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*Note:* Informal resolution is encouraged but does not extend any deadlines in FNG(LOCAL), except by mutual written consent.

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STUDENT/PARENT COMPLAINT FORM — LEVEL ONE

To file a formal complaint, please fill out this form completely and, within the time established in FNG(LOCAL), submit it by hand delivery, fax, e-mail, or U.S. Mail as follows:

**Office of Policy and Legal Affairs**  
**2425 East Main Street**  
**League City, TX 77573**  
**Fax: 281-284-9900**  
**E-mail: [LegalAffairs@ccisd.net](mailto:LegalAffairs@ccisd.net)**

All complaints will be heard in accordance with FNG(LEGAL) and (LOCAL) or any exceptions outlined therein.

1. Parent/Guardian Name: \_\_\_\_\_

Student Name: \_\_\_\_\_

2. Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

E-mail address: \_\_\_\_\_

3. Campus: : \_\_\_\_\_

4. If you will be represented in presenting your complaint, please identify the person representing you. If the person representing you will participate by telephone conference call, please check the box below. The District will inform you if the equipment necessary for telephone representation is unavailable.

Representation will be by telephone conference call.

Please note: You must designate a representative who will be participating in person or by telephone with an advance notice of at least three days, or the District may reschedule the conference or hearing to a later date.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

E-mail address: \_\_\_\_\_

STUDENT RIGHTS AND RESPONSIBILITIES  
STUDENT AND PARENT COMPLAINTS/GRIEVANCES

5. Please describe the decision or circumstances causing your complaint (give specific factual details).

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6. What was the date of the decision or circumstances causing your complaint?

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7. Please explain how you have been harmed by this decision or circumstance.

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8. Please describe any efforts you have made to resolve your concerns informally and the responses to your efforts.

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When and with whom did you communicate in your efforts at informal resolution?

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9. Please describe the outcome or remedy you seek.

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Student/Parent signature: \_\_\_\_\_

Signature of Student/Parent's representative: \_\_\_\_\_

Date of filing: \_\_\_\_\_

*Complainant, please note:*

*A complaint form that is incomplete in any material way may be dismissed but may be refiled with all the required information if the refiling is within the designated time for filing a complaint.*

*Attach to this form any documents you believe will support the complaint; if unavailable when you submit this form, they may be presented no later than the Level One conference. Please keep a copy of the completed form and any supporting documentation for your records.*