

ROAR 2021 Online Auction FAQ and Bidding Tips

Online auction URL: <https://lakeside9737.ggo.bid>

What is the online auction?

The online component of ROAR allows everyone to participate in the auction and support Lakeside School. This means you can do your bidding from the convenience of your home or while attending ROAR in person. Attending the ROAR auction on Nov. 20 is not required to bid.

When does it open and close?

The online auction opens at 12:01 a.m. PST on Nov. 15, 2021 and closes at 7 p.m. PST on Nov. 20, 2021. There will not be any online purchasing after 7 p.m. on Nov. 20, 2021. If you want it, bid or buy it now! Anything not sold will not be available after the auction closes.

Is the online auction pre-bidding for the event at the Hyatt Regency on Nov. 20, 2021?

No. All items in the online auction are only available for online bidding, and the corresponding top bidder will win that item. There will not be any silent auction items available for only Hyatt guests. All items are biddable by anyone regardless of attendance at the Hyatt event.

How can I see online auction items?

The items and buy-in parties available online are listed on our auction website here:

<https://lakeside9737.ggo.bid>

How do I bid online? Do I need to register?

Whether you're bidding from home, other location, or at the Hyatt Regency, you will want to create your account as soon as possible, using the **Get Started** button on our auction website

<https://lakeside9737.ggo.bid>.

Menu icon HOME GET STARTED SEARCH Q

ROAR Game Night online auction

Lakeside School Parents and Guardians Association
Welcome

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Preview PREVIEW ONLY

1 5 Nights at Seabrook's Sunset Retreat home

Preview PREVIEW ONLY

2 The Farewell BBQ and Beers with Bernie, May 20, 2022

GAMENIGHT

GET STARTED

Fund-a-Need

ROAR 2021: Game Night

Just follow the simple steps. You will be required to provide name, email address or mobile phone number, set up a password, and a credit card to set up your account. If you provide a mobile number, you will receive an immediate text with a unique URL and you can access the bid page on your smartphone. ***Do NOT forward this link to others unless you want them to bid for you! Your credit card is linked to this unique URL.***

Pro-Tip: What is the easiest way to find an item to bid on?

- Use the search tool and search by any keyword in the name of item.
- Set up items that you're interested in as a Favorite.
- Use the side menu and navigate by Category.

If I purchase (win) an item, how do I pay?

We will charge your credit card after the online auction closes, the week of Nov. 22-24, 2021. We will send event statements after payments are processed.

How do I know that I won or purchased an item?

You will not get an email or text notification when you have purchased an item. When looking at the online auction webpage:

- 1) Go to the upper left corner and click on the Menu icon (3 white lines)
- 2) Tap Bids

You will see item tiles with your bidding status -- Won (you purchased outright), Winning (you have the leading bid), or Outbid. For buy-in parties, you will see the item tile. If you tap on the tile, you will see how many tickets you purchased in the upper right, in blue font.

You will get text or email notifications when you are outbid, only if you provided your cell or email in your account settings. You need to log out and log back in, to get to your account settings.

Do I need to provide a credit card number in advance in order to participate in the online auction?

Yes, all bidders, regardless of attending in person or remote, need to provide a credit card number in advance. This is part of the Get Started registration process.

What if I purchased dinner tickets for the Hyatt event and provided a credit card during the dinner registration process. Do I still need to set up an Online Auction account?

The dinner ticket registration is a different system and your credit card information does not carry over to the Online Auction. So YES, if you are participating in the online auction, you must set up an account via the Get Started button at this link: <https://lakeside9737.ggo.bid>

How and when do I pick up the item that I purchased?

We will email gift certificates that are in PDF format. If you are picking up a physical item, please go to the Parents and Guardians Association office, Lakeside Upper School campus, 14201 4th Ave. NE. Please note the limited dates and hours to pick up, due to school covid precautions:

- Monday, Nov. 22, 8 a.m.-3 p.m.
- Tuesday, Nov. 22, 12-4 p.m. only
- Dec. 1-3, 8 a.m.-3 p.m.
- By appointment: Contact [Lani Carpenter](#).

Per the auction rules, any item unclaimed after 30 days without prior arrangement will become the property of Lakeside.

Can you ship it to my home address?

We are not able to ship any items.