

New Britain City Hall COVID-19 Altered Operations as of 6/3/2020



City Hall Hours: 8:15a.m. – 4:00p.m. Monday – Friday

860-826-3300 - www.newbritainct.gov

Office	Main Contact	Looking for Assistance With...
Assessor's Office	<p>Phone: (860) 826-3323</p> <p>Mailing address: 27 West Main St. Room 102 New Britain, CT 06051</p> <p>Email: mike.konik@newbritainct.gov</p>	<ul style="list-style-type: none"> • To apply for Elderly or Veterans tax exemption programs, applications can be mailed at your request. Please contact Elizabeth Ceden0 at elizabeth.cedeno@newbritainct.gov • For motor vehicle processing contact: Rose Lestini at rose.lestini@newbritainct.gov • Personal Property questions, contact: Susan Ames at susan.ames@newbritainct.gov • Real Estate assessments, contact: Timothy Hutvagner, Asst. City Assessor tim.hutvagner@newbritainct.gov Or, Andrew Vincent Andrew.vincent@newbritainct.gov
Building & Environmental Health	<p>Phone: (860) 826-3383</p> <p>Mailing address: 27 West Main St. Room 404 New Britain, CT 06051</p> <p>Email: Donna.Boga@newbritainct.gov</p>	<ul style="list-style-type: none"> • Permits: you can apply online by going to http://newbritainct.gov/howdoi/apply/default.htm and clicking on "Licenses & Permits" • Inspections: Call 860-826-3383 to schedule
Town & City Clerk	<p>Phone: (860) 826-3344</p> <p>Mailing address:</p>	<ul style="list-style-type: none"> • For death certificates, birth records, marriage licenses and other vital information, please use mail-in services or visit: www.newbritainct.gov/services/town_clerk.htm • Land records can be searched using the online portal found

	<p>27 West Main St. Room 109 New Britain, CT 06051</p> <p>Email: mark.bernacki@newbritainct.gov</p>	<p>under http://www.newbritainct.gov/services/town_clerk/land_records.htm</p> <ul style="list-style-type: none"> • Funeral Directors, contact Mark Bernacki.
Community Services	<p>Phone: (860) 826-3366</p> <p>Mailing address: 27 West Main St. Room 301 New Britain, CT 06051</p> <p>Email: Mallory.deprey@newbritainct.gov</p>	<ul style="list-style-type: none"> • Housing: Call 211 • Food assistance: Mobile Foodshare is available every other Wednesday from 10:15 a.m. to 11 a.m. at 111 North Street. Foodshare will be doing a pop-up produce distribution on Monday, April 6 from 9 a.m. to noon at 16 Armistice Street. The food pantry at 460 Osgood Avenue is open from 1 p.m. to 5 p.m. on Fridays. An online calendar can be found here: https://www.foodpantries.org/ci/ct-new_britain Meals and More LINK GO HERE
Economic Development & City Plan	<p>Phone: (860) 826-3433</p> <p>Mailing address: 27 West Main St. Room 209 New Britain, CT 06051</p>	<ul style="list-style-type: none"> • Business inquires, please direct questions to bill.carroll@newbritainct.gov • For Zoning, contact Steven.Schiller@newbritainct.gov
Facilities	<p>Phone: (860) 826-3415</p> <p>Mailing address: 27 West Main St. Room 207 New Britain, CT 06051</p>	<ul style="list-style-type: none"> • Monthly parking permit payments can be mailed in • Property management questions should be directed towards Jon Delgadillo at Jon.delgadillo@newbritainct.gov
Mayor's Office	<p>Phone: (860) 826-3303</p> <p>Mailing address: 27 West Main St. Room 204 New Britain, CT 06051</p>	<ul style="list-style-type: none"> • Constituent Services, contact Nicole Pac at Nicole.pac@newbritainct.gov • Press & Media, contact David Huck at david.huck@newbritainct.gov • General questions can be sent to mayor@newbritainct.gov

<p>Parking Ticket Office</p>	<p>Phone: (860) 826-3413</p> <p>Mailing address: 27 West Main St. Room 103 New Britain, CT 06051</p> <p>Email: Kathy.weber@newbritainct.gov</p>	<ul style="list-style-type: none"> • Parking ticket appeal hearings are postponed until further notice. Please mail in your appeal form and await a response in the coming months. • Parking ticket fines can be mailed in or paid online at http://www.newbritainct.gov/services/parking_ticket/payments.htm
<p>Parks & Recreation</p>	<p>Phone: (860) 826-3360</p> <p>Mailing address: 27 West Main St. Room 302 New Britain, CT 06051</p> <p>Email: erik.barbieri@newbritainct.gov</p>	<ul style="list-style-type: none"> • Staff are available to answer questions • Reservations: payment can be processed with a credit card over the phone. Photo identification can be emailed to the department (to confirm date of birth for beer permit). Receipts will be emailed/mailed to permittee. • Upcoming events and updates can be found on Facebook at https://www.facebook.com/nbparksnrec/
<p>Public Works and Water</p>	<p>Phone: (860) 826-3350</p> <p>Mailing address: 27 West Main St. Room 501 New Britain, CT 06051</p> <p>Email Joyce.Zukowski@newbritainct.gov</p>	<ul style="list-style-type: none"> • Payments for trash bins, citations, and water can be mailed in • Mapping needs: please use the GIS website http://newbritain.mapxpress.net/ • Administrative Assistants are available to speak with over the phone calls to facilitate trash pickup or any other related questions. • Any water emergency, such as a water main break or sewer backup, call dispatch at 860-826-3536
<p>Tax Collector</p>	<p>Phone: (860) 826-3317</p> <p>Mailing address: 27 West Main St. Room 104 New Britain, CT 06051</p>	<ul style="list-style-type: none"> • Payments can be mailed in or online at http://www.newbritainct.gov/services/tax_collector • General tax-related questions, contact Cheryl.Blogoslowski@newbritainct.gov • Water & Sewer billing questions, contact denise.west@newbritainct.gov

