



Where do I mail my check to:

New Britain City Hall
27 West Main St. Room 104
New Britain, CT 06051

Can I drop a check off to City Hall?

YES – 24 hr drop box is located near City Hall front entrance and checked every morning. A receipt can be mailed to you at your request.

*When dropping off tax payment related to immediate DMV clearance, it needs to be certified funds (money order, bank check, etc). If you drop off during the business day and need an immediate clearance, please call the tax office at 860-826-3317 option 0. They will retrieve your payment, process it and then clear you with the DMV.

How can I pay my taxes online?

By going to: tax.newbritainct.gov

Can I pay online without the service fee?

NO – Fees are charged by the third party pay provider, Invoice Cloud – not the City.

FOR TAXES:

- 2.95% fee for the convenience of paying by credit or debit card
- \$.95 cents if paying by electronic check.

FOR WATER/SEWER:

- \$4.95 per \$500 for convenience of paying by credit or debit card
- \$.95 cents if paying by electronic check

When is my water bill due?

Depends on when you're billed. If billed semi-annually in April, May, June or July; you now have 90 days to pay (instead of the usual 30) .

- Bills due April 1st have until July 1st
- Bills due May 1st have until August 1st

When will I get a late fee on my water bill?

Refer to the above answer to determine your new due date. Payments made after the new due date will be subject to a late fee and interest.

Where can I look up my water bill if I didn't get one?

Utility.newbritainct.gov

Enter the last 6 digits of account number and last name.
Don't know your account #? Enter 00 in the account field, or the tax office will look it up for you by calling (860) 826-3317