The Vision:

In 2007, Mayor Timothy T. Stewart and community leaders banded together to make a commitment to end chronic homelessness in the City of New Britain. The “Mayor’s 10 year plan to end homelessness” was established. Now approaching its tenth year, with Mayor Erin Stewart at its helm, the Plan met its goal of ending chronic homelessness in our city in December 2016. On that date, Governor Malloy announced that chronic homelessness had been eradicated in all the CANs in our state. This does not mean there is no homelessness in New Britain, but rather that we have established a systematic way to identify and rapidly rehouse those who are chronically homeless. Community leaders and new partners have committed to make the “10 Year Plan” a permanent one to refocus the needs of our homeless population and social providers in town so we can realize our shared vision of New Britain as a place of wide opportunity, with businesses that employ all who are able to work, including youth and individuals who are homeless. To that end, the Mayor and the BHT Executive Committee are now examining ways to best interconnect the Committee and the CCCAN, including possibly merging the two, to best provide for the people we serve.

The Need:

There are approximately 74,000 people in New Britain today. The 2010 US Census data shows that 58% of all households in New Britain are renters and over 30% pay more than one third of their household income for rent. This makes them unstably housed and at risk of homelessness. According to the 2017 Point in Time Count, 156 individuals and families were experiencing homelessness in New Britain on January 24, 2017.

The multiple causes of homelessness are rooted in the realities of today’s rising housing costs, skill driven employment needs, family disasters and the challenges faced by people with limited financial resources when confronting illness, mental health and addiction issues. With a system in place in New Britain to address the needs of the chronically homeless, the focus must now be to rapidly rehouse those who become homeless to make their homeless episode as brief as possible and to prevent individuals and families from becoming homeless in the first place.
ACRONYM KEY

AJC: American Job Center
BHT – Building Hope Together
CCCAN – Central Connecticut Coordinated Access Network
CAN – Coordinated Access Network
CWP: Capital Workforce Partners
SOAR – SSI Outreach, Access and Recovery
DMD – Department of Municipal Development
CHFA – CT Housing Finance Authority
PSH – Permanent Supportive Housing
CMHA – Community Mental Health Affiliates
NIMBY – Not In My Backyard
MEDA – Municipal Economic Development Authority
ESG – Emergency Shelter Grant
RR – Rapid ReHousing
CHR – Community Health Resources
NCRMHB – North Central Regional Mental Health Board
DOH – Department of Housing (State)
CoC – Continuum of Care
DOL – Department of Labor
FSC – Friendship Service Center
HRA – Human Resources Agency of New Britain
CHRO – Commission on Human Right and Opportunities (City)
Facts:

- 10% of Connecticut residents fall below the poverty line set forth by the federal government

- 22.9% of residents in New Britain fall below that line

- Average Income in NB: $39,898/year

- Average Income in State of CT: $69,000/year
Goals focus in 3 areas:

1. **Residence Retention**
   
   Provide supportive housing, expand access to affordable housing & prevent evictions

2. **Employment**
   
   Work with mainstream resources like AJC, CWP, the NB Chamber of Commerce, and CMHA, which have relationships with local employers, to increase employment for those who are homeless or at risk

3. **Mental Health & Wellness**
   
   Assess individual need, provide access to care & link community partners
WHO ARE WE?

Executive Committee Members:
Mayor & Co-Chair: Erin E. Stewart
Co-Chairman: Peter Niro
BHT Coordinator: Mary Floyd (YWCA)
Treasurer: Robin Sharp (YWCA)

Zeena Tawfik (NB Community Services)
Ellen Simpson (Friendship Center)
John Kulkulka (NHS)
Kenneth Malinowski (City- DMD)
Alderman Brian Keith Albert (City Council)
Alderwoman Katie Breslin (City Council)
Alderman Robert Smedley (City Council)
Maria Falvo (Am. Savings Foundation)
Shelly Hendrickson
Ray Gorman (CMHA)
Timothy Stewart (Chamber of Commerce)
Bruce Baxter (EMS)
Joeline Wruck
William Carroll (Economic Development)
Joe Vaverchak (CSDNB)
Kara Russell (Family Promise)
Daniel Walsh (Veterans Inc.)
Karolina Wytrykowska (CMHA)
## SUB-COMMITTEE MEMBERS

### HOUSING COMMITTEE
- Co Chair: Justin Dorsey
- Co Chair: Peter Niro
- Ellen Simpson
- Mary Floyd
- Michael Tomasso
- John Kulkulka
- Joeline Wruck
- Maria Falvo
- Ken Malinowski
- Lorraine Gauthier
- Manssour Hanne
- Sue Murphy
- Marzena Bukowski
- Barbara Damon

### EMPLOYMENT COMMITTEE
- **Chair:** William Carroll
- Wendi Garcia (CWP)
- Donna Bergin (FSC)
- Timothy Stewart (Chamber of Commerce)
- Kayla Hendrickson
- Teresa Husband (AJC)
- Gerald Berthiaume (CSDNB)
MENTAL HEALTH & WELLNESS

Chair: Karolina Wytrykowska (CMHA)
    Zeena Tawfik (NB Community Services)
    Father Kapriel (SAAC)
    Desiree Agosto (YMCA)
    Marianne Farr (First Lutheran)
    Pat Rutkowski (NBPL)
    Dr. David Buono (HOCC)
    Yvette Highsmith Francis (CHC)
    Detective Jennifer Yarsawich (NBPD)
    Akintunde Sogunro
WHO ARE OUR PARTNERS?

Okay Industries
American Savings Foundation
Community Foundation
Prudence Crandall
Friendship Service Center
Salvation Army
CMHA
YMCA
Rebuilding Together NB
NB EMS
NB Food Share
NB Chamber of Commerce
CW Resources
Veterans Inc.
CCCAN, State of Connecticut
Capital Workforce Partners

CCSU Community Engagement
North Central Regional Mental Health Board
Landlord Consortium
NHS
Farrell Treatment Center
Housing Authority
YWCA
NB Housing Authority
HOCC Emergency Dept.
NBPD
NB Downtown District
HRA
Community Health Center
FoodShare (Hunger Action Team)
COMMITTEE MEETING SCHEDULE
Meetings of the Executive Committee are held at noon in Room 201 of City Hall

February 26, 2018
June 18, 2018
October 15, 2018
## I. RESIDENCE RETENTION  
Provide supportive housing, expand access to affordable housing & prevent evictions

<table>
<thead>
<tr>
<th>Strategies</th>
<th>Actions</th>
<th>Partners/Implementer</th>
<th>Outcome</th>
<th>Year to Date</th>
<th>2018 Goals</th>
</tr>
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<tbody>
<tr>
<td>Increase development opportunities for Permanent Supportive Housing (PSH) and affordable housing</td>
<td>CCAN will identify clients who are or who are approaching chronic homeless status. Work with the State of Connecticut DOH to bring additional housing vouchers to the CCCAN for those identified as chronically homeless. Housing Committee, with the City’s guidance and support, submitted a successful application to DOH. Housing Committee will submit additional state grants for vouchers particularly those for youth homeless.</td>
<td>City of New Britain, CCCAN, State of Connecticut DOH, Housing Committee</td>
<td>Chronically homeless in New Britain identified and matched to housing successful DOH application submitted. Groundbreaking held for Howey House May 24.</td>
<td>To Date: 77 PSH units 56 affordable units 50 units for family reunification</td>
<td>Howey House will be constructed (11 units of PSH) and affordable housing 10 housing vouchers will be obtained.</td>
</tr>
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# I. RESIDENCE RETENTION

Provide supportive housing, expand access to affordable housing & prevent evictions

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<tr>
<td>Homelessness Prevention Program</td>
<td>Provide funds paid directly to landlords to prevent individuals and families from becoming homeless</td>
<td>Community Foundation of Greater New Britain, YWCA, Work Plan Coordinator</td>
<td>Prevented homelessness for 25 households</td>
<td>Submit successful application for funding to CFGNB to prevent at least 25 households from becoming homeless</td>
</tr>
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## I. RESIDENCE RETENTION

Provide supportive housing, expand access to affordable housing & prevent evictions

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<tr>
<td>Fully utilize the Rapid Re-housing program to shorten lengths of time of homelessness</td>
<td>Committee members will present clients for Rapid Re-housing at weekly CCCAN Housing Committee Meetings</td>
<td>CCCAN, SVDP, CHR</td>
<td>121</td>
<td>55</td>
</tr>
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I. RESIDENCE RETENTION Provide supportive housing, expand access to affordable housing & prevent evictions

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<tr>
<td>Provide basic essential for households moving from shelter to promote housing stability</td>
<td>Use Fresh Start Funds</td>
<td>Community Chest, Work Plan Coordinator</td>
<td>151 Households</td>
<td>submit successful application for funding to Community Chest</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Assist at least 20 households</td>
</tr>
</tbody>
</table>
II. EMPLOYMENT: work with mainstream resources like AJC, CWP, the nB Chamber of Commerce and cmha, which have relationships with local employers, to increase employment for those who are homeless or at risk

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<th>Goals Year 10</th>
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<tr>
<td>Use experience and expertise of the mainstream resources represented by the employment committee’s membership</td>
<td>Work Plan Coordinator will present clients’ resumes to the Employment Committee for their review, input and suggestions</td>
<td>Work Plan Coordinator, Employment Committee</td>
<td>10 resumes reviewed</td>
<td>Committee reviews 15 resumes</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>To Date: 28 resumes reviewed</td>
<td></td>
</tr>
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### II. EMPLOYMENT:

work with mainstream resources like AJC, CWP, the nB Chamber of Commerce and cmha, which have relationships with local employers, to increase employment for those who are homeless or at risk

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<tbody>
<tr>
<td>Job seekers to utilize American Job Center (AJC)</td>
<td>Work Plan Coordinator links job seekers to AJC</td>
<td>AJC, Work Plan Coordinator</td>
<td>100% of job seekers referred to AJC</td>
<td>100% of job seekers referred to AJC</td>
</tr>
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### II. EMPLOYMENT:

Work with mainstream resources like AJC, CWP, the nB Chamber of Commerce and cmha, which have relationships with local employers, to increase employment for those who are homeless or at risk.

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<tr>
<td>Job seekers to utilize CMHA</td>
<td>Work Plan Coordinator will refer eligible clients to CMHA</td>
<td>CMHA, Work Plan Coordinator</td>
<td>New Goal</td>
<td>100% of eligible clients</td>
</tr>
</tbody>
</table>
**II. EMPLOYMENT:** work with mainstream resources like AJC, CWP, the nB Chamber of Commerce and cmha, which have relationships with local employers, to increase employment for those who are homeless or at risk

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<tr>
<td>Provide transportation to work, trainings, job interviews</td>
<td>Bus Pass Project</td>
<td>Community Chest, Work Plan Coordinator</td>
<td>63 Clients received bus passes</td>
<td>Assist 90 clients</td>
</tr>
</tbody>
</table>

490 assisted
II. EMPLOYMENT: work with mainstream resources like AJC, CWP, the nB Chamber of Commerce and cmha, which have relationships with local employers, to increase employment for those who are homeless or at risk

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<tr>
<td>Remove impediments to finding and keeping employment</td>
<td>Path to Employment Program</td>
<td>United Way, Work Plan Coordinator</td>
<td>25 clients assisted</td>
<td>submit successful application for funding to United Way Assist 20 clients</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>179 clients assisted</td>
<td></td>
</tr>
</tbody>
</table>
### III. MENTAL HEALTH & WELLNESS:
Assess individual need, provide access to care & link community partners.

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<tr>
<td>Maintain Homelessness Prevention Program</td>
<td>Grant applications, Fundraiser, Donations</td>
<td>Grantors, New Britain residents, Liaisons</td>
<td>252 households prevented from becoming homeless</td>
<td>Aid additional 75 households.</td>
</tr>
<tr>
<td>Emergency Needs Program</td>
<td>One time bill payment and referral to utility forgiveness and payment plans</td>
<td>FSC</td>
<td>n/a</td>
<td>Assist 75 Individuals</td>
</tr>
<tr>
<td>Educating tenants about housing obligations and budgeting</td>
<td>Link client to NHS classes &amp; workshop</td>
<td>NHS</td>
<td>Open Enrollment</td>
<td>Expand workshops to include education for landlords &amp; rapid rehousing.</td>
</tr>
<tr>
<td>Referral to resources that can prevent and help households from entering homelessness</td>
<td>Cash assistance, food stamps, behavioral health services and other state and local services as needed</td>
<td>All local providers linked by BHT.</td>
<td>n/a</td>
<td>Continue to be constant, on-going process.</td>
</tr>
</tbody>
</table>
### MENTAL HEALTH & WELLNESS:
Assess individual need, provide access to care & link community partners.

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<tr>
<td>Assess individual needs</td>
<td>Fill out client assessment Form - Quick Assessment Form Subcommittee will make</td>
<td>BHT Liaison, FSC, CMHA &amp; other local providers, Sidekicks Program, Foodshare &amp; Community Central.</td>
<td>n/a</td>
<td>Advise 200 clients.</td>
</tr>
<tr>
<td>Monitor local assistance accessibility</td>
<td>Ensure community partners provide wrap around services as needed</td>
<td>All community providers</td>
<td>n/a</td>
<td>Ongoing</td>
</tr>
<tr>
<td>Give police resources to deal with mentally ill &amp; homeless</td>
<td>Implement NBPD Crisis Intervention Team - officer training required</td>
<td>NBPD</td>
<td>n/a</td>
<td>Half of all officer received proper training.</td>
</tr>
<tr>
<td>Provide community with education training</td>
<td>Utilize CAP &amp; TIPS programs for residents and business owners</td>
<td>CMHA provides instruction</td>
<td>n/a</td>
<td>Hold quarterly educational sessions on various topics.</td>
</tr>
<tr>
<td>Raise funds to support the Plan</td>
<td>Empty Bowl/BHT Soirre</td>
<td>BHT Committee</td>
<td>$5,000 (Oct. 12)</td>
<td>Have an annual dinner or fundraiser planned.</td>
</tr>
<tr>
<td>Goals</td>
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<td>----------------------------------------------------------------------</td>
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</tr>
<tr>
<td>Prevent and end homelessness among Veterans in</td>
<td>Connect veterans to housing, clinical care, and social services</td>
<td>Dept. of Labor, Veterans Inc.</td>
<td>✔ Achieved</td>
<td>✔ Achieved</td>
</tr>
<tr>
<td>Finish the job of ending chronic homelessness in 2017</td>
<td>Prevent &amp; end homelessness for families, youth, and children in 2020</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prevent &amp; end homelessness for families, youth, and children in 2020</td>
<td>Participate in the Statewide Youth Engagement Team Initiative and follow its recommendations</td>
<td></td>
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</tr>
<tr>
<td>Set a path to ending all types of homelessness</td>
<td>Focus on prevention and rapid rehousing</td>
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## CENTRAL CONNECTICUT COORDINATED ACCESS NETWORK GOALS

<table>
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<tr>
<td>End chronic homelessness</td>
</tr>
<tr>
<td>End homelessness among Veterans</td>
</tr>
<tr>
<td>Partner with surrounding towns in the efforts to end homelessness</td>
</tr>
<tr>
<td>Partner with NB Housing Authority to obtain a preference for chronically homelessness</td>
</tr>
<tr>
<td>Connect with land lords who are willing to partner with BHT and its clients</td>
</tr>
<tr>
<td>Improve communication and collaboration between BHT Ex. Cmte. And CAN Steering Cmte. (Merge the 2?)</td>
</tr>
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<tr>
<td>Connect veterans to housing, clinical care, and social services</td>
<td>Bristol Mayor; Bristol Housing Authority; Southington and Plainville Community Services; Berlin; CCCAN</td>
<td>✔ Achieved</td>
<td>✔ Achieved</td>
</tr>
<tr>
<td>Bristol Mayor; Bristol Housing Authority; Southington and Plainville Community Services; Berlin; CCCAN</td>
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<tr>
<td>NB Housing Authority</td>
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WHAT CAN YOU DO TO HELP?

Advocate.
- Call your state & federal delegations to advocate for increased mental health funds

Volunteer.
- Call a local shelter or non profit to offer your help

Donate.
- Checks can be made payable to “Building Hope Together – YWCA” and mailed to YWCA New Britain, 19 Franklin Square New Britain, CT 06051

Making a difference starts with YOU!