the Connecticut Town Clerks Portal to allow the searching public 24/7 access to view and print their city land records.

The City of New Britain has been working in partnership with Cott Systems, a privately owned software and service company serving town clerks for 123 years, to identify a low-cost solution to make public records more accessible to constituents via the internet. Cott Systems developed a state portal to position town clerks to enhance the services their office provides by leveraging the investment they made in their records management solution (Resolution3).

Bernacki explains, "Since becoming the Town Clerk we have rapidly moved to provide greater access to our public records. Once we upgraded our software to Resolution3 and updated our web-site people began asking for off-site retrieval and printing of our land records. We are excited about bringing state of the art technologies to the Town Clerk's Office. The land records portal provides the public with the opportunity to access information 24/7 from the comfort of their office or home anywhere in the world. The portal will also provide the City with much needed additional revenue".

The state portal is a subscriber based system and is implemented at no cost to the Town Clerk's office. Land records (i.e. deeds, liens, maps) index & images can now be viewed via the internet. If a searcher needs to print an image, they can do so for the state set fee of \$1.00 per page. This fee is kept by the city becoming a revenue stream for the city budget.

"Cott Systems is about serving New Britain's customers and our customers alike. This idea was born from the thoughts of a customer and has been executed by Cott Systems working in partnership with them. The New Britain Town Clerk Office wants to be a part of Connecticut's cutting-edge way of thinking; to enhance the solution offerings they provide their ever demanding public." explains Cott Systems.

The Connecticut State Portal is accessible at: <https://connecticut-townclerks-records.com>

or from New Britain's City web-site at: <http://www.newbritainct.gov>