



New Britain Residents and Property Owners:

Winter in New England is full of surprises, but our Public Works Department, Emergency Response Departments and others have been working aggressively to improve our services and make navigating our City a little easier when it snows.

Prior to the winter season, staff within the Public Works Department worked together creating plans to improve the level of service we provide.

Enclosed in this brochure are a few reminders and important contacts you should have in case of emergencies this winter.

Be smart, stay off the roads when the weather is bad, and let us clear a safe path for you to travel when the storms are over.

Sincerely,
Mayor Erin E. Stewart

IMPORTANT CONTACTS

To report issues with snow on city-owned roadways, contact the Public Works Department at 860-826-3350

To report a blocked/impassable sidewalk, please contact the NBPD 860-826-3000

Department of Public Works Yard 860-826-3480

New Britain Non-Emergency Dispatch Center Line 860-826-3000

For Emergencies Dial 911

Eversource (report a power outage) 1-800-286-2000

CITY OF NEW BRITAIN
OFFICE OF MAYOR ERIN E. STEWART

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New Britain, CT 06051

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CITY OF NEW BRITAIN

2019-20 SNOW PREPAREDNESS INFORMATION



Mayor Erin E. Stewart

www.newbritainct.gov



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STAY INFORMED: WINTER TIPS



BEFORE THE STORM:

- Remove your car from the street: it makes clearing the roadway more efficient for plow truck drivers
- Department of Public Works crews ready their equipment
- DPW Crews apply pre-treatment to surfaces
- Parking ban may be issued

DURING THE STORM:

- DPW crews work to keep a travel lane passable
- We focus on major roads, posted snow routes, and areas around emergency centers
- If a parking ban has been issued, a ticketing and towing operation begins
- Our drivers are directed to minimize snow placed on previously cleaned sidewalks and driveways, but often it is unavoidable

AFTER THE STORM:

- Crews continue to plow snow, often up to 10 hours after the snow has finished
- Property owners must clear sidewalks within 24 hours

WHEN IS A PARKING BAN ISSUED?

- Parking bans are issued by the Mayor and enforced by the New Britain Police Department when a sizeable amount of snow is forecasted
- Look for notices at newbritainct.gov, on Twitter (@CoNBCT), Facebook (NewBritainCT), or on your local TV news station
- Vehicles in violation of the ban are subject to a \$100 parking ticket and will be towed at the owner's expense
- The ban stays in effect until the City determines it should be lifted

WHERE DO I PARK?

- **Free parking** is available at Osgood Park, Stanley Golf Course, Quonset hut parking lot at 655 Slater Road, the parking lot at the corner of Wildwood and Linden Streets, Washington Park (opposite Gold Street), Martha Hart Park, the Badolato parking garage, the Pulaski Club, the Szczesny garage, and parking lots at City schools
- For streets designated an emergency snow route, there is no parking Dec. 1 through April 15 from 1 a.m. to 5 a.m. For a list of streets, visit newbritainct.gov

WHAT IF MY CAR WAS TOWED?

- Contact the NBPD at 860-826-3000

CLEANING YOUR SIDEWALKS

- It is the responsibility of the property owner to remove snow or ice within 24 hours
- Throwing snow into the street is illegal
- Shovel snow to the right when facing the street to avoid having snow plowed back onto your property
- If the sidewalk is icy, consider sprinkling sand, salt, or other gritty material.
- Free treated sand is available to NB residents in the parking area on Eastwick Court; parking lot at the corner of Linden and Wildwood Streets; Martha Hart Park; Osgood Park; Rocky Hill Ave. (Northeast corner of Ellis St.); A.W. Stanley parking lot (opposite Huber St.); Washington Park; Willow Brook Park; and on Eddy Glover Boulevard.
- Not clearing your sidewalk carries a fine of \$50 a day
- If the sidewalk conditions are not fixed within one day of receiving a ticket, the city retains the right to lien the property and charge the owner with the cost of clean up

HAVE A FIRE HYDRANT NEARBY?

- The New Britain Fire Department kindly asks that you clear three feet around a fire hydrant if you have one near your property in case of an emergency.

HAVE A STORM DRAIN NEARBY?

- Help our Utilities Division out: If you see a storm drain clogged with leaves or other debris, kindly clear the passageway for improved drainage in your neighborhood.